

ccTLD Billing Process Improvements & FY2021 Voluntary Contribution Summary



Cecibel Izaguirre

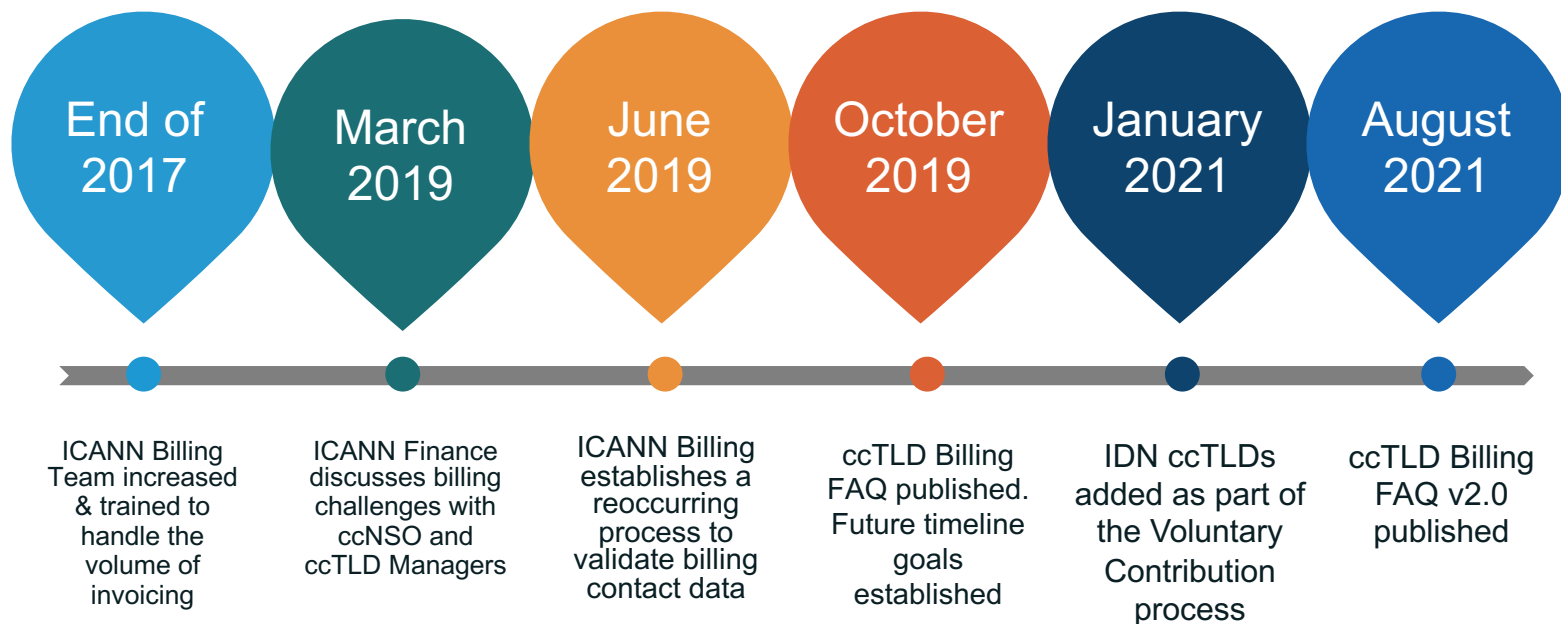
ccTLD News Session
06 October 2021

Agenda

- ⊙ Process Improvements
 - Timeline indicating key deliverables over time
 - Voluntary Contributions – year over year by quarter
- ⊙ FY21 Summary
 - FY21 Billing and payments amounts by month
- ⊙ FY22 Summary as-of 30 July 2021

Process Improvements

ccTLD Process Improvement Milestones



Summary

To date, ICANN Finance has worked with other ICANN departments to overcome the billing challenges raised by the ccTLD Community in the past. We have published and committed to a predictable process correcting prior year issues of incorrect contact information, late communications and lack of documentation. Above are a few milestones that have helped improve the process and communications.

ccTLD Process Improvements Over Time FY2017-FY2022

Event	FY2022	FY2021	FY2020	FY2019	FY2018	FY2017
Review of Billing Contact Data completed	Jun 2021	Jul 2020	Sep 2019	Nov 2018		
FAQ and ccTLD Timeline published	V 2.0 August 2021		Oct 2019			
Request for annual contribution from IDNs added to process		Jan 2021				
Annual request for voluntary contribution begin	Jul 2021	Aug 2020	Oct 2019	Dec 2018	Dec 2017	Throughout the year
Annual invoicing begins	Jul 2021	Aug 2020	Oct 2019	Dec 2018	Sep 2017	Jan 2016
Annual invoicing ends		Jun 2021	Jun 2020	Jun 2019	Dec 2018	Dec 2018
Total contributions by fiscal year		\$2,344,834	\$2,246,452	\$2,139,986	\$2,141,051	\$1,886,065
# of contributors per fiscal year		114	105	86	80	62
Annual Contribution list published to ICANN.org		15 Sep 2021	Oct 2020	Nov 2019	Dec 2018	Oct 2017

Billing Activities and Annual Timeline

Validate
Billing
Contact
Data

1 May to 30 June

- ICANN Billing, VP Policy & Development and ccNSO Relations and Regional VPs review the current year contributors' list
- ICANN sends a request asking the ccTLD managers to confirm the billing contact information is current
 - ccTLD confirms with ICANN the billing information is current or provides update

Request for
Annual
Contributions

1 July to 30 June

- Initial request for contribution or a request to confirm a multi-year contribution is sent to ccTLD managers in July each year
- Reminders sent every other month throughout the fiscal year
- ➤ ccTLD sends accounting@icann.org email confirming election

Invoicing &
Payments

1 July to 30 June

- Invoicing begins every 1 July for the current fiscal year (1 July – 30 June)
- Invoices are created as email confirmations are received
 - ccTLD manager remits payment for contribution amount no later than 30 June of the following year to be listed as a contributor on the current year "ccTLD Contributors" list

Annual
Contributors
List

15 July – Contributors list is drafted and sent to ICANN VP Policy & Development and ccNSO Relations and Regional VPs for preliminary review to ensure ccTLD information is properly listed

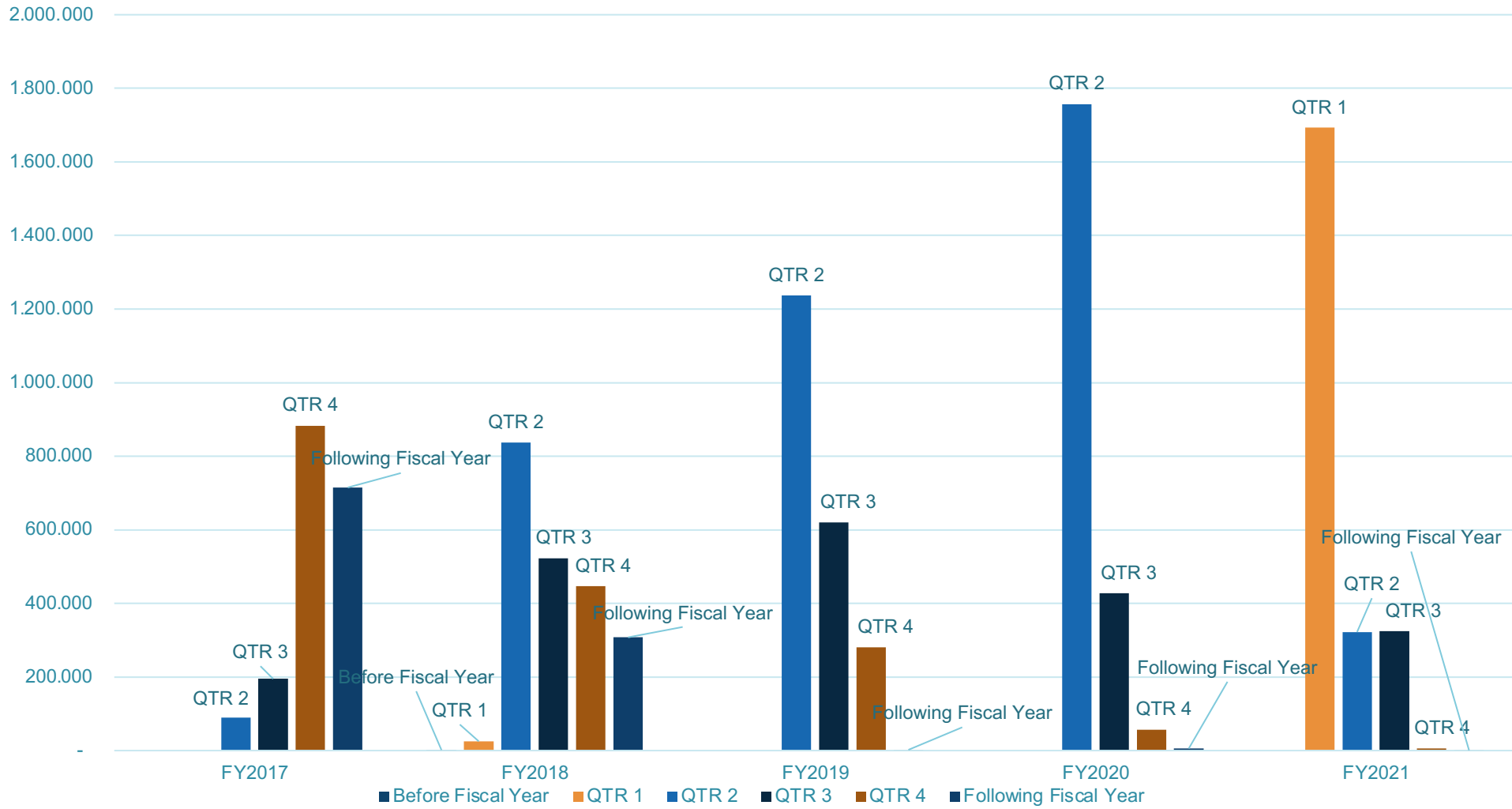
1 August – Publication draft is sent to ccNSO and ccTLD community for review

➤ **31 August** – Final day for ccTLD managers to raise concerns or issues

15 September – Final "ccTLD Contributors" list is prepared and published annually under Current Financial Information on icann.org

ccTLD Contributions by Quarter Received for FY2017 through FY2021

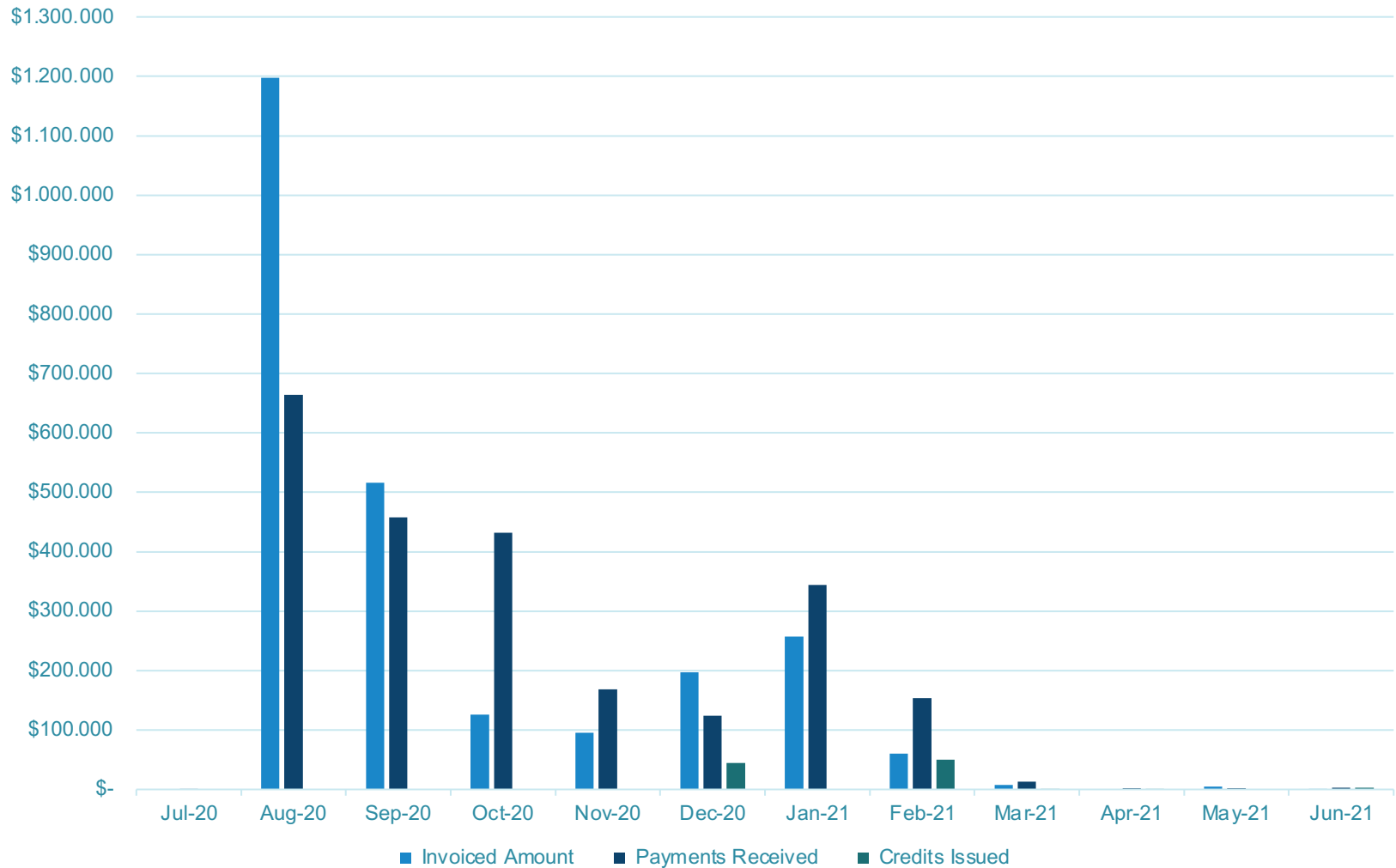
ccTLD Contributions by Quarter for FY2017 Through FY2021



FY2021 Summary

Billing and Payment amounts by month

Invoice, Payment, and Credit Amounts by Month - FY2021*



*Indicates activity during FY2021 but may include contributions nominated for other fiscal years based on the request of ccTLD managers

FY22 Summary as-of 31 July 2021

FY22 Summary as-of 31 July 2021

Month	Event(s)	# of Invoices Issued	Invoiced Amount	Payments Received
May 2021	Internal check of ccTLD billing contact information	0 (for FY2022)	\$0.00 (for FY2022)	\$0.00 (for FY2022)
June 2021	Outreach to ccTLD Operators confirming contact information for FY2022. FY2021 billing completed.	0 (for FY2022)	\$0.00 (for FY2022)	\$0.00 (for FY2022)
July 2021	Initial requests for contributions sent. Begin creating invoices for FY2022. FY2021 Contributions report prepared and sent for review.	49	\$1.1M	\$25K

ccTLD Billing FAQ and Contacts

- For additional information, please see the [ICANN ccTLD Billing FAQ](#)
- [FY2021 ccTLD Contributions Report](#)

ICANN Billing and Accounts Receivable Team:

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