

**AC Participants:**

Kristine Dorrain  
Susan Payne  
Kathy Kleiman  
Lori Schulman  
Michael Graham  
Philip Corwin

**Guests:**

Stacey Chan  
Greg Rafert

**Audio Only:**

Rebecca Tushnet

**Staff:**

Ariel Liang  
Julie Hedlund  
Mary Wong  
Dennis Chang  
Antonietta Mangiacotti  
Berry Cobb  
Andrea Glandon

**AC Chat:**

Julie Hedlund:Thanks everyone -- staff realizes that we are using the same Adobe Connect room for the two meetings this afternoon, but it is a different teleconference bridge.

Kristine Dorrain (Amazon Registry):Hi all!

susan payne:hurrah - finally I can get into Adobe

Julie Hedlund:@Susan: So glad you can finally join us :-)

Lori Schulman:Hi, I am in.

Lori Schulman:Could not get in 30 mins ago but I can now.

Lori Schulman:Strange

Lori Schulman:No need for dial out

Ariel Liang:[https://urldefense.proofpoint.com/v2/url?u=https-3A\\_docs.google.com\\_document\\_d\\_1iY4KsWpioC8Sacs-2DpWurfnKxhOsiQA7YaSo1wuxbpsw\\_edit-3Fusp-3Dsharing&d=DwlCaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=k7uKdjSb7\\_ZjItyVqrCYH\\_o\\_rKms9SFxImbYEJqG-y9I&m=O3BKe1mKpkqaJ3FS\\_5o0GnplNTyINjdfngEMWZNYvE&s=yeI5i\\_88pE5dxGIWebTsKdZJWgh2ozQWnrkORpVmzWU&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A_docs.google.com_document_d_1iY4KsWpioC8Sacs-2DpWurfnKxhOsiQA7YaSo1wuxbpsw_edit-3Fusp-3Dsharing&d=DwlCaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=k7uKdjSb7_ZjItyVqrCYH_o_rKms9SFxImbYEJqG-y9I&m=O3BKe1mKpkqaJ3FS_5o0GnplNTyINjdfngEMWZNYvE&s=yeI5i_88pE5dxGIWebTsKdZJWgh2ozQWnrkORpVmzWU&e=)

Lori Schulman:Just a note that I just sent a detailed question to the list. I do not expect it to be answered during the call but I wanted people to be aware.

Mary Wong:@Lori, we will forward the questions to Greg and Stacey

Lori Schulman:Yes, it does.

Kathy Kleiman:Stacey?

Kathy Kleiman:It has been done in the past..

Stacey Chan - Analysis Group:Yes, I'm here

susan payne:I must say this has been concerning me too and I also don't really feel I have a good handle on what AG plan to do, so thanks to Lori for raising this

Rebecca L Tushnet:Lori's Q reflect some real and some misconceptions

Lori Schulman:Rebecca, my questions still stand.

Lori Schulman:Because the pool is that broad in terms of people "interested in"

Lori Schulman:I mean the pool is that broad

Kristine Dorrain (Amazon Registry):To Lori's point, is AG actually planning to do those checks? Would appreciate AG's comments...

Lori Schulman: I may have narrowed the subset in the query but it does apply more broadly as Rebecca describes

Rebecca L Tushnet:Unfortunately I just got in but now have to go to audio only.

susan payne:why n america only?

Lori Schulman:The North American focus will undermine the results

Kristine Dorrain (Amazon Registry):We specifically also asked for how people who speak other languages viewed the survey

Kristine Dorrain (Amazon Registry):Perhaps people in N America aren't easily intimidated, but people from other regions are....

Lori Schulman:If you delete " and have abandoned names on based on a claims notice" in my 3rd bullet point then I think it still addresses my concerns without being too narrow. This addresses Rebecca's point.

Michael R. Graham:@Kristine -- Agree, survey cannot be limited to North America to be as comprehensive as we need to be.

Lori Schulman:The community will tear the survey apart if it is confined to NA.

Kristine Dorrain (Amazon Registry):@Michael...I'm worried that we haven't even addressed it. If this survey doesn't cover non-NA options, we need to figure out how that happens there.

Kristine Dorrain (Amazon Registry):then

Mary Wong:The staff understanding is that the surveys will be conducted only in English. Perhaps the Sub Team and AG can discuss whether, within that limitation, the geographical coverage can be extended? Bearing the cost issue in mind.

Kristine Dorrain (Amazon Registry):We talked originally about seeing if Registrars would be willing to share the survey link with customers....have we explored that?

Kristine Dorrain (Amazon Registry):Ariel, can you please unlock the doc on the screen?

Andrea Glandon:You may now scroll the document.

Kristine Dorrain (Amazon Registry):thanks

Lori Schulman:Like the link idea a lot.

Lori Schulman:We then know that are going to prospective or actual purchasers

Ariel Liang:[https://urldefense.proofpoint.com/v2/url?u=https-3A\\_www.icann.org\\_en\\_system\\_files\\_files\\_rfp-2Drpm-2Dsurvey-2D29jan18-2Den.pdf&d=DwICaQ&c=FmY1u3PjP6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=k7uKdjSb7\\_ZjityVqrCYH\\_o\\_rKms9SFxImbYEJqG-y9I&m=O3BKe1mKpkqaJ3FS\\_5o0GnplNTyINjdfngEMWZNYvE&s=G1s\\_YGq4pzVGQqpznBGsH241tVd-x3ng93aEkhpezYM&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A_www.icann.org_en_system_files_files_rfp-2Drpm-2Dsurvey-2D29jan18-2Den.pdf&d=DwICaQ&c=FmY1u3PjP6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=k7uKdjSb7_ZjityVqrCYH_o_rKms9SFxImbYEJqG-y9I&m=O3BKe1mKpkqaJ3FS_5o0GnplNTyINjdfngEMWZNYvE&s=G1s_YGq4pzVGQqpznBGsH241tVd-x3ng93aEkhpezYM&e=)

Kristine Dorrain (Amazon Registry):Section 5 (Survey of Potential Respondents) Relevant Charter Q 3 addresses translations....how did this get missed?

Lori Schulman:If we can't do the job correctly, then I have some fears about how this will be accepted by the community.

Kristine Dorrain (Amazon Registry):the claims notice itself is already translated. I understand the survey would cost more to translate....

Michael R. Graham:Let's go to survey draft.

Lori Schulman:I think we can resolve on list.

Mary Wong:@Kristine, we know that specific Charter questions talks about translations of the Claims Notice. This of course does not imply that the survey itself is to be translated. So perhaps the question for AG is whether/how the geographical limitation can be overcome, and how responses concerning a translated Claims Notice may be obtained even via an English-language survey (if possible).

susan payne:agree with kristine on group c

Kathy:2g?

Michael R. Graham:@Stacey -- Your explanation "turn open-ended question into closed question": is good. I was thinking the additional questions we are not that interested in help mask the question we are asking so as not to prejudice answers.

Michael R. Graham:@KRistine -- Agree we should include C as well as B and D in i chart questions.

Kathy:That's interesting, Kristine, a good possibility to think about.

Kristine Dorrain (Amazon Registry):+1 Susan...yes, it feels sudden and like it's lacking context.

Kristine Dorrain (Amazon Registry):bah....context

Kristine Dorrain (Amazon Registry):I'm not opposed to a short survey, I just want to be sure we're getting it all

Kristine Dorrain (Amazon Registry):@Mary, missed your comment above. I support any means of accomplishing the end. :)

Kristine Dorrain (Amazon Registry):^Well, maybe not \*any\* LOL

susan payne:I don't object to a comprehension survey. I just don't see that this is it?

susan payne:survey!!

Lori Schulman:I thought this was not a comprehension survey.

Lori Schulman:Or a very limited one

Lori Schulman:Or high impact because it scared them.

Michael R. Graham:QUESTION: Would AG suggest that we use separate Registrant and Potential Registrant surveys or a single survey that has two tracks based on answers. This could provide another means for ensuring qualification of survey takers.

Kristine Dorrain (Amazon Registry):@Michael, I too, am interested to see how the surveys intersect as they seem to bob and weave together. LOL

Michael R. Graham:@Greg -- Thanks. I agree with that approach. ;-)

Michael R. Graham:@Rebecca -- Agree we should follow-up on reason for Notice not being factor.

Kathy:Europe?

Kathy:In which case, what are our next steps?

Mary Wong:There's translating the survey, and there's the question as to whether useful data can be obtained regarding translations of the Claims Notice (the latter being the Charter question).

Kathy:What would be the time frame, Julie?

Kristine Dorrain (Amazon Registry):How hard would it be to get a room in Panama?

Julie Hedlund:@Kristine: The room is not the issue, there wouldn't be time unfortunately. Too many meeting conflicts already and staff support would not be available.

Kristine Dorrain (Amazon Registry):HmMMM

Kristine Dorrain (Amazon Registry):Thanks

Kathy:Tx Mary

Kristine Dorrain (Amazon Registry):Thank you Mary

Kathy:Given that URS is taking a little longer, I think this timing with Analysis Group will work.

Mary Wong:All of this will put a bit of pressure on the overall Phase One timeline but that is perhaps inevitable and necessary.

Kathy:Tx to Greg, Stacey, Julie, Mary and ALL

Kathy:Safe travels to Panama

Kristine Dorrain (Amazon Registry):Agree Susan

susan payne:great, thanks

Kristine Dorrain (Amazon Registry):Thanks all. See some of you in Panama!

Philip Corwin:Bye all/safe travel to Panama

susan payne:lovely, see you all next week

Stacey Chan - Analysis Group:Thanks, All!

Lori Schulman:ciao

Lori Schulman:hasta luego

Julie Hedlund:Thanks so much everyone!