

# Metric 1.21 (IAG)

PROPOSED METRIC SECTION ***STAFF USE ONLY: PLEASE DO NOT EDIT***							
1	Metric Description:	Relative incidence of errors in new gTLD zones.					
2	Notes/Comments:	Such as commas instead of dots, bad IP addresses, malformed domains, etc.					
3	AoC Category:	Consumer Trust (CT)					
4	SO/AC Originator:	GNSO					
STAFF INFORMATION/ANALYSIS SECTION							
5	Staff Team:						
6	Metric Currently Measured?						
7	Computation: (e.g., data elements, formula, numerator, denominator, ratio/percent, periodicity/frequency)						
8	Data Owner: (i.e., party responsible for collecting and publishing metric)						
9	Data Reference Source: (i.e., how/where is the data collected, tracked, managed, and published/produced?)						
10	Targets:	<table border="1"> <tr> <td>SLA:</td> <td></td> </tr> <tr> <td>3-Year:</td> <td></td> </tr> </table>		SLA:		3-Year:	
SLA:							
3-Year:							
11	Implementation Considerations: (e.g., what new or additional resources, tasks, activities, systems, et al., whether internal or external, would be needed to develop, capture, and report this metric?)	Data is obtainable but definition of "errors" needs to be refined.					
12	Degree of Difficulty/Impact: (i.e., net impact on existing ICANN resources, systems, and capabilities)						
13	Estimated Development Cost (\$M):	<table border="1"> <tr> <td>Internal</td> <td>External</td> </tr> <tr> <td></td> <td></td> </tr> </table>		Internal	External		
Internal	External						
14	Estimated Ongoing Production Costs: (i.e., incremental to existing funded/budgeted expenditures)	<table border="1"> <tr> <td>Internal</td> <td>External</td> </tr> <tr> <td></td> <td></td> </tr> </table>		Internal	External		
Internal	External						
15	Estimated Net Incremental Staff (FTE): (Express as a fraction and/or range, e.g., .25 - .50)						
16	Itemization of Staff Work Effort: (i.e., list of tasks/activities to support FTE calculation in Q15)						
17	Rough Implementation Timeframe: (e.g., indicate major steps and months/years to complete each one)	<table border="1"> <tr> <td>Internal</td> <td>External</td> </tr> <tr> <td>Phase 4.A.: Oct.-Dec. 2014</td> <td></td> </tr> </table>		Internal	External	Phase 4.A.: Oct.-Dec. 2014	
Internal	External						
Phase 4.A.: Oct.-Dec. 2014							
18	Critical Dependencies:						
19	Anticipated Challenges/Risks:						
METRIC EFFECTIVENESS AND UTILITY SECTION							
20	Explanation of Metric Effectiveness: (i.e., how will success/failure enable conclusions to be drawn concerning the relevant AoC definition?)						
21	Metric Effectiveness Assessment: (i.e., vis a vis AoC definition)						

22	Overall Feasibility Assessment:	
	<div><div>LEGEND</div><div><i>Poor: Low Effectiveness - High Cost</i> <i>Weak: Low Effectiveness - Low Cost</i> <i>Potential: High Effectiveness - High Cost</i> <i>Optimal: High Effectiveness - Low Cost</i></div></div>	
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DETAILED ITEMIZATION & TRACKING OF ISSUES

Category A: Metric Questions & Issues

No.	Issue Description	Originator	Status	Comments

Category B: Metric Effectiveness & Utility

No.	Issue Description	Originator	Status	Comments

Category C: Technical/Implementation

No.	Issue Description	Originator	Status	Comments

Category D: Financial/Cost/Budgetary

No.	Issue Description	Originator	Status	Comments

Category E: Other

No.	Issue Description	Originator	Status	Comments