Community Onboarding Pilot Program

Goal

The Community Onboarding Pilot Program is designed to improve engagement and retention of new participants within ICANN by creating a structured, year-round (not meeting-focused) onboarding process tailored by and for each community group.

Background

This program was born out of discussions between the community and the ICANN organization starting at ICANN49 and concluding at ICANN51. Driven by the IANA Functions Stewardship Transition’s growing demands on the community, this broader consultation process sought to address volunteer burnout and improve newcomer retention rates. In January 2016, the Pilot was launched in order to develop an individualized, tailored mentorship process. The Pilot will conclude in FY18.

On-boarding resources and materials include:

- information on how to facilitate entrance into policy development
- working groups facilitation and leadership training
- mentorship within the community to continue the newcomer’s journey for continued engagement and investment into ICANN

The program consists of three pillars:

1. Welcome: timely welcome of new community member
2. Onboarding: structured courses, materials and tools for individuals to learn about a community and how to participate
3. Mentoring: individualized peer-mentoring for selected individuals

Sign up for the COP mailing list

The COP mailing list is intended to keep the conversation going between former program participants.

If you have participated in the Community Onboarding Program and would like to subscribe to the mailing list, please click here. You can enter your details under the section, "Subscribing to CommunityOnboardingProgram."

Deliverables

Click below to view draft materials produced to-date.

- At-Large Advisory Committee (ALAC)
- Business Constituency (BC)
- Country Code Name Supporting Organization (ccNSO)
- Governmental Advisory Committee (GAC)
- Intellectual Property Constituency (IPC)
- Internet Service Providers and Connectivity Providers (ISPCP)
- Non-Commercial Users Constituency (NCUC)
- Not-for-Profit Operational Concerns Constituency (NPOC)

Click here to access group call recordings and notes.

Program Participants

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* Not receiving travel support from COP

Click [here](#) to see participants by ICANN meeting

Click [here](#) to see participants by community/constituency group

**Testimonials**

Click [here](#) for testimonials