COVID 19: a force majeure impacting the domain name environment

May 19, 2022
23 employees
105 registrars
1,532,796 domain names under .pt
10,2% growth
European ccTLD with the highest growth
82,6% domains managed by registrars
Renewal rate: 81%/Renewal rate of COVID-19 related domains: 24%

769 “covid-19” domains since 2020
18 “covid-19” domains in 2022
First half of 2020: almost 50 000 new .pt registrations, 10,423 more than in the first half of 2019
Grow of 26.35%
IMPACT OF COVID-19 ON .PT

ADDITIONAL IMPACTS

Support to several initiatives that were not initially planned:

- Donation of computers to schools;
- App STAYWAY COVID (FCT);
- Anti-piracy campaign (CNCS);
- SOS Digital (ISOC PT);

Technical impact/Trust & Security:

- Monitoring and reporting of COVID-19 related registrations & sharing the list with relevant authorities: CNCS and Government;
- Decrease of domain names disputes;
- No need to increased capacity/redundancy of any infrastructure;
- Significant increase in reported security related incidents (source: CNCS);
- Increased internal awareness actions on cybersecurity issues associated with this trend;
- No contract ended or were suspended under a force majeure clause, however, the renewal of the new headquarters were delayed due to lack of material and HR (COVID-19 related).

DNS abuse cases:

- Only 0.2% of .pt domains used for DNS Abuse.
IMPACT OF COVID-19 ON PERFORMANCE

All the team working from home with no negative impact on the daily performance of the organization

New employment contract: hybrid model

Online socializing sessions

Bonus to meet personal expenses like internet, electricity ...

Psychological support
Thank You!