# APAC SPACE Survey Report 2019

November 2019



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### Acknowledgements

The ICANN APAC GSE Team would like to thank APAC Space contributors and participants for their time, feedback and effort towards making APAC Space a continued success.

# **1 Executive Summary**

### 1.1 Introduction

#### About APAC Space

The community-led APAC Space is a platform for community members from the Asia Pacific (APAC) region to raise and share views, coordinate activities, and discuss ICANN-related policy issues. The APAC Space sessions aim to facilitate active APAC community participation in global discussions.

At present, APAC Space occurs bi-monthly, either face-to-face at ICANN Meetings or via web conferences, with each session focusing on a key topic.

#### About the APAC Space Survey 2019

The annual APAC Space Survey for 2019 was conducted from 8 July to 1 August 2019. The APAC Space Survey was designed to identify key priorities and interest topics within the APAC community for 2020. It was also used to gather feedback on past sessions and other potential issues to better facilitate upcoming sessions and ICANN involvement. A sample of the survey questions may be found in the <u>Appendix</u>.

### 1.2 Report Highlights

Based on the interest level in ICANN topics as indicated by respondents, we propose the following APAC Space discussion topics be considered for the next 12 months:

- ICANN-Related Topics
  - O Domain Name Industry Market and Relevant Policies
  - Evolving ICANN's Multistakeholder Model
  - Universal Acceptance
  - DNS Security
- ICANN Policy Development Processes (PDPs)
  - Expedited Policy Development Process (EPDP) on the Temporary Specification for gTLD Registration Data Phase 2
  - New gTLD Subsequent Procedures
- ICANN Reviews
  - ATRT3
  - SSR2
- Other Interest Topics (input by respondents)
  - ICANN Org's APAC Strategic Plan
  - ICANN's Community Anti-Harassment Policy

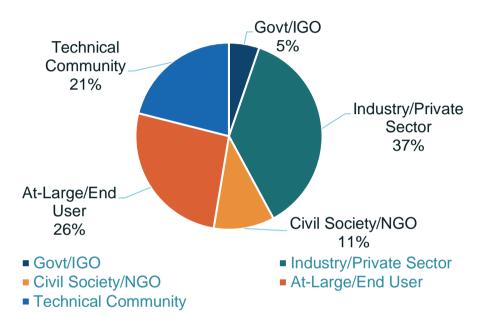
Based on feedback, ICANN org will examine the current process for scheduling APAC Space sessions. In particular, we will focus on communicating more effectively when sending announcements and reminders for the APAC Space sessions.

## 2 Survey Results - A Breakdown

### 2.1 Survey Respondents

In total, we received 19 survey responses across the various stakeholder groups. The largest portion of survey respondents were from the DNS Industry/Private sector stakeholder group (37%). This was followed by At-Large/End-users (26%), and members from the Technical Community (21%). Figure 1 below shows the breakdown of respondents.

Figure 1: Stakeholder Group Breakdown of APAC Space Survey 2019 Respondents



### 2.2 Participation in APAC Space

Fifty-eight percent (11 respondents) of the total respondents had attended at least one APAC Space session in the past year. The eight respondents who have never attended APAC Space gave their reasons why they did not attend as per the table below.

Reasons for not Participating in APAC Space (Select all that apply)	% of Votes
I do not know when the APAC Space sessions occur	50% (4 Votes)
The timing is inconvenient for me	25% (2 Votes)
I am not interested in the topics discussed at APAC Space	12.50% (1 Vote)
I am too busy to attend APAC Space	12.50% (1 Vote)
Others: "I am not sure if I can"	12.50% (1 Vote)

### 2.3 Participation in ICANN

On whether the respondents participate in ICANN's policy development and implementation work, 50% of the respondents answered positively. In comparison, only 30% of the respondents in last year's survey had answered positively.

### 2.4 Current Interest Areas for 2020

Respondents were asked to select their interest topics for APAC Space discussion. Ranked in order of interest from highest to lowest, the tables below show the results of the survey.

### 2.4.1 ICANN-Related Topics

#### **ICANN-Related Topics**

- 1. Domain Name Industry Market and Relevant Policies
- 2. Evolving ICANN's Multistakeholder Model
- 3. Universal Acceptance
- 4. DNS Security
- 5. Internationalized Domain Names (IDNs) Root Zone Label Generation Rules Project
- 6. GNSO PDP 3.0
- 7. ICANN Empowered Community
- 8. Emerging Identifier Technologies

### 2.4.2 ICANN PDP

#### **ICANN Policy Development Processes (PDP)**

- 1. Expedited Policy Development Process (EPDP) Temp Spec
- 2. New gTLD Subsequent Procedures
- 3. Review of all Rights Protection Mechanisms (RPMs) in all gTLDs
- 4. IGO-INGO Access to Curative Rights Protection Mechanisms IGO-INGO Protections

### 2.4.3 ICANN Reviews

#### Reviews

- 1. Accountability and Transparency (ATRT3)
- 2. Security, Stability, and Resiliency of the Domain Name System (SSR2)
- 3. Country Code Names Supporting Organization (ccNSO2)
- 4. Security and Stability Advisory Committee (SSAC2)

### 2.4.4 Other Interest Topics

#### Other Interest Topics (input by respondents)

- 1. ICANN Org's APAC Strategic Plan
- 2. ICANN's Community Anti-Harassment Policy

### 2.5 Community Suggestions for Improvement

Respondents also gave suggestions to improve APAC Space face-to-face meetings and web conferences, as follows:

- APAC Space Face-to-Face Meetings
  - Avoid scheduling conflicts with key ICANN Meeting sessions
- APAC Space Web Conferences
  - Conduct in-country APAC Space sessions in the local language
  - Provide "live" captioning during the web conference
  - More visibility of APAC Space sessions

### **3 Recommendations**

Based on the respondents' interest level in ICANN topics, we propose the following APAC Space discussion topics be considered starting in January 2020:

- ICANN-Related Topics
  - Domain Name Industry Market and Relevant Policies
  - Evolving ICANN's Multistakeholder Model
  - Universal Acceptance
  - DNS Security
- ICANN PDPs
  - Expedited Policy Development Process (EPDP) on the Temporary Specification for gTLD Registration Data Phase 2
  - New gTLD Subsequent Procedures
- ICANN Reviews
  - O ATRT3
    - O SSR2
- Other Interest Topics (input by respondents)
  - ICANN Org's APAC Strategic Plan
  - ICANN's Community Anti-Harassment Policy

#### **Facilitating Participation at APAC Space**

Some respondents indicated that they did not know when APAC Space occurs. ICANN org will examine the current process for scheduling APAC Space sessions. In particular, we will focus on communicating more effectively when sending announcements and reminders for the APAC Space sessions.

Another feedback received was to avoid scheduling conflicts with key/major sessions during APAC Space face-to-face sessions at ICANN Meetings. This will be kept in consideration though we are constrained by the available timeslots.

Some suggestions may not be feasible to implement. For example, due to resource constraints, we are unable to provide "live" captioning during web conferences.

With regard to conducting in-country APAC Space sessions, ICANN readouts - which are conducted in-country and in local language - are an existing best practice in China, India, and Japan. ICANN org can share the template for organizing ICANN readouts upon request.

# 4 APPENDIX

#### Sample of ICANN APAC Space Survey 2019

\* indicates a compulsory question

#### About You

- 1. \*Your Location
- 2. \*Which stakeholder group in ICANN are you a part of? (select your main group)
  O Academia
  - Civil Society/Non-Governmental Organization
  - Governmental/ Inter-Governmental Organization
  - At-Large/End User
  - Industry/Private Sector
  - Technical Community
  - Not participating
  - Others (please indicate): \_\_\_\_\_\_
- 3. I participated in one or more APAC Space sessions from July 2018 June 2019.
  - Yes
  - O No
- 4. If you answered "No" to Q3, please share with us your reasons why. (select all that apply)
  - I am not interested in the topics discussed at APAC Space
  - I lack knowledge in the topics discussed
  - The timing is inconvenient for me
  - I find it hard to follow the discussions due to language barriers
  - I am too busy to attend APAC Space
  - I have technical difficulties participating remotely
  - I do not know when the APAC Space sessions occur
  - Others: \_\_\_\_\_

Your Interest Areas for 2019

Select your discussion interests for APAC Space in the following questions.

- 5. Active ICANN Policy Development Process (PDP) (select 2)
  - Temporary Specification for gTLD Registration Data Expedited Policy Development Process (EPDP) Phase 2
  - IGO-INGO Access to Curative Rights Protection Mechanisms
  - IGO-INGO Protections
  - Review of all Rights Protection Mechanisms (RPMs) in all gTLDs
  - New gTLD Subsequent Procedures
- 6. Ongoing ICANN Review (select 1)
  - Accountability and Transparency (ATRT3)
  - Security, Stability, and Resiliency of the Domain Name System (SSR2)
  - Security and Stability Advisory Council (SSAC2)
  - (Country Code Names Supporting Organization) (ccNSO2)
- 7. ICANN-related topics (select 3)

- Evolving ICANN's Multistakeholder Model
- DNS Security
- GNSO PDP 3.0
- Emerging Identifier Technologies
- O Domain Name Industry Market and Relevant Policies
- ICANN Empowered Community
- Internationalized Domain Names (IDNs) Root Zone Label Generation Rules Project
- Universal Acceptance
- 8. If there are additional topics not mentioned above that you would like to discuss in APAC Space, please suggest here:
- 9. Do you currently participate in ICANN policy development and implementation work?
   Yes
  - O No

Other Feedback or Suggestions

- 10. What improvements would you like to see in future APAC Space Web Conference sessions?
- 11. What improvements would you like to see in future APAC Space Face-to-Face Sessions?
- 12. Would you be interested to volunteer as an APAC Space Community Facilitator? (Please note that community discussions in APAC Space sessions are led by a community facilitator and responding 'yes' only indicates your interest)
  - Yes
  - O No

13. Any other comments/suggestions:

14. Your Details (Optional) Name: \_\_\_\_\_ Organization: \_\_\_\_