



# eGovernment sites in Asia Pacific

Asia Pacific Regional Internet Governance Forum 2018

Port Vila, Vanuatu

14 August 2018

# VANUATU

Office of the Government Chief Information Officer | Prime Minister's Office | Government of the Republic of Vanuatu



Bureau Du Chef De Service De L'Information | Bureau Du Premier Ministre | Gouvernement De La Republique Du Vanuatu

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## Greetings from Gerard METSAN, New CIO!

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## Press Stories

- Vanuatu pilots Communication Safety Project
- Vanuamadia digital TV Launched in Luganville
- RTI Web accessibility Guidelines launched
- 15 computers for Lycee de Luganville
- E-Agriculture Framework consultation process begins

[Read more](#)

## OGCIO has three main foci:

**First**, to encourage the spread of **ICTs** (information and communications technologies) in society to efficiently and effectively achieve an educated, healthy and wealthy Vanuatu.

**Second**, to lead the **iGov Initiative**, (the Integrated Government Initiative), which uses world-class e-government solutions and ICTs to bring better service delivery methods to all ministries and agencies, and ultimately to Vanuatu's residents and businesses.

**Thirdly**, to encourage the **right to information** (RTI) in Vanuatu. [Learn more](#)



## How ICTs will Affect Vanuatu

FIJI



Secure | <https://www.egov.gov.fj/default.aspx>

This Site: Fiji Government Onl

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**Fiji Government Portal**  
egov services online

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### Fiji eGovernment Programme

Welcome to the website of the Fiji Government's e-Government programme. This is an up-to-date, easily accessible and authoritative government information & resource website.

### eGovernment Strategies

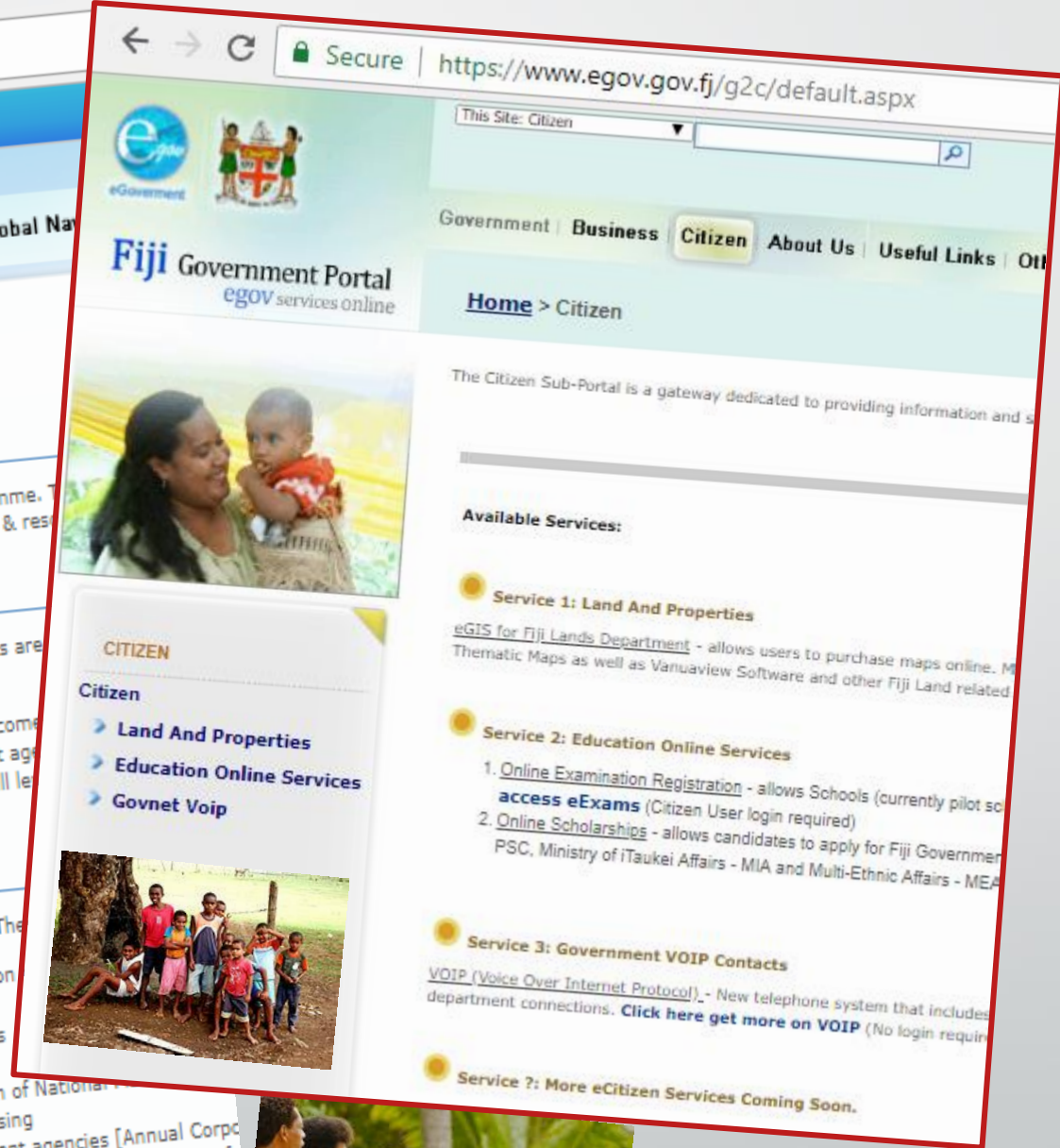
The following critical success factors or e-Government strategic thrusts are:

1. Implement financially sustainable service delivery models
2. Reinvent services delivery model to provide citizen-centric outcomes
3. Enhance operational efficiencies within and across government agencies
4. Enhance ICT skills competency of government employees at all levels

### Using eGovernment Services Online

eServices online provides Government Services over the internet. The services are categorized into two main clusters:

- 1. Government to Government Cluster:** This cluster focus on *These services are only available to government officers.*
  1. Case management for all the Business cluster services
  2. Case management for all the Citizen cluster services
  3. Resource and Transport bookings for IHRDP [Section of National...
  4. Case management for back office scholarship processing
  5. Executive outcome monitoring system for government agencies [Annual Corporate...
  6. Social Welfare Management System, electronic registration and assesment of...
  7. People Hub. Data bank for persons information to be shared within various go...
- 2. Government to Businesses Cluster:** This cluster focus on providing Online Services to Government authorities. *These services require free business user registrations and...*



Secure | <https://www.egov.gov.fj/g2c/default.aspx>

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**Fiji Government Portal**  
egov services online

Home > Citizen

The Citizen Sub-Portal is a gateway dedicated to providing information and services to citizens.

### Available Services:

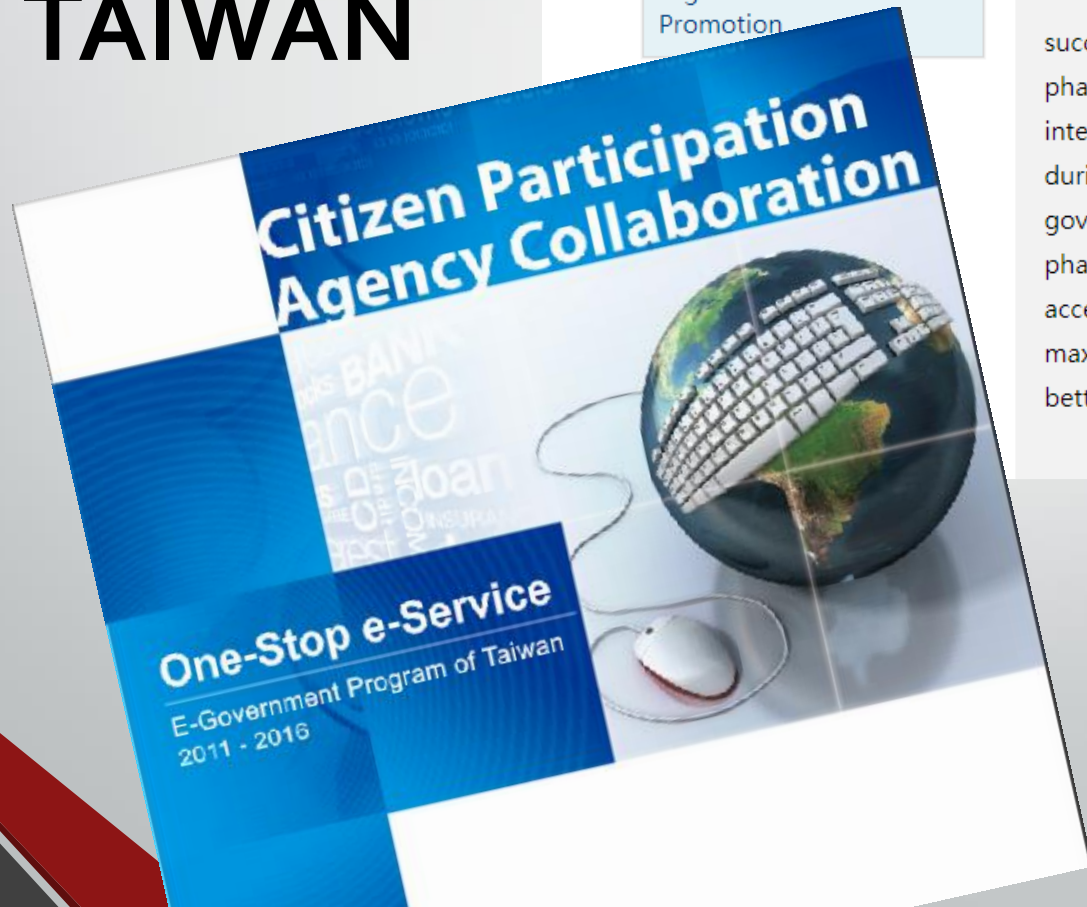
- Service 1: Land And Properties**  
[eGIS for Fiji Lands Department](#) - allows users to purchase maps online. M...  
Thematic Maps as well as Vanuaview Software and other Fiji Land related...
- Service 2: Education Online Services**
  1. [Online Examination Registration](#) - allows Schools (currently pilot sc...  
**access eExams** (Citizen User login required)
  2. [Online Scholarships](#) - allows candidates to apply for Fiji Governmen...  
PSC, Ministry of iTaukei Affairs - MIA and Multi-Ethnic Affairs - MEA
- Service 3: Government VOIP Contacts**  
[VOIP \(Voice Over Internet Protocol\)](#) - New telephone system that includes...  
department connections. **Click here get more on VOIP** (No login requir...
- Service ? : More eCitizen Services Coming Soon.**







# TAIWAN



國家發展委員會 NATIONAL DEVELOPMENT COUNCIL

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## Digital Government Promotion

Digital Government Program of Taiwan 2011-2016

Since Taiwan launched its digital-government program in 1998, we have already successfully completed basic information and communications deployment in the first phase, the roll-out of online government services in the second phase, and the integration and interoperability of government services in the third phase. Now, during the fourth phase, we are emphasizing proactive, focused, one-stop digital-government service even better tailored to the public's needs. Throughout each phase, digital-government programs have broadened and deepened citizens' online access to government services; as digital-government services gradually reach their maximum extent in the future, our vision of "service without boundaries, providing a better life to all citizens" will be realized.





# JAPAN

e-Gov

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As the e-Gov is n

For Living

For Visitors

Japan's e-Government Initiatives

Movie

SNS

White paper

e-Gov(English)

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## For Living

Web Site

Web Site	<a href="#">Portal Site on Policies for</a>
Introduction	Provide foreigners residing in Japan besides counseling with t
Organization Name	Cabinet Office, Governm
Language	English, Portuguese, Esp

Web Site

Web Site	<a href="#">Living Guide</a>
Introduction	Provide information about the services included on this homepage
Organization Name	Council of Local Authorities, organization of local gov
Language	English, Deutsch, Chinese

- > [For Living](#)
- > [For Visitors](#)
- > [For Business](#)
- > [Japan's e-Government Initiatives](#)
- > [Governmental website](#)
- > [Movie](#)
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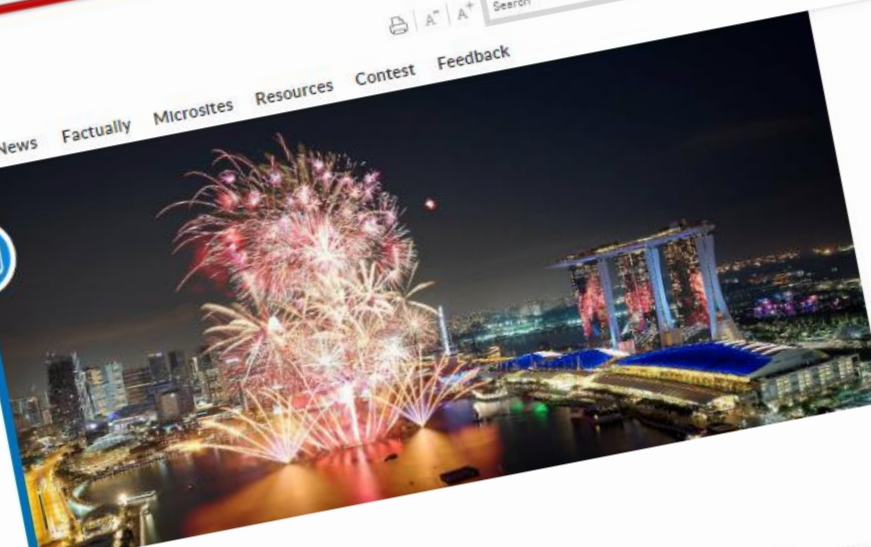
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## News Highlights

11 August 2018

On August 9th this week, Singapore celebrated her 53rd birthday. This year's National Day Parade theme, "We Are Singapore", recognises everyday Singaporeans and their common identity.

In his National Day Message, PM Lee spoke on how the Government is strengthening Singapore's resilience in the face of global trade uncertainties. He also shared on Government efforts to review and enhance healthcare and housing policies.

Health

### Will the Government take back unused MediSave top-ups?

31 Jul 2018

All MediSave top-ups will remain in citizens' MediSave accounts and earn CPF interest.

[Read more](#)

Environment

### Can the prices in the 1962 Water Agreement be revised?

09 Jul 2018

And how do we achieve long-term water security?

[Read more](#)

Unless otherwise indicated, the articles here are generally accurate as of their publication dates. Please visit the relevant Government agency website for the latest updates.

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## Every Drop Counts

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Listen

### Our 4 National Taps

Today, we enjoy quality drinking water at a turn of the tap, but this didn't happen by chance. We now have four water sources known as our 4 National Taps, but the process of producing clean, drinking water is costly and complex.



Learn more about the 3 'C's' (Challenges, Capacities and Cost) of our 4 Taps here: