

# Frequently Asked Questions (FAQ)



This page contains Questions about CROPP not elsewhere answered within [Program Tools & Resources](#).



Click each question to reveal the answer.

## Outreach Strategy Plan Questions

>> My organization already has an outreach strategic plan in place. Do we still need to complete the CROPP template?

**Answer:** If the outreach plan contents are published within the ICANN Community Wiki or one of ICANN's websites, we will appreciate your inserting the applicable page link into the description/details portion of the CROPP template; otherwise, please copy/paste the entire contents into the form for permanent record retention.

>> What happens if our Outreach Strategic Plan is not submitted and approved by 30 September?

**Answer:** In order to take advantage of CROPP features and deliverables in FY16, there is incentive to complete the required Outreach Strategic Plan as soon as possible. The date of 30 September 2015 was intended to be an outside target; however, if the plan is not published and approved until after that date, it only means that the organization will remain unable to pursue CROPP travel/event activities.

## Trip Proposal/Allocation Questions

>> I am a member of the NCSG, but I do not belong to the NCUC or NPOC. How can I participate in this program since trips appear to be allocated only to Constituencies?

**Answer:** Trip allocations were authorized only to the five (5) recognized GNSO Constituencies. You may petition either the NCUC or NPOC and, if either Constituency agrees to sponsor your outreach event with one or more of their allocated trips, that usage will be acceptable within the Pilot Program guidelines.

>> Who is supposed to provide the Trip Assessment?

**Answer:** ICANN envisions the Trip Assessment to be a joint responsibility:

- The traveler(s), consistent with the structure's own internal procedures, prepare(s) the information about how the trip's original goals and outcomes were realized; and
- The designated Pilot Program Coordinator (PPC) posts the answers to the Wiki form.

## Regional Questions

>> For transparency purposes, what criteria will the Stakeholder Engagement VPs use in determining whether proposed outreach events will be approved?

**Answer:** There are no set criteria for all regions at this time. The expectations and activities within each geographic region are likely to vary depending on the status of the various regional strategies. During this inaugural pilot program, each Stakeholder Engagement VP is expected to have a methodology for coordinating community proposals with the Program Administrators.

>> Can you please define, for the purposes of this program, what is a "Region"? There are five official U.N. regions; however, there are eight operational regions as shown on the [CROPP Contacts](#) page. For example, what happens if a traveler is leaving from New Zealand and traveling to the Pacific Islands? That is only one official ICANN region, but would involve two Stakeholder Engagement VPs?

**Answer:** Pilot Program Coordinators (PPC) should connect with the Stakeholder Engagement VP responsible for the city/country in which the trip event /activity will take place. If there is any possible confusion about which VP is responsible, please contact Rob or Janice to facilitate the connections.

**>> Trip Proposals are supposed to be consistent with regional strategies; however, do they exist and, if so, where can we find them?**

**Answer:** Regional strategies can be found on this Wiki under the GSE tab/category, then [Regional Strategic Plans-Final](#).