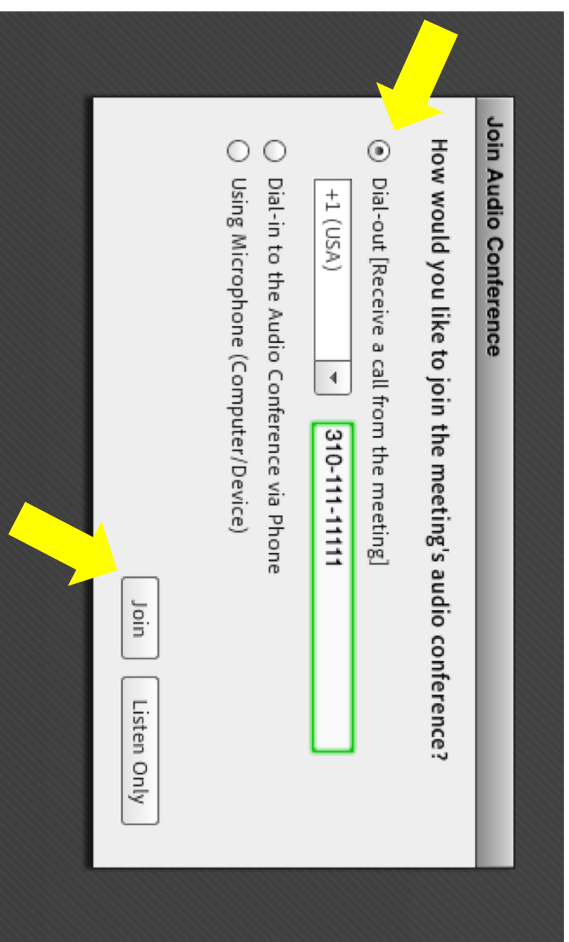


# For Best Audio: Join via Telephone Using Dial-Out

Connecting via the audio bridge is always preferable to the AC audio connection.

Upon logging into Adobe Connect, a pop-up window will appear for the AC to call your phone. This preferred method will assure the best audio for the meeting.



After 2 background noise occurrences, staff will mute the offending line (either Telephone or Adobe Connect).

After two failed attempts to speak over the audio, participants will be invited to type their comments in the chat or take them to the mailing list.

**PLEASE ALWAYS MUTE WHEN NOT SPEAKING!**  
**\*6 to mute and \*6 to unmute**

For any questions, dial out requests, apologies, please email: [mssi-secretariat@icann.org](mailto:mssi-secretariat@icann.org)

# **RDS-WHOIS2-RT Plenary Call #37**

**3 August 2018**



# RDS/WHOIS2-RT Plenary Call Agenda

- Welcome, roll-call, SoI
- Subgroups Status Report
  - Overview of current status: *ICANN org*
  - Plan to address missing reports: *Rapporteurs*
  - Review of new recommendations, materials, Brussels edits
- Face-to-Face Meeting #4
- A.O.B.
- Confirm action items and decisions reached

# Subgroups Status Report

## Agenda Item #1

# Subgroup Status Report

Section  
approved by

#	Subgroup	# of Recs	Report	Accountable	Submitted to RT	RT
	Rec #1 - Strategic Priority	3	<a href="#">DOCX</a>	Cathrin	✓	✗
	Rec #2: Single WHOIS Policy	0	<a href="#">DOCX</a>	Carlton	✓	✗
	Rec #3: Outreach	2	<a href="#">DOCX</a>	Alan	✓	✗
	Rec #4: Compliance	7	<a href="#">DOCX</a>	Susan	✓	✗
1	Rec #5-9: Data Accuracy	1	<a href="#">DOCX</a>	Lili	✓	✗
	Rec #10: Privacy/Proxy Services	2	<a href="#">DOCX</a>	Volker	✓	✗
	Rec #11: Common Interface	2	<a href="#">DOCX</a>	Volker	✓	✗
	Rec #12-14: IDNs	1	<a href="#">DOCX</a>	Lili	✓	✗
	Rec #15-16: Plan & Annual Reports	1	<a href="#">DOCX</a>	Alan/Lili	✓	✗
2	Anything New	0	<a href="#">DOCX</a>	Stephanie	✗	✗
3	Law Enforcement Needs	1	Confidential	Cathrin	✓	✗
4	Consumer Trust	0	<a href="#">DOCX</a>	Erika	✓	✗
5	Safeguarding Registrant Data	1	<a href="#">DOCX</a>	Alan	✓	✗
	Executive Summary	N/A	Pending	Alan/Susan	✗	✗

# WHOIS1 Rec #1 - Strategic Priority

R1.1:

The ICANN Board should put into place a forward-looking mechanism to monitor possible impacts on the RDS from legislative and policy developments around the world.

R1.2:

To support this mechanism, the ICANN Board should instruct the ICANN Organization to assign responsibility for monitoring legislative and policy development around the world and to provide regular updates to the Board.

R1.3

The ICANN Board should update the Charter of its Board Working Group on RDS to ensure the necessary transparency of the group's work, such as by providing for records of meetings and meeting minutes, to enable future review of its activities.

# WHOIS1 Rec #1 - Outreach

R3.2:

With community input, the ICANN Board should instruct the ICANN Organization to identify which groups outside of those that routinely engage with ICANN should be targeted effectively through WHOIS outreach. A WHOIS outreach plan should then be developed, executed, and documented. WHOIS inaccuracy reporting was identified as an issue requiring additional education and outreach and may require a particular focus. The need for and details of the outreach may vary depending on the ultimate GDPR implementation and cannot be detailed at this point.

# WHOIS1 Rec #4 - Compliance

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R4.2:

The ICANN Board should direct ICANN Organization to assess grandfathered domain names to determine if information is missing from the WHOIS Registrant field. If [10%] of domain names are found to lack data in the Registrant field, then the ICANN Board should initiate action intended to ensure that all gTLD domain names adhere to the same registration data collection requirements [within Y months].



# WHOIS1 Recs #5-9 – Data Accuracy

R5.2:

ICANN Board should direct WHOIS ARS project team to look into the potentially-anomalous closed tickets because the WHOIS record changed, to analyze who did the updates (registrant or registrar), why the WHOIS data was updated, possible linkage with ARS, etc. Based on the analyzing, WHOIS ARS project team should revise the follow-up.

Problems/issues	Recommendations
1.1.4.1 The identity accuracy check of WHOIS data has not been done yet	No corresponding recommendation yet.
1.1.4.2 WHOIS inaccuracy is believed to be largely under-reported	Outreach Section R3.1, R3.2 Compliance Section R4.5, R4.6, R4.8
1.1.4.3 Contractual obligations for WHOIS accuracy have only been passively enforced	Compliance Section R4.2, R4.7
1.1.4.4 The WHOIS accuracy of domain names that utilize Privacy and Proxy Services is unknown	TBC

# WHOIS1 Rec #10 – Privacy/Proxy Services

R10.1:

The Board should monitor the implementation of the PPSAI. In the event that the PPSAI policy does not become operational by [timeframe] – implementation timeframes notwithstanding - , the ICANN Board should propose an amendment to the RAA that affiliated Privacy/Proxy providers shall verify and validate underlying customer information provided to them in the same way as registrars are required to verify and validate other registration data.

R10.2

Reviewing the effectiveness of the implementation of WHOIS1  
Recommendation #10 should be deferred and carried by the next RDS review team after PPSAI Policy is implemented.

# WHOIS1 Rec #11 – Common Interface

R11.1:

The ICANN Board should direct the ICANN Organization to define metrics or SLA's to be tracked and evaluated to determine consistency of results of queries and use of any common interface (existing or future) used to provide one-stop access to registration data across all gTLDs and registrars/resellers. Specific metrics that should be tracked for any such common interface include:

- How often are fields returned blank?
- How often is data displayed inconsistently (for the same domain name), overall and per gTLD)?
- How often does the tool not return any results, overall and per gTLD)?
- What are the causes for the above results?

# WHOIS1 Rec #11 – Common Interface

R11.2:

The ICANN Board should direct the ICANN Organization to continue to maintain the common interface to keep up to date with new policy developments or contractual changes for contracted parties to ensure that the common interface will display all publicly-available WHOIS output for each gTLD domain name registration available from contracted parties, i.e., both the registry and registrar WHOIS output port 43 could be shown in parallel.

# WHOIS1 Recs #12-14 – IDNs

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## R12.1:

Reviewing the effectiveness of the implementation of #Rec 12-14 should be deferred and carried out by the next RDS review team after RDAP is implemented, and the translation and transliteration of the registration data launches.

# WHOIS1 Recs #15-16 – Plan & Annual Reports

R15.1:

ICANN Board should ensure best practice based project management methodology to manage plan and reports. For each recommendation, metrics should be developed to track the progress and effectiveness of the implementation. And impact evaluation of implementation should be included in the annual report.

Alan's Alternative Suggestion

R 15.1

The ICANN Board should ensure the implementation of WHOS2-RDS RT Recommendations using best practice project management methodology and ensuring that plans and reports clearly address progress and effectiveness, where applicable using metrics as tracking tools.

# Subgroup 3 – Law Enforcement Needs

## RLE.1:

- The ICANN Board should resolve that regular data gathering through surveys and studies are to be conducted by ICANN to inform a future assessment of the effectiveness of WHOIS, as well as future policy development (including the current expedited Policy Development Process and related efforts).
- Such surveys and/or studies should also extend to other WHOIS users, such as cybersecurity professionals and others with a legitimate purpose.

# Subgroup 4 – Consumer Trust

## Observation 1:

Lack of Reseller transparency in WHOIS is a potential gap that should be looked into. to provide more information to Consumers.  
Future RAA updates shall include information concerning relevant topics related to Consumers and WHOIS obligations.

## Observation 2:

Web pages from ICANN, registries, registrars, resellers offer often little easily readable information for consumers in relation to the use or the non-use of WHOIS data. We recommend, that after the implementation of the new WHOIS system, more attention is given to ensure that these web pages cover relevant information for Consumers.



# Subgroup 5 – Safeguarding Registrant Data

SG1:

The ICANN Board should require that the ICANN Organization, in consultation with data security expert(s) ensure that all contracts with contracted parties (to include Privacy/Proxy services when such contracts exist) include uniform and strong requirements for the protection of registrant data and for ICANN to be notified in the event of any data breach.

In carrying out this review, the data security expert(s) should consider to what extent GDPR regulations, which many but not all ICANN contracted parties are subject to, could or should be used as a basis for ICANN requirements.

The ICANN Board must either negotiate appropriate contractual changes or initiate a GNSO PDP to consider effecting such changes.

# Face-to-Face Meeting #4

## Agenda Item #2

# Face-to-Face Meeting #4

**All dates in November** except for November 21-25 due to Thanksgiving holiday

**All dates in December** except for December 23-January 1 – Offices closed for holiday season

The following events may potentially impact some RT members' participation but the ICANN meetings team is available during these dates:

Reminder: Request to be submitted before the 90 days deadline.

2018	Nov	4	RootOps @ IETF 103	0946 - Network Eng & Sec	Bangkok, THAILAND
2018	Nov	12-14	IGF 2018	0410 - Govt & IGO Engagement	Paris, FRANCE
2018	Nov	28-29	Eastern Europe DNS Forum 2018	0334 - GSE Russia CIS	Moscow, RUSSIA

**For planning purposes, please send us your input (preferably off-list) by Tuesday, 7 August – 23:59 UTC.**

## Face-to-Face Meeting #3 – Meeting Report

- Approved by leadership
- Submit any comments/edits you may have
- Proposed deadline: 10 August – 23:59 UTC

## Objective relative to potential amendments to Section 4.6(e)

- Leadership call for suggestions
- Proposed deadline: 10 August – 23:59 UTC

*Consistent with this section, the review team will (a) identify any portions of Section 4.6(e), Registration Directory Service Review, which the team believes should be changed, added or removed, and (b) include any recommended amendments to Section 4.6(e), along with rationale for those amendments, in its review report.*

# Confirm Decisions Reached & Action Items