



APRALO Members Criteria and Expectations Survey

February 2018

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Quick Snapshot



51
Responses

58%
ALS
response

20%
Individual
response

76%
ALS
Countries

70%
male

53%
25-40 yrs

65%
attended
the GA

47%
former
Fellows

83%
have
attended
an APRALO
meeting

25%
have had
ADOBE
issues

0.6%
have
access to
a freeline

85%
have a
day job

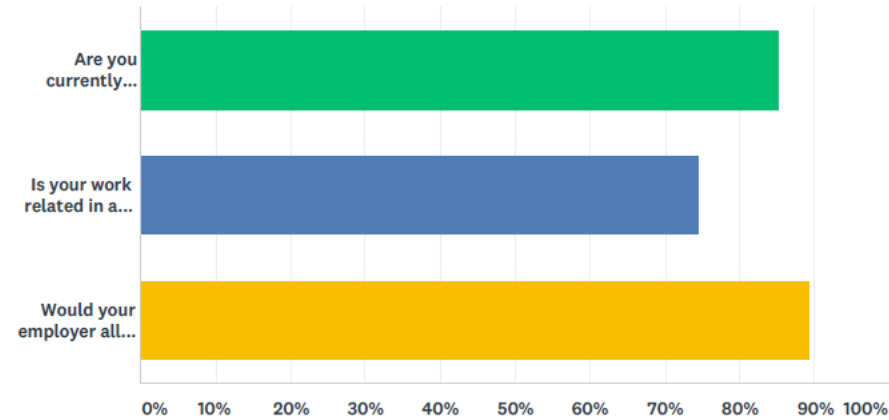
Geographic data

(# indicates number of members who responded)

Region	ALS / Individual	#	Region	ALS / Individual	#
Eastern Europe	ARMIX	1	Central Asia	Pakistan (IRP2)	1
	Azerbaijan (IPAC)	1		ISOC Islamabad	1
	ISOC Armenia	3	South Asia	ISOC Malaysia	1
	Media Education Centre	1		ISOC Philippines	2
	Georgia (IDI)	1		Sri Lanka Next Generation	1
Middle East	ISOC Bahrain	1	East Asia	ISOC Hong Kong	2
	ISOC Palestine	1		NetMission.Asia	2
	ISOC Yemen	1		ISOC Japan	1
	Yemen (YODET)	1		Internet Society of China	2
Central Asia	Computer Society of India	1	Oceania	ACCAN - Australia	1
	India (CCAIOI)	1		ISOC-AU/PICISOC – Australia	3
	ISOC Delhi	1		CIAG/PICISOC – Cook Islands	2
	ISOC Trivandrum	1		PICISOC - Fiji & Tonga	5
	ISOC Nepal	1		VITUS/PICISOC – Vanuatu	1
	Nepal (RayzNews)	3		iPNG Clique/PICISOC – Papua New Guinea	4
	Afghanistan (NITPAA)	1	Individuals	India & Malaysia	2

Q6 Check the boxes that relate to your employment.

Answered: 47 Skipped: 4



ANSWER CHOICES	RESPONSES	
Are you currently employed?	85.11%	40
Is your work related in any way to Internet or domain name services?	74.47%	35
Would your employer allow you to take time off to attend an ICANN meeting?	89.36%	42
Total Respondents: 47		

Participation
—
employment
related

Note:

85% of respondents are in full-time employment – how would this affect whether they can participate effectively?

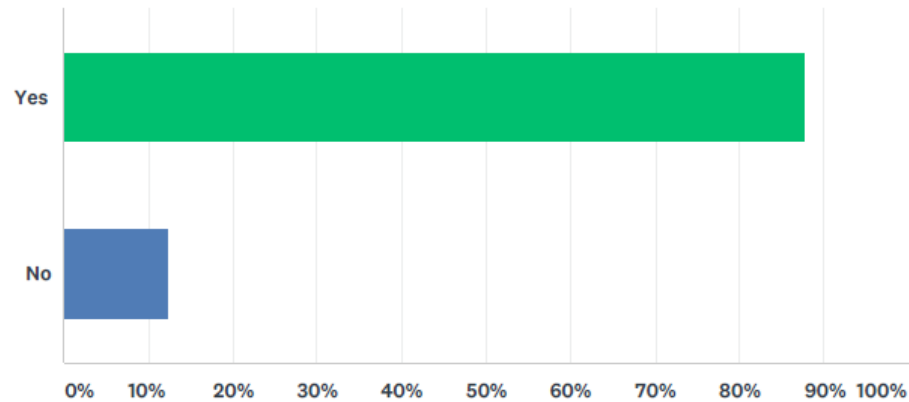
How can we help already busy people to still be engaged with At-Large?

74% work in the area of the internet or domain names – what are the positives? Any negatives?

Participation
– broadband
access

Q7 Do you have broadband access in your home?

Answered: 49 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	87.76%	43
No	12.24%	6
Total Respondents: 49		

Note:

21 of our 53 ALSes did not respond to the survey.

8 of our 10 individual members did not respond.

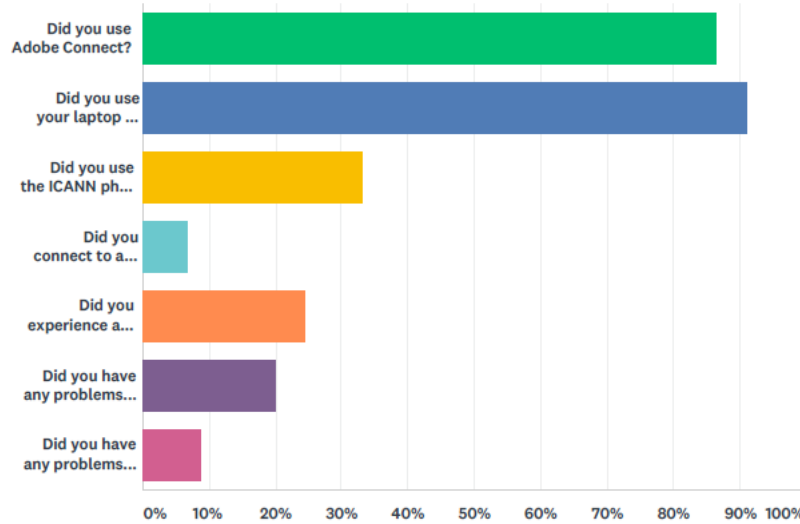
Could access be a reason?

What other reasons might they have for not responding, and what can we do about it?

Participation
– online
meeting
experience

Q8 Please check all relevant responses in relation to your latest experience connecting to an online ICANN meeting.

Answered: 45 Skipped: 6



ANSWER CHOICES	RESPONSES	
Did you use Adobe Connect?	86.67%	39
Did you use your laptop or computer microphone?	91.11%	41
Did you use the ICANN phone bridge (to connect to your home line or mobile)?	33.33%	15
Did you connect to a freeline number in your country?	6.67%	3
Did you experience any problems with Adobe Connect?	24.44%	11
Did you have any problems with your laptop or computer microphone?	20.00%	9
Did you have any problems connecting with the phone bridge?	8.89%	4
Total Respondents: 45		

Note:

Nearly 90% attempt to access Adobe Connect and use their laptop microphones.

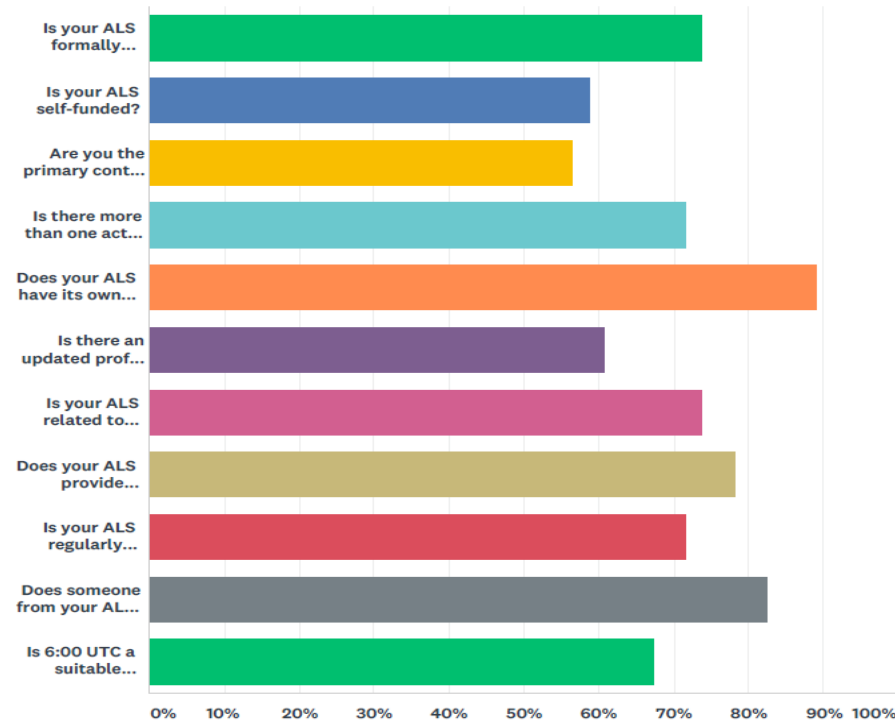
Only 33% use the ICANN phone bridge to access a good phone line.

Nearly 25% have issues with Adobe Connect?

Participation – ALS capacity

Q12 Please check the boxes which match your ALS.

Answered: 46 Skipped: 5



ANSWER CHOICES	RESPONSES	
Is your ALS formally constituted in your country?	73.91%	34
Is your ALS self-funded?	58.70%	27
Are you the primary contact for your ALS?	56.52%	26
Is there more than one active APRALO participant from your ALS?	71.74%	33
Does your ALS have its own website?	89.13%	41
Is there an updated profile about your ALS on the At-Large website? (Check on https://atlarge.icann.org/alses/apralo)	60.87%	28
Is your ALS related to Internet or domain name services in your region?	73.91%	34
Does your ALS provide information and discuss ICANN policy and activities?	78.26%	36
Is your ALS regularly involved in outreach about ICANN in your country?	71.74%	33
Does someone from your ALS attend the monthly APRALO call?	82.61%	38
Is 6:00 UTC a suitable meeting time for your ALS's timezone?	67.39%	31
Total Respondents: 46		

89%
Have their own website

82%
Attend APRALO calls

78%
Promote ICANN policy

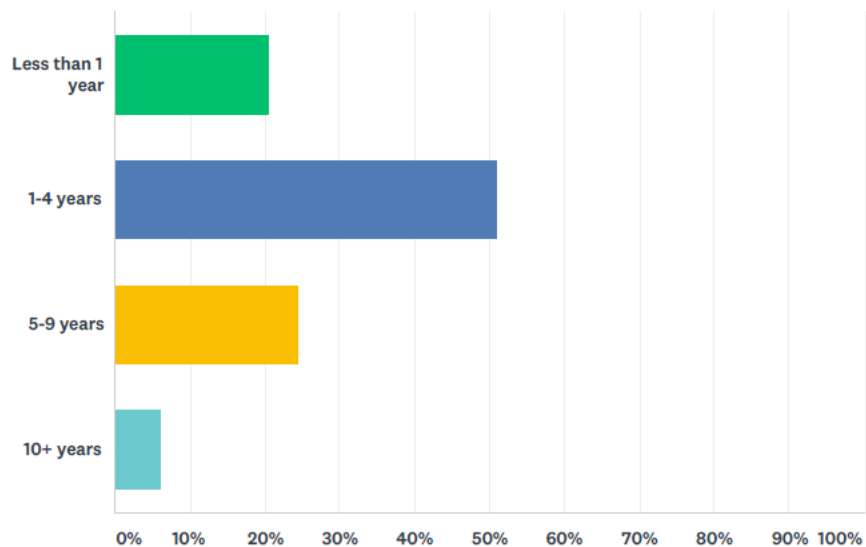
74%
Work is related to domains

74%
ALS is a legal body

Participation
– ICANN
experience

Q14 How long have you been a member of At-Large and APRALO?

Answered: 49 Skipped: 2



ANSWER CHOICES	RESPONSES
Less than 1 year	20.41% 10
1-4 years	51.02% 25
5-9 years	24.49% 12
10+ years	6.12% 3
Total Respondents: 49	

Note:

Most of our participants have only been a member of At-Large for 1-4 years

Have you learned enough to be confident enough to make a submission about a policy issue?

How can we help to improve their confidence to do this?

What do
APRALO
members
want to
know?

1. What activities should my ALS be prioritising?
2. How can we make ALSes more active?
3. How can we learn more about hot topics like New gTLDs or Security issues?
4. ALSes must be self-funded, but how can APRALO help with the sustainability of capacity building in our small communities?
5. Can the ALAC provide support for in-country issues like consumer protection or improving internet standards?
6. Can ALS members other than first and second contacts participate in APRALO?
7. What steps is APRALO taking to be more inclusive of more stakeholders, to have a wider reach?
8. When can I join the APRALO Leadership Team?

What priority activities should my ALS be concentrating on?

- Attending APRALO meetings to find out more about what is happening in the region and how you can contribute;
- Undertaking ICANN Learn courses to find out more about ICANN and how it works;
- Attending APAC Hub and APAC Space meetings and webinars.
- Joining an At-Large working group to find out how the working groups work and how you can contribute
- **REMEMBER:** ICANN is about Domain Names and the Domain Name System. So it is important that you realise that APRALO matters may be about things technical as well as about governance issues.

How can we make ALSes more active?

- Diversity is important to engagement – and we need our members (both ALS and individual) to be actively engaged so that we can get the diverse views of our regions heard in our ALAC submission statements.
- BUT...
 1. you should have some knowledge of, or an interest in, domain names and the domain name industry
 2. you must be prepared to not only attend a meeting but also to have a say (although we don't expect that to happen as soon as you join up)
 3. you must be able to connect to our meetings – and we know that sometimes this is a problem for many... the times of the meetings can be an issue but 67% of members in the survey said that 6:00UTC was OK for them.
- We also realise that in order to be active can take up quite a lot of your spare time. Sometimes work responsibilities have to take priority, but it is important that if you join a working group then you must make an effort to keep in touch with what is going on. If you miss a meeting then you should listen to the recordings of the meetings, or read the transcripts when you can, to make up time on what decisions you may have missed.

How can we learn more about new gTLDs or security issues?

New gTLDs

- New generic top level domains (gTLDs) are very topical.
- Members from ICANN Supporting Organisations (like the gNSO and ccNSO) and Advisory Committees (like ALAC, GAC and SSAC) sometimes join together in what are called cross community working groups.
- They work towards ensuring that new gTLDs and related IDNs (internationalised domain names) are used in a way that can contribute to a healthy and vibrant internet ecosystem.
- At-Large is restarting a new gTLD Working Group and will need interested participants to join in the discussions. We will notify you when this happens
- If you want to know about what sort of work is being done in the CCWG , you can sometimes join into a meeting as an observer. (However, because CCWGs are specially tasked working groups, you may have to register and develop a “Statement of Interest” before you can join). You can contact one of the staff@atlarge.icann.org to find out more about this.

Security

- Security also has its working groups. These are usually based within the SSAC or the RSSAC.
- As with other specialist working groups, you may be able to join up as an observer, but before doing so it may be advisable to:
 - First of all, speak to some of the experts who are already on these working groups about what is involved, and what you would need to know before becoming a member
 - Next, check with the leaders of these groups about whether they will allow you to attend their meetings – more particularly, if they believe you have the qualifications to join..
- If there is enough interest within At-Large among members to create their own Working Group on Security and Stability or Cybersecurity, then this could be organised. It would need:
 - a charter with some objectives for the group;
 - to seek other members who would be interested in joining the group , and then to elect a Chair;
 - to establish meeting times and a schedule of meetings;
 - to set an initial agenda, and then
 - To arrange with one of the APRALO leaders who will coordinate with APRALO staff, to call your first meeting.

How can ALS members other than first and second contacts start participating in APRALO?

- APRALO is a membership body that represents the interests of end-users within the Asia, Australasia and Pacific Islands region of At-Large.
- Every member of an ALS or any registered individual member, is entitled to participate in any APRALO meetings, webinars and regional activities (if you can get to one near you).
- Primary ALS contacts are important as they are the official contacts with APRALO and ICANN. They are responsible for:
 - Sharing any information from APRALO and ICANN with their members
 - Participating in any voting that takes place within APRALO – one ALS one vote – although it is general practice within APRALO that most decisions are made by consensus.

ALSes must be self-funded, but how can APRALO help with the sustainability of capacity building within our small communities?

- Join one of these At-Large Working Groups
 - Capacity-building Working Group;
 - Outreach and Engagement Working Group
 - Accessibility Working Group
 - Or any other working groups within the ICANN system with the permission of the organisers
- To join up you can write to one of the staff at staff@at-large.icann.org and indicate which group you would like to join. They will then put your name on the wiki page and onto the working group mailing list so that you will know when the meetings are on, and what you will be discussing
- Make suggestions about webinars or courses you would like to know more about.
- APAC Hub also provides capacity building webinars which APRALO members participate in.

Can the ALAC provide in-country support for consumer protection or improving internet standards?

- Unfortunately NO.
- Any in-country decisions are made by their respective governments. If citizens have issues with regards to these topics, then they must take it up with their governments.
- The ALAC and in fact ICANN does not have anything to do with the internal runnings of a country's internet. These are the responsibility of the country itself.
- ICANN produces policy that ensures that the domain name system (DNS) is operating within an internet that is stable, secure and open.
- The ALAC contributes end-user perspectives as part of the **ICANN** community's development of bottom-up, consensus policies and guidelines. These are to help advance the stable and secure operation of the Internet's unique identifier systems
- The ALAC also supports capacity building for its members so that they can be better informed contributors to discussions within their countries and hopefully to the good decisions that their governments make about the use of the internet as a result of this new knowledge and learning by its citizens.

What steps are being taken to make APRALO more inclusive of more stakeholders, to have a wider reach?

- The main purpose of our survey was to find out:
 - What kinds of groups are joining APRALO
 - Do these groups understand the work of ICANN and what their expected role is within At-Large?
 - What knowledge, skills and backgrounds are within these groups that can be shared around the various working groups in At-Large and other constituencies so that APRALO voices can be heard within ICANN?
 - How can we encourage and support ALSes to make their voices heard within ICANN? (funding is not an option because ALSes must be self-funded, but APRALO can push to ensure that ICANN appropriately supports participation through its provision of appropriate technologies.)
 - How can we encourage and support ALSes to make their voices heard within the region (here again, regional funding becomes an option here for active ALS participants).

When can I join the APRALO Leadership Team?

- **When you can demonstrate that:**
 - You know enough about the ICANN's unique identifier system
 - You are able to give a comprehensive overview of what ICANN is and what it does, during an outreach presentation. 😊
 - You have created a network within the regional community that identifies you as an active participant in APRALO. 😊
 - You are not only already an active member of the APRALO community in ICANN, but are also actively involved in regional ICANN-related activities as well. 😊
 - You are a leader of an At-Large working group or an ALAC appointed participant in a cross-community working group involving At-Large. 😊
 - You have been a penholder or submitted several contributions to the ALAC policy development process. 😊
 - APRALO members know and respect you enough to vote for you as an APRALO Leader. 😊