

# Zoom Chat: 2021-11-10 At-Large Capacity Building WG Webinars Team Call

10:57:51 From hadia Elminiawi to Everyone:  
@ CLO we missed you at the CPWG

10:58:14 From Cheryl Langdon-Orr to Everyone:  
Hi all stepping away for a moment but have the phone audio connection with me

11:01:08 From Gisella Gruber - ICANN Org to Everyone:  
Welcome to everyone! Good to be back

11:01:48 From Sandra Hoferichter, EuroDIG to Everyone:  
Hi everyone!

11:03:15 From Heidi Ullrich - ICANN Org to Everyone:  
Welcome, Sandra!

11:06:58 From hadia Elminiawi to Everyone:  
yes

11:07:19 From hadia Elminiawi to Everyone:  
It is fine Sandra

11:10:21 From hadia Elminiawi to Everyone:  
before the holidays if possible

11:11:21 From Maureen Hilyard to Everyone:  
I like what Sandra is suggesting.. that each webinar is used as an introduction to an activity that adds value to what we are wanting our members to engage in within ICANN.. and then a followup webinar/workshop for feedback

11:12:16 From Gisella Gruber - ICANN Org to Everyone:  
Seeing is engaging

11:12:34 From Cheryl Langdon-Orr to Everyone:  
I have no issue with being camera ready

11:15:55 From Cheryl Langdon-Orr to Everyone:  
In many ways this next session could be a framing of the topic/ stage setting for other work of some follow up and specificity.... in 2022/23

11:16:49 From hadia Elminiawi to Everyone:  
makes sense

11:17:57 From Cheryl Langdon-Orr to Everyone:  
Agreed @Maureen

11:22:33 From Gisella Gruber - ICANN Org to Everyone:  
Well in England ... its a lost case :-)

11:22:46 From Maureen Hilyard to Everyone:  
LOL Gisella

11:23:25 From Sandra Hoferichter, EuroDIG to Everyone:  
"The Art of Small Talk" Questions to be discussed are inter alia: - What are do and don'ts in a small talk? - Which topics you should never touch? - How important, or less important, is small talk in a region for building trust or just as am matter of politeness? - How sensitive is a culture with regard to speed, tone, irony, volume? - How do you approach a person you would like to get to know?

11:24:12 From Heidi Ullrich - ICANN Org to Everyone:  
This topic is so important and also fun, it might be worth considering holding a two part session which break out rooms and some regional 'homework' which they'd report back on during the second session.

11:25:08 From Cheryl Langdon-Orr to Everyone:  
It is a REAL quick run through but it does the job

11:25:15 From Heidi Ullrich - ICANN Org to Everyone:  
Inviting Herb and Melissa might also be useful.

11:25:19 From Maureen Hilyard to Everyone:  
Good suggestion about bringing in ICANNLearn courses as an activity and people could feedback on the course etc

11:25:23 From Heidi Ullrich - ICANN Org to Everyone:  
The IGF is the week of the 6th

11:25:52 From Heidi Ullrich - ICANN Org to Everyone:  
Perhaps the week of the 29th of Nov.

11:26:08 From Maureen Hilyard to Everyone:  
Intro and an activity they could do in prep for the next workshop

11:27:03 From Heidi Ullrich - ICANN Org to Everyone:  
Perhaps the O/E regional liaisons could be part of the workshop

11:27:19 From Claudia Ruiz to Everyone:  
Welcome Vernatius to the call

11:27:24 From hadia Elminiawi to Everyone:  
Heidi could suggestion

11:27:40 From Maureen Hilyard to Everyone:  
Regional O&E leaders would have to be involved in this workshop

11:27:44 From Cheryl Langdon-Orr to Everyone:  
makes sense

11:29:24 From Maureen Hilyard to Everyone:  
Send it out to this group on a google doc and we can all comment

11:29:27 From Heidi Ullrich - ICANN Org to Everyone:  
To confirm, will this be a one off workshop or two parts?

11:29:35 From Heidi Ullrich - ICANN Org to Everyone:  
How long will the workshop be?

11:29:40 From Gisella Gruber - ICANN Org to Everyone:  
I don't see any conflicting meetings

11:30:04 From Heidi Ullrich - ICANN Org to Everyone:  
Also, based on the success of the policy sessions, would you consider holding a prep session ?

11:30:08 From Maureen Hilyard to Everyone:  
We are working on a series of workshop session.. right?

11:30:25 From Maureen Hilyard to Everyone:  
workshop sessions

11:30:54 From Cheryl Langdon-Orr to Everyone:  
0200 or 1400 UTC Sandra?

11:31:12 From Sandra Hoferichter, EuroDIG to Everyone:  
14:00 UTC but I might be wrong

11:32:39 From Gisella Gruber - ICANN Org to Everyone:  
ALL regions

11:33:04 From Maureen Hilyard to Everyone:  
1300 is 2am for me

11:33:36 From Cheryl Langdon-Orr to Everyone:  
and midnight for me of course

11:33:58 From Heidi Ullrich - ICANN Org to Everyone:  
We West-coasters are used to early starts...

11:33:58 From Cheryl Langdon-Orr to Everyone:  
or 0100 if 1400 but NPO we will manage @Maureen

11:34:31 From Heidi Ullrich - ICANN Org to Everyone:  
Nothing close to the early starts of Australia/NZ...

11:34:50 From Maureen Hilyard to Everyone:  
I could manage a midnight call.

11:35:29 From Cheryl Langdon-Orr to Everyone:  
here is the link for the Harassment module <https://learn.icann.org/#/online-courses/a5b4768c-08b4-4d17-a6e7-da07202b14b9>

11:35:42 From Maureen Hilyard to Everyone:  
sounds goo

11:35:44 From Maureen Hilyard to Everyone:  
god

11:35:47 From Maureen Hilyard to Everyone:  
good

11:36:16 From Gisella Gruber - ICANN Org to Everyone:  
19:00 UTC = 00:30 Mumbai / 06:00 Sydney and 22:00 Moscow and reasonable time elsewhere!

11:36:47 From Gisella Gruber - ICANN Org to Everyone:  
13:00 UTC = 2am for Maureen and midnight for Sydney ...

11:37:01 From Heidi Ullrich - ICANN Org to Everyone:  
Many thanks, Sandra.

11:37:03 From Gisella Gruber - ICANN Org to Everyone:  
So 19:00 UTC may be better for this one

11:37:08 From Gisella Gruber - ICANN Org to Everyone:  
Thank you Sandra

11:37:12 From Maureen Hilyard to Everyone:  
thank you Sandra

11:40:03 From Maureen Hilyard to Everyone:  
Great points.. that the webinars are both interesting and educational, but also participative.

11:40:22 From Heidi Ullrich - ICANN Org to Everyone:  
There is also VSIG and many other online sessions.

11:40:42 From Cheryl Langdon-Orr to Everyone:  
Yes plenty to choose from in Cap Bld these days

11:41:05 From Heidi Ullrich - ICANN Org to Everyone:  
So perhaps input from the O/E group could inform the next type of activities for the CBWG/webinar group.

11:41:51 From Maureen Hilyard to Everyone:  
+1 Heidi

11:41:59 From Heidi Ullrich - ICANN Org to Everyone:  
What types of innovative approaches to CB can be used as people burn out on Zoom calls? How can volunteers 'micro' volunteer to fit their schedules yet remain engaged?

11:42:09 From Cheryl Langdon-Orr to Everyone:  
+1 Heidi

11:43:03 From Cheryl Langdon-Orr to Everyone:  
only anonymized data used

11:43:12 From Heidi Ullrich - ICANN Org to Everyone:  
Also, perhaps a cross-regional effort at finding from the ALS/individual members on what types of activities they would find most useful/engaging. A bottom up exercise.

11:43:48 From Cheryl Langdon-Orr to Everyone:  
well some RRALOs are 'almost' doing that already @Heidi

11:43:54 From Heidi Ullrich - ICANN Org to Everyone:  
Mentoring would be useful to highlight now so newi. people are well prepared when we all finally meet again.

11:44:13 From Maureen Hilyard to Everyone:  
I think that if there is an activity that people have to engage in that is meaningful to their work in At-Large it also helps them to engage more in our workshops.. don't call them webinars any more.

11:44:16 From Cheryl Langdon-Orr to Everyone:  
RALOs are 'almost' doing...

11:44:54 From Cheryl Langdon-Orr to Everyone:  
so 15

11:45:00 From Heidi Ullrich - ICANN Org to Everyone:  
Perhaps a series of 'workshops' leading to an. At-Large. Certificate, etc.

11:45:01 From Cheryl Langdon-Orr to Everyone:  
/16

11:45:52 From Maureen Hilyard to Everyone:  
+1 Heidi re certificate, recognition of what they have done

11:46:44 From Maureen Hilyard to Everyone:  
Id like a more integrated approach within our working groups

11:47:09 From Claudia Ruiz to Everyone:  
EN-10; ES-2; FR-3; AR-0; PT-0; ZH-0; RU-0

11:47:26 From Maureen Hilyard to Everyone:  
social media WG can also do more promotion of what we are doing in this group

11:47:28 From Heidi Ullrich - ICANN Org to Everyone:  
+1 Maureen -combine the workshops in a certificate 'course' including O/E, CPWG, CB, OFB. etc.

11:47:46 From Heidi Ullrich - ICANN Org to Everyone:  
And then, the volunteers will be well-versed when we return...

11:48:00 From Cheryl Langdon-Orr to Everyone:  
so 15 all up

11:48:09 From Heidi Ullrich - ICANN Org to Everyone:  
And they also need to 'intern' with a group or two

11:49:13 From Heidi Ullrich - ICANN Org to Everyone:  
Regional leaders would lead their 'students' through the entire module.

11:49:32 From Maureen Hilyard to Everyone:  
There is no need to publish this expert list as it is for our information only, is it not?

11:49:43 From hadia Elminiawi to Everyone:  
+1 Maureen

11:49:49 From hadia Elminiawi to Everyone:  
+1 Cheryl

11:50:53 From Cheryl Langdon-Orr to Everyone:  
and ICANN Legal will have a fit if we stuffed up specificity of purpose for dat collection and then use/publication

11:51:00 From Cheryl Langdon-Orr to Everyone:  
data

11:51:20 From hadia Elminiawi to Everyone:  
Hello Carlos - we can hear you

11:51:47 From hadia Elminiawi to Everyone:  
please share your experience

11:52:11 From Cheryl Langdon-Orr to Everyone:  
should NOT be published but we use

11:53:00 From Cheryl Langdon-Orr to Everyone:  
And we respond to each respondant

11:53:47 From Maureen Hilyard to Everyone:  
And merging the list of RALO experts would be helpful for our At-Large discussions and getting regional experts perspectives

11:53:51 From Cheryl Langdon-Orr to Everyone:  
so an AI should be to reach out to all respondents and outline our next steps

11:54:03 From Cheryl Langdon-Orr to Everyone:  
Exactly @Maureen!

11:56:36 From Cheryl Langdon-Orr to Everyone:  
O and E need to discuss next steps with us

11:56:45 From Cheryl Langdon-Orr to Everyone:  
Happy to draft an email with you all

11:56:55 From Maureen Hilyard to Everyone:  
An experts list would also be helpful for shoulder tapping people for our ICANN WGs that we are asked to contribute an expert participant from At-Large

11:57:15 From Cheryl Langdon-Orr to Everyone:  
Yes that was deffinatly IN purpose as outlined

11:57:29 From Heidi Ullrich - ICANN Org to Everyone:  
Thank you, Cheryl.

11:58:14 From Maureen Hilyard to Everyone:  
My comment is an issue for us at the moment!!

11:59:08 From hadia Elminiawi to Everyone:  
series

11:59:22 From Maureen Hilyard to Everyone:  
a series over a period of months

11:59:26 From Cheryl Langdon-Orr to Everyone:  
I thought the series was for 2022 and we set the 2021 date and time

11:59:55 From Cheryl Langdon-Orr to Everyone:  
Yes she outlined several topics

12:00:08 From Maureen Hilyard to Everyone:  
Nov Dec is still included into the 2022 programme

12:00:09 From Heidi Ullrich - ICANN Org to Everyone:  
I thought we were take another look at webinars

12:00:10 From Cheryl Langdon-Orr to Everyone:  
'but the kick start is end of Year

12:00:19 From Cheryl Langdon-Orr to Everyone:  
PLEASE avoid Liunar New Year

12:00:22 From Heidi Ullrich - ICANN Org to Everyone:  
Vs an integrative workshop course

12:00:23 From Cheryl Langdon-Orr to Everyone:  
Lunar

12:01:23 From Heidi Ullrich - ICANN Org to Everyone:  
Good point, Cheryl.

12:01:51 From Cheryl Langdon-Orr to Everyone:  
but you stated end Jan/early Feb

12:02:00 From Cheryl Langdon-Orr to Everyone:  
that IS always Lunar NY

12:02:40 From Gisella Gruber - ICANN Org to Everyone:  
We have not yet put all the international holidays on our calendars but this is in progress and will avoid any major holidays across the globe

12:03:57 From Heidi Ullrich - ICANN Org to Everyone:

We could also work with Siranush to make sure we reach out to Fellows and Next Gen

12:04:29 From Heidi Ullrich - ICANN Org to Everyone:

+1 Maureen.

12:05:06 From Claudia Ruiz to Everyone:

We lost Cheryl

12:07:03 From Gisella Gruber - ICANN Org to Everyone:

Wednesday 24

12:07:09 From Gisella Gruber - ICANN Org to Everyone:

As Thursday is Thanksgiving

12:07:31 From Heidi Ullrich - ICANN Org to Everyone:

I suggest this date include a prep session with all speakers

12:07:35 From Gisella Gruber - ICANN Org to Everyone:

19:00 UTC as CPWG will be at 13:00 UTC

12:08:16 From Cheryl Langdon-Orr to Everyone:

all good then

12:08:27 From Carlos Dionisio Aguirre to Everyone:

bye see you

12:08:27 From hadia Elminiawi to Everyone:

bye