

Real Time Transcription (RTT) Project

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Description

FY20 Project Description:

With the rollout of the Zoom conferencing tool, this request is granted for real-time transcription (RTT) services within, or otherwise compatible with, Zoom and not Adobe Connect. This request is being granted: (a) for up to 10 hours of At Large intersessional teleconferences per month; (b) on the basis that it will be run as a pilot/trial for the benefit of the whole community; and (c) with the express requirement that the ALAC prepare and submit a report and review of the quality, sufficiency and recommendations regarding provision and continuation of a RTT service by the close of FY20.

The report is to be submitted to sbr-outcomes@icann.org and is a condition of future resource allocations, if any.

Pilot Project III: FY18 Special Request for RALO real-time captioning of Adobe Connect meetings, in EN, ES and FR.

This is a continuation of our current pilot program of captioning for 5 RALO and/or ALAC monthly meetings, and/or 5 Working Group meetings or webinars over a 6 month period in FY18.

Our goal in this continuation of the pilot is to provide real-time captioning for either 5 RALO meetings a month or 4 RALO and 1 ALAC meeting, and/or 5 working group meetings or webinars a month to enable full participation of all At-Large Users within ICANN. An additional objective of this third phase of the pilot is to test the concept for the implementation of a permanent captioning program to replace the transcription program currently available. The metrics obtained from the second phase of the captioning pilot clearly indicates strong support for captioning.

- More than 91% described captioning as either extremely helpful or helpful.
- More than 75% indicated the ability to understand the session more effectively
- More than 54% had a greater understanding of the topics

The standard of captioning is now at such a high level that it is effectively a transcript. Captioning has the benefit of people being able to check facts and terminology during a call and thus being able to participate in a more informed manner. This is especially valuable for people whose primary language is not English, French or Spanish. On the WS2 Diversity call #9, 61% of participants stated that English was not their primary language. Most of the AFRALO call participants either did not have English as their primary language and/or had low bandwidth and 75% were able to understand the session more effectively and the topic better with captioning. This was even higher in the WS Diversity call at 84%. There were many comments about the advantage of being able to catch up especially if a speaker spoke quickly or the audio was not so clear.

We also want to raise awareness of the importance of including captioning whenever language support is offered. We are targeting RALO meetings since our goal is to increase engagement in ICANN within each of the respective regions. We are also targeting the working groups and webinars for the same reason as well as to promote more engagement from RALOs in these working groups. We think this will lead to more effective participation and engagement within ICANN. This is especially the case for people who are coming from bandwidth challenged countries where lack of bandwidth has limited their participation within ICANN. Adobe Connect is a large user of bandwidth and as such makes it difficult for those with limited bandwidth to fully participate. Adigo calls are helpful in that regard, but often in many places cell coverage is sparse and calls often drop or use up too much of a person's quota.

Participants were enthusiastic and wanted captioning on working group and CCWG calls while 50% of WS Diversity participants wanted captioning on all calls.

The goal of the pilot is to continue to gather the necessary metrics to illustrate the need for captioning not only for accessibility reasons but also for those with limited bandwidth and novice without a clear understanding about the terminology used in key ICANN meetings. The data gained from this third phase of the pilot should help us meet these goals and show the need for captioning ICANN wide. This next phase of the project intends therefore to extend the reach of captioning even further so that it meets the intended goals. This means offering more sessions with captioning including in French and Spanish and reaching out to any persons who have a hearing impairment. It would assist ICANN staff to evaluate the cost-effectiveness of captioning compared to the provision of transcripts after the call.

Approved Request: **5 meetings per month for a semester, 30 for semester for FY18.**

Details

ICANN Org sees the value of this request, and has taken the budget for this pilot effort within the core policy development support team budget in FY18. Members of the Policy Development Support Team will collaborate with ICANN's Language Services Team and community proponents for this activity to continue this pilot effort in FY18. The goal of this effort will be to identify a framework for managing and implementing the program across more communities and ICANN work activities. Expected deliverable: a comprehensive ICANN Org report outlining how this service can be effectively rolled out and managed in FY19. Report to be delivered to ICANN Language Services Team by 30 November 2017.

See [At-Large FY18 Special Request Implementation Workspace](#)

Contact

Staff Support Lead: [Silvia Vivanco](#)

Staff Assist: [Claudia Ruiz](#)

Mailing list: Captioning-pilot@atlarge-lists.icann.org

Subscribe to the mailing list (or read the archives / manage your subscription) please visit: <https://mm.icann.org/mailman/listinfo/captioning-pilot>

Members

2018

Region	Member	Office
NARALO	Judith Hellerstein	Chair
AFRALO	Liz Orembo	Member
AFRALO	Sarah Kiden	Member
AFRALO	Michel Tchonang Linze	Member
AFRALO	Beran Dondoh Gillen	Member
APRALO	Satish Babu	Member
LACRALO	Renata Aquino Ribeiro	Member
LACRALO	Juan Manuel Rojas	Member
LACRALO	Carlton Samuels	Member
NARALO	Bill Jouris	Member
NARALO	Alfredo Calderon	Member
NARALO	Joly MacFie	Member

2017

Region	Member	Office
	Judith Hellerstein	Chair
AFRALO	Beran Gillen	Member
AFRALO	Seun Ojedeji	Member
AFRALO	Fred Aazore	Member
AFRALO	Wilson Nderitu	Member
APRALO	Gunela Astbrink	Member
NARALO	Glenn McKnight	Member
NARALO	Alfredo Calderon	Member
NARALO	Joly MacFie	Member
LACRALO	Renata Ribeiro	Member

Meetings

Next Meeting: TBD

Previous Meeting: [22 August 2017](#)

Please see "Real Time Transcription (RTT) Project" below.

Criteria

Criteria for "Real Time Transcription (RTT) Project"

Criteria listed in order of priority. Requests for RTT have to meet at least one of these criteria to be put on the list for captioning.

- 1) Are there persons with disabilities or with limited bandwidth participating?
- 2) Are there webinars of general interest to the ICANN community that would increase the engagement of non-native English speakers?
- 3) Are the meetings or discussions about accessible tools or software?

Previous Projects

[At-Large Captioning Pilot Project](#)

At-Large Standing Calls with RTT Services

FY22

Standing Calls	Frequency	RTT Language	Duration		
ALAC	Monthly	English	90 mins		
ALT-PLUS	Monthly	English	90 mins		
AFRALO	Monthly	English	90 mins		
CPWG	Monthly	English	90 mins		
		End of March - 7.5/10 Hours Scheduled			
CPWG Call	30 March 2022	English	90 mins		7.5 hours
CPWG Call	23 March 2022	English	90 mins		6 hours
CPWG Call	16 March 2022	English	90 mins		4.5 hours
CPWG Call	02 March 2022	English	90 mins		3 hours
ALAC Monthly Call	01 March 2022	English	90 mins		1.5 hours
		End of February -7.5 /10 Hours Scheduled			
CPWG Call	23 February 2022	English	90 mins		7.5 hours
CPWG Call	16 February 2022	English	90 mins		6 hours
CPWG Call	09 February 2022	English	90 mins		4.5 hours
CPWG Call	02 February 2022	English	90 mins		3 hours
AFRALO Monthly	02 February 2022	English	90 mins		1.5 hours
		End of January - 9/10 Hours Scheduled -			
CPWG Call	26 January 2022	English	90 mins		9 hours
ALAC Monthly	25 January 2022	English	90 mins		7.5 hours
CPWG Call	19 January 2022	English	90 mins		6 hours
CPWG Call	12 January 2022	English	90 mins		4.5 hours
CPWG Call	05 January 2022	English	90 mins		3 hours
AFRALO Monthly	05 January 2022	English	90 mins		1.5 hours
		End of December - 7.5/10 Hours Scheduled			
CPWG Call	01 December 2021	English	90 mins		7.5 hours
CPWG Call	08 December 2021	English	90 mins		6 hours

CPWG Call	14 December 2021	English	90 mins		4.5 hours
CPWG Call	15 December 2021	English	90 mins		3 hours
AFRALO Monthly	01 December 2021	English	90 mins		1.5 hours
End of November - /10 Hours Used - 1.5/10 Hours Scheduled					
CPWG Call	03 November 2021	English	90 mins		
End of October - 6/10 Hours Used - 6/10 Hours Scheduled					
CPWG Call	20 October 2021	English	90 mins		6 hours
CPWG Call	13 October 2021	English	90 mins		4.5 hours
CPWG Call	06 October 2021	English	90 mins		3 hours
AFRALO Monthly	06 October 2021	English	90 mins		1.5 hours
End of September - 10.5/10 Hours Used - 10.5/10 Hours Scheduled					
CPWG Call	29 September 2021	English	90 mins		10.5 hours
ALAC Monthly Call	28 September 2021	English	90 mins		9 hours
CPWG Call	22 September 2021	English	90 mins		7.5 hours
CPWG Call	15 September 2021	English	90 mins	15 September 2021	6 hours
CPWG Call	8 September 2021	English	90 mins		4.5 hours
CPWG Call	1 September 2021	English	90 mins		3 hours
AFRALO Monthly	1 September 2021	English	90 mins		1.5 hours
End of August - 9/10 Hours Used - 10.5/10 Hours Scheduled					
CPWG Call	25 August 2021	English	90 mins		9 hours
ALAC Monthly Call	24 August 2021	English	90 mins	24 August 2021	7.5 hours
CPWG Call	18 August 2021	English	90 mins	18 August 2021	6 hours
ALT-PLUS - CANCELLED	17 August 2021	English	90 mins	n/a	CALL CANCELED
OFB-WG Workshop Call	12 August 2021	English	90 mins	12 August 2021	4.5 hours
CPWG Call	11 August 2021	English	90 mins	11 August 2021	3 hours
CPWG Call	04 August 2021	English	90 mins	n/a	1.5 hours
End of July - 9.5/10 Hours Used - 12.5/10 Hours Scheduled					
OFB-WG Workshop Call	29 July 2021	English	90 mins	n/a	9.5 hours
CPWG Call	28 July 2021	English	90 mins	28 July 2021	8 hours
ALAC Monthly Call	27 July 2021	English	90 mins	n/a	RTT CANCELED
CPWG Call	21 July 2021	English	90 mins	n/a	RTT CANCELED
OFB-WG Call	15 July 2021	English	60 mins	n/a	6.5 hours
CPWG Call	14 July 2021	English	90 mins	n/a	5.5 hours
AFRALO Monthly	07 July 2021	English	90 mins	n/a	4 hours
CPWG Call	07 July 2021	English	90 mins	n/a	2.5 hours
OFB-WG Call	01 July 2021	English	60 mins	n/a	1 hour

FY21

Standing Calls	Frequency	Language of RTT	Duration		
ALAC	Monthly	English	120 mins		
ALT-PLUS	Monthly	English	90 mins		
AFRALO	Monthly	English	90 mins		
CPWG	Weekly	English	90 mins		
O&E WG	Monthly	English	90 mins		
CBWG	Monthly	English	60 mins		
Events Confirmed	Teleconference Date	Language of RTT	Duration	Email Google Survey Sent	Results of Survey
Consolidated Policy Working Group (CPWG)	23 June 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	09 June 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	02 June 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	26 May 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	19 May 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	12 May 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	05 May 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	28 April 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	21 April 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	14 April 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	07 April 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	31 March 2021	English	90 minutes		
Consolidated Policy Working Group	17 March 2021	English	90 minutes	17 March 2021	17 March 2021 Survey Form

(CPWG)					
Consolidated Policy Working Group (CPWG)	10 March 2021	English	90 minutes	11 March 2021	10 March 2021 Survey Form
Consolidated Policy Working Group (CPWG)	03 March 2021	English	90 minutes	03 March 2021	03 March 2021 Survey Form
Consolidated Policy Working Group (CPWG)	24 February 2021	English	90 minutes	24 February 2021	24 February 2021 Survey Form
Consolidated Policy Working Group (CPWG)	17 February 2021	English	90 minutes	18 February 2021	17 February 2021 Survey Form
At-Large Leadership Team (ALT-PLUS) Monthly Call	18 February 2021	English	90 minutes	18 February 2021	18 February 2021 Survey Form
Consolidated Policy Working Group (CPWG)	10 February 2021	English	90 minutes	10 February 2021	
Operations, Finance & Budget Working Group (OFB-WG)	10 February 2021	English	60 minutes	10 February 2021	10 February 2021 Survey Form
Consolidated Policy Working Group (CPWG)	03 February 2021	English	90 minutes	03 February 2021	03 February 2021 Survey Form
AFRALO Monthly	03 February 2021	English	90 minutes	04 February 2021	03 February 2021 Survey Form
Operations, Finance & Budget Working Group (OFB-WG)	27 January 2021	English	60 minutes	28 January 2021	27 January 2021 Survey Form
At-Large Leadership Team (ALT-PLUS) Monthly Call	14 January 2021	English	90 minutes		
Consolidated Policy Working Group (CPWG)	13 January 2021	English	90 minutes	14 January 2021	13 January 2021 Survey Form
AFRALO Monthly	13 January 2021	English	90 minutes	14 January 2021	13 January 2021 Survey Form
Operations, Finance & Budget Working Group (OFB-WG)	13 January 2021	English	60 minutes	14 January 2021	13 January 2021 Survey Form
Consolidated Policy Working Group (CPWG)	06 January 2021	English	90 minutes	06 January 2021	06 January 2021 Survey Form
Consolidated Policy Working Group (CPWG)	02 December 2020	English	90 minutes	02 December 2020	02 December 2020 Survey Form
Operations, Finance & Budget Working Group (OFB-WG)	01 December 2020	English	60 minutes	01 December 2020	01 December 2020 Survey Form
Consolidated Policy Working Group (CPWG)	25 November 2020	English	90 minutes	25 November 2020	25 November 2020 Survey Form
ALAC Monthly Call	24 November 2020	English	90 minutes	24 November 2020	24 November 2020 Survey Form
Operations, Finance & Budget Working Group (OFB-WG)	18 November 2020	English	60 minutes	21 November 2020	18 November 2020 Survey Form
Consolidated Policy Working Group (CPWG)	18 November 2020	English	90 minutes	18 November 2020	18 November 2020 Survey Form
AFRALO Monthly Call	04 November 2020	English	90 minutes	05 November 2020	04 November 2020 Survey Form
Consolidated Policy Working Group (CPWG)	04 November 2020	English	90 minutes	05 November 2020	04 November 2020 Survey Form
Operations, Finance & Budget Working Group (OFB-WG)	03 November 2020	English	60 minutes	05 November 2020	03 November 2020 Survey Form
Consolidated Policy Working Group (CPWG)	07 October 2020	English	90 minutes	07 October 2020	07 October 2020 Survey Form
Consolidated Policy Working Group (CPWG)	23 September 2020	English	90 minutes	23 September 2020	23 September 2020 Survey Form
Consolidated Policy Working Group (CPWG)	09 September 2020	English	90 minutes	09 September 2020	09 September 2020 Survey Form
At-Large Capacity Building Webinar: DNS over HTTPS (DoH) and DNS over TLS (DoT)	07 September 2020	English	60 minutes	08 September 2020	07 September 2020 Survey Form
Consolidated Policy Working Group (CPWG)	02 September 2020	English	90 minutes	02 September 2020	02 September 2020 Survey Form
ALAC Subcommittee on Outreach & Engagement	26 August 2020	English	90 minutes		
Consolidated Policy Working Group (CPWG)	26 August 2020	English	90 minutes	26 August 2020	26 August 2020 Survey Form
ALAC Monthly Call	25 August 2020	English	120 minutes	25 August 2020	25 August 2020 Survey Form
At-Large Leadership Team (ALT-PLUS) Monthly Call - CANCELLED	19 August 2020	English	90 minutes		
Consolidated Policy Working Group (CPWG)	19 August 2020	English	90 minutes	20 August 2020	19 August 2020 Survey Form
Consolidated Policy Working Group (CPWG)	12 August 2020	English	90 minutes	12 August 2020	12 August 2020 Survey Form
Consolidated Policy Working Group (CPWG)	05 August 2020	English	90 minutes	05 August 2020	05 August 2020 Survey Form
At-Large Capacity Building Webinar: New gTLD Rounds and Subsequent Procedures	03 August 2020	English	90 minutes		
Operations, Finance and Budget Working Group (OFB-WG) Call	28 July 2020	English	60 minutes	04 August 2020	28 July 2020 Survey Form
At-Large Leadership Team (ALT-PLUS) Monthly Call	22 July 2020	English	90 minutes	23 July 2020	22 July 2020 Survey Form
AFRALO Single Purpose Call: "ARIWG Report"	16 July 2020	English	60 minutes	17 July 2020	16 July 2020 Survey Form
AFRALO Monthly Call	08 July 2020	English	90 minutes	08 July 2020	08 July 2020 Survey Form
Consolidated Policy Working Group	08 July 2020	English	90 minutes	08 July 2020	08 July 2020 Survey Form

(CPWG)

FY20

Request	Teleconference Date	Language	Duration	Date Request Received	Comment
Events Confirmed	Teleconference Date	Language	Duration	Email Google Survey Sent	Results of Survey
At-Large Leadership Team (ALT-PLUS) Monthly Call	17 June 2020	English	60 minutes	17 June 2020	17 June 2020 Survey Form (1 response)
Consolidated Policy Working Group (CPWG)	17 June 2020	English	90 minutes	17 June 2020	17 June 2020 Survey Form (3 responses)
At-Large Capacity Building Webinar: DNS Abuse: An End User Perspective	10 June 2020	English	90 minutes	10 June 2020	10 June 2020 Survey Form (14 responses)
Consolidated Policy Working Group (CPWG)	03 June 2020	English	90 minutes	03 June 2020	03 June 2020 Survey Form (4 responses)
Consolidated Policy Working Group (CPWG)	27 May 2020	English	90 minutes	28 May 2020	27 May 2020 Survey Form (4 responses)
ALAC Monthly Call	26 May 2020	English	120 minutes	27 May 2020	26 May 2020 Survey Form (3 responses)
At-Large Leadership Team (ALT-Plus) Monthly Call	20 May 2020	English	90 minutes	21 May 2020	20 May 2020 Survey Form (2 responses)
Consolidated Policy Working Group (CPWG)	20 May 2020	English	90 minutes	20 May 2020	20 May 2020 Survey (1 response)
Consolidated Policy Working Group (CPWG)	13 May 2020	English	90 minutes	13 May 2020	13 May 2020 Survey Form (3 responses)
AFRALO Monthly Call	06 May 2020	English	90 minutes	07 May 2020	06 May 2020 Survey Form (4 responses)
Consolidated Policy Working Group (CPWG)	06 May 2020	English	90 minutes	07 May 2020	06 May 2020 Survey Form (6 responses)
At-Large Capacity Building Webinar: "DNS Abuse: An End User Prospective"	04 May 2020	English	90 minutes	04 May 2020	04 May 2020 Survey Form (6 responses)
Consolidated Policy Working Group (CPWG)	29 April 2020	English	90 minutes	29 April 2020	29 April 2020 Survey Form (3 responses)
At-Large Capacity Building Working Group Call	29 April 2020	English	60 minutes	29 April 2020	29 April 2020 Survey Form (5 responses)
ALAC Subcommittee on Outreach & Engagement	29 April 2020	English	90 minutes	29 April 2020	29 April 2020 Survey Form (9 responses)
ALAC Monthly Call	28 April 2020	English	120 minutes		
Consolidated Policy Working Group (CPWG)	22 April 2020	English	90 minutes	22 April 2020	22 April 2020 Survey Form (7 responses)
At-Large Leadership Team (ALT-PLUS) Monthly Call	20 April 2020	English	90 minutes	22 April 2020	20 April 2020 Survey Form (2 responses)
Consolidated Policy Working Group (CPWG)	15 April 2020	English	90 minutes	15 April 2020	15 April 2020 Survey Form (2 responses)
Consolidated Policy Working Group (CPWG)	08 April 2020	English	90 minutes	08 April 2020	08 April 2020 Survey Form (6 responses)
At-Large Capacity Building Webinar "EPDP on the Temp Specification for gTLD"	06 April 2020	English	90 minutes		
Consolidated Policy Working Group (CPWG)	01 April 2020	English	90 minutes	01 April 2020	01 April 2020 Survey Form (8 responses)
ALAC Monthly Call	31 March 2020	English	120 minutes	31 Mar 2020	31 March 2020 Survey Form (4 responses)
At-Large Capacity Building Working Group Call	30 March 2020	English	60 minutes	30 Mar 2020	30 March 2020 Survey Form (3 responses)
ALAC Subcommittee on Outreach & Engagement	25 Mar 2020	English	90 Minutes	25 Mar 2020	25 Mar 2020 Survey Form (2 responses)
At-Large Leadership Team (ALT-PLUS) Monthly Call	25 Mar 2020	English	90 minutes		
Consolidated Policy Working Group (CPWG)	25 Mar 2020	English	90 minutes	25 Mar 2020	25 March 2020 Survey Form (7 responses)
Consolidated Policy Working Group (CPWG)	18 Mar 2020	English	90 minutes	18 Mar 2020	18 Mar 2020 Survey Form (2 responses)
Consolidated Policy Working Group (CPWG)	04 Mar 2020	English	90 minutes	04 Mar 2020	04 March 2020 Survey Form (9 responses)
ALAC Monthly Call	25 Feb 2020	English	120 Minutes		
Consolidated Policy Working Group (CPWG)	26 Feb 2020	English	90 minutes	26 Feb 2020	26 Feb 2020 Survey Form (5 responses)
Consolidated Policy Working Group (CPWG)	12 Feb 2020	English	90 minutes	12 Feb 2020	12 February 2020 Survey Form (5 responses)
At-Large Capacity Building Working Group Call	11 Feb 2020	English	60 minutes		
Consolidated Policy Working Group (CPWG)	05 Feb 2020	English	90 minutes	05 Feb 2020	05 February 2020 Survey Form (4 responses)
Consolidated Policy Working Group (CPWG)	29 Jan 2020	English	90 minutes	29 Jan 2020	29 January 2020 Survey Form (6 responses)
Consolidated Policy Working Group (CPWG)	22 Jan 2020	English	90 minutes	22 Jan 2020	22 January Survey Form (9 responses)
ALAC Monthly Call	21 Jan 2020	English	120 minutes	22 Jan 2020	21 January Survey Form (9 responses)
Consolidated Policy Working Group (CPWG)	15 Jan 2020	English	90 minutes	15 Jan 2020	15 January 2020 Survey Form (9 responses)
At-Large Capacity Building Working Group	13 Jan 2020	English	60 minutes	13 Jan 2020	13 January Survey Form (4 responses)
Consolidated Policy Working Group (CPWG)	08 Jan 2020	English	90 minutes	08 Jan 2020	08 January Survey Form (10 responses)
Consolidated Policy Working Group (CPWG)	23 Dec 2019	English	90 minutes	23 Dec 2019	23 December Survey Form (11 responses)
Consolidated Policy Working Group (CPWG)	18 Dec 2019	English	90 minutes	18 Dec 2019	18 December 2019 Survey Form (6 responses)
ALAC Monthly Call	16 Dec 2019	English	120 minutes	16 Dec 2019	16 December Survey Form (9 responses)
Consolidated Policy Working Group (CPWG)	11 Dec 2019	English	90 minutes	11 Dec 2019	11 December Survey Form (5 responses)
Consolidated Policy Working Group (CPWG)	04 Dec 2019	English	90 minutes	04 Dec 2019	04 December Survey Form (3 responses)
Consolidated Policy Working Group (CPWG)	27 Nov 2019	English	90 minutes	27 Nov 2019	27 November 2019 Survey Form (9 responses)
Consolidated Policy Working Group (CPWG)	20 Nov 2019	English	90 minutes	25 Nov 2019	20 November 2019 Survey Form (4 responses)
Consolidated Policy Working Group (CPWG)	24 Oct 2019	English	90 minutes	25 Oct 2019	24 October 2019 Survey Form (4 responses)
ATLAS III Webinar	23 Oct 2019	English	90 minutes	23 Oct 2019	23 October 2019 Survey Form (12 responses)
ALAC Monthly Call	22 Oct 2019	English	60 minutes	22 Oct 2019	22 October 2019 Survey Form (4 responses)
Consolidated Policy Working Group (CPWG)	16 Oct 2019	English	90 minutes	16 Oct 2019	16 October 2019 Survey Form (5 responses)
Consolidated Policy Working Group (CPWG)	09 Oct 2019	English	90 minutes		

Consolidated Policy Working Group (CPWG)	02 Oct 2019	English	90 minutes	02 Oct 2019	02 October 2019 Survey Form (4 responses)
Consolidated Policy Working Group (CPWG)	25 Sep 2019	English	90 minutes	25 Sep 2019	25 September 2019 Survey Form (4 responses)
Consolidated Policy Working Group Call (CPWG)	11 Sep 2019	English	90 minutes	11 Sep 2019	11 September 2019 Survey Form (3 responses)
Consolidated Policy Working Group Call (CPWG)	04 Sep 2019	English	90 minutes	04 Sep 2019	04 September 2019 Survey Form (8 responses)
Consolidated Policy Working Group Call (CPWG)	28 Aug 2019	English	90 minutes	28 Aug 2019	28 August 2019 Survey Form (5 responses)
ALAC Monthly Call	27 Aug 2019	English	60 minutes	29 Aug 2019	27 August 2019 Survey Form (10 responses)
Consolidated Policy Working Group Call (CPWG)	21 Aug 2019	English	90 minutes		21 August 2019 Survey Form (4 responses)
Consolidated Policy Working Group Call (CPWG)	14 Aug 2019	English	90 minutes		14 August 2019 Survey Form (2 responses)
Consolidated Policy Working Group Call (CPWG)	31 July 2019	English	90 minutes		31 July 2019 Survey Form (2 responses)

FY18

Request	Teleconference Date	Language	Duration	Date Request Received	Comment
EURALO GDPR Webinar	19 Feb 2018	English	90 mins		
Technology Task Force	12 Feb 2018	English	1 hour		
ALAC Outreach & Engagement	TBD	English	1 hour		
	12 Feb 2018	English	1 hour		
	19 Feb 2018	English	90 mins		
	TBD				
	29 Mar 2018	English	1 hour		
Events Confirmed				Email Google Survey Sent	Results of Survey
EURALO GDPR Webinar	19 Feb 2018	English	90 mins	19 Feb 2018	19 February Survey Form (no responses)
Technology Task Force	12 Feb 2018	English	1 hour	12 Feb 2018	12 February Survey Form (no responses)
APRALO Monthly Call	29 Mar 2018	English	1 hour		

Evaluation Survey

Survey Scope:

Short format in two sections.

Section One - A set of five questions on the end user experiences of the session using captioning. This is used all the time and is combined with the webinar ones.

Section Two - Questions to be developed for Webinars . It is a set of five questions on the quality of the webinar - Do not use these questions when the session is not a webinar.

Questions

**Section one:

1. The RTT feature of the Adobe Connect room is part of a pilot. Please select one:

- Very helpful
- Helpful
- Less relevant
- Not helpful

2. Please self-identify all categories that describe who you are:

- A participant with disabilities or specific needs
- Participant for whom English is a second language
- Participant who doesn't speak English
- Participant who has limited or low bandwidth
- All of the above
- None of the above

3. What benefits did you get from accessing the RTT feature? Chose as many answers as necessary:

- Greater understanding of the topics
- Ability to understand the session more effectively
- Provided the correct spelling of technical terminology
- Able to more fully participate and engage with the presenter
- All of the above
- other benefits, please describe _____

4. How accurate was the live RTT? (including participant names, terminology, etc.) On a scale of 1-5

1 Not accurate

2

3

4

5 Extremely Accurate

5. How useful was the RTT for this call, in general? On a scale of 1-5

1 Not useful at all

2

3

4

5 Extremely Useful

6. Where else do you think RTT should be required?

- Working Groups
- Task Forces
- Adhoc groups
- RALO Calls
- ALAC Calls
- CCWG Calls
- Other constituencies
- All of the above
- Other, please describe _____

7. Any final comments?
