How to optimize the audience involvement in ccNSO members meetings?

MPC | prep for session chairs

23 October 2019 | 13 UTC

ccNSO members meeting: aim

To brief the community on the current and upcoming work items for the ccNSO within the overall ICANN environment

To inform and discuss topics that are relevant to ccTLDs and other interested parties

To consult the ccTLD community on the direction of travel regarding certain topics

To allow for skill building and knowledge sharing among ccTLDs

ICANN66 ccNSO Members meeting

- DAY1: Tue, 5 November 2019
- DAY2: Wed, 6 November 2019

links to bookmark now:

- **ccNSO Remote Participation Hub**: you will find here an overview of all relevant ccNSO sessions, and how to participate remotely.
- **ccNSO Members Meeting agenda**: including session summaries
- **ICANN66 meeting website**: Contains a.o. the venue map. Please make sure to register for the meeting.
- **Comprehensive ICANN66 meeting schedule**

ccNSO members meeting: layout

- Classroom style

- Zoom

- Bar Stools

- Roving microphones
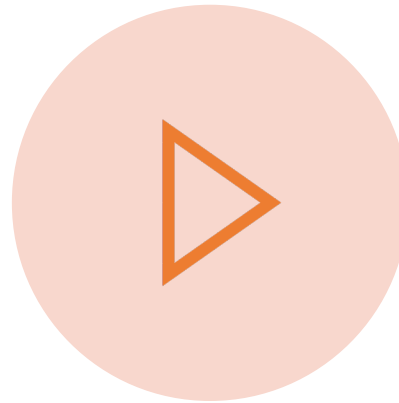
Levels of involvement

Each level of involvement exponentially increases:
- the levels of participation by the audience
- the role for the session chair.

LEVEL 1:

PRESENTING & REPORTING

LEVEL 2:

LIMITED PARTICIPATION

LEVEL 3:

EXTENSIVE DISCUSSION

Important !

- Plan the appropriate level of involvement well in advance
- Allow for appropriate amount of time for dialogue
- Come prepared
- Start on time, end on time
- Check the detailed schedule in the google doc, to verify how much time is allocated to each session or presenter

Tips & tricks: increase the level of involvement (1)

Questions

- Open with a question
- Allow for questions from the audience throughout the presentation
- Invite the audience to type questions in the Zoom chat
- Ask for reactions, do not only ask for questions
- Share a final story after the Q&A

Tips & tricks: increase the level of involvement (2)

Measure the temperature

- Show of cards
- Vote with your feet
- Ask for feedback on a certain topic prior to a presentation, and see whether the feedback changed after the presentation

Tips & tricks: increase the level of involvement (3)

Discussions

- Small groups / break-out sessions
- World Café
- Moderated panel discussion

Day 1: ccNSO members meeting Expected level of involvement

1	09:00 • 09:45	**ccNSO Members Meeting introduction**	1
	09:45 • 10:15	**The DNS and the Internet of Things (IoT)**	1/2
		Coffee break	
2	10:30 • 11:00	**Accountability and Transparency Review session**	2/3
	11:00 • 12:00	**Joint meeting: ccNSO & ICANN Board**	2
		Lunch	
3	13:30 • 14:10	**Debriefing ccNSO workshops**	1
	14:10 • 15:00	**Q&A: candidates ICANN Board Seat 11**	3
		Coffee break	
4	15:15 • 16:45	**ccTLD News Session**	1/2
		Break	
5	17:00 • 18:00	**ccNSO Organisational Review**	3

Day 2: ccNSO members meeting
Expected level of involvement

1	09:00 • 09:45	**IANA naming function session**	1
	09:45 • 10:15	**Q&A: ccNSO appointed ICANN Board members**	3
	10:15 • 10:30	*Coffee Break*	
2	10:30 • 12:00	**Plenary Session 2**: **DNS Abuse** [room change]	/
	12:00 • 13:30	*Lunch break*	
3	13:30 • 14:15	**Policy Session**	2
	14:15 • 15:00	**Q&A: candidates ccNSO Council**	3
	15:00 • 15:15	*Coffee break*	
4	15:15 • 16:45	**Panel discussion: ccTLD perspective on Internet Governance**	3
	16:45 • 17:00	*Break*	
5	17:00 • 18:30	**ccNSO Council meeting** [room change]	/

Read more

- MSP tool guide: 60 tools to facilitate multistakeholder partnerships

http://www.mspguide.org/resource/msp-tool-guide

- Tips & tricks for presenters and for session chairs

https://ccnso.icann.org/en/workinggroups/mpwg.htm

- Word-version with further details on this presentation deck

https://ccnso.icann.org/sites/default/files/field-attached/optimize-audience-involvement-04sep19-en.pdf

Next prep meeting

AT ICANN66 in Montréal

Monday, 4 November 2019 | 08:30-09:00 local

Thank you!