Post ATLAS II Implementation - Recommendations

ATLAS II Recommendations

| BOARD | Recommendations highlighted in yellow target the ICANN Board |

No.	Recommendation	Recipient	Thematic Group Source	Assignees	Status
1	ICANN should continue to support outreach programmes that engage a broader audience, in order to reinforce participation from all stakeholders.	ICANN Board; ICANN Staff	TG1	• Outreach & Engagement • Evan Leibovitch (info only) • Leon Sanchez (info only)	COMPLETED
2	ICANN should increase support (budget, staff) to programmes having brought valuable members to the community.	ICANN Staff	TG1	• Outreach & Engagement • Capacity Building • Finance and Budget	COMPLETED
3	ICANN should continue to shape an accountability model reaching not only Board members but all parts of the ICANN community, in order to develop a more transparent and productive environment	ICANN Board; ICANN Staff; ICANN Community	TG1	• IANA Transition & ICANN Accountability	COMPLETED
4	ICANN should study the possibility of enhancing and increasing the role of Liaisons between its different Advisory Committees and Supporting Organizations (AC/SOs) to do away with the "silo culture".	ICANN SO & AC Chairs	TG1	• ALT	COMPLETED
5	ICANN should examine how best to ensure that end-users remain at the heart of the accountability process in all aspects pertaining to the transition of stewardship of the IANA function.	ICANN Board; ICANN Staff; ICANN Community	TG1	• IANA Transition & ICANN Accountability	COMPLETED

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6	ICANN's MSM should serve as the reference in encouraging all participants (individuals or parties) to declare and update existing or potential conflicts-of-interest, each time a vote takes place or consensus is sought.	ICANN Board; ICANN Staff; ICANN Community	TG1	• IANA Transition & ICANN Accountability	**COMPLETED** - Pending confirmation from the ALAC regarding the 'Next Step'
7	A periodic review of ICANN's MSM should be performed to ensure that the processes and the composition of ICANN's constituent parts adequately address the relevant decision-making requirements in the Corporation	ICANN Board	TG1	• IANA Transition & ICANN Accountability	**IN PROGRESS**
8	The ALAC has the duty to keep track of action taken on all of the above recommendations.	ALAC	TG1	• ALAC	**COMPLETED**
9	ICANN should open regional offices with a clear strategy, subject to a cost-benefit analysis, focusing on the areas where the access to the Internet is growing, and where such growth is more likely to occur.	ICANN Board; ICANN Staff	TG2	• Staff • ALAC	**COMPLETED**
10	The next evolution of language services must adopt further extension of live scribing for all meetings and generally extend the current interpretation and translation processes and make translation available in a timely manner.	ICANN Staff (language service)	TG2	• Accessibility • Technology Task Force	**COMPLETED**
11	ICANN must implement a range of services to facilitate access according to various criteria (gender; cultural diversity) and user needs (disabilities, etc…).	ICANN Board; ICANN Staff	TG2	• Accessibility • Technology Task Force	**COMPLETED**
12	In collaboration with At-Large Structures, ICANN should put in place campaigns to raise awareness and extend education programmes across underrepresented regions.	ICANN GSE Staff	TG2	• Capacity Building • Outreach & Engagement • GSE Staff	**COMPLETED**
13	ICANN should review the overall balance of stakeholder representation to ensure that appropriate consideration is given to all views, proportionally to their scope and relevance.	ICANN Board	TG2	• IANA Transition & ICANN Accountability	**IN PROGRESS**

14	ICANN should adjust its contractual framework to minimize conflict between its requirements and relevant national laws.	ICANN Board; ICANN Staff	TG2	• Olivier Crepin-Leblond • IANA Transition & ICANN Accountability	**COMPLETED**
15	ICANN should examine the possibility of modifying its legal structure befitting a truly global organization, and examine appropriate legal and organizational solutions.	ICANN Board	TG2	• IANA Transition & ICANN Accountability	**COMPLETED**
16	ICANN needs to improve their direct communications regardless of time zones.	ICANN Board; ICANN GSE Staff	TG2	• ATLAS II IT • ALT	**COMPLETED**
17	ICANN needs to be sensitive to the fact that social media are blocked in certain countries and, in conjunction with technical bodies, promote credible alternatives	ICANN GSE Staff; ICANN CIIO	TG2	• Technology Task Force • Social Media	**COMPLETED**
18	Support end-users to take part in policy development.	ICANN Policy Staff	TG3	• Capacity Building • ALS Criteria & Expectations	**COMPLETED**
19	Eliminate barriers to participation and engagement with ICANN processes and practices.	?	TG3	• Capacity Building • Outreach & Engagement • ALS Criteria & Expectations • Technology Taskforce	**COMPLETED**

20	Input the user perspective, wherever necessary, to advance accountability, transparency and policy development within ICANN.	ICANN Board	TG3	• IANA Transition & ICANN Accountability	COMPLETED
21	Encourage public campaigns on using the Internet for education, information, creativity and empowerment.	ICANN Board; GSE Staff	TG3	• Outreach & Engagement • Social Media	DISCARD
22	Members of the general public should be able to participate in ICANN on an issue-by-issue basis. Information on the ICANN website should, where practical, be in clear and non-technical language.	ICANN GSE Staff	TG4	• Social Media	COMPLETED
23	The roles and jurisdiction of the Ombudsman should be expanded. The ICANN website should provide a clear and simple way for the public to make complaints.	Contractual Compliance, ICANN Board, Chris LaHatte	TG4	• Future Challenges • Social Media	COMPLETED
24	Both the areas of the Ombudsman and Contractual Compliance should report regularly on the complaints they received, resolved, pending resolution and actions taken to address issues raised by unresolved complaints.	Contractual Compliance, ICANN Board, Chris LaHatte	TG4	• Social Media	COMPLETED
25	To enhance ICANN's community effort on building a culture of Transparency and Accountability, as called for in the recommendations of ATRT2, oversight of the Board's decisions now requires an effective mechanism of checks and balances, capable of providing true multi-stakeholder oversight and effective remedies.	ICANN Board; ICANN SO and Acs	TG4	• IANA Transition & ICANN Accountability	COMPLETED
26	Current policy management processes within ICANN are insufficient. ICANN must implement a workable Policy Management Process System, available for use across the SO /ACs, in order to: • enhance Knowledge Management, • improve the effectiveness of all ICANN volunteer communities, • improve cross-community policy-specific activity, • enhance policy development metrics, • facilitate multilingual engagement, • create a taxonomy of policy categories, • provide policy development history as an aid for newcomers.	ICANN Policy Staff; ICANN Board	TG5	• Social Media • Technology Task Force • Capacity Building	IN PROGRESS
27	The Board must implement ATRT2 Recommendation 9.1, regarding Formal Advice from Advisory Committees.	ICANN Board	TG5		COMPLETED
28	The ALAC should work with all RALOs and ALSes to map the current expertise and interests in their membership, to identify Subject Matter Experts and facilitate policy communication.	ALAC	TG5	• ALAC • RALO Chairs	IN PROGRESS

29	The ALAC should implement an automated system for tracking topics of interest currently being discussed among the various RALOs, and accessible by everyone.	ALAC	TG5	• Capacity Building • Technology Task Force • Social Media • RALO Chairs	IN PROGRESS
30	For each Public Comment process, SOs and ACs should be adequately resourced to produce impact statements.	ICANN SO & AC Chairs	TG5	• ALAC	COMPLETED
31	ICANN and the ALAC should investigate the use of simple tools and methods to facilitate participation in public comments, and the use of crowdsourcing.	ALAC; ICANN GSE Staff	TG5	• Social Media • Technology Task Force • RALO Chairs	COMPLETED
32	ICANN should ensure that all acronyms, terminology in its materials are clearly defined in simpler terms.	ICANN Staff	TG5	• ALAC	COMPLETED
33	The ALAC should arrange more At-Large Capacity Building Webinars.	ALAC	TG5	• ALAC • Capacity Building	COMPLETED
34	In collaboration with the global Internet user community, the ALAC shall reiterate the link between the fundamental rights of Internet users, and the Public Interest.	ALAC	TG5	• ALAC	COMPLETED
35	The ICANN Board should hold a minimum of one conference call with the At-Large Community in between ICANN Public Meetings.	ALAC; ICANN Board	TG5	• ALAC	COMPLETED
36	The At-Large Community should envisage conference calls with other ACs and SOs in between ICANN public meetings to improve collaboration and engagement.	ICANN SO & AC Chairs	TG5	• ALAC • Liaisons	COMPLETED
37	Additional logistical support from ICANN is needed to improve the At-Large wiki.	ICANN Staff	TG5	• Website Revamp Team	COMPLETED
38	ICANN should ensure that its Beginner Guides are easily accessible.	ICANN Staff	TG5	• Outreach & Engagement • Capacity Building	COMPLETED
39	ICANN should encourage "open data" best practices that foster re-use of the information by any third party.	ICANN Staff	TG5	• Technology Task Force	COMPLETED

40	ICANN should offer a process similar to the Community Regional Outreach Pilot Program (CROPP), but applicable to short lead-time budget requests not related to travel.	ICANN Board; ICANN Staff	TG5	• Finance and Budget • Outreach & Engagement	**COMPLETED**
41	The ALAC should work with the ICANN Board in seeking additional sources of funding for At-Large activities.	ALAC; ICANN Board	TG5	• Finance and Budget	**COMPLETED**
42	ICANN should enable annual face-to-face RALO assemblies, either at ICANN regional offices or in concert with regional events.	ALAC; ICANN Board	TG5	• Finance and Budget • RALO Chairs	**COMPLETED**
43	RALOs should encourage their inactive ALS representatives to comply with ALAC minimum participation requirements.	ALAC; RALOs	TG5	• ALAC • RALO Chairs	**COMPLETED**

ATLAS II Observations

No.	Observation	Thematic Group Source
1	As no single MSM can serve as a universal reference, the community must foster consideration and innovation of different models, allowing the best possible implementation of MSM for any particular decision-making requirement;	TG1
2	The composition, segmentation ("silos") and diversity of ICANN's constituent parts should be flexible, as different areas of policy may call for different groupings of interested communities.	TG1
3	Cross-community cooperation should be the default mode; segmentation should only be engaged when the MSM proves ineffective;	TG1
4	The MSM requires efficient processes, clarity of scope, a sufficiently open membership, as well as enhanced engagement between different parts of the Internet ecosystem.	TG1
5	Fellowship programmes should be enhanced to expand eligibility of participants to disadvantaged people and communities everywhere.	TG1
6	Focus on education, digital literacy and the empowerment of the user community and, where possible, on building, maintaining and operating computers & programmes.	TG3
7	Promote, globally, the fundamental rights of Internet users, and thus re-establish trust in the Internet; demand effective protection against arbitrary and pervasive surveillance, collection, treatment, handling and use of personal data; permit users to obtain the deletion of their private data from servers and databases; ensure compatibility between the rights enjoyed by users and the terms of service of private companies serving the Internet community.	TG3

8	Obtain openness and transparency from each country's ccTLD (or Country Code) operator.	TG3
9	Promote the use, by individuals and organizations, of secure, efficient, easy-to-use interoperable online identity credentials; promote web standards favouring user autonomy and security (e.g. XML and Web Content Accessibility Guidelines), with the active participation of impacted communities.	TG3
10	Foster substantial local content, beyond infotainment; ensure access to truthful information and knowledge.	TG3