

DT-M Escalation

This is your mailing list (dt6@icann.org). The public archive is: <http://mm.icann.org/pipermail/dt6/>. Members of this list include:

- Chuck Gomes
- Avri Doria
- Staffan Jonson
- Erick Iriarte
- Paul Kane
- Sivasubramanian Muthusamy

Documents & Drafts

Date	Submitted By	Word	PDF
2015/05/27	Chuck Gomes	DT-M Public Comment Action Items.docx	N/A
2015/05/25	Chuck Gomes	CWGPunchList DT-C - DT-M 05.docx	N/A
2015/05/25	Marika Konings	CWGPunchList DT-C - DT-M 0.4.docx	N/A
2015/05/22	Marika Konings	CWGPunchList DT-C - DT-M 0.3.docx	N/A
2015/05/20	Marika Konings	N/A	Escalation flow charts updated 20 May 2015.pdf
2015/05/12	Chuck Gomes	CWGPunchList DT-C 0.2.docx	N/A
2015/05/11	Marika Konings	N/A	Escalation flow charts 11 May 2015.pdf
2015/04/16	Donna Austin	DT M - revised version - 16 April 2015 + MB MK_DA.docx	N/A
2015/04/16	Marika Konings	DT M - revised version - 16 April 2015 + MB MK.docx	N/A
2015/04/16	Martin Boyle	DT M - revised version - 16 April 2015 + MB.docx	N/A
2015/04/16	Marika Konings	DT M - revised version - 16 April 2015.docx	N/A
2015/04/15	Chuck Gomes	DT M - revised version - 15 April 2015_DA_cg.docx	N/A
2015/04/15	Donna Austin	DT M - revised version - 15 April 2015_DA.docx	N/A
2015/04/15	Marika Konings	DT M - revised version - 15 April 2015.docx	N/A
2015/04/10	Marika Konings	DT M - Draft - FINAL clean - 10 April 2015.docx	N/A
2015/04/10	Marika Konings	DT M - Draft - updated final 10 April 2015.docx	N/A
2015/04/10	Marika Konings	DT M - Draft - final 10 April 2015.docx	N/A
2015/04/09	Marika Konings	DT M - Draft - revised 7 April 2015 - MK.docx	N/A
2015/04/07	Marika Konings	DT M - Draft - revised 7 April 2015.docx	N/A
2015/04/07	Marika Konings	DT M - Draft - updated 7 April 2015.docx	DT M - Draft - updated 7 April 2015.pdf
2015/04/07	Marika Konings	DT M - Draft - 7 April 2015.docx	N/A
2015/04/02	Marika Konings	DT M - Draft - 2 April 2015.docx	DT M - Draft - 2 April 2015.pdf
2015/03/23	Marika Konings	DT M Content Template - 23 March 2015.docx	N/A
2015/03/23	Chuck Gomes	DT M - Content Template - 23 March 2015 with Gomes input.docx	N/A
2015/03/23	Marika Konings	DT M - Content Template - 23 March 2015.docx	N/A
2015/03/18	Chuck Gomes	DT-M Escalation Steps v1.docx	N/A
2015/03/18	Marika Konings	DT M - Content Template.docx	N/A
2015/03/17	Chuck Gomes	DT-M draft escalation procedures for discussion 17 Mar 15.docx	N/A

[Design Team M - template.docx](#)

Design Team M.	Escalation Mechanisms
Draft Transition Proposal Reference	III.A.1.1.2

Summary Description	<p>Note: there were no formal escalation mechanisms described in the IANA Functions Contract for the NTIA any new arrangement will require these.</p> <p>The purpose of this DT is to develop a set of escalation mechanisms for any cases where IANA naming services fail to meet the responsibilities to its direct customers both on a case by case basis and on a trending basis.</p>
Detailed description	<p>The design team is expected to propose a progressive set of escalation steps that can be performed as applicable by individual ccTLD or gTLD registry operators, registry organizations such as the ccNSO and RySG, the Customer Standing Committee (CSC) and any other TLD related entity that may be part of the final CWG IANA proposal for the IANA Stewardship Transition. The steps may address but not be limited to any or all of the following:</p> <ol style="list-style-type: none"> What can an individual registry operator do if IANA service is not provided in a timely and/or satisfactory manner (e.g., if SLEs are not met)? What can be done if there are multiple instances of untimely and or unsatisfactory IANA naming services? What role, if any, can existing registry organizations such as the ICANN ccNSO or the ICANN gTLD Registries Stakeholder Group (RySG) have in escalating IANA naming services problems? What role should the CSC play in the escalation process for IANA name services problems? If IANA naming services problems cannot be solved at the CSC level, how and to whom should the problem be escalated? What role, if any, do the other SOAC have in escalating IANA name services issues? <p>Additionally, the design team is expected to identify any areas that may require coordination with the CCWG and describe how that coordination should happen?</p> <p>Finally, the design team should collaborate with DT-A (SLEs), DT-C (CSC) and any other DTs that may deal with escalation mechanisms to synchronize its recommendations with the work of those DTs.</p>
Proposed Membership	<ul style="list-style-type: none"> At a minimum two gTLD registry representatives with operational knowledge of IANA Functions At a minimum two ccTLD registry representatives with operational knowledge of IANA Functions One IANA staff member (current or former) One non-direct customer representative with operational knowledge of IANA Functions
Expressions of Interest received	Avri Doria, Staffan Jonson, Erick Iriarte
Proposed by / Lead	The first draft of this was prepared by Chuck Gomes; Chuck is willing to serve as Lead but is also willing to serve as a participant if someone else wants to be the Lead.
Staff Support	Marika Konings (lead) / Berry Cobb
Status	Step 7-10
Determination by CWG Chairs	Priority 1
Mailing list archives	

