

# Action Items: 2019-01-14 At-Large Technology Task Force Call

- ☑ Two key issues identified by Dev Anand Teelucksingh regarding LACRALO Translation Tool to be followed up with Comms:
    - 1) Better identification of where in the email the error message "Unable to translate...." occurs. Currently the error message says there's a problem with the email and the error message.
    - 2) Missing emails from one list to another -  
In 2018, it was noticed that many emails are being silently dropped from one list, mainly emails from lacralo-es not being sent to lacralo-en. Most under 10 emails missing a month but 5 months had more than 10 emails a month missing (worse case was 50 emails in a month).
- For issues in more detail:  
<https://community.icann.org/display/LACRALO/discussion-of-LACRALO-mailing-list-issues>
- ☑ ALAC /TTF to consider raising the issue of an overall fix of the Mailman translation tool in LACRALO in their FY20 Budget statement. Evin Erdogdu/ Maureen Hilyard / Tijani Ben Jemaa.
  - ☑ Yesim Nazlar / Support Team to scheduled next TTF call on a Monday in February, with Mark Segall.
  - ☑ TBD: Special purpose call to be scheduled to discuss LACRALO Mailing list.