Proposed Recommendations

Recommendation #3

Domain names suspended due to inaccurate information and remain in that state until it is due for renewal the WHOIS record should be updated to a new status and the inaccurate data removed.

A domain name with suspended status cannot be unsuspended until a WHOIS verification has been completed.

Recommendation #4:

Additional outreach and education on how to file a WHOIS inaccuracy report and what critical information to provide in report.

Recommendation #5:

Publicize and encourage the use of the Bulk Whois inaccuracy reporting tool. (Can a suspended registration be renewed?)

Proposed Recommendations

Recommendation #6— Assess the grandfathered domain names to see if this is a problem if so a new policy should be to ensure all gTlds adhere to the requirements of registrant data collection in the 2013 RAA. Once a policy is implemented all gTld registration must adhere to the new rules within a 12 month period.

Recommendation #7 All policies implemented should require metrics, measurement, auditing, tracking, reporting and enforcement by the compliance team.

Recommendation #8— Review the ARS domain names sampled for region and whether or not low submission rates are due to the lack of knowledge of WHOIS Inaccuracy tool.