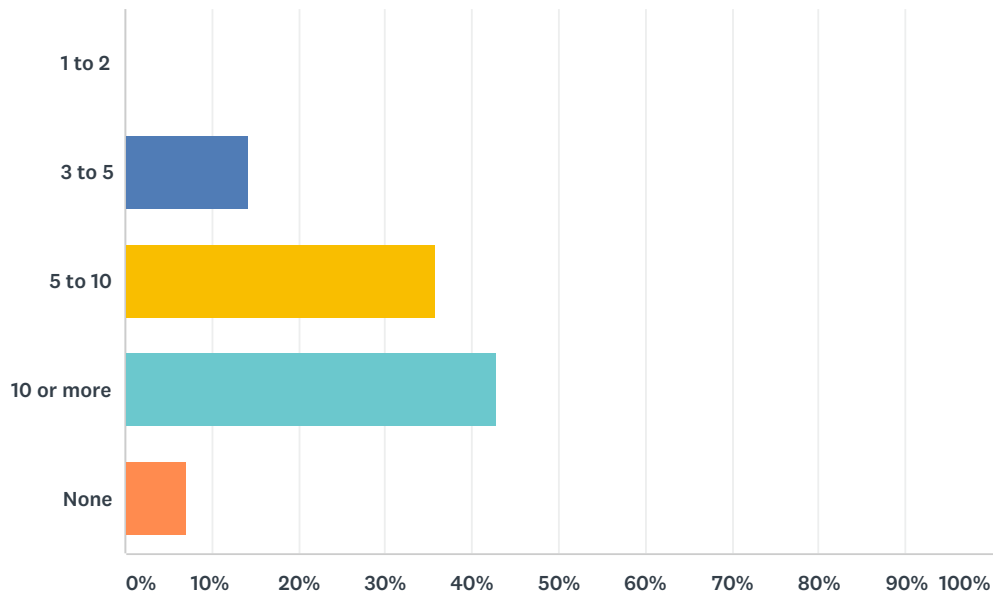


Q1 1. In how many URS proceedings have you been involved as Complainant or its representative?

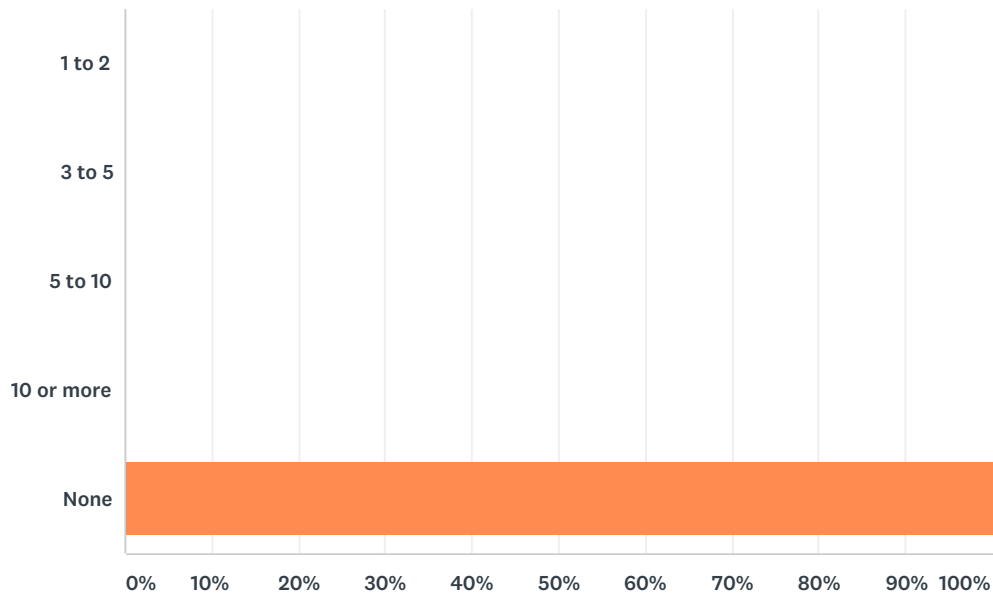
Answered: 14 Skipped: 0



ANSWER CHOICES	RESPONSES	
1 to 2	0.00%	0
3 to 5	14.29%	2
5 to 10	35.71%	5
10 or more	42.86%	6
None	7.14%	1
TOTAL		14

Q2 2. In how many URS proceedings have you been involved as Respondent or its representative?

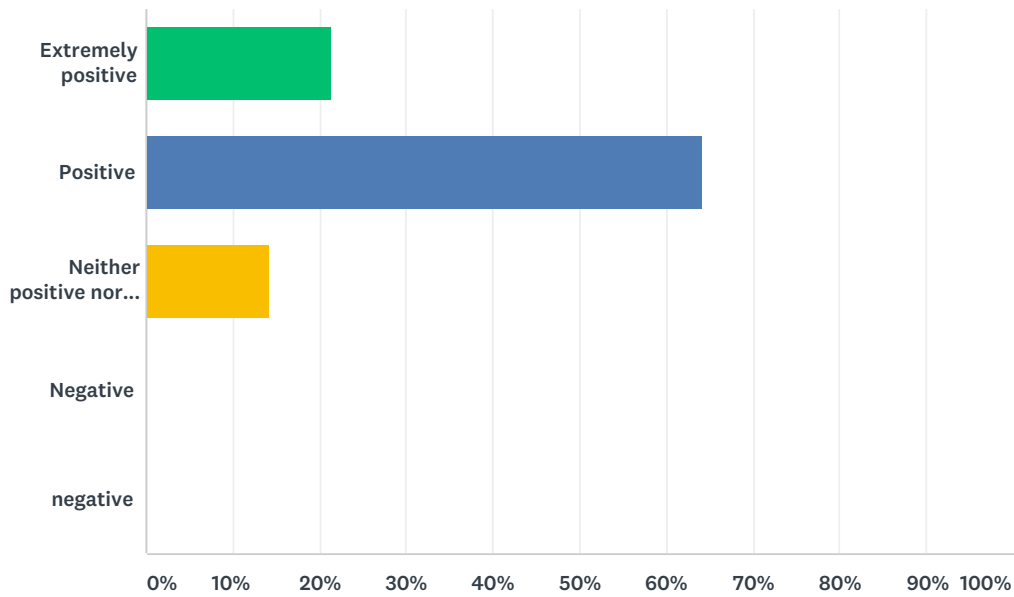
Answered: 14 Skipped: 0



ANSWER CHOICES	RESPONSES	
1 to 2	0.00%	0
3 to 5	0.00%	0
5 to 10	0.00%	0
10 or more	0.00%	0
None	100.00%	14
TOTAL		14

Q3 3. Overall, leaving aside the result of the proceeding, how was your experience with the process of a URS proceeding?

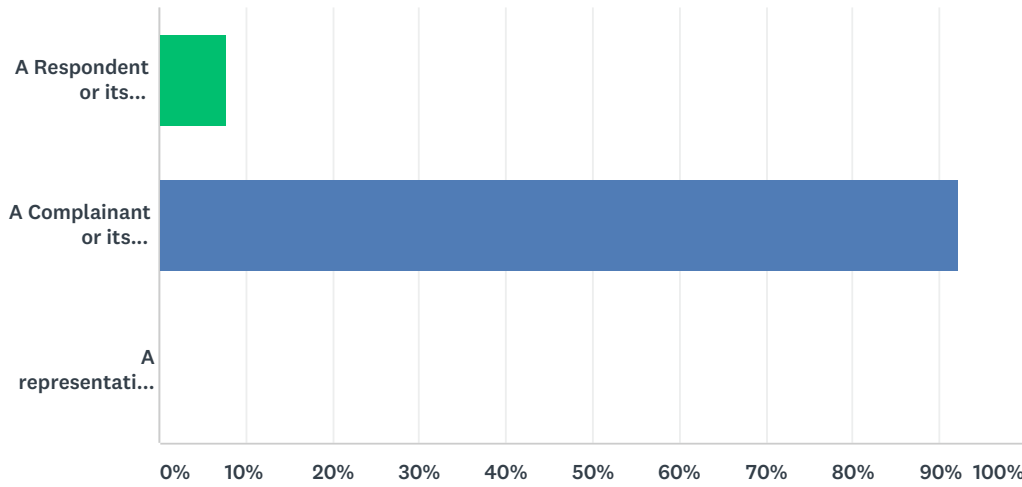
Answered: 14 Skipped: 0



ANSWER CHOICES	RESPONSES	
Extremely positive	21.43%	3
Positive	64.29%	9
Neither positive nor negative	14.29%	2
Negative	0.00%	0
negative	0.00%	0
TOTAL		14

Q4 With respect to question 3 above, please indicate if you are:

Answered: 13 Skipped: 1



ANSWER CHOICES	RESPONSES	
A Respondent or its representative	7.69%	1
A Complainant or its representative	92.31%	12
A representative of both Complainants and Respondents	0.00%	0
TOTAL		13

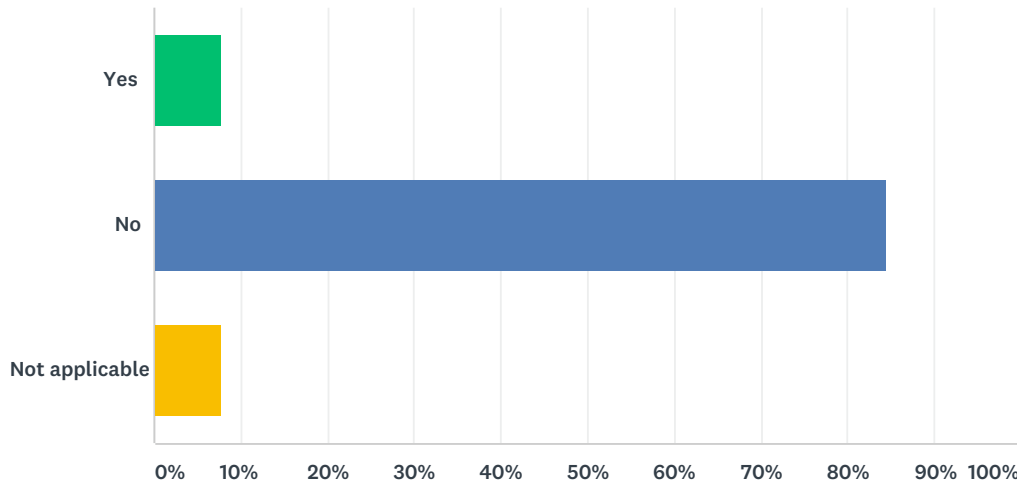
Q5 With respect to question 3 above, please indicate what URS provider you used:

Answered: 11 Skipped: 3

#	RESPONSES	DATE
1	ADR	6/8/2018 9:25 AM
2	NAF	6/7/2018 3:29 AM
3	NAF	6/5/2018 10:53 AM
4	NAF	5/31/2018 11:36 AM
5	NAF	5/30/2018 1:56 PM
6	National Arbitration Forum	5/30/2018 12:54 PM
7	FORUM	5/30/2018 12:29 PM
8	Forum	5/30/2018 10:39 AM
9	ADR Forum	5/16/2018 3:26 AM
10	Forum	5/15/2018 10:03 PM
11	Forum	5/15/2018 5:05 PM

Q6 1. When involved as Complainant or its representative in a URS proceeding, were there any difficulties with delivering notice of the proceeding to the Respondent?

Answered: 13 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes	7.69% 1
No	84.62% 11
Not applicable	7.69% 1
TOTAL	13

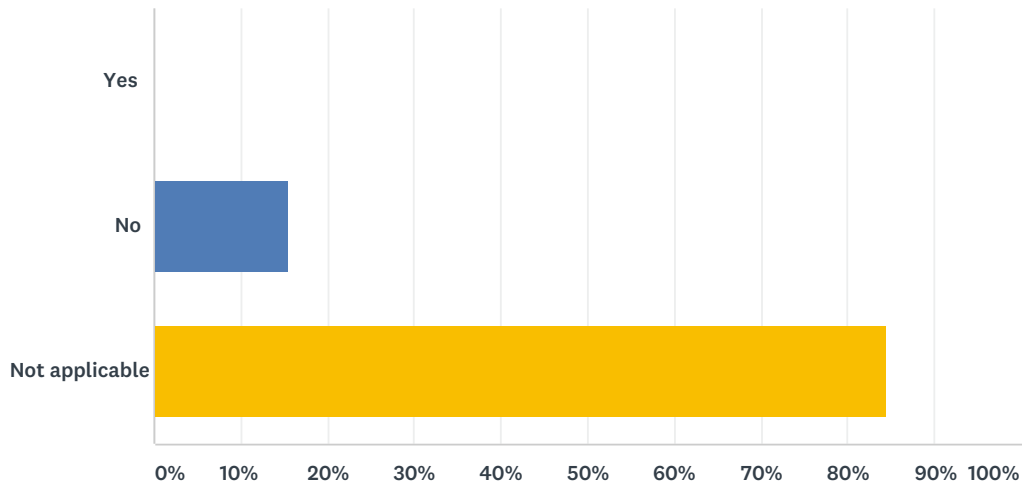
Q7 If yes, briefly explain the issue:

Answered: 1 Skipped: 13

#	RESPONSES	DATE
1	Only when the Respondent uses a privacy protection service. In those instances, Forum has been able to obtain the Respondent's information on our behalf.	5/15/2018 10:05 PM

Q8 2. When involved as Respondent or its representative in a URS proceeding did the Respondent experience any issues with receiving notice of the proceeding, not including a delay in the Respondent sending the notice to its representative?

Answered: 13 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	15.38%	2
Not applicable	84.62%	11
TOTAL		13

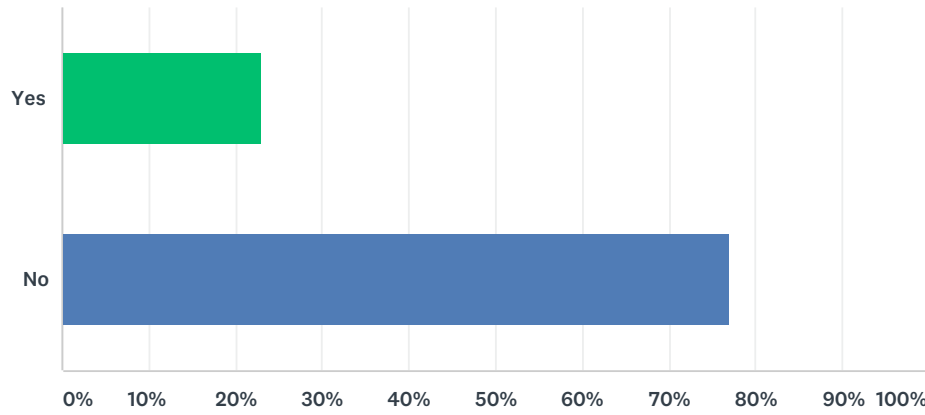
Q9 If yes, briefly explain the issue:

Answered: 0 Skipped: 14

#	RESPONSES	DATE
	There are no responses.	

Q10 3. Have you filed or been involved in an appeal of a URS decision?

Answered: 13 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	23.08%	3
No	76.92%	10
TOTAL		13

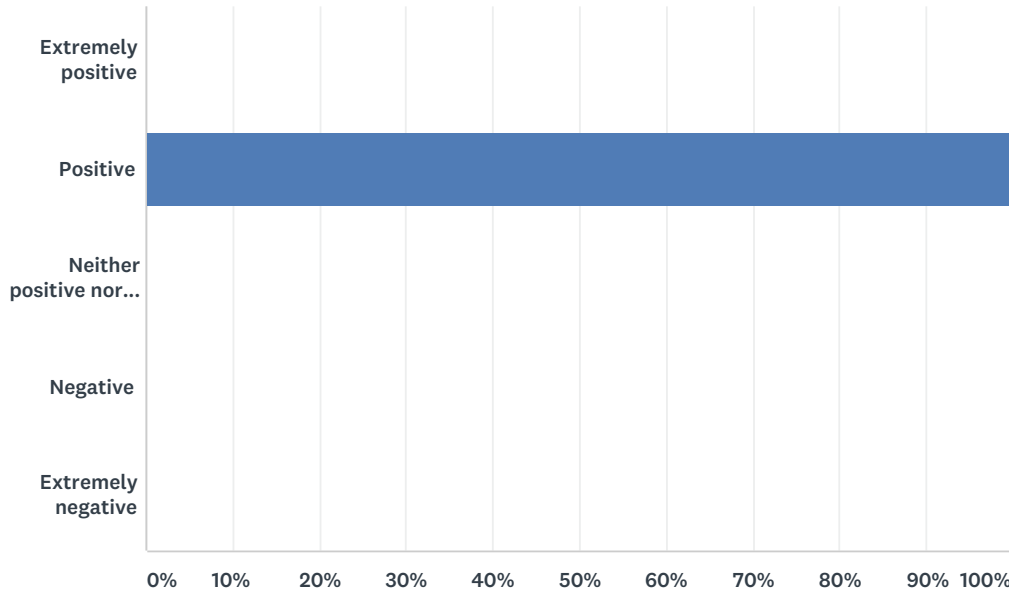
Q11 If yes, why?

Answered: 1 Skipped: 13

#	RESPONSES	DATE
1	The decision erred in law	5/30/2018 1:57 PM

Q12 4. If you answered "yes" to question 3 "Have you filed or been involved in an appeal of a URS decision?", and leaving aside the result of the proceeding, from the choices below how would you characterize your experience with the appeal process after a URS proceeding?

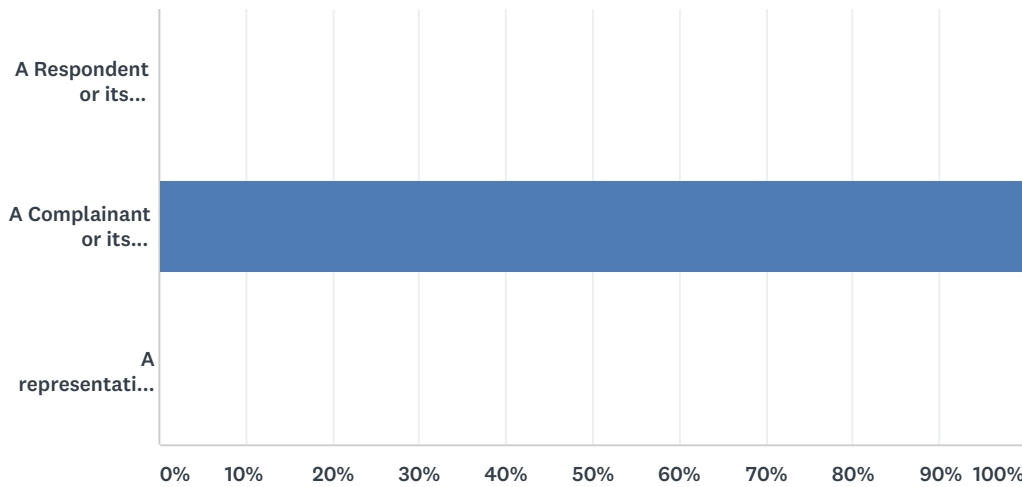
Answered: 3 Skipped: 11



ANSWER CHOICES	RESPONSES	
Extremely positive	0.00%	0
Positive	100.00%	3
Neither positive nor negative	0.00%	0
Negative	0.00%	0
Extremely negative	0.00%	0
TOTAL		3

Q13 With respect to question 3 "Have you filed or been involved in an appeal of a URS decision?", please indicate if you are:

Answered: 4 Skipped: 10



ANSWER CHOICES	RESPONSES	
A Respondent or its representative	0.00%	0
A Complainant or its representative	100.00%	4
A representative of both Complainants and Respondents	0.00%	0
TOTAL		4

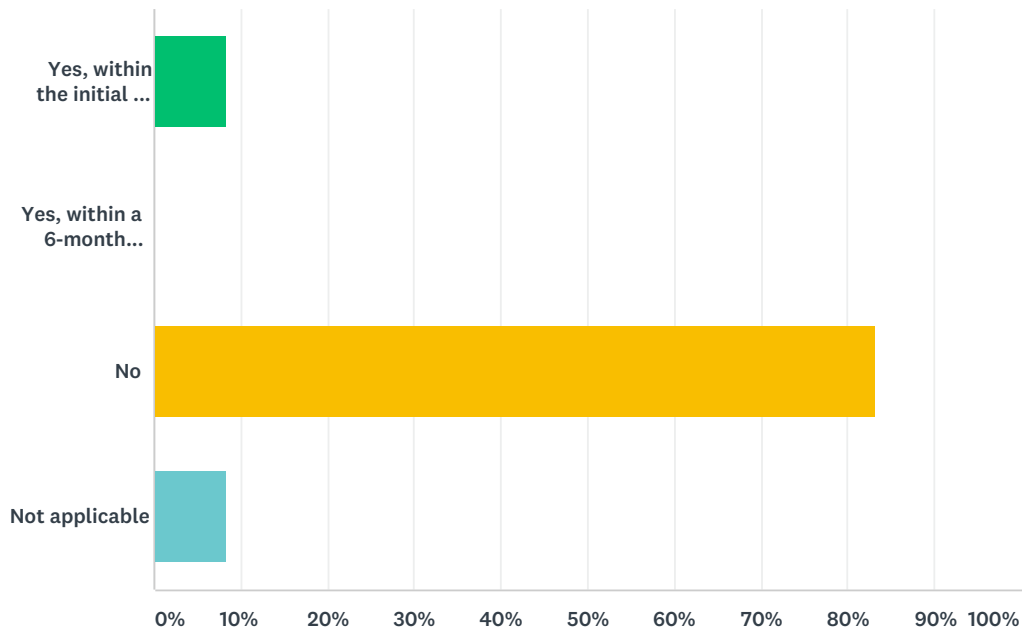
Q14 With respect to question 3 "Have you filed or been involved in an appeal of a URS decision?", please indicate what URS provider you used:

Answered: 3 Skipped: 11

#	RESPONSES	DATE
1	NAF	6/5/2018 10:54 AM
2	NAF	5/30/2018 1:57 PM
3	Forum	5/15/2018 5:06 PM

Q15 5. Have you or a party adverse to you in a URS proceeding ever sought de novo review under Paragraph 6.4 of the URS Procedure?

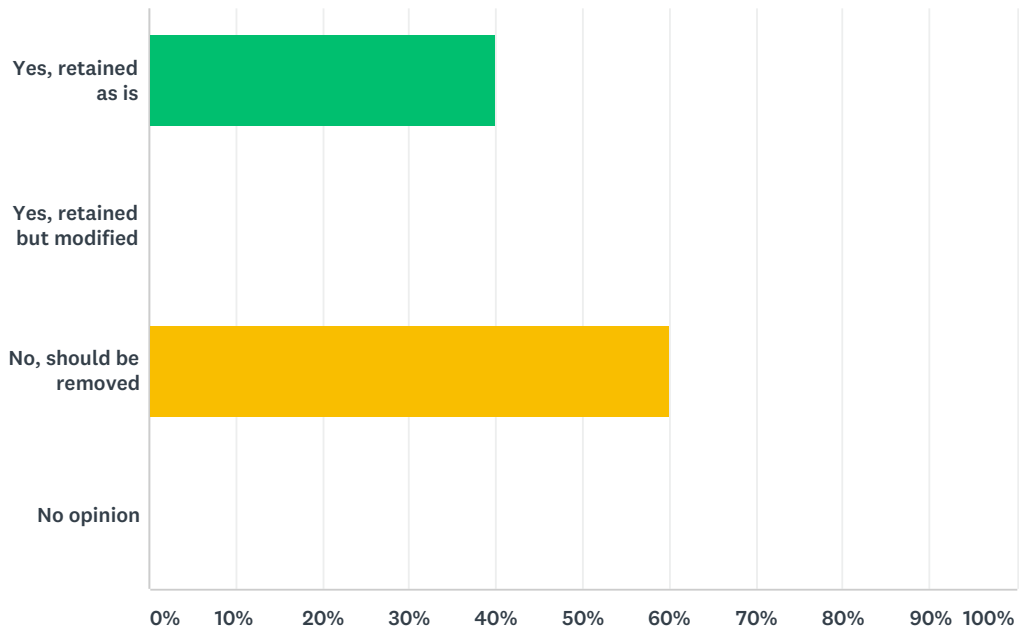
Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes, within the initial 6 months	8.33%	1
Yes, within a 6-month extension period	0.00%	0
No	83.33%	10
Not applicable	8.33%	1
TOTAL		12

Q16 6. If you answered "yes" to Question 5, and leaving aside the result of the proceeding, from your experience with de novo review under Paragraph 6.4 of the URS Procedure, do you believe this procedure should be retained, modified or removed?

Answered: 5 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes, retained as is	40.00%	2
Yes, retained but modified	0.00%	0
No, should be removed	60.00%	3
No opinion	0.00%	0
TOTAL		5

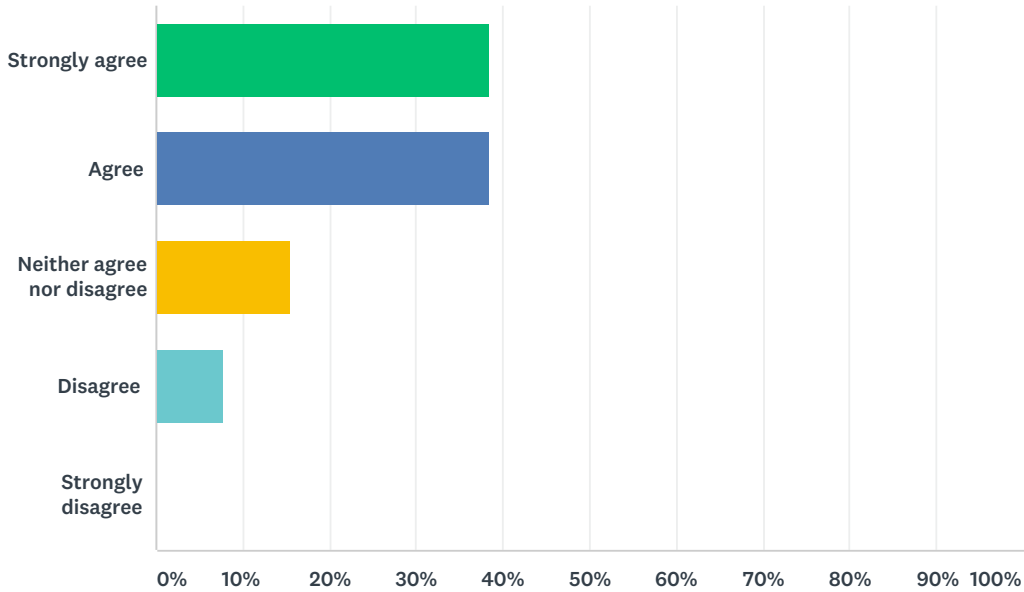
Q17 7. Please provide any comments you wish to add in explanation of any of your answers to questions 3 through 6 above:

Answered: 0 Skipped: 14

#	RESPONSES	DATE
	There are no responses.	

Q18 1. Do you believe that URS dispute resolution providers should provide a resource similar to the WIPO Overview of WIPO Panel Views on Selected UDRP Questions for the URS?

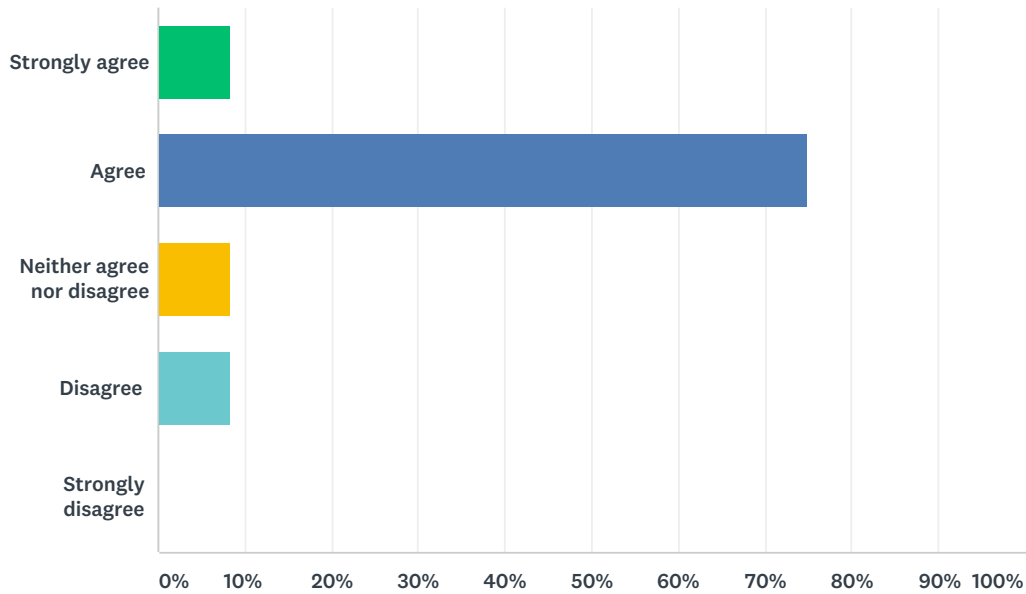
Answered: 13 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	38.46%	5
Agree	38.46%	5
Neither agree nor disagree	15.38%	2
Disagree	7.69%	1
Strongly disagree	0.00%	0
TOTAL		13

Q19 2. In your URS proceeding(s) do you believe the Decision/Determination provided the reasons upon which the decision was based, as required by Section 13(b) of the URS Rules?

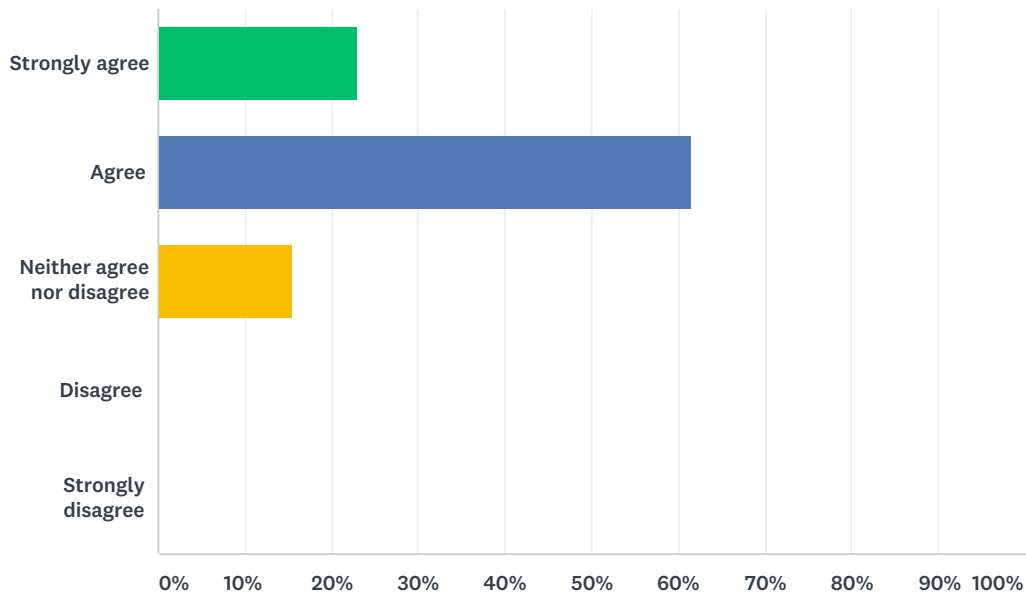
Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	8.33%	1
Agree	75.00%	9
Neither agree nor disagree	8.33%	1
Disagree	8.33%	1
Strongly disagree	0.00%	0
TOTAL		12

Q20 3. Do you believe that the URS is primarily being used for the types of cases for which it was intended, namely, clear cases of abuse?

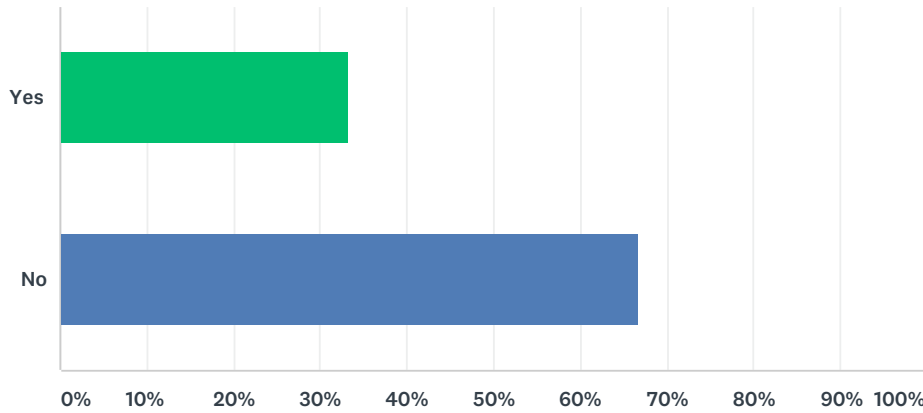
Answered: 13 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	23.08%	3
Agree	61.54%	8
Neither agree nor disagree	15.38%	2
Disagree	0.00%	0
Strongly disagree	0.00%	0
TOTAL		13

Q21 4. Have you encountered any problems with the implementation of the relief awarded following a URS decision?

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	33.33%	4
No	66.67%	8
TOTAL		12

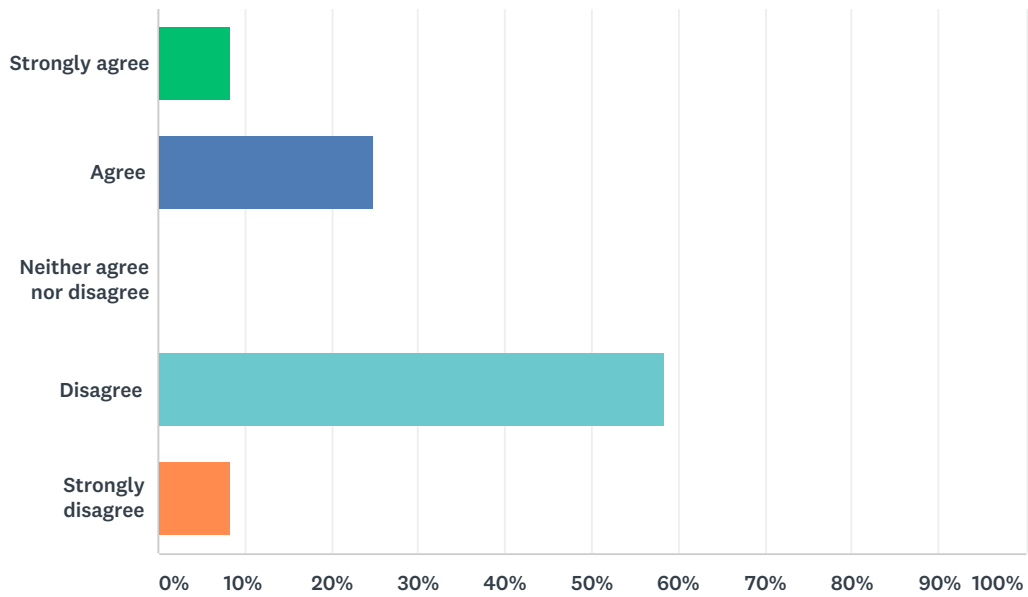
Q22 If yes, please briefly describe:

Answered: 5 Skipped: 9

#	RESPONSES	DATE
1	The relief awarded by the URS process is inadequate. In some cases, a losing Respondent is able to re-register a domain once it becomes available.	6/8/2018 9:30 AM
2	After the lock, the cybersquatters just renew the domain name.	5/30/2018 10:41 AM
3	Any problems with Chinese Registrar in order to implement the decision	5/16/2018 3:34 AM
4	Registrars often do not respond to the request for renewal of the suspension.	5/15/2018 10:08 PM
5	Some registrars do not understand the process of paying for an additional year of suspension.	5/15/2018 5:08 PM

Q23 5. Do you believe the relief provided by a URS proceeding is adequate?

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	8.33%	1
Agree	25.00%	3
Neither agree nor disagree	0.00%	0
Disagree	58.33%	7
Strongly disagree	8.33%	1
TOTAL		12

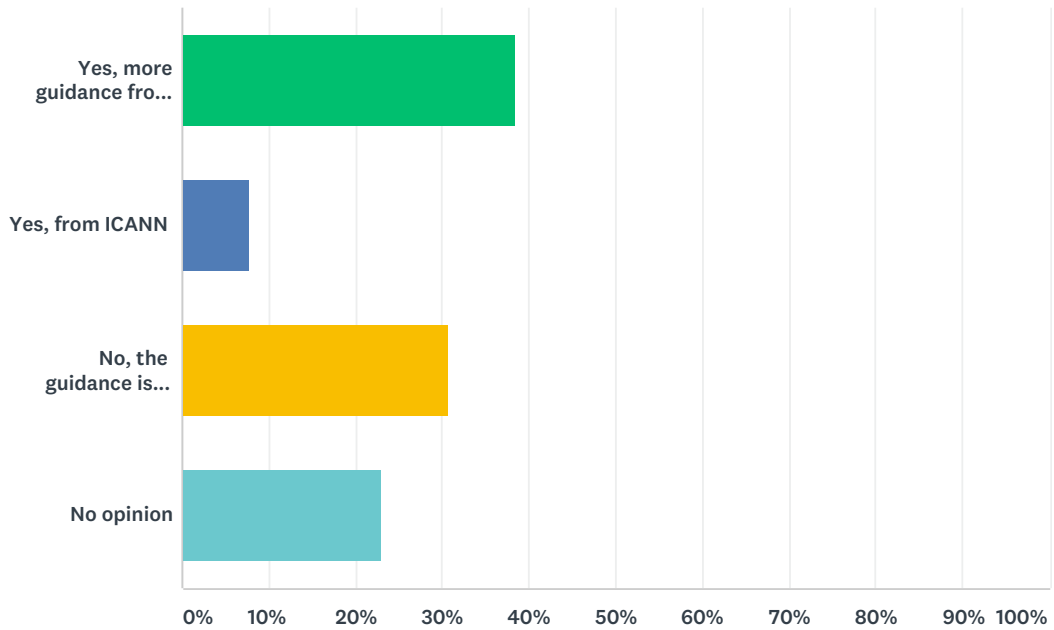
Q24 If your response to question 5 is "Disagree" or "Strongly disagree", how would you change it?

Answered: 8 Skipped: 6

#	RESPONSES	DATE
1	A winning Complainant should have the option of either a) transfer of the domain to Complainant or b) a right of first refusal to purchase the domain when it next becomes available.	6/8/2018 9:30 AM
2	transfert or annulation of the domain name	6/7/2018 3:32 AM
3	Allow for cancellation or transfer of domain names	6/5/2018 10:55 AM
4	Include transfer as a remedy in the event of default.	5/31/2018 11:41 AM
5	A possible remedy should be the transfer of the domain name	5/30/2018 2:00 PM
6	Suspension is good, but the respondent can re-register.	5/30/2018 12:58 PM
7	After the lock, the cybersquatters just renew the domain name. It's turning out to be a worthless remedy.	5/30/2018 10:41 AM
8	There needs to be an established process for requesting suspension renewals. Often, when Registrars are contacted regarding renewal, the Registrars are unaware of the renewal option or simply does not reply.	5/15/2018 10:08 PM

Q25 6. Should there be more guidance provided to educate or instruct practitioners on what is needed to meet the “clear and convincing” burden of proof in a URS proceeding?

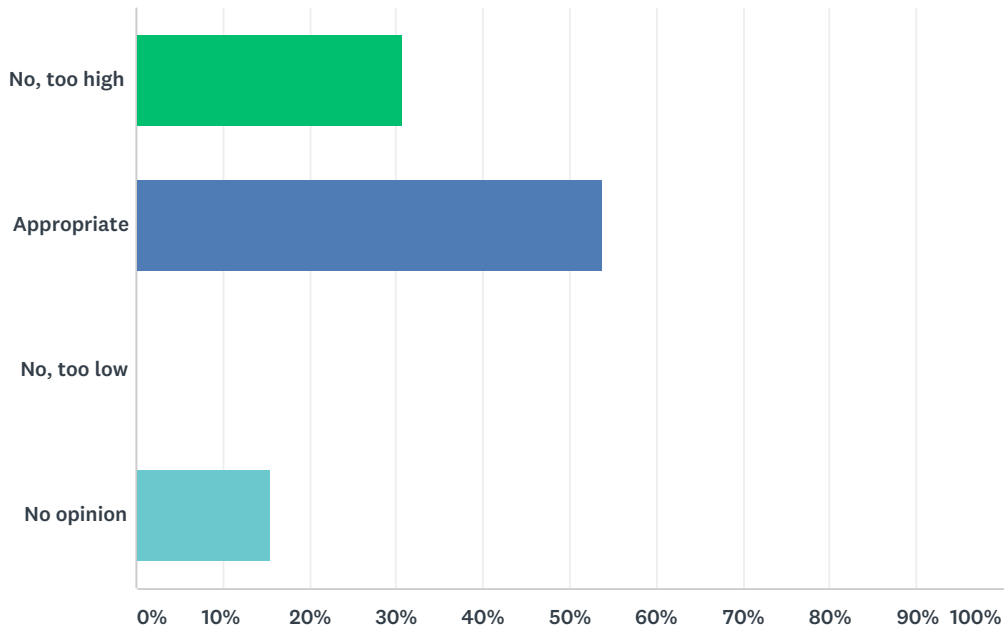
Answered: 13 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, more guidance from the dispute resolution service provider	38.46%	5
Yes, from ICANN	7.69%	1
No, the guidance is already adequate	30.77%	4
No opinion	23.08%	3
TOTAL		13

Q26 7. Based on your experience as a URS practitioner, is the standard of “clear and convincing evidence” for the burden of proof in a URS proceeding appropriate?

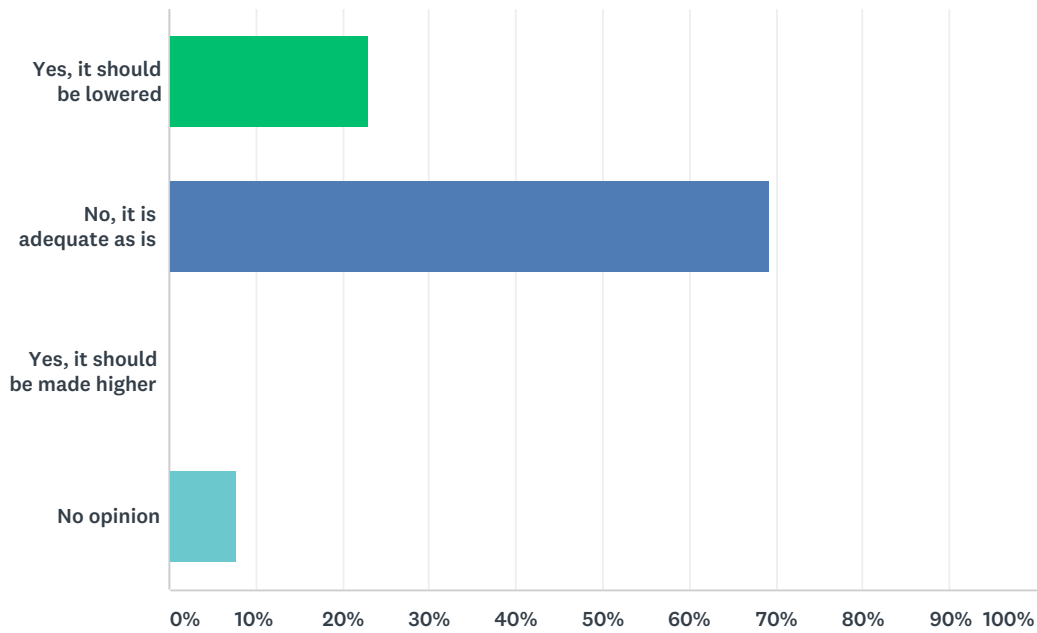
Answered: 13 Skipped: 1



ANSWER CHOICES	RESPONSES
No, too high	30.77% 4
Appropriate	53.85% 7
No, too low	0.00% 0
No opinion	15.38% 2
TOTAL	13

Q27 8. Based on your experience with the URS, should the standard for the burden of proof be modified?

Answered: 13 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, it should be lowered	23.08%	3
No, it is adequate as is	69.23%	9
Yes, it should be made higher	0.00%	0
No opinion	7.69%	1
TOTAL		13

Q28 If you chose "Yes, it should be lowered" please explain the basis for your position:

Answered: 2 Skipped: 12

#	RESPONSES	DATE
1	The standard should be preponderance of the evidence.	5/31/2018 11:41 AM
2	To meet the UDRP process	5/30/2018 2:00 PM

Q29 If you chose "Yes, it should be made higher" please explain the basis for your position:

Answered: 0 Skipped: 14

#	RESPONSES	DATE
	There are no responses.	

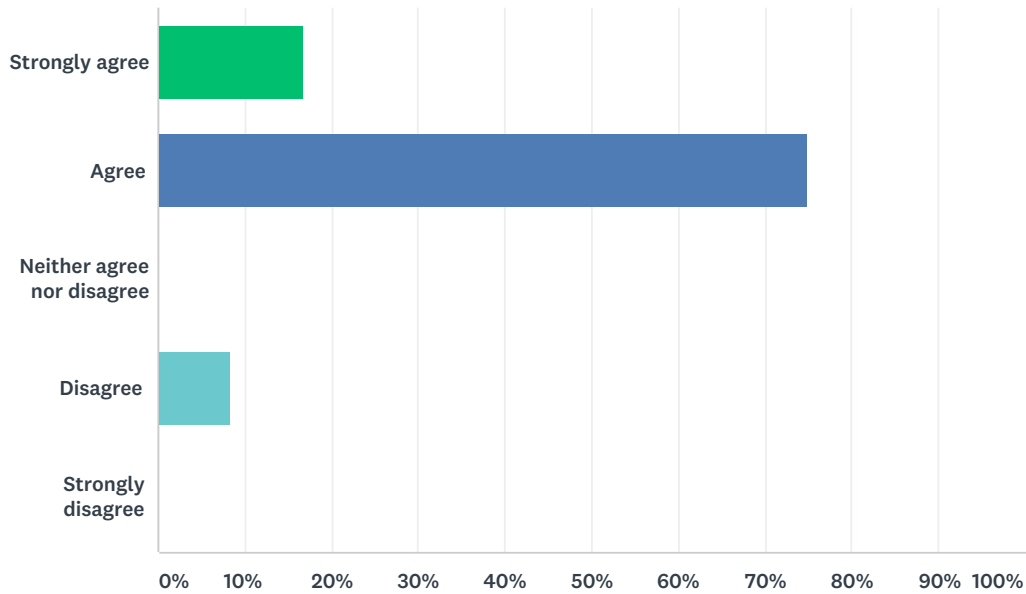
Q30 9. Please provide any comments you wish to add in explanation of any of your answers to questions 1 through 8 above:

Answered: 2 Skipped: 12

#	RESPONSES	DATE
1	Every effort should be made to reduce cost of dealing with cybersquatting, which is a harm to the public as well as the trademark owner.	5/31/2018 11:41 AM
2	Regarding remedies, would like to see an option of a voluntary (negotiated) transfer from a losing respondent to a prevailing complainant before the domain expires.	5/30/2018 12:38 PM

Q31 1. Do you believe that the submission of a declaration and a specimen of current use in commerce should be adequate evidence of use for a URS case?

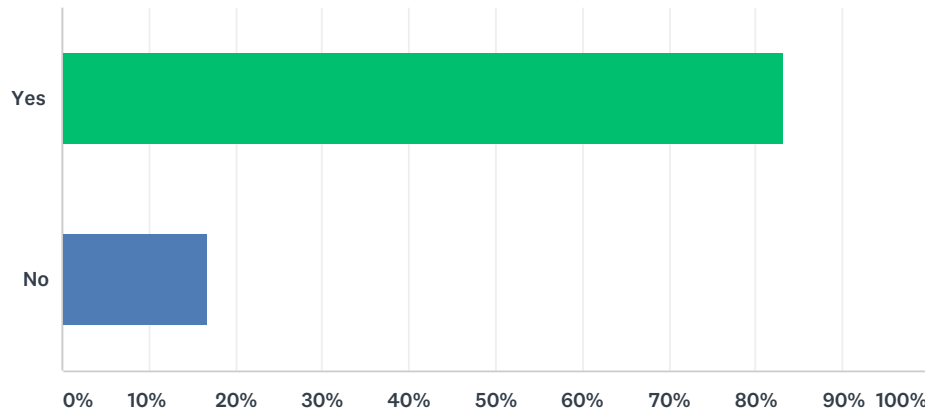
Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	16.67%	2
Agree	75.00%	9
Neither agree nor disagree	0.00%	0
Disagree	8.33%	1
Strongly disagree	0.00%	0
TOTAL		12

Q32 2. Do you believe that the submission of an SMD file from the Trademark Clearing House to demonstrate that evidence of use was filed with the TMCH should be adequate proof of use for a URS case?

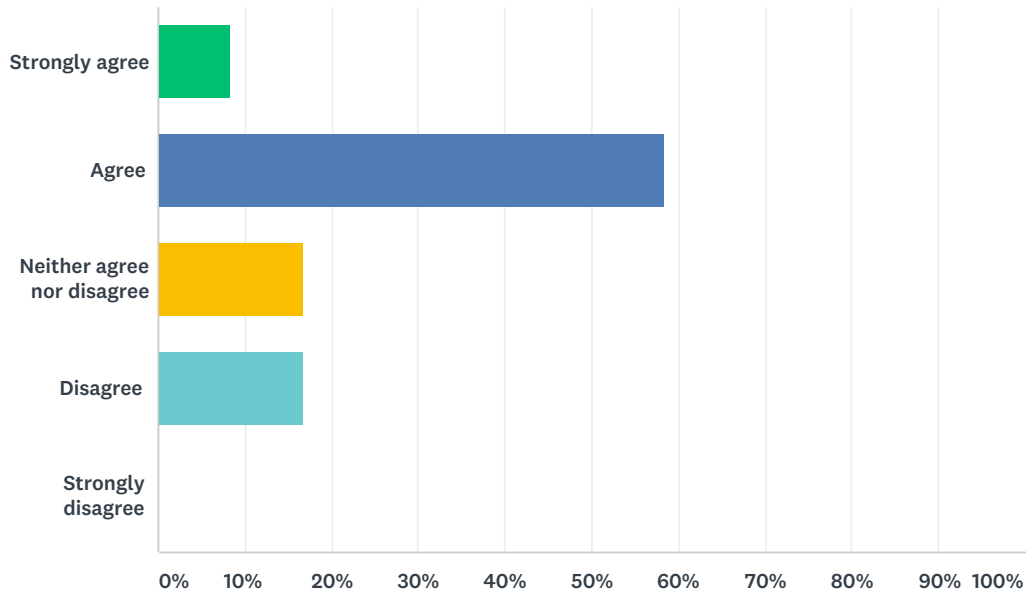
Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	83.33%	10
No	16.67%	2
TOTAL		12

Q33 3. Do you believe the filing fee for a URS is appropriate?

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	8.33%	1
Agree	58.33%	7
Neither agree nor disagree	16.67%	2
Disagree	16.67%	2
Strongly disagree	0.00%	0
TOTAL		12

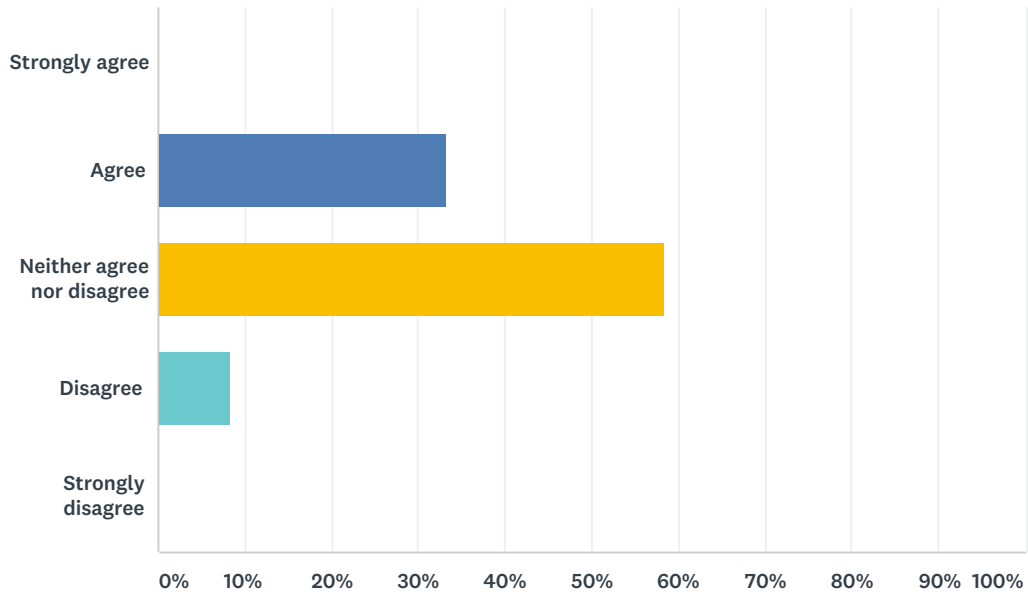
Q34 If you answered "Disagree" or "Strongly disagree", should it be higher or lower, and why? Or, please suggest what you think is an appropriate fee:

Answered: 2 Skipped: 12

#	RESPONSES	DATE
1	Reduce the cost to \$150.	5/31/2018 11:43 AM
2	Fee could be slightly higher (\$500?) but only if it would encourage panelists to write slightly more detailed decisions.	5/30/2018 12:58 PM

Q35 4. Do you believe the response fee for a URS is appropriate?

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	0.00%	0
Agree	33.33%	4
Neither agree nor disagree	58.33%	7
Disagree	8.33%	1
Strongly disagree	0.00%	0
TOTAL		12

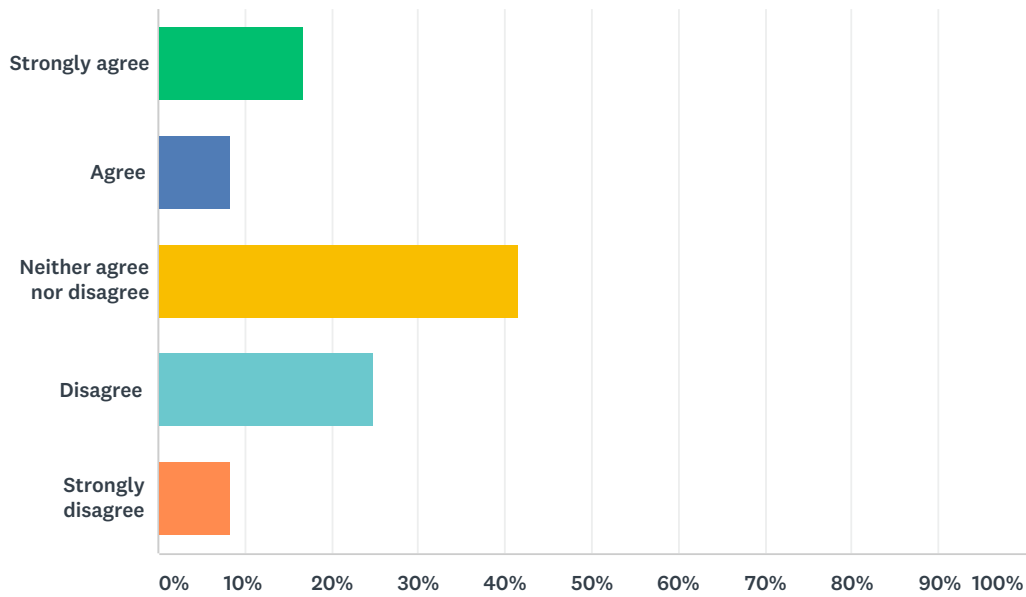
Q36 If you answered "Disagree" or "Strongly disagree", should it be higher or lower, and why? Or, please suggest what you think is an appropriate fee:

Answered: 1 Skipped: 13

#	RESPONSES	DATE
1	The response fee should be triggered at 5 domains in a single case rather than 15 as provided in the current FORUM Supplemental Rules. 5 domains is sufficient to demonstrate a "pattern of conduct" and thus impose upon a respondent a requirement to participate in funding the case.	5/30/2018 12:58 PM

Q37 5. Do you believe there are adequate means for searching prior URS cases?

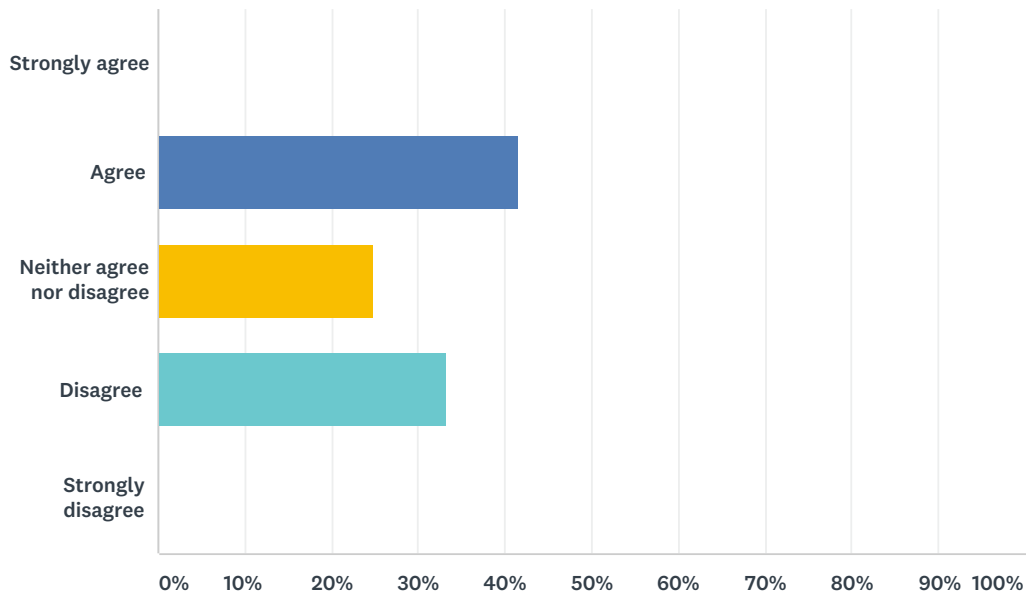
Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	16.67%	2
Agree	8.33%	1
Neither agree nor disagree	41.67%	5
Disagree	25.00%	3
Strongly disagree	8.33%	1
TOTAL		12

Q38 6. Do you believe the existing word limitation for filings in a URS proceeding is appropriate?

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	0.00%	0
Agree	41.67%	5
Neither agree nor disagree	25.00%	3
Disagree	33.33%	4
Strongly disagree	0.00%	0
TOTAL		12

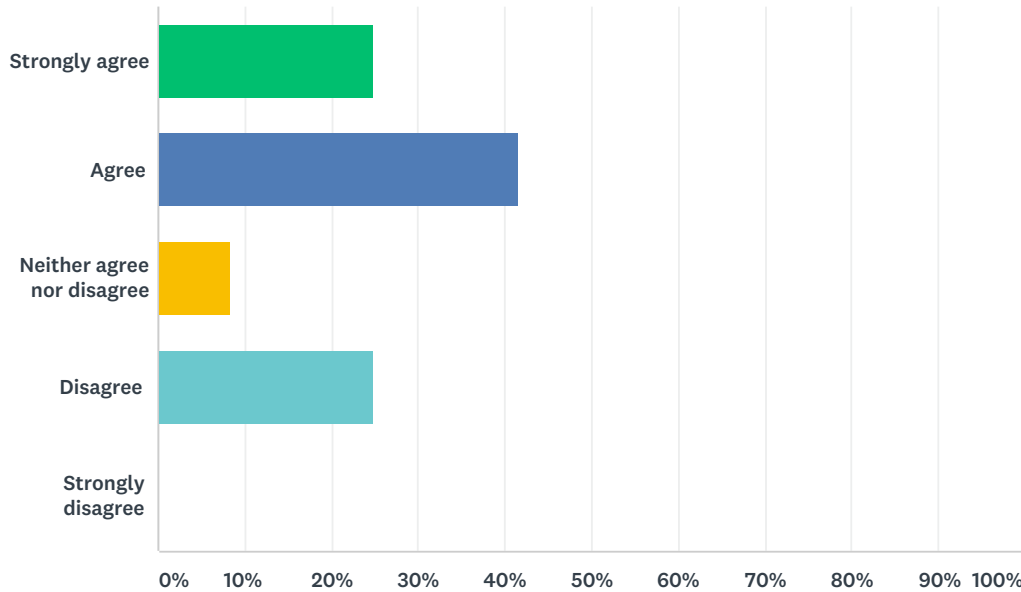
Q39 If you answered "Disagree" or "Strongly disagree", should it be higher or lower, and why?

Answered: 4 Skipped: 10

#	RESPONSES	DATE
1	500 words is arbitrary and often insufficient	6/5/2018 10:57 AM
2	Some cases need more explanations than others	5/30/2018 2:02 PM
3	Word limit for complaints should be kept low but raised to 1,000 to accommodate things like case citations.	5/30/2018 12:58 PM
4	should be slightly increased	5/30/2018 10:42 AM

Q40 7. Do you believe the existing time frames for submitting filings in a URS proceeding are appropriate?***These are: 14 days for a response (including a right to request 7 days extension), seeking de novo review (from default) for up to six months plus an option to request an additional 6 months, and filing an appeal for up to 14 days after default or a determination.

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	25.00%	3
Agree	41.67%	5
Neither agree nor disagree	8.33%	1
Disagree	25.00%	3
Strongly disagree	0.00%	0
TOTAL		12

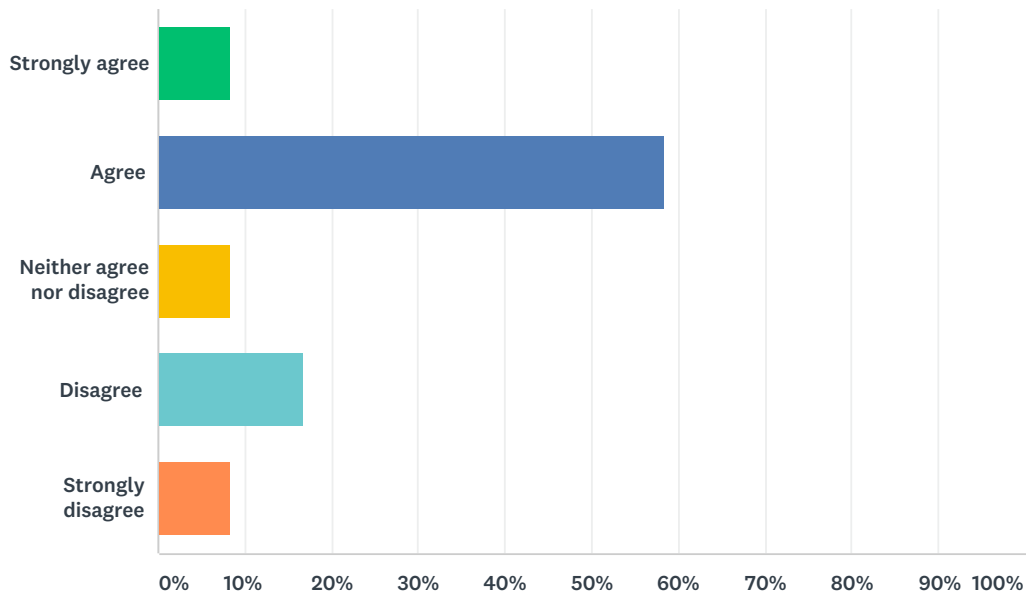
Q41 If you answered "Disagree" or "Strongly disagree", should it be longer or shorter, and why?

Answered: 3 Skipped: 11

#	RESPONSES	DATE
1	If the URS is meant to be a faster proceeding, why allow 14-days for a response? the timelines should be shorter.	6/5/2018 10:57 AM
2	Time for seeking de novo review should be reduced to a single 30-day period. If a registrant hasn't noticed that its domain and website are suspended within that time, the domain is clearly not of great importance to them.	5/30/2018 12:58 PM
3	The default and appeal filing windows should be shorter.	5/15/2018 5:10 PM

Q42 8. Do you believe the existing limitations on the submission of evidence in a URS proceeding are appropriate?

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	8.33%	1
Agree	58.33%	7
Neither agree nor disagree	8.33%	1
Disagree	16.67%	2
Strongly disagree	8.33%	1
TOTAL		12

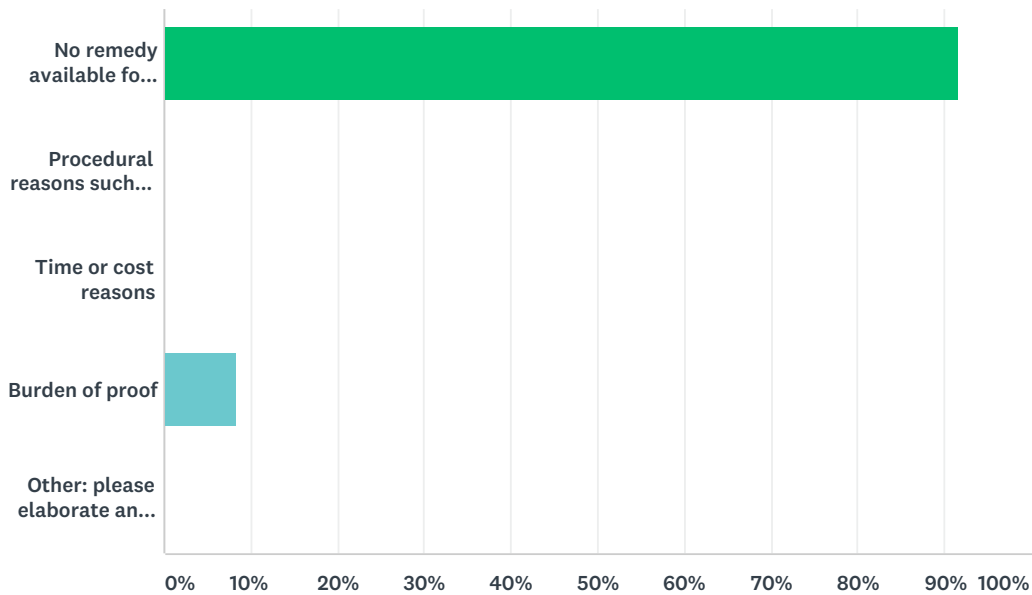
Q43 9. Please provide any comments you want to add to explain your answers to questions 1 through 8 above:

Answered: 3 Skipped: 11

#	RESPONSES	DATE
1	Often exhibits are required to prove a point that can't be captured in 500 words	6/5/2018 10:57 AM
2	Regarding submission of evidence, allowance should be made for evidence of cybersquatting beyond what may be shown in a resolving website. E.g., evidence of other bad faith activities such as phishing emails should be more easily accommodated in the URS process.	5/30/2018 12:58 PM
3	need clearer way to submit additional evidence	5/30/2018 10:42 AM

Q44 1. If you chose not to file a URS in a particular matter, what was the reason? Please choose from the following options:

Answered: 12 Skipped: 2

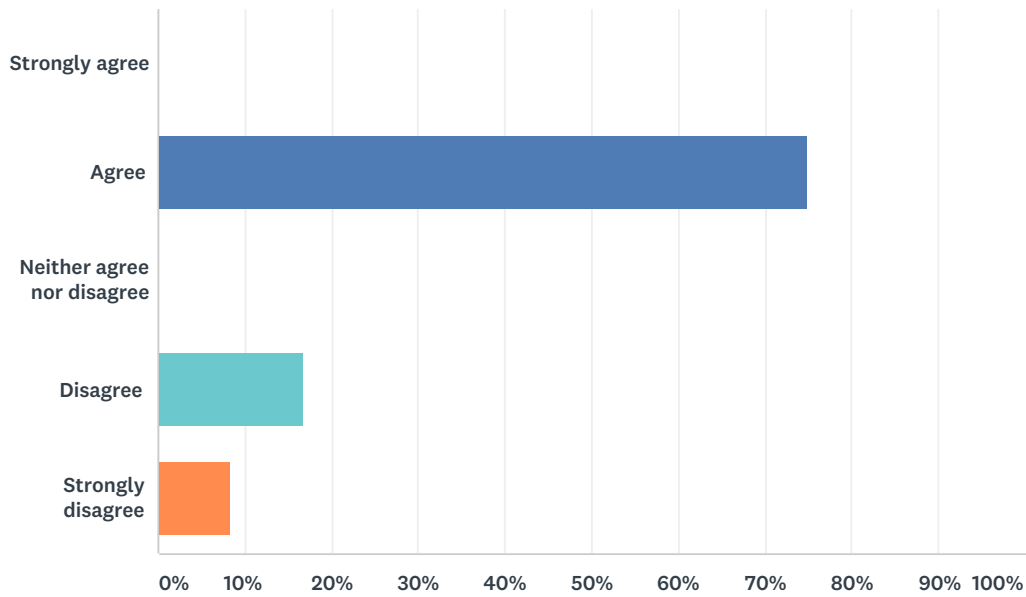


ANSWER CHOICES	RESPONSES
No remedy available for transfer of disputed domain name to prevailing complainant	91.67% 11
Procedural reasons such as word limitations in a complaint	0.00% 0
Time or cost reasons	0.00% 0
Burden of proof	8.33% 1
Other: please elaborate and if possible without violating confidentiality, privilege or attorney work product, specify the alternative action you did take:	0.00% 0
TOTAL	12

#	OTHER: PLEASE ELABORATE AND IF POSSIBLE WITHOUT VIOLATING CONFIDENTIALITY, PRIVILEGE OR ATTORNEY WORK PRODUCT, SPECIFY THE ALTERNATIVE ACTION YOU DID TAKE:	DATE
	There are no responses.	

Q45 2. Do you believe that the URS Process as it now exists is an effective rights protection mechanism?

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	0.00%	0
Agree	75.00%	9
Neither agree nor disagree	0.00%	0
Disagree	16.67%	2
Strongly disagree	8.33%	1
TOTAL		12

Q46 3. If the URS was available in all gTLDs, would you use it? Why or why not?

Answered: 12 Skipped: 2

#	RESPONSES	DATE
1	Yes. It is an unfortunate limitation that it is not more widely available.	6/8/2018 9:43 AM
2	no too risky regarding the burden of proof	6/7/2018 3:34 AM
3	Probably, depending on the desired outcome	6/5/2018 10:58 AM
4	Yes, it is a useful, less expensive tool than the UDRP when used for appropriate cases.	5/31/2018 11:44 AM
5	I would if we could obtain the transfer of the domain name	5/30/2018 2:04 PM
6	Yes. It is efficient.	5/30/2018 1:00 PM
7	Yes. Some domains/websites simply need to be deactivated to prevent harm. It's not necessary to have all domains transferred as this can lead to expensive bloating of a brand owner's defensive domain portfolio.	5/30/2018 1:00 PM
8	No	5/30/2018 10:42 AM
9	yes.	5/16/2018 9:47 AM
10	Yes	5/16/2018 3:38 AM
11	Yes, oftentimes the client only want control of the domain to remove infringing content and does not wish to register the domain. URS suspension would achieve the same result in less time.	5/15/2018 10:10 PM
12	Yes, as some domains do not warrant the full UDRP fee and transfer, but should still be suspended.	5/15/2018 5:11 PM

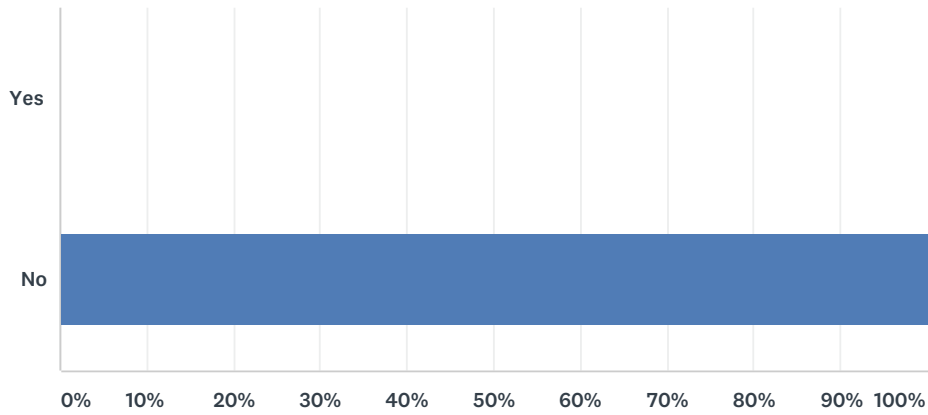
Q47 4. Please provide any comments you want to add to explain your answers to questions 1, 2 and 3 above:

Answered: 0 Skipped: 14

#	RESPONSES	DATE
	There are no responses.	

Q48 5. Leaving aside the result of the proceeding, have you had an experience with an Examiner having an actual or potential conflict of interest in a URS proceeding?

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	100.00%	12
TOTAL		12

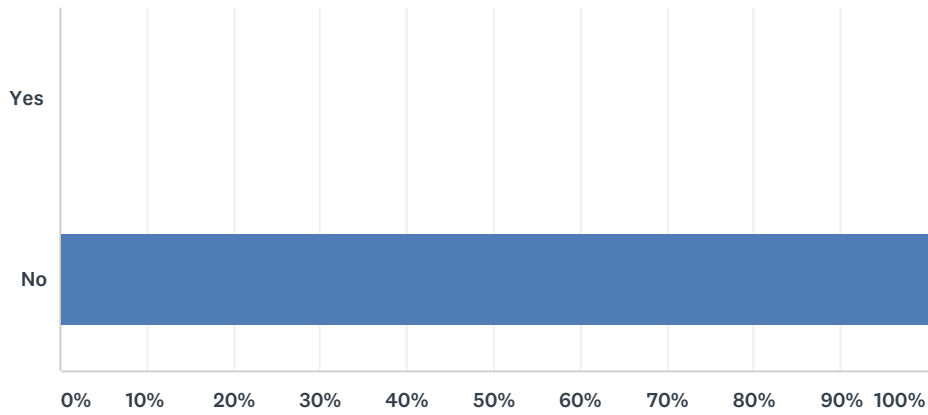
Q49 If you answered yes, please briefly explain:

Answered: 0 Skipped: 14

#	RESPONSES	DATE
	There are no responses.	

Q50 6. Leaving aside the result of the proceeding, have you had an experience with an Examiner not being impartial and independent in a URS proceeding?

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	100.00%	12
TOTAL		12

Q51 If you answered yes, please briefly explain:

Answered: 0 Skipped: 14

#	RESPONSES	DATE
	There are no responses.	