At-Large Review Implementation Plan Development

The ICANN Board accepted the At-Large Review Implementation Final Report (ARI Final Report) on 10 September 2020, the resolution can be found here.

In June 2018, the Board approved the preparation of a staged implementation plan that was time-bounded and would require minimal budgetary and staff implications in order to be successfully implemented.

This initial At-Large Review Implementation Plan therefore consists of eight of the original sixteen issues (#1, #2, #3, #4, #7, #9, #13 and #16) identified by the independent reviewer. It was presented to the Board Organizational Effectiveness Committee (OEC) in December 2018 and was approved by the Board during their Meeting on 26 January 2019.

The following is the plan for the development of each issue, but also recognizing that a program of continuous improvement is a constant focus across At-Large.

Maureen Hilyard, ALAC Chair, January 2019

- September 2020 - The ICANN Board accepted the At-Large Review Implementation Final Report (ARI Final Report) on 10 September 2020, the resolution can be found here.
- June 2020 - At-Large Review 2 Implementation (ARI) Final Report to the Organisational Effectiveness Committee (OEC)
- January 2020 - At-Large Review Implementation Interim Report 2 - Response from Board Organizational Effectiveness Committee
- June 2019 At-Large Review 2 Implementation (ARI) Status Report 1 to the Organizational Effectiveness Committee (OEC)
- Initial Preparation
- At-Large Review Implementation Working Group (ARIWG) - This includes ARIWG meeting information.
- Approved Board Resolution - Consideration of the At-Large Advisory Committee Detailed Implementation Plan

- **Issue 1 - Quality vs Quantity of ALAC Advice**
  - Work Track Leader(s): Jonathan Zuck and Evin Erdogdu
  - Issue 1 Dashboard and Progress Chart
  - Work Track Meetings

- **Issue 2 - At-Large has struggled to reflect/process end-user opinion; barriers to individual participation; perception of unchanging leadership group**
  - Work Track Leader(s): Alan Greenberg and Maureen Hilyard
  - Issue 2 Dashboard and Progress Chart
  - Work Track Meetings

- **Issue 7 - At-Large Working Groups**
  - Work Track Leader(s): Ricardo Holmquist and Maureen Hilyard
  - Issue 7 Dashboard and Progress Chart
  - Work Track Meetings

- **Issue 9 - Need for increased At-Large Community awareness and staff training regarding the use of social media**
  - Work Track Leader(s) (staff leads): Heidi Ullrich and Evin Erdodu
  - Issue 9 Dashboard and Progress Chart
  - Work Track Meetings: (staff only)
<table>
<thead>
<tr>
<th>Issue 3</th>
<th>Issue 13 - Need more systematic RALO participation in regional events</th>
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<tr>
<td>Staff resources are disproportionately concentrated on administrative support; staff should have greater capacity to support preparation of policy advice</td>
<td>Work Track Leader(s): Daniel Nanghaka and Alberto Soto</td>
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<td>Work Track Leader(s): Heidi Ullrich</td>
<td>Issue 13 Dashboard and Progress Chart</td>
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<th>Issue 4 - ALAC and the At-Large Leadership Team</th>
<th>Issue 16 - Absence of consistent performance metrics</th>
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<td>Work Track Leader(s): Maureen Hilyard</td>
<td>Work Track Leader(s): Cheryl Langdon-Orr and Gisella Gruber to restart working group on Metrics.</td>
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<td>Issue 4 Dashboard and Progress Chart</td>
<td>Issue 16 Dashboard and Progress Chart</td>
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