

At-Large Workspace: Initial Report on CSC Effectiveness

Public Comment Close	Statement Name	Status	Assignee (s)	Call for Comments Open	Call for Comments Close	Vote Open	Vote Close	Date of Submission	Staff Contact and Email	Statement Number
25 February 2019	Initial Report on CSC Effectiveness	No Statement							Bart Boswinkel bart.boswinkel@icann.org	

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Brief Overview

Purpose: The Customer Standing Committee (CSC) Effectiveness Review Team (ERT) seeks comments on its Initial Report, particularly its findings and recommendations. The Effectiveness Review is required under Article 17 of the ICANN Bylaws and the Charter of the CSC, two years after the first meeting of the CSC (October 2016).

Current Status: The CSC has concluded its effectiveness review and presents its Initial Report to the community.

Next Steps: Taking into account public comments received, the CSC ERT will finalize its report for consideration and adoption by the Country Code Names Supporting Organization (ccNSO) and Generic Names Supporting Organization (GNSO) Councils.

Section I: Description and Explanation

The CSC ERT seeks community comment and input on its findings and proposed recommendations with respect to the effectiveness of the CSC, which according to section 17.1 of the ICANN Bylaws is tasked "to ensure continued satisfactory performance of the IANA function for the direct customers of the naming services." According to the ICANN Bylaws (Section 17.3 (c)) and reflected in the CSC Charter, the effectiveness of the CSC needs to be reviewed for the first time two years after its first meeting and then every three years thereafter.

Section II: Background

The CSC ERT was tasked to consider the effectiveness of the CSC in carrying out its mission as defined in its charter and the scope of the review was restricted to measuring the effectiveness of the CSC against the requirements in the CSC Charter.

Although the CSC Charter, or other potentially relevant documentation, does not specify how to measure, "effectiveness," the CSC Charter does define the mission of the CSC and identifies how the CSC should work. In addition, the CSC Charter places certain requirements on the membership of the CSC and sets requirements for reporting to the community.

To assess the effectiveness of the CSC, the ERT developed a structured methodology. Based on its analysis utilizing the CSC Effectiveness Review template, the ERT identified performance indicators and related metrics to underpin its review. These indicators and metrics reflect the CSC's mission and scope of responsibilities and the ERT has examined the work of the CSC based on how these requirements for oversight and reporting have been achieved. Using this outcome-based assessment, the ERT believes it has developed an objective, verifiable and lightweight method to review the effectiveness of the CSC, which could serve as a "template" for any future effectiveness review of the CSC.

Section III: Relevant Resources

[CSC Effectiveness Review Team Initial Report](#)

[Template for the Effectiveness Review](#)

[CSC Charter](#)

[Final Report CSC Charter Review Team](#)

Section IV: Additional Information

The CSC was established as one of the post-IANA transition entities and conducted its first meeting on 6 October 2016. It performs the operational oversight previously performed by the U.S. Department of Commerce National Telecommunications and Information Administration as it relates to the monitoring of the performance of the IANA naming functions, currently performed by Public Technical Identifiers (PTI). Its mission is to ensure continued satisfactory performance of the IANA functions for the direct customers of the naming services.

According to Section 17.3(b) of the ICANN Bylaws and reflected in the CSC Charter:

(b) The effectiveness of the CSC shall be reviewed two years after the first meeting of the CSC; and then every three years thereafter. The method of review will be determined by the ccNSO and GNSO and the findings of the review will be published on the Website.

In May 2018, the ccNSO and GNSO Councils each appointed two members to a team tasked to propose the method for conducting the Effectiveness Review. They were also asked to conduct an analysis of the requirements of the IANA Naming Function Review and the CSC Effectiveness Review, with a goal of creating synergies and avoiding overlap between these two efforts. The most practical and efficient path forward was for the ccNSO and GNSO to each appoint two members to consider the effectiveness of the CSC in performing its responsibilities as outlined in the CSC Charter and that the findings of the CSC Effectiveness Review, as adopted by both the GNSO and ccNSO Councils, will become an input to the IANA Naming Function Review.

In September 2018, the ccNSO and GNSO Councils adopted the Template for the Effectiveness Review and the team members that had developed this template were subsequently appointed by their respective groups to serve as the CSC Effectiveness Review Team.

Section V: Reports

FINAL VERSION SUBMITTED (IF RATIFIED)

The final version to be submitted, if the draft is ratified, will be placed here by upon completion of the vote.

FINAL DRAFT VERSION TO BE VOTED UPON BY THE ALAC

The final draft version to be voted upon by the ALAC will be placed here before the vote is to begin.

DRAFT SUBMITTED FOR DISCUSSION

The first draft submitted will be placed here before the call for comments begins. The Draft should be preceded by the name of the person submitting the draft and the date/time. If, during the discussion, the draft is revised, the older version(S) should be left in place and the new version along with a header line identifying the drafter and date/time should be placed above the older version(s), separated by a Horizontal Rule (available + Insert More Content control).