

## Zoom Chat Transcript - Rec #4: Compliance Subgroup Meeting #7 30 May 2018

11:02:42 From Brenda Brewer : Good day! Welcome to RDS-WHOIS2 – Rec 4-Compliance meeting #6 on 30 May 2018 @ 16:00 UTC. Please note this call is recorded. Mute when not speaking. Thank you.

11:03:17 From Carlton Samuels : Hello all

11:04:05 From Carlton Samuels : OKay

11:04:11 From Lisa Phifer : we can hear you

11:11:40 From Jean-Baptiste Deroulez : Saw your hand Alan.

11:18:10 From Jean-Baptiste Deroulez : @Susan, we can place Volker's comment on screen if you wish.

11:19:25 From Lisa Phifer : ServerHold EPP status code means "If you provided delegation information (name servers), this status may indicate an issue with your domain that needs resolution. If so, you should contact your registrar to request more information. If your domain does not have any issues, but you need it to resolve in the DNS, you must first contact your registrar in order to provide the necessary delegation information."

11:24:58 From Lisa Phifer : hand up

11:29:31 From Lisa Phifer : I am hearing you agree for Rec 3 that: (1) Policy or contracts should require that WHOIS indicate whether a domain is on hold due to inaccurate data (2) Domains on serverHold due to inaccurate data in WHOIS should not be unsuspending with inaccurate data being remedied

11:30:35 From Lisa Phifer : typo (2) should be withOUT inaccurate data being remedied

11:31:59 From Lisa Phifer : Summary: Rec 4 is agreed but possibly belongs under Outreach or Accuracy recommendations

11:38:29 From Lisa Phifer : Rec 5 should lead to two related recommendations - one on outreach to raise awareness of bulk WHOIS inaccuracy reporting, and a second on making it easier for registrars to receive multiple inaccuracy reports related to the same problem or the same domain name

11:39:24 From Lisa Phifer : yes I believe we have that date in the briefing

11:41:30 From Lisa Phifer : Volker's comment on this: Strongly disagree with this recommendation, as detailed above. Highly unfeasible due to requirement to touch hundreds of thousands of customers to basically ask them to add or change formatting on certain data. Customer support nightmare and costs highly outweighing the benefits. Strongly opposed.

11:46:29 From Lisa Phifer : Note that a recommendation must also say who is impacted - you may recommend something that is difficult, and state that level of difficulty along with the priority of addressing it

11:48:41 From Lisa Phifer : Summary for Rec 6: Agreed but need to be fleshed out further (for example, that grandfathering should not apply after renewal).

11:49:42 From Lisa Phifer : Volker's comment: #7 Opposed: This issue has been addressed by the GNSO, see: <https://gnso.icann.org/en/group-activities/inactive/2015/dmpm> Let us not re-open issues that have already been debated at length by the community. And why only the compliance team?

11:54:41 From Lisa Phifer : Summary for Rec 7: Policy should integrate metrics, measurements, and reporting to ensure that the policy is effective in addressing the issue, and when metrics are defined, compliance whould audit, track, report, and enforce as applicable for the policy

11:54:56 From Lisa Phifer : "should"

11:55:56 From Lisa Phifer : Rec 8: Dig further and consult with Lili

12:00:34 From Lisa Phifer : Rec 1 to be redrafted to apply to registries not registrars

12:00:53 From Lisa Phifer : Rec 2 may be covered under Rec 3?

12:01:25 From Lisa Phifer : Susan to reply to Volker's comments along with the next draft

12:01:31 From Carlton Samuels : Thank you all. Bye