# RDS-WHOIS2-RT Face-to-Face Meeting #4

DAY 3 – 12 December 2018 Brussels



### Welcome

Agenda Item #1

Presenters: Review Team Leadership & ICANN org

**Time**: 09:00 – 09:15



### Welcome

- Day 2 Takeaways
- Day 3 Objectives
  - Complete review of public comments received
  - Reach consensus on recommendations and sections updates
  - Critical assessment of current status, the report structure and the need for any changes
  - Determine adjustments needed to work plan



# Day 3 Agenda

08:30 - 09:00 - Breakfast

09:00 - 09:15 - Welcome

09:15 - 10:15 – Objective 5 – Safeguarding Registrant Data

10:15 - 10:30 - Break

10:30 - 11:15 - ICANN Bylaws

11:15 - 12:30 - Parking lot for any item that requires further discussion

12:30 - 13:30 - Lunch Break

13:30 - 14:30 – Executive Summary

14:30 – 15:30 - Adjust (as needed) structure of report (e.g. merge sections etc)

15:30 - 15:45 - Break

15:45 - 16:30 - Call for consensus on recommendations

16:30 – 17:30 – Face-to-Face Meeting #4 wrap-up



# **Objective 5: Safeguarding Registrant Data**

**Agenda Item #2** 

Presenters: Alan Greenberg

**Time**: 09:15 – 10:15



### **Public Comments On Section**

### Objective 5: Safeguarding Registrant Data

(RrSG)

RrSG has no issue with these requirements, with the assumption that any update of the contracts will not be extended to anything outside of them. Such requirements should be general, not specific and merely reference best practice legal regulations such as the GDPR.



# **Public Comments On Recommendation SG.1**

SG.1	The ICANN Board should require that the ICANN Organization, in consultation with data security and privacy expert(s), ensure that all contracts with contracted parties (to include Privacy/Proxy services when such contracts exist) include uniform and strong requirements for the protection of registrant data and for ICANN to be notified in the event of any data breach. The data security expert(s) should also consider and advise on what level or magnitude of breach warrants such notification.  In carrying out this review, the data security and privacy expert(s) should consider to what extent GDPR regulations, which many but not all ICANN
	contracted parties are subject to, could or should be used as a basis for ICANN requirements. The ICANN Board must either negotiate appropriate contractual changes or initiate a GNSO PDP to consider effecting such changes.
(RrSG)	Supports.
(RySG)	Supports.
(ALAC)	Supports.



# **Public Comments On Recommendation SG.1**

SG.1	
(I2C)	Internet Infrastructure Coalition has concerns about making sure contracts of Contracted Parties should be aligned with each other when it comes to requirements of user data security, noting these requirements should be strengthened and ICANN should have a right to be notified of breaches. They would like to see this move towards having both ICANN and GDPR compliant contracts.
(BC)	While there has been a significant and useful focus at ICANN on registrant data privacy over the last several months, it remains unclear whether registrars and registries are adequately protecting registrant data (e.g. from data breaches). ICANN's contracts with registries, registrars and escrow agents include varying requirements for how data is to be protected from inappropriate access or change. We have limited transparency, however, on whether, and how well, these contracts are being enforced. For example, there's a contractual requirement that ICANN be notified in case of a data breach, but it's unclear whether and to what effect this has been enforced. We suggest this is an area for the Team's further consideration.



### **Break**

Time: 10:15-10:30

What's Next?

10:30-11:15 - ICANN Bylaws

11:15-12:30 - Parking lot for any item that requires further discussion



# **ICANN** Bylaws

**Agenda Item #3** 

Presenters: Alan Greenberg

**Time**: 10:30 – 11:15



# **Public Comments On Recommendation BY.1**

BY.1	The ICANN Board should take action to eliminate the reference to "safeguarding registrant data" in ICANN Bylaws section 4.6(e)(ii) and replace section 4.6(e)(iii) of the ICANN Bylaws with a more generic requirement for RDS (WHOIS) review teams to assess how well RDS (WHOIS) policy and practice addresses applicable data protection and cross border data transfer regulations, laws and best practices.
(I2C)	Supports the idea of updating the bylaws, but wants to ensure up to date and effective data safeguards are part of that discussion.
(RrSG)	RrSG takes no issue with the bylaws being updated, however, it should be ensured that the data safeguards remain part of the revised language.
(RySG)	RySG supports the second part of Recommendation BY.1 to replace section 4.6(e)(iii) of the ICANN Bylaws, but does not support the first part of this recommendation to eliminate the reference to "safeguarding registrant data" in ICANN Bylaws section 4.6(e)(ii).
(ALAC)	Support recommendation.



# **Public Comments on Recommendation BY.1**

BY.1	
(DNRC)	Concerned about the deletion of protections for Registrants from New ICANN Bylaw Section 4.6(e)(ii) and ask that this recommendation be removed, as they consider it dangerous and short-sighted, as removing or changing this Bylaw protection would violate key promises made in the ICANN Transition, and fundamental commitments of the ICANN Community to its foundation of domain name registrants. The publicity of such a change, alone, would undermine confidence in the DNS.
(NCSG)	We understand from examining the discussion on page 129 that the goal behind this recommendation was to eliminate reference to the OECD Guidelines, and to replace it with reference to data protection law and best practice (with a view to compliance), but as currently worded the recommendation does not do this. It sounds like the team is recommending the elimination of the reference to "safeguarding registrant data" in ICANN Bylaws section 4.6(e(ii). If this is not indeed the intention, the recommendation must be reworded to precisely state its intention.



# **General Comment on Draft Report**

Asks that the RDS/WHO2, in fairness, acknowledge the many deep and lengthy concerns raised by members of the ICANN Community on the EWG Reports, where new sections were first introduced in the final report (without public input), and without factoring into compliance with the GDPR.

#### (DNRC)

Ask that the Final Report highlight more strongly the important role of domain name Registrants, and highlight their rights as protected data subjects in the DNS. Coalition strongly opposes with recommendations potentially calling for mass takedowns of domain names. DNRC also asks that the Final Report reflects more of the history of the WHOIS databases and the robustness of the debate that has taken place throughout the history of ICANN.



# Parking Lot For Any Item That Requires Further Discussion

Agenda Item #4

**Presenters**: Review Team

**Time**: 11:15 – 12:30



### Lunch

Time: 12:30-13:30

What's Next?

13:30-14:30 – Executive Summary

14:30-15:30 – Adjust (as needed) structure of report (e.g. merge sections etc.)



# **Executive Summary**

**Agenda Item** #5

Presenters: Review Team Leadership

**Time**: 13:30 – 14:30



# Adjust (As Needed) Structure Of Report

**Agenda Item** #6

Presenters: Review Team Leadership

**Time**: 14:30 – 15:30



# Adjust (as Needed) Structure of Report

### Refer to: Draft Report Table of Contents

1 EXECUTIVE SUMMARY	_ ၁	3./ WHOIS1 Rec #10: Privacy/Proxy Services	62	0.3.2 Phase 2 Global Consumer Research Survey	- 11
440		3.7.1 Topic	62	6.3.3 Bylaws for Internet Corporation for Assigned Names and Numbers	10
1.1 Overview	2	3.7.2 Summary of Relevant Research	63	6.4 Problem/Issue	11
1.1.1 Introduction	5	3.7.3 Analysis & Findings	64	6.5 Recommendations	11
1.1.2 Background	5	3.7.4 Problem/Issue	66	6.6 Possible impact of GDPR and other applicable laws	11
1.1.3 Review Scope	5	3.7.5 Recommendations	67		
1.1.4 Methodology	6	3.7.6 Possible impact of GDPR and other applicable laws	69	7 OBJECTIVE 5: SAFEGUARDING REGISTRANT DATA	11
1.1.5 Summary Findings	7	3.8 WHOIS1 Rec #11: Common Interface	69	ODDECTIVE S. SAI EGOARDING REGISTRART DATA	
1.1.6 Review Conclusions	9	3.8.1 Topic	69	7.1 Topic	11
	_		70	7.2 Summary of Relevant Research	4
1.2 Review Team Recommendations	9	3.8.2 Summary of Relevant Research	70	7.3 Analysis and Findings	4
		3.8.3 Analysis & Findings	70		
2 REVIEW BACKGROUND	15	3.8.4 Problem/Issue	71	7.4 Problem/Issue	11
		3.8.5 Recommendations	72	7.5 Recommendations	11
3 OBJECTIVE 1: ASSESSMENT OF WHOIS1 RECOMMENDATIONS		3.8.6 Possible impact of GDPR and other applicable laws	74	7.6 Possible impact of GDPR and other applicable laws	11
IMPLEMENTATION	18	3.9 WHOIS1 Recs #12-14: Internationalized Registration Data	74	. "	
IIII CEMENTATION		3.9.1 Topic	74	8 OBJECTIVE 6: ICANN CONTRACTUAL COMPLIANCE ACTIONS, STRUCTURE	2
3.1 Introduction	18	3.9.2 Summary of Relevant Research	74	AND PROCESSES	44
3.2 WHOIS1 Rec #1: Strategic Priority	18	3.9.3 Analysis & Findings	75	AND PROCESSES	_'
	18	3.9.4 Problem/Issue	79	8.1 Topic	11
3.2.1 Topic			79	8.2 Summary of Relevant Research	4
3.2.2 Summary of Relevant Research	20	3.9.5 Recommendations			- 4
3.2.3 Analysis & Findings	20	3.9.6 Possible impact of GDPR and other applicable laws	80	8.3 Analysis & Findings	- 11
3.2.4 Problem/Issue	27	3.10 WHOIS1 Recs #15-16: Plan & Annual Reports	80	8.3.1 WHOIS Accuracy Policy Enforcement	- 11
3.2.5 Recommendations	28	3.10.1 Topic	80	8.3.2 Single RDS (WHOIS) Inaccuracy Report Tool	- 11
3.2.6 Possible impact of GDPR and other applicable laws	30	3.10.2 Summary of Relevant Research	81	8.3.3 Bulk Submission RDS (WHOIS) Inaccuracy Complaint Tool	12
3.3 WHOIS1 Rec #2: Single WHOIS Policy	30	3.10.3 Analysis & Findings	81	8.3.4 Across Field Validation of RDS (WHOIS) information	17
		3.10.4 Problem/Issue	82	8.3.5 Policy Metrics for Monitoring and Enforcement	12
3.3.1 Topic	30	3.10.5 Recommendations	83	8.4 Problem/Issue	41
3.3.2 Summary of Relevant Research	31	3.10.6 Possible impact of GDPR and other applicable laws	84		14
3.3.3 Analysis & Findings	32	3. 10.0 Possible impact of ODFR and other applicable laws	04	8.5 Recommendations	12
3.3.4 Problem/Issue	35	A OD IECTIVE 3. ANYTHING NEW	84	8.6 Possible impact of GDPR and other applicable laws	12
3.3.5 Recommendations	35 35	4 OBJECTIVE 2: ANYTHING NEW	_ 04		
3.3.6 Possible impact of GDPR and other applicable laws	36	4.1 Topic	84	9 ICANN BYLAWS	12
3.4 WHOIS1 Rec #3: Outreach	36	4.2 Summary of Relevant Research	85		—
			85	9.1 Topic	12
3.4.1 Topic	36	4.3 Analysis and Findings	83	9.2 Summary of Relevant Research	12
3.4.2 Summary of Relevant Research	36	4.4 Problem/Issue	87	9.3 Analysis and Findings	12
3.4.3 Analysis & Findings	37	4.5 Recommendations	87	9.4 Problem/Issue	4
3.4.4 Problem/Issue	38	4.6 Possible impact of GDPR and other applicable laws	87		- 44
3.4.5 Recommendations	39			9.5 Recommendations	14
3.4.6 Possible impact of GDPR and other applicable laws	40	5 OBJECTIVE 3: LAW ENFORCEMENT NEEDS	88		
				APPENDIX A: GLOSSARY OF TERMS	13
3.5 WHOIS1 Rec #4: Compliance	41	5.1 Topic	88		
3.5.1 Topic	41	5.2 Summary of Relevant Research	88	APPENDIX B: TERMS OF REFERENCE	13
3.5.2 Summary of Relevant Research	41	5.3 Analysis and Findings	89		
3.5.3 Analysis & Findings	42	5.3.1 Law enforcement survey	89	APPENDIX C: GNSO AND GAC SCOPE INPUTS	1/
3.5.4 Problem/Issue	45	5.3.2 Other input from law enforcement	101	ALL ENDIX C. GN30 AND GAC 3COLE IN 013	- 1
3.5.5 Recommendations	45	5.4 Problem/Issue	101	ADDENDIV D. WODY DI ANI	41
	47	5.5 Recommendations	101	APPENDIX D: WORK PLAN	1;
3.5.6 Possible impact of GDPR and other applicable laws		5.6 Possible impact of GDPR and other applicable laws	103		
3.6 WHOIS1 Recs #5-9: Data Accuracy	48	3.0 Possible impact of GDPR and other applicable laws	103	APPENDIX E: FACT SHEETS	1
3.6.1 Topic	48	C OR JECTIVE A. CONSUMED TRUST	102		
3.6.2 Summary of Relevant Research	49	6 OBJECTIVE 4: CONSUMER TRUST	103	APPENDIX F: PARTICIPATION SUMMARY	1
3.6.3 Analysis & Findings	50	6.1 Topic	102		
3.6.4 Problem/Issue	57	C.1 Common of Delevent Decemb	103	APPENDIX G: LAW ENFORCEMENT SURVEY	11
3.6.5 Recommendations	60	6.2 Summary of Relevant Research	104	AFFERDIA G. LAW ENFORCEMENT SURVET	- 1.
3.6.6 Possible impact of GDPR and other applicable laws	62	6.3 Analysis and Findings	104	APPENDIX H: RIRI IOGRAPHY	
and the Preside impart of GUPR and other applicable laws	n/	6.3.1 WHOIS1 Final Doport	10E	OPPENITA D. DIDI KRAKAMI	- 11



### **Break**

Time: 15:30-15:45

What's Next?

15:45 - 16:30 - Call for consensus on recommendations

16:30 - 17:30 - Face-to-Face Meeting #4 wrap-up



# **Call for Consensus On Recommendations**

**Agenda Item** #5

Presenters: Review Team Leadership

**Time**: 15:45 – 16:30



# **Call for Consensus On Recommendations**

Confirm for each Recommendation	R1 Strategic Priority		R3 Outreach		R4 Compliance		R5 Data Accuracy	R10 Privacy/Proxy Services		R11 Common Interface		R12 IDNs	R15 Plan Annual Reports	
Recommendation #	1.1	1.2	1.3	3.1	3.2	4.1	4.2	5.1	10.1	10.2	11.1	11.2	12.1	15.1
Updated? (Y/N) Removed? (R)														
Priority	Н	Н	M	М	Н	Н	Н	TBD	L	L	L	Н	L	М
Consensus (#agree:#disagree)														
Specific?														
Measureable?														
Relevant?														
Achievable?														
Time bound?														



# **Call for Consensus On Recommendations**

Confirm for each Recommendation	Law Enforcer	Safeguarding Registrant Data	Con	Bylaws					
Recommendation #	LE.1	LE.2	SG.1	CM.1	CM.2	CM.3	CM.4	CM.5	BY.1
Updated? (Y/N) Removed? (R)									
Priority	Н	н	M	Н	М	L	L	L	М
Consensus (#agree:#disagree)									
Specific?									
Measureable?									
Relevant?									
Achievable?									
Time bound?									



# **Face-to-Face Meeting #4 Wrap-Up**

**Agenda Item #8** 

Presenters: Review Team Leadership & ICANN org

**Time**: 16:30 – 17:30



# Face-to-Face Meeting #4 Wrap-Up

- Roadmap to sending Final Report to the ICANN Board
  - Set deadlines for completing outstanding actions
  - Identify penholders, etc.
- Confirm decisions reached/action items
- Any other Business
- Closing remarks



### **Current Work Plan & Deliverables**

DATE *	DELIVERABLE*					
By 21 December 2018	Update recommendations and report based on public comment					
By 11 January 2019	Approve final findings and recommendations for submission to ICANN Board					
By 25 January 2019	Send Final Report to ICANN Board (and Language Services)					
By 25 January 2019	Identify one or two review team tembers to remain available for clarification as may be needed during the Implementation Planning Phase					

\*Per latest work plan approved by leadership

Any adjustments needed?

