

## **Amr Elsadr – ICANN Fellowship Program Mentorship EOI – 2019**

### **Applicant Information:**

**First Name:** Amr

**Last Name:** Elsadr

**Gender:** Male

**Country of Residence:** Egypt

**Stakeholder Group/Constituency Affiliation:** NCSG

### **Questions:**

#### **1. Current employer and position. Please describe the type of work you perform:**

I am currently self-employed as a telemedicine and e-health consultant. My work mainly focuses on Hospital Information System design. This involves different tasks depending on the needs of different clients and their priorities, including the mapping of information infrastructure of institutions providing healthcare services. Additionally, tasks involve conducting ethnographic studies of client institutions to assist in identifying different stakeholders involved, their clinical and business needs as well as their internal reward systems, and understanding their internal processes. This is done mainly to assist in the design of interfaces that will suit each client's unique purposes, as well as developing guidance on transitions from paper-based to electronic processes.

#### **2. Education:**

I received a Bachelor Degree in Human Medicine and Surgery from the Misr University of Science and Technology in Cairo, Egypt, and a Masters of Science in Telemedicine and E-health from the Arctic University of Norway, in Tromsø, Norway.

#### **3. Please identify any GNSO Working Groups and/or chartered teams in which you are participating:**

I am currently representing the GNSO's Non-Commercial Stakeholder Group (NCSG) as a member of the GNSO Expedited Policy Development Process (EPDP) on the Temporary Specification for gTLD Registration Data.

#### **4. Please describe any past involvement in the ICANN Fellowship Program, if applicable. For example, have you previously been a fellow or served as a program mentor?**

I am an ICANN Fellowship Program alumni member, having been an ICANN Fellow at three ICANN public meetings:

ICANN 36 – Seoul  
ICANN 37 – Nairobi  
ICANN 40 – San Francisco

**5. Please assess and explain how your knowledge, experience and expertise address the criteria listed below. Leave the response blank if not applicable to you.**

- **Active participant in GNSO structures and policy development processes with a track record of engagement**
- **Previous experience serving as a mentor, teacher, or learning facilitator is a plus**
- **Strong written and verbal communication skills**
- **Project management and coordination skills**
- **Networking skills**

Despite being introduced to ICANN in 2009, and subsequently becoming a member of the NCSG in 2010, I did not begin active participation in the GNSO until 2012. This is when I joined a GNSO Policy Development Process (PDP) Working Group (WG) for the first time. My first GNSO PDP was the “thick” WHOIS PDP, and since then, I have also participated actively in the GNSO Translation and Transliteration of Contact Information PDP WG, as well as both Implementation Review Teams (IRT) for these PDPs. I had also joined the GNSO Next-Generation gTLD Registration Directory Services (RDS) to Replace Whois PDP WG as well as the GNSO Review of all Rights Protection Mechanisms (RPMs) in all gTLDs PDP WG, but was not active on either of them. I have, however, supported both these GNSO PDP WGs during a brief time I spent as a Policy Manager with ICANN policy staff supporting the GNSO.

Apart from PDP WGs, I have been involved in a considerable amount of process-related work in the GNSO as a member of the GNSO Policy and Implementation non-PDP WG, the GNSO Standing Committee on Improvements Implementation (SCI), the GNSO Review WG and the GNSO Bylaws Drafting Team (DT) following adoption of the recommendations of work-stream 1 of the Cross Community WG on Enhancing ICANN Accountability. These have all contributed to me acquiring a great deal of understanding of the GNSO Operating Procedures, GNSO Working Group Guidelines and ICANN Bylaws relating to the GNSO (including the PDP Manual). This understanding of GNSO processes, I put to use while representing the NCSG on the GNSO Council, during which time I served as a Council liaison to a number of WGs chartered by the GNSO Council and IRTs managed by ICANN’s Global Domains Division (GDD).

During the years I spent working on GNSO-related issues, I believe that I have fostered healthy and constructive relationships with both ICANN staff as well as ICANN community members across all GNSO Stakeholder Groups (SGs) and Constituencies (Cs). Additionally, although to a lesser extent, I believe I have decent enough relationships with ICANN community members in At-Large, the SSAC and the GAC.

In terms of communication skills (both written and verbal), I believe I've demonstrated an acceptable degree of proficiency either through my involvement in GNSO structures and processes, or through assisting in drafting a number of NCSG inputs to different PDPs as well as public comments. I also believe that my project management and coordination skills are adequately developed, as evident in my work with the NCSG, having chaired the NCSG Policy Committee for a time. Additionally, I have acquired a degree of project management skill throughout my professional career, during which I have managed multiple teams, some of which had members numbering in hundreds of staff members. The latter mainly involved offshore-outsourced IT-enabled services for healthcare providers.

**6. Please assess and explain how your knowledge, experience & personality meet the desired attributes listed below. Leave the response blank if not applicable to you.**

- **Member of a GNSO Stakeholder Group and/or Constituency**
- **Understanding of the ICANN's mission, structure, and multistakeholder model**
- **Willingness to devote the necessary time and resources prior to and during the ICANN meeting**
- **Ability to create a supportive atmosphere for mentees by being open, accessible, and approachable**
- **Robust network within the ICANN community and ability to leverage and share that network**
- **Ability to present information in a manner that is simple and easy to understand**
- **Ability to establish weekly projects and deliverables for mentees using a clear and consistent learning approach**

I believe that I have addressed a number of the bullet points in this question in my previous responses - specifically bullets 1, 2 and 5, so will not burden the members of the SSC with further reading on this here. I have, however, gone through the ICANN Fellowship Program Mentor Guidelines as well as the GNSO announcement of the application process. I understand and am able and willing to carry out the required tasks before, during and following the three ICANN public meetings, as they are outlined in the Guidelines, and am willing to dedicate the required 40 – 50 hours to carry these tasks out, or more as needed. The tasks in the Guidelines include a week-by-week checklist, which will be helpful to me, or any other candidate selected as a mentor for the year.

Carrying out these tasks in a manner that is both helpful, yet not too burdensome to ICANN Fellows is also something I believe I can do. Having once been an ICANN Fellow myself, I can identify with how daunting and complicated ICANN can be to newcomers. With the benefit of experience at ICANN, I believe I am ideally suited to help make information more digestible for both new and returning ICANN Fellows I might become responsible for.

Additionally, should I be selected, I plan on providing post-meeting reports not only to the Fellowship Program, but also to the GNSO Council regarding any thoughts or reflections that I believe would be relevant or helpful to the GNSO.

**7. Please explain your interest in serving as a mentor and what you will bring to the Fellowship Program if selected.**

Should I be selected, I believe I could offer uniquely helpful contributions to the Fellowship Programs. I am one of a handful of Fellowship Alumni to successfully integrate myself into the GNSO's mission and work. I understand what is required, particularly from a Fellowship/newcomer's perspective. Following my first ICANN meeting as a Fellow in 2009, I made it a point to use the remaining two opportunities I had as an ICANN Fellow to focus on how to immerse myself in ICANN's policy development. I understand that this might not be the goal of every prospective ICANN Fellow, but the ultimate objective of each Fellow is not the relevant issue. The real challenge for newcomers via the Fellowship Program is to understand what the different options and opportunities are to becoming a constructively contributing member of the GNSO, in whatever capacity that may be. My role would be to help make those options clear, and provide guidance on how the ICANN Fellows could achieve whatever goals they choose to pursue.

Personally speaking, I don't believe any involvement in the GNSO is as rewarding as contributing to gTLD policy development, and plan (should I be selected) to emphasize this to the ICANN Fellows under my guidance. To me (as is in the ICANN Bylaws), the primary purpose of the GNSO is to develop gTLD policy recommendations to the ICANN Board. Participating in the processes to do this does not necessarily require being involved in GNSO PDP WGs per se, but also involves work that takes place within the GNSO's SGs and Cs, as well as participating in public comment periods. These do, however, require a certain degree of engagement within the GNSO, as well as an understanding of how to remain informed on ongoing policy issues.

Should I be selected, I also plan on undertaking my duties as a mentor in a neutral capacity, and have no qualms whatsoever with doing this. I have always believed that the different GNSO SGs and Cs all have legitimate interests in pursuing gTLD policy outcomes. More often than not, there are conflicts between these special interests, but on occasion, they have been aligned. Irrespective of what the NCSG's interests are, or any of those held by other SGs and Cs, my role as a mentor would be to facilitate engagement and membership in whichever SG or C that is most suitable for each individual ICANN Fellow.

I believe that my prospective contributions as a mentor would be of benefit to the Fellowship Program as well as the GNSO. Having been involved in both over the years, I have insight into what I believe would make the mentoring of ICANN Fellows more

successful, and have a personal interest in seeing this happen. I hope you will consider my application to be a part of the Program in 2019 favorably.