

## 5. Background Documents

The creation of the Working Group is in response to increasing community concerns that the current WHOIS service is deficient in a number of ways, including technical areas as noted in a recent SSAC report titled SAC037 "Display and usage of Internationalized Registration Data" (SAC037) located at <http://www.icann.org/committees/security/sac037.pdf>. Issues identified in the report include the accessibility and readability of WHOIS contact information in an internationalized domain name (IDN) environment. On 16 September 2009, ICANN held an online presentation (a "webinar") on the "Display and Usage of Internationalized Registration Data" The presentation is available here: <http://www.icann.org/en/committees/security/ssac-presentations.htm>.