

Adobe Connect: 11

Members

Brian Beckham	John McElwaine
David McAuley	Paul Tattersfield
Gerald M. Levine	Petter Rindforth
Greg Shatan	Rebecca L Tushnet
Griffin Barnett	Renee Fossen (Forum)
	Zak Muscovitch

On audio only:

None

Apologies:

None

Staff:

Mary Wong	Berry Cobb
Julie Hedlund	Terri Agnew
Ariel Liang	

Terri Agnew: Welcome to the RPM Sub Team for URS Documents on Tuesday, 31 July 2018 at 15:00 UTC for 90 minutes.

Terri Agnew: agenda wiki page: https://urldefense.proofpoint.com/v2/url?u=https-3A_community.icann.org_x_NgdpBQ&d=DwlCaQ&c=FmY1u3PJP6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=DRa2dXAvSFpClgmkXhFzL7ar9Qfqa0Aign-H4xR2EBk&m=ia8-wHqUi1o5fuuldeIWeX1T3oJ8G47CY945TQDQgcs=hDG0VeNv - E2h6OyEOAWslb2Lx5S6EcHXnHFBhVxcAk&e=

Brian Beckham 2:(finally)

Mary Wong: One addition staff made was to indicate at the top of each section that this Sub Team has identified and reviewed the data sources noted.

Petter Rindforth: Is it possible to scroll that document individually?

David McAuley: Sorry to be late

David McAuley: I am phone no. 4154

Mary Wong: @Petter, unfortunately it is a shared screen so that's not possible

Mary Wong: (it is Berry's screen you are seeing)

Petter Rindforth: Ok

Mary Wong: Both FORUM and MFSD check WHOIS or registrar-provided info to try to determine the respondent's dominant language.

Paul Tattersfield: Sorry I'm late

Mary Wong: This last question was the one the Documents Sub Team sent over to the Providers.

Renee Fossen (Forum): Forum provided supplemental responses prior to Panama.

Berry Cobb: Thank you Renee. I'm still working off a slightly older version. I'm sure Ariel has uploaded your responses into her master.

Petter Rindforth:What level of knowledge is expected as "understandable"?

David McAuley:Seems factual to me - I'll be interested to see if providers team gets into translation costs and how they are borne

Renee Fossen (Forum):Providers pay for translations.

David McAuley:thanks Renee - is it limited to UN languages or others as well?

Mary Wong:@Rebecca, can you point us to which decisions exactly?

Renee Fossen (Forum):David - mainly UN I believe but if we had to go outside of those we could do it.

David McAuley:Thank you, Renee

Mary Wong:(staff would like to capture this; it didnt' seem to come up in the De Novo determinations)

Rebecca L Tushnet:I believe that Berry has put the relevant page up

Berry Cobb:I'd note that Rebecca's coding spreadsheet also has some analysis on language. Perhaps Rebecca can extract summaries of it in more digestible form for the full WG to consider?

Mary Wong:@Petter - did you mean guidelines for respondents or examiners, or both?

Mary Wong:Thanks Petter and Brian

Mary Wong:I think the question was about the format of the report, and specifically on what reports are made about the language.

Berry Cobb:It might be a useful data point of those up to 2017 to compliment our other data.

Renee Fossen (Forum):The report Forum provides just lists the languages used during the reporting period.

Mary Wong:@Brian, staff can do that based on the cases noted in Rebecca's spreadsheet

Mary Wong:@Renee, thanks!

David McAuley:i am getting bounced out of adobe a few times - anyone else?

Mary Wong:From the Providers' feedback, it appears that only FORUM has handled cases where the Respondent alleged an Abuse of Process by the Complainant (20 cases) but no abuse was found by the Examiner in any of the cases (as mentioned, there have been no documented cases reported to the Abuse Case Database).

Brian Beckham 2:(@David, I had that issue on an earlier call)

Brian Beckham 2:(but OK on this one)

Mary Wong:And from the Practitioners survey, 11 out of 13 survey respondents either agreed or strongly agreed that the URS is being used for clear-cut cases, as intended.

David McAuley:Thanks Brian - seems to have stabilized now after a few instances

Renee Fossen (Forum):@Mary - Forum looked at the submissions on 20 abuse allegations, but there are more.

Mary Wong:Thanks for clarifying, Renee

David McAuley:Good point Brian, a respondent may make that point so initial examination may not pick it up

Berry Cobb:I don't have it handy, but I think Ariel sent an email to you Brian on review of websites.

Mary Wong:Basically, the URS Procedure & Rules are available on the ICANN (in all 6 UN languages) and the three Providers' (in English) websites; the Providers' websites also contain their Supplemental Rules (in English) and downloadable forms.

Ariel Liang:In addition, MFSD has listed workshop and other training events for their Examiners:

https://urldefense.proofpoint.com/v2/url?u=https-3A_www.mfsd.it_news-2Devents&d=DwlCaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=DRa2dXAvSFpClgmKXhFzL7ar9Qfqa0Algn-H4xR2EBk&m=ia8-wHqUi1o5fuuldelWeX1T3oJ8G47CY945TQDQgcs=klSgmE40cOk63EoA4fgFSLWKcoE3090-a8sworv77z0&e=

Brian Beckham 2:thanks @Ariel

Mary Wong:Note that some of these responses are also relevant to Section M (Evaluation of Providers & Their Processes)

Mary Wong:On the Conflicts issue, from the Practitioners survey, none indicated having "an experience with an Examiner having an actual or potential conflict of interest in a URS proceeding, nor did any report an experience with an Examiner not being impartial and independent in a URS proceeding

David McAuley:Thanks Mary - a multi-language FAQ would appear to make sense to be established and grow over time - look forward to seeing what the other subteam suggests

Mary Wong:Thanks David (and sorry to all for my continuing raggedy voice)

Mary Wong:Yes, that is what was discussed in the Providers Sub Team in terms of a multilingual FAQ

David McAuley:No need to apologize - perhaps a strong dose of RPM will help you recover, Mary ;-)

Mary Wong:No comment, David :)

David McAuley:Interesting, the URS is an 'alternative' as Brian said. An alternative to the alternative?

Mary Wong:@Brian, this section was added simply b/c of the suggestions that were made by WG members (as noted in the document), it wasn't a specific issue from the Charter.

David McAuley:I think this has been a useful review. Thanks especially to Brian and Berry

David McAuley:and Mary

Berry Cobb:Thanks David.

Zak Muscovitch:Many thanks, Brian.

David McAuley:Thanks all, bye

Griffin Barnett:thanks Brian and all

Mary Wong:Thanks Brian and everyone (and David for the kind words)!

Paul Tattersfield:thanks all bye