

## Adobe Connect Chat Transcript

### RDS-WHOIS2 Plenary #38 – 13 August 2018

Charla Shambley: (8/13/2018 07:35) Good day and welcome to the RDS-WHOIS2 Plenary Call #38 on 13 August 2018 @ 15:00 UTC

Charla Shambley: (07:36) Please note this meeting will be recorded. When not speaking, kindly mute your phones by pressing \*6. Press \*6 to unmute. Thank you.

Belyavskiy Dmitry: (07:46) Hello Alice, hello Charla

Belyavskiy Dmitry: (07:46) Is it possible to join the call via computer?

Alice Jansen: (07:51) Hi Dmitry

Charla Shambley: (07:52) Hi Dmitry -- I started the audio for the call. You should be able to hear via your computer now.

Alice Jansen: (07:52) Can you hear me, Dmitry?

Belyavskiy Dmitry: (07:52) No ^(\

Belyavskiy Dmitry: (07:53) Do you hear me?

Charla Shambley: (07:53) I do not hear you but it shows your mic muted.

Alice Jansen: (07:53) Dmitry - shall we dial out to you?

Belyavskiy Dmitry: (07:54) • Let me try to reconnect.

Belyavskiy Dmitry: (07:56) Alice, could you please to dial out to me?

Alice Jansen: (07:59) Charla will dial your # now

Charla Shambley: (08:00) Dmitry, can you hear us now?

Belyavskiy Dmitry: (08:01) Yes, thank you very much!

Charla Shambley: (08:01) You are welcome!

Charla Shambley: (08:02) We do not have any apologies noted for this call.

Alice Jansen: (08:02) Thomas has sent his apologies.

Charla Shambley: (08:02) thank you, Alice. I was looking at the wiki page.

Carlton Samuels: (08:03) Howdy all

Carlton Samuels: (08:03) Oh, now I hear typing so I'm good

Lili SUN: (08:03) Can any one dial me out at +86 13520020869, I couldn't select the country.

Carlton Samuels: (08:05) @Lili: No matter what I do the dialing instructions reject my 876 number. Its like Jamaica is embargoed. Sso let not your heart be troubles.

Stephanie Perrin: (08:05) not hearing anything

Lisa Phifer: (08:05) @STephanie there is audio now

Charla Shambley: (08:05) @Lili - dialing out to you now

Carlton Samuels: (08:06) I can hear you Steph

Lili SUN: (08:06) Works now, thank you!

Charla Shambley: (08:06) hi Stephanie -- can you send me your phone number and I can dial-out to you?

Stephanie Perrin: (08:06) ok still not hearing anything, who is talking at the moment? shall I just redial?

Charla Shambley: (08:07) Lisa is speaking. If you can try to redial, please do so. If that doesn't work I can dial-out to you.

Alice Jansen: (08:07) Stephanie - we are just starting discussions

Alice Jansen: (08:07) Lisa is now giving overview of progress

Alice Jansen: (08:07) we will dive into the sections in a minute or so

Carlton Samuels: (08:07) Oh, BTW, Jamaica now has 2 area codes. I will get a number in the new area code and see . Both follow the NNP.

Carlton Samuels: (08:08) Nobody talking?

Alice Jansen: (08:08) Stephanie, could you respond to Charla on phone#? We can dial out to you if you are still having issues hearing the call.

Alice Jansen: (08:09) yes - Carlton, do you also need a dial-out?

Stephanie Perrin: (08:09) not hearing Lisa, although I can definitely hear someone.

Stephanie Perrin: (08:09) very odd.

Carlton Samuels: (08:10) @Alice: Seems the audio went cockeyed. Yes please to dialout - 876-818-1799

Carlton Samuels: (08:12) Funny thing is I can hear someone typing and rustling of paper..but no voice

Stephanie Perrin: (08:13) where are we?

Lisa Phifer: (08:13) Subgroup 5-9 Data Accuracy, page 14

Stephanie Perrin: (08:15) no scroll control, cannot r4ead the screen

Lisa Phifer: (08:15) You should have scroll control now, however Lili is presenting page 15

Stephanie Perrin: (08:15) can you please enlarge the print

Stephanie Perrin: (08:15) I can see no page numbers

Lisa Phifer: (08:16) Lili are you with us?

Alice Jansen: (08:16) you now have scroll control. Also, I sent a copy of all the materials earlier today

Stephanie Perrin: (08:16) odd now i hear lilli

Stephanie Perrin: (08:17) gone again

Volker Greimann - RrSG: (08:17) sorry, just got off another call

Carlton Samuels: (08:17) For one brief moment I heard Lili then poof!

Lisa Phifer: (08:17) Who cannot hear Lili speaking now?

Carlton Samuels: (08:18) I cannot hear anybody at all. And I'm in the observer room too!

Carlton Samuels: (08:19) Its a pain in a netherplace!

Lisa Phifer: (08:19) Lili, I believe that is Recommendation R10.1 in the P/P subgroup report

Alice Jansen: (08:20) Stephanie, Carlton, can you confirm that your audio is working now? thanks

Carlton Samuels: (08:20) I'm now getting audio thank you all

Stephanie Perrin: (08:20) me too Carleton

Charla Shambley: (08:20) thank you for your patience, Stephanie and Carlton!

Stephanie Perrin: (08:20) no, I heard a few words from alan then gone again.

Stephanie Perrin: (08:20) I am now observing only, according to the operator.

Stephanie Perrin: (08:24) where is it, i have no page numbers

Steve Conte: (08:24) page numbers are in the bottom left, underneath the documents, by the page arrows

Alice Jansen: (08:25) we have locked the screen now so you can see it

Stephanie Perrin: (08:26) thanks. can you explain why I cannot see page numbers, and yet apparently you folks can? seems very odd

Lisa Phifer: (08:27) Proposed Recommendation: ICANN Board should direct WHOIS ARS project team to look into the potentially-anomalous closed tickets because the WHOIS record changed, to analyze who did the updates (registrant or registrar), why the WHOIS data was updated, possible linkage with ARS, etc. Based on the analyzing,

WHOIS ARS project team should revise the follow-up.

Charla Shambley: (08:28) @Stephanie -the page numbers are in the toolbar at the bottom of your screen next to the up and down arrows. There are no page numbers in the document itself.

Lisa Phifer: (08:28) From F2F3

Lisa Phifer: (08:28) ACTION ITEM - Lili to generate a recommendation that the ARS team look for potentially-anomalous results (e.g., 40% of ARS-generated tickets closed with no action because the WHOIS record changed) to determine the underlying cause

Stephanie Perrin: (08:29) aha, no tool bar

Stephanie Perrin: (08:30) thank you for bringing it back.

Carlton Samuels: (08:30) I'm having a difficulty hearing Lili

Stephanie Perrin: (08:30) ditto

Volker Greimann - RrSG 2: (08:32) Reporter Name: WHOIS Accuracy Reporting System (ARS)Reporter

Email: [whoiscompliance@icann.org](mailto:whoiscompliance@icann.org)Domain being reported: [Redacted] Time of submission/processing: Tue Oct 31 11:00:03 2017

Volker Greimann - RrSG 2: (08:32) Complianct ticket received: 10 days ago

Lisa Phifer: (08:33) Here is a possible recommendation along the lines of the F2F:

Lisa Phifer: (08:33) The ICANN Board should direct the ARS team to look for potentially-anomalous results (e.g., 40% of ARS-generated tickets closed with no action because the WHOIS record changed) to determine the underlying cause and take appropriate action to reduce anomalies.

Cathrin Bauer-Bulst: (08:33) that sounds good to me, Lisa.

Stephanie Perrin: (08:37) Can we please have GDD talk to the whole team

Stephanie Perrin: (08:38) It seems to me the new recommendation is far too detailed, when there are so many questions about procedure and priorities.

Stephanie Perrin: (08:38) I like Lisa's proposed wording

Cathrin Bauer-Bulst: (08:38) perhaps we can include a number of examples of what we mean by anomalies to ensure that the recommendation is not simply ignored

Cathrin Bauer-Bulst: (08:39) not everyone might classify this as an anomaly

Lisa Phifer: (08:40) @Cathrin, the rationale could cite the examples and ask specifically why so many records are found to have changed

Lisa Phifer: (08:40) Including Volker's example

Cathrin Bauer-Bulst: (08:40) yes that would also work

Lisa Phifer: (08:40) to illustrate delay

Lisa Phifer: (08:41) Note that we are not now in a data gathering phase, but presenting draft recommendations. Let's focus on what the draft recommendation will say in this month's report

Lisa Phifer: (08:42) Alternative text per Alan's suggestion: The ICANN Board should direct the ICANN Organization to look for potentially-anomalous ARS results (e.g., 40% of ARS-generated tickets closed with no action because the WHOIS record changed) to determine the underlying cause and take appropriate action to reduce anomalies.

Chris Disspain: (08:46) I am dropping off the line to take a call...I will stay in the adobe room and reconnect phone later

Carlton Samuels: (08:53) Lost audio!!

Carlton Samuels: (08:53) Back now...but scratchy

Carlton Samuels: (08:54) Oh well, cutting in and out

Volker Greimann - RrSG 2: (08:54) to Alans question: Verisign does not provide those numbers in their quarterly reports.

Lisa Phifer: (08:57) Changes Susan is discussing are on pages 9-10

Lisa Phifer: (08:57) Actually 8-9 of PDF

Stephanie Perrin: (08:58) why?

Belyavskiy Dmitry: (09:00) I've lost the sound

Stephanie Perrin: (09:00) precise

Stephanie Perrin: (09:00) Would be the word Volker is looking for

Susan Kawaguchi 2: (09:03) I have to drop off of Adobe but will stay on the phone

Stephanie Perrin: (09:04) My edits are late, but I had a few comments on the risk section. Will send today with other sections

Stephanie Perrin: (09:07) can someone mute their phone please

Carlton Samuels: (09:07) I got dropped, back on now but very slow response to input. and no audio!

Lisa Phifer: (09:07) @Stephanie, any edits must go to Susan today to be included in this week's consolidated draft

Stephanie Perrin: (09:08) yes I know

Stephanie Perrin: (09:08) sorry, have been sick all week. Petri dish perrin caught something on last airplane....

Lisa Phifer: (09:10) Proposed new recommendation LE15.1 is on pages 15-16

Lisa Phifer: (09:12) @Cathrin, on LE.1, I believe that is intended to refer to the Temporary Spec EPDP?

Stephanie Perrin: (09:12) what precisely is a related professional

Lisa Phifer: (09:13) @Cathrin, LE.2 needs to be framed as a standalone recommendation (e., the ICANN Board should direct WHO? to conduct additional studies...)

Chris Disspain: (09:15) I am back on the phone

Lisa Phifer: (09:15) @Alan, yes, the action was to tie this recommendation to the needs of Law Enforcement

Stephanie Perrin: (09:16) law enforcement itself is too vague. Are we not talking about criminal law here?

Stephanie Perrin: (09:16) cybersecurity professionals is not a meaningful ter.

Stephanie Perrin: (09:16) term

Lisa Phifer: (09:16) There is a definition of law enforcement on pages 1-2 of this report

Lisa Phifer: (09:16) as applies to this subgroup's work

Stephanie Perrin: (09:20) Carlton please mute your min

Lisa Phifer: (09:20) I don't see how you can change the subgroup's working definition at this point. You can adjust the expanded audience if you tie it to law enforcement needs

Lisa Phifer: (09:23) From page 2 of this subgroup's report: The subgroup reviewed the definition of law enforcement used by the previous WHOIS Review Team, which was the following: Law enforcement is "any entity charged or otherwise mandated by governments with enforcing or ensuring observance of or obedience to the law; an organized body of people officially maintained or employed to keep order, prevent or detect crime and enforce the law."

Alan Greenberg: (09:23) Let's not revisit that work now!

Lisa Phifer: (09:23) The previous WHOIS Review Team added the following considerations: The adopted definition intentionally does not include private individuals and organizations, such as anti-spam groups or those bringing civil enforcement actions, whose efforts may be viewed as within a larger concept of law enforcement. By adopting the narrower definition, the Team does not intend to discount the value of private sector efforts to curb abusive uses of the DNS. The definition was maintained for the purposes of the present review.

Lisa Phifer: (09:24) That would be the definition used in LE.1

Lisa Phifer: (09:24) Any expansion in LE.2 would go beyond that definition

Lisa Phifer: (09:25) @Cathrin, such a general recommendation might go under bylaws changes?

Lisa Phifer: (09:26) If future reviews should consider effectiveness of RDS in meeting the needs of other parties with a legitimate purpose beyond meeting LE needs

Stephanie Perrin: (09:31) Sorry, have to go as call is ending now....I will have to listen to the recording as audio was sketchy throughout. This doubles time, can we find out what is up with adobe....do we need updates or something.

Volker Greimann - RrSG 2: (09:33) What is a "cybersecurity specialist" though?

Stephanie Perrin: (09:33) we have no idea without accreditation standards.

Lisa Phifer: (09:34) those who support law enforcement?

Charla Shambley: (09:34) @Stephanie -- IT is aware of the audio issue and is working with AC and PGI to resolve the problem

Volker Greimann - RrSG 2: (09:35) what does "working with" mean?

Lili SUN 2: (09:35) agree

Volker Greimann - RrSG 2: (09:35) submitting reports?

Volker Greimann - RrSG 2: (09:36) just do not want any block wardens to be included

Carlton Samuels: (09:36) I'm back..again!

Carlton Samuels: (09:37) @Volker: LOL block wardens! You thinking Florida?

Volker Greimann - RrSG 2: (09:39) not sure about Florida, but we had two regimes in Germany that excelled in getting people to report on their neighbors

Volker Greimann - RrSG 2: (09:40) they certainly "worked with" law enforcement

Volker Greimann - RrSG 2: (09:40) i will have to drop in 5-10 minutes

Lisa Phifer: (09:40) @Volker we will do common interface next

Volker Greimann - RrSG 2: (09:44) sorry, I have to drop for an urgent call. scheduled for 18:45

Volker Greimann - RrSG 2: (09:44) will stay on the adobe though

Belyavskiy Dmitry: (10:03) Sorry, my sound is dropped again.

Carlton Samuels: (10:05) Are we going to see the updated consolidated?

Lili SUN 2: (10:09) thanks all

Carlton Samuels: (10:09) Bye all

Charla Shambley: (10:09) Thank you for attending. Recordings and transcripts will be posted on the wiki as soon as they become available.