

Participants:

Brian Beckham	George Kirikos	Justine Chew
Brian Cimboric	Georges Nahitchevansky	Kathy Kleiman
Claudio Di Gangi	Gerald Levine	Lori Schulman
Colin O'Brien	Grace Mutung'u	Louise Marie Hurel
Cyntia King	Greg Shatan	Marie Pattullo
David Maher	Ioana Stupariu	Martin Silva
Diana Arredondo	Jason Schaeffer	Maxim Alzoba
Elisa Cooper	Jay Chapman	Michael Graham
Elizabeth Featherman	John McElwaine	Michael Karanicolas
Gary Saposnik	Jon Nevett	Petter Rindforth

Audio Only:

Dale Nelson

Staff:

Mary Wong
Julie Hedlund
Ariel Liang
Berry Cobb
Antonietta Mangiacotti
Julie Bisland
Andrea Glandon

Webex Chat:

04/18/2018 11:59:33 AM from George Kirikos to All Participants:
Hi folks. I hope Adobe Connect is fixed (this is awful).

04/18/2018 12:00:43 PM from Salvador Camacho to All Participants:
Hello everyone!

04/18/2018 12:00:54 PM from Heng Zhou to All Participants:
Hello

04/18/2018 12:01:13 PM from Terri Agnew to All Participants:
Hello everyone! Please fill out the Webex survey after today's call.

04/18/2018 12:01:15 PM from Terri Agnew to All Participants:
WebEx Survey: <https://www.surveymonkey.com/r/NM82XJS>

04/18/2018 12:01:31 PM from Heng Zhou to All Participants:
Is that a new thing?`

04/18/2018 12:02:38 PM from Steve Levy to All Participants:
Hi. Is it possible to see who is in the queue with their hands up?

04/18/2018 12:03:00 PM from Mary Wong to All Participants:
@Steve, unfortunately in WebEx you cannot - but the hosts and panelists (chairs and staff) can

04/18/2018 12:03:22 PM from Mary Wong to All Participants:
Amended - you can, if you click on View all Attendees and see the popup

04/18/2018 12:03:37 PM from Poncelet Ileleji to All Participants:
Hello All

04/18/2018 12:04:13 PM from Mary Wong to All Participants:
Please remember to MUTE if you are not speaking.

04/18/2018 12:04:35 PM from Mary Wong to All Participants:
If you are on WebEx audio - note that on MUTE your mic icon should be RED (not grey), with a line across it.

04/18/2018 12:05:49 PM from Kathy Kleiman to All Participants:
I am in the Webex room now.

04/18/2018 12:05:53 PM from Martin Silva to All Participants:
Hi all

04/18/2018 12:05:53 PM from Mary Wong to All Participants:
For chat - in order for EVERYONE (including the chairs and staff) to see you question/comment, you must send chat to All Participants (not All Attendees).

04/18/2018 12:06:29 PM from Salvador Camacho to All Participants:
Looks like the Event recording is paused

04/18/2018 12:07:02 PM from Mary Wong to All Participants:
We are checking

04/18/2018 12:07:36 PM from Mary Wong to All Participants:
Secretariat has confirmed the call is being recorded via MP3 and transcript.

04/18/2018 12:09:04 PM from Julie Hedlund to All Participants:
@George Kirikos: We see your hand up.

04/18/2018 12:09:40 PM from Steve Levy to All Participants:
Mary, I clicked on View all Attendees and saw the popup but no indication of raised hands (ex. Kathy's recent hand). No big deal. Just helps to see the queue if that's possible.

04/18/2018 12:10:19 PM from Mary Wong to All Participants:
@Steve, I think that depends on the room configuration, sorry about that. However, the host and panelists can certainly see them, so thank you.

04/18/2018 12:10:32 PM from George Kirikos to All Participants:
Thanks Julie. When chat is open, I can't tell if my hand is up.

04/18/2018 12:10:48 PM from George Kirikos to All Participants:
(i.e. I increased the size of the chat window, and it covers my name)

04/18/2018 12:11:34 PM from Mary Wong to All Participants:
Once again, please MUTE if you are not speaking. On WebEx audio, that means your mic icon should be RED (not grey).

04/18/2018 12:12:32 PM from Ariel Liang to All Participants:
All documents for this call can also be downloaded here:
<https://community.icann.org/x/5AMFBQ>

04/18/2018 12:13:31 PM from Brian Beckham to All Participants:
Mary, Phil, Jason, do you want questions/comments as we go?

04/18/2018 12:14:02 PM from Mary Wong to All Participants:
@Brian, that's up to Jason (for Practitioners) but it may be helpful to do so, so staff will watch for hands raised.

04/18/2018 12:14:05 PM from Philip Corwin to All Participants:
I'll defer to Jason on that

04/18/2018 12:14:51 PM from Heng Zhou to All Participants:
Thanks~

04/18/2018 12:14:53 PM from Louise Marie Hurel to All Participants:
Hi all, apologies for the delay

04/18/2018 12:15:05 PM from George Kirikos to All Participants:
That's Georges N he's talking about, not me.

04/18/2018 12:16:54 PM from George Kirikos to All Participants:
I think it should specify which provider was actually used (since the process experience might differ across providers).

04/18/2018 12:16:56 PM from Mary Wong to All Participants:
All, note that for WebEx (unlike AC) you cannot scroll through the document - you can only see what is being displayed on the screen.

04/18/2018 12:17:11 PM from George Kirikos to All Participants:
(on page 1, with the first 3 questions)

04/18/2018 12:17:27 PM from Heng Zhou to All Participants:
Yeah, we can also check the pdf in our emails, don't worry

04/18/2018 12:17:28 PM from Brian Beckham to All Participants:
Jason, I have a question

04/18/2018 12:18:02 PM from Renee Fossen to All Participants:
With #4 - Complainant wouldn't necessarily know if Respondent has gotten notice - maybe that should be considered in drafting the question.

04/18/2018 12:18:47 PM from Renee Fossen to All Participants:
For #4 - Are you aware of any issues the Respondent may have had regarding the receipt of the notice of the proceeding?

04/18/2018 12:19:51 PM from Lori Schulman to All Participants:
Maybe "were there any issues" could be written as "any difficulties"

04/18/2018 12:20:06 PM from George Kirikos to All Participants:
+1 Renee

04/18/2018 12:20:31 PM from George Kirikos to All Participants:
That was asked to the providers in the other PDF, but it's more suitable for registrants/URS lawyers.

04/18/2018 12:22:40 PM from Susan Payne to All Participants:
but every time someone loses and doesn't appeal they have chosen not to appeal - no? I'm probably missing something

04/18/2018 12:23:06 PM from Susan Payne to All Participants:
george can you turn your volume up please

04/18/2018 12:23:07 PM from Kathy Kleiman to All Participants:
I am having trouble hearing George K.

04/18/2018 12:23:14 PM from Sara Bockey to All Participants:
can't hear George

04/18/2018 12:23:18 PM from Julie Hedlund to All Participants:
@George K: Hard to hear you, can you write in the chat what you are saying?

04/18/2018 12:23:26 PM from Cyntia King to All Participants:
I can barely hear George - his voice is getting softer & softer

04/18/2018 12:23:49 PM from George Kirikos to All Participants:
But some lawyers represent both.

04/18/2018 12:24:18 PM from George Kirikos to All Participants:
Makes sense to capture it in the survey itself.

04/18/2018 12:24:32 PM from George Kirikos to All Participants:
Otherwise that relies on ICANN staff to add that detail.

04/18/2018 12:24:41 PM from Susan Payne to All Participants:
not taken by most of us since we have no idea what George said

04/18/2018 12:24:58 PM from Rebecca Tushnet to All Participants:
FYI, the URS coding that my RAs just finished indicates that very few respondents have any legal representation--happy to talk about that later.

04/18/2018 12:25:02 PM from George Kirikos to All Participants:
(I'm using the audio bridge, by the way, in case there are audio issues related to the bridge)

04/18/2018 12:25:12 PM from Brian Beckham to All Participants:
@Petter, that does not go to my question.

04/18/2018 12:25:39 PM from George Kirikos to All Participants:
Not using the call-back from WebEx. I notice Brian's voice was faint earlier too, for me (not sure if he's using the Audio Bridge too).

04/18/2018 12:25:50 PM from Georges Nahitchevansky to All Participants:
And the key here is to get something useful and that folks will agree to respond to. If we try to build this out too much it starts getting daunting and the risk is that many may simply ignore the survey.

04/18/2018 12:26:17 PM from Brian Beckham to All Participants:
@Jason, right: "why not" if a choice was made not to file an appeal (that last "other" question is too broad)

04/18/2018 12:26:50 PM from Petter Rindforth to All Participants:
Maybe we can add something on that last Q to include also step 2

04/18/2018 12:27:20 PM from George Kirikos to All Participants:
+1 Susan

04/18/2018 12:27:21 PM from Brian Beckham to All Participants:
@Rebecca, that may well be a choice

04/18/2018 12:27:32 PM from Scott Austin to All Participants:
The intro questions 1 and 2 set the stage for the perspective of the participant, as they may have served or participated in URS as a complainant in one and a respondent in another, Q10 under procedural allows the participant to expand on any responses to distinguish between responses as a Complanant or Respondent.

04/18/2018 12:27:45 PM from George Kirikos to All Participants:
It should also capture which provider was used for that proceeding/appeal, as the experience might differ across providers, as I pointed out earlier.

04/18/2018 12:27:48 PM from Poncelet Ileleji to All Participants:
Yes we are

04/18/2018 12:29:24 PM from George Kirikos to All Participants:
Q1 and Q2 only count the number of cases total, and doesn't capture which side one was on.

04/18/2018 12:29:41 PM from George Kirikos to All Participants:
Oops, sorry, forget that.

04/18/2018 12:29:43 PM from Susan Payne to All Participants:
sorry Jason, I thought I had lowered my hand - think it's done now

04/18/2018 12:29:47 PM from George Kirikos to All Participants:
(I see they do, separately).

04/18/2018 12:36:13 PM from Mary Wong to All Participants:
For the record, Claudio's question was: "can we add a question about the general applicability of the URS, e.g. should be extended to all gTLDs?"

04/18/2018 12:36:43 PM from Martin Silva to All Participants:
I agree with Susan, is not really relvant as a question to them, maybe to put in another moment of our debate.

04/18/2018 12:36:47 PM from Greg Shatan to All Participants:
We could ask "If the URS was available in all gTLDs, would you use it?"

04/18/2018 12:37:44 PM from Greg Shatan to All Participants:
Hand

04/18/2018 12:37:54 PM from Susan Payne to All Participants:
Greg's iteration of the Q would be more useful

04/18/2018 12:39:48 PM from Mary Wong to All Participants:
Hands up for now (after George): Phil, Petter.

04/18/2018 12:40:12 PM from Scott Austin to All Participants:
Agree with Greg's version as a follow on to Question 2 under Other.

04/18/2018 12:40:45 PM from George Kirikos to All Participants:
Ask questions we don't know the answer Greg's question is going to be "Yes", of course.

04/18/2018 12:40:57 PM from Justine Chew to All Participants:
Can we add "Why or why not?" to Greg's question?

04/18/2018 12:41:15 PM from George Kirikos to All Participants:
(there were similar kinds of questions where we already know the answer in the other PDF)

04/18/2018 12:41:31 PM from Kathy Kleiman to All Participants:
Is Phil's hand raised?

04/18/2018 12:41:36 PM from Scott Austin to All Participants:
I believe Q 4 under Practical addresses George K.'s issue about searching URS cases.

04/18/2018 12:42:04 PM from George Kirikos to All Participants:
Thanks Scott.

04/18/2018 12:42:33 PM from Greg Shatan to All Participants:
I don't know if the answer will be yes, though more likely for those who have already used URS regularly. There are certainly people who don't find the URS worthwhile.

04/18/2018 12:43:42 PM from Justine Chew to All Participants:
Exactly, Greg, which is the why or why not may help to confirm our 'suspicions'.

04/18/2018 12:44:59 PM from Greg Shatan to All Participants:
Agree with your addition, Justine

04/18/2018 12:45:10 PM from Justine Chew to All Participants:
Fair point, Jason.

04/18/2018 12:51:27 PM from Greg Shatan to All Participants:
Hand

04/18/2018 12:51:47 PM from Brian Beckham to All Participants:
@George, in that case, you would also need to ask, how many private pudianarchases have they made, have their clients made directly, how many C&Ds did they send and get a positive reaction on, etc. (so I would probably NOT add your question).

04/18/2018 12:52:23 PM from Georges Nahitchevansky to All Participants:
TThe question Geogre K is making is not appropriate., This survey is for URS practitioners not all practitioners -- e.g. those who only filed UDRPs or court cases

04/18/2018 12:52:25 PM from Susan Payne to All Participants:
surely court vs uRS is a decision the TM owner makes, not their practitioner

04/18/2018 12:53:03 PM from Kathy Kleiman to All Participants:
Perhaps move on soon to Providers Subteam presentation?

04/18/2018 12:53:24 PM from John McElwaine to All Participants:
@George its a good concept but no way to make a connection except for on a case-by-case basis

04/18/2018 12:53:25 PM from Susan Payne to All Participants:
+1 Georges N

04/18/2018 12:53:45 PM from Brian Beckham to All Participants:
+1 Georges N

04/18/2018 12:53:45 PM from George Kirikos to All Participants:
We'd need to collect whether any cases at all exist in the courts, then.

04/18/2018 12:54:00 PM from George Kirikos to All Participants:
(to not get a skewed result)

04/18/2018 12:55:16 PM from Heng Zhou to All Participants:
That would become huge work..

04/18/2018 12:55:18 PM from Sara Bockey to All Participants:
Need to drop for another call. Thanksall

04/18/2018 12:55:27 PM from George Kirikos to All Participants:
Although, one proxy is the number of UDRP cases involving new gTLDs. (easier to collect)

04/18/2018 12:55:41 PM from Heng Zhou to All Participants:
I hope you mean all urs case in US?

04/18/2018 12:56:42 PM from Steve Levy to All Participants:
Greg, I try to at least have breakfast before filing any UDRPs ;-)

04/18/2018 12:56:53 PM from Scott Austin to All Participants:
The opening questions were meant to be broad enough to allow either a party or its counsel to respond. The open blank questions would allow the participant to wax philosophically on many of George K's themes if important to them, but to revise for a myriad of intent/motive/strategy options would introduce more noise than clarity

04/18/2018 12:57:53 PM from Susan Payne to All Participants:
@George but it's a different burden of proof for the UDRP - so just because a UDRP was brought on a new gTLD doesn't mean that a URS would have been appropriate on the facts of the case

04/18/2018 12:57:59 PM from Julie Hedlund to All Participants:
no hands

04/18/2018 12:58:11 PM from Kathy Kleiman to All Participants:
Tx you, Jason.

04/18/2018 12:58:34 PM from George Kirikos to All Participants:
Last page.

04/18/2018 12:58:38 PM from Julie Hedlund to All Participants:
No, we didn't

04/18/2018 12:59:03 PM from Julie Hedlund to All Participants:
We didn't get to page 6

04/18/2018 12:59:04 PM from Susan Payne to All Participants:
I don't think we did

04/18/2018 13:00:50 PM from George Kirikos to All Participants:
+1 Brian

04/18/2018 13:01:04 PM from George Kirikos to All Participants:
Same might apply elsewhere.

04/18/2018 13:01:10 PM from claudio digangi to All Participants:
do we have a catchall question to solicit the views of practioners on the benefits/limitations of the procedure, where they can provide any general comments they may have?

04/18/2018 13:01:11 PM from Julie Hedlund to All Participants:
Question 1 under practical issues

04/18/2018 13:02:23 PM from George Kirikos to All Participants:
There are response fees, too.

04/18/2018 13:02:24 PM from claudio digangi to All Participants:
Julie, isn't question limited to scope to circumstances when the URS is not chosen

04/18/2018 13:02:42 PM from claudio digangi to All Participants:
limited in scope

04/18/2018 13:03:33 PM from Julie Hedlund to All Participants:
@Claudio: To which question are you referring?

04/18/2018 13:04:36 PM from George Kirikos to All Participants:
Will the survey collect the names of those who answer the survey?

04/18/2018 13:04:44 PM from George Kirikos to All Participants:
(i.e. will that be public?)

04/18/2018 13:05:19 PM from Scott Austin to All Participants:
Question 3 under Other would also address Claudio's point.

04/18/2018 13:05:25 PM from Renee Fossen to All Participants:
Other providers have agreed as well.

04/18/2018 13:05:39 PM from Justine Chew to All Participants:
@Renee, excellent! Thank you.

04/18/2018 13:06:03 PM from Poncelet Ileleji to All Participants:
@Kathy Will the practitioners be diverse

04/18/2018 13:07:13 PM from George Kirikos to All Participants:
So, it's an invited survey, but aggregated answers?

04/18/2018 13:07:23 PM from George Kirikos to All Participants:
Right, thanks.

04/18/2018 13:07:44 PM from George Kirikos to All Participants:
lol

04/18/2018 13:07:58 PM from Brian Beckham to All Participants:
@Jason, hurry and do it before 25-May ;)

04/18/2018 13:08:06 PM from George Kirikos to All Participants:
GDPR will be a great punchline for years to come.

04/18/2018 13:08:34 PM from George Kirikos to All Participants:
I think that goes to the "Effectiveness" question, last page.

04/18/2018 13:09:06 PM from Kathy Kleiman to All Participants:
@George K: will the practioners will be diverse? that's an interesting question. This may be an odd answer, but the practitioners will be the practitioners. Everyone who has been involved with a set of URS cases.

04/18/2018 13:09:35 PM from George Kirikos to All Participants:
@Kathy: poncelet asked about diversity, not me.

04/18/2018 13:10:20 PM from Kathy Kleiman to All Participants:
Tx George K, and hope that answers the question, Poncelet.

04/18/2018 13:10:41 PM from George Kirikos to All Participants:
Will survey participants EXCLUDE members of this PDP?

04/18/2018 13:10:57 PM from George Kirikos to All Participants:
Otherwise, they get double-counted.

04/18/2018 13:11:38 PM from Kathy Kleiman to All Participants:
Big aim!!

04/18/2018 13:11:50 PM from Michael R. GRAHAM to All Participants:
How much work do we anticipate doing/number of meetings in Panama City?

04/18/2018 13:12:35 PM from Mary Wong to All Participants:
@Michael, the GNSO schedule is being worked on now by the Council chairs in consultation with WG chairs and staff. For this WG, our expectation is that much will depend on when the surveys go out, and when results can be expected back.

04/18/2018 13:14:16 PM from Justine Chew to All Participants:
@Poncelet, I also assume the 3 providers will help seek out all the practitioners they can identify.

04/18/2018 13:14:33 PM from Renee Fossen to All Participants:
In looking at the Provider questions, I can't be sure 30 days will be enough time for Forum to respond. Many of the questions request data for which we do not yet have queries developed and some require that we manually review case documents and decisions. I would think 60 days will be needed for full responses.

04/18/2018 13:14:48 PM from Kathy Kleiman to All Participants:
Wed, May 2, at the usual time.

04/18/2018 13:15:36 PM from Poncelet Ileleji to All Participants:
Thanks for Clarity

04/18/2018 13:15:57 PM from George Kirikos to All Participants:
When do we expect data from the TMCH stuff? i.e. we started this work while waiting for other data.

04/18/2018 13:16:05 PM from Julie Hedlund to All Participants:
@Claudio: Thanks -- noted!

04/18/2018 13:16:12 PM from Mary Wong to All Participants:
@Renee, thanks for the feedback. Staff will follow up on this in relation to timeline with the WG chairs.

04/18/2018 13:16:17 PM from Michael R. GRAHAM to All Participants:
@Mary -- Thanks.

04/18/2018 13:16:32 PM from George Kirikos to All Participants:
e.g. top 500 terms from The Analysis Group, requested 12 months ago, still not delivered.

04/18/2018 13:16:39 PM from Kathy Kleiman to All Participants:
Is there a new document to be posted in this Webex room?

04/18/2018 13:16:48 PM from Mary Wong to All Participants:
@George, we are about to conclude the RFP process, in line with the timeline shared with the WG some time ago.

04/18/2018 13:17:30 PM from George Kirikos to All Participants:
@Mary: the top 500 terms wasn't a RFP item, though.

04/18/2018 13:18:17 PM from Mary Wong to All Participants:
@George, ah, sorry. As the WG will come back to the TMCH overall when Sunrise and Claims survey results are received, we will follow up to get the information that was requested.

04/18/2018 13:18:41 PM from George Kirikos to All Participants:
I sent my analysis of the providers PDF already.

04/18/2018 13:18:50 PM from Zak Muscovitch to All Participants:
Thats a good approach, Phil, IMHO

04/18/2018 13:18:54 PM from George Kirikos to All Participants:
(sent to the mailing list earlier today)

04/18/2018 13:19:00 PM from Kathy Kleiman to All Participants:
Great suggestion, Phil.

04/18/2018 13:19:04 PM from Susan Payne to All Participants:
seems sensible Phil

04/18/2018 13:19:21 PM from Kathy Kleiman to All Participants:
Can Staff recirculate the two Provider documents with a request for online comment?

04/18/2018 13:19:42 PM from Ariel Liang to All Participants:
Yes will do Kathy

04/18/2018 13:19:54 PM from Kathy Kleiman to All Participants:
Tx to Providers subteam for incredible work.

04/18/2018 13:19:55 PM from Cyntia King to All Participants:
I actually prefer the calls as I learn so much from the comments & responses. I'm happy to defer the group, tho.

04/18/2018 13:20:06 PM from Kathy Kleiman to All Participants:
Phil, when would you like suggestions by? Friday COB?

04/18/2018 13:22:25 PM from Cyntia King to All Participants:
@Claudio sounds good

04/18/2018 13:24:13 PM from George Kirikos to All Participants:
Sorry, yes, that's 2 days.

04/18/2018 13:26:03 PM from George Kirikos to All Participants:
Next week is the APAC timezone call, by the way.

04/18/2018 13:26:03 PM from Justine Chew to All Participants:
@Brian, best to liaise with staff to bring your questions to the other 2 sub-teams' attention. We have been relying on staff to collate all related inputs for the Providers sub-team's consideration. Thanks.

04/18/2018 13:26:22 PM from George Kirikos to All Participants:
Would that APAC time affect any of this analysis as to next steps?

04/18/2018 13:26:44 PM from Mary Wong to All Participants:
The Documents Sub TEam report has been circulated, I think Brian mentioned that can be recirculated. We'll also be posting all documents to the wiki.

04/18/2018 13:26:56 PM from Mary Wong to All Participants:
Next week - call is at 1200 UTC.

04/18/2018 13:27:40 PM from Kathy Kleiman to All Participants:
All: this is a *new* Asia-friendly time.

04/18/2018 13:27:56 PM from Justine Chew to All Participants:
@Mary, yes, understood. I was pointing at Brian's comment about "2 questions".

04/18/2018 13:28:06 PM from Brian Beckham to All Participants:
@Kathy, will liaise with staff - there were the 2 questions to refer up to Providers Sub Team I mentioned just now, and a summary of the work/findings (led by Berry, which I can support), and then a question for guidance from the full WG.

04/18/2018 13:28:26 PM from Mary Wong to All Participants:
@Justine, sure - we think it's in the Summary Report but as noted we'll do what we can to highlight them via email.

04/18/2018 13:28:27 PM from George Kirikos to All Participants:
We should make the base time be 8 am Eastern time, rather than make the "base time" be 1200 UTC. Otherwise, when the time changes, it might cause a change in local times for everyone.

04/18/2018 13:28:33 PM from Heng Zhou to All Participants:
2 a.m for me now.....in beijing.....

04/18/2018 13:28:44 PM from Heng Zhou to All Participants:
I can really use some sleep...

04/18/2018 13:29:00 PM from Mary Wong to All Participants:
@George, it's ICANN custom/practice to use UTC given all the time zones at play for all
community work.

04/18/2018 13:29:05 PM from Kathy Kleiman to All Participants:
Tx All!

04/18/2018 13:29:11 PM from George Kirikos to All Participants:
Bye folks.

04/18/2018 13:29:13 PM from Kathy Kleiman to All Participants:
Tx you, Phil.

04/18/2018 13:29:21 PM from Heng Zhou to All Participants:
tx

04/18/2018 13:29:25 PM from Salvador Camacho to All Participants:
Thanks!

04/18/2018 13:29:25 PM from Poncelet Ileleji to All Participants:
Thank you all by

04/18/2018 13:29:25 PM from Ariel Liang to All Participants:
thanks all

04/18/2018 13:29:32 PM from Scott Austin to All Participants:
thanks all.