

Expression of Interest

For Customer Standing Committee (CSC)

The CSC has been established to ensure the satisfactory performance of the Internet Assigned Numbers Authority (IANA) naming function.

The CSC monitors PTI's performance of the IANA naming function by analyzing performance reports on a monthly basis and publishing its findings. It is authorized to undertake remedial action to address poor performance, and if performance issues are not remedied, the CSC is authorized to escalate the performance issues to the ccNSO and GNSO for consideration. Additionally, the CSC may recommend changes to the naming Service Level Expectations as well as enhancements to the provision of the IANA naming services.

[LIST SO/AC NAME] is seeking volunteers who wish to be a representative on the Customer Standing Committee (CSC). Candidates for this role are requested to fill in this Expression of Interest and submit it to CSC-EOI@ICANN.ORG by XX MONTH XXXX at 17:00 UTC. Your expression of interest will then be forwarded to SO/Ac of your affiliation.

Your Full Name	
Your Affiliated SO/AC	
Your Company	
Geographic region	

- I. Skill set and experience

Candidates are expected to have/be:

Requirement	Please indicate how you meet the requirements
Direct experience and knowledge of the IANA naming function	



Analytical skills, ability to interpret quantitative and qualitative evidence, and capacity to draw conclusions purely based on evidence	
Experience in managing and/or participating in committees (e.g. meeting coordination, reporting and escalation) in order to contribute meaningfully to CSC processes	
Demonstrated ability in relationship management to support diplomatic discussion, consensus driven decision making and productive negotiation	
The candidates have excellent communication skills in order to represent ccTLD interests and to keep the ccNSO and broader ccTLD community informed on progress	
Able to work and communicate in written and spoken English	
Commits to actively participate in the activities of the CSC on an on-going basis	
Employed or have active backing by a ccTLD Manager	

Please specify any other skill set or experience that you believe would be relevant to CSC’s work:

II. Interest

Please explain your interest in becoming involved as a member of the CSC:

III. Understanding of Purpose of CSC



Please state your understanding of the purpose of the CSC:

[Empty text box]

IV. Time Commitment

CSC members and liaisons are expected to participate in monthly meetings. Members and liaisons must attend within a one-year period, a minimum of either nine meetings out of twelve, or 75% of meetings should there be less than twelve held. A CSC member or liaison is also expected to not be absent for more than two consecutive meetings without sufficient cause. Outside of the monthly meetings, members and liaisons may also be asked to participate in other CSC processes.

For more information see: <https://www.icann.org/csc>

Please indicate whether you understand the time commitment required to participate in the CSC:

YES NO

Please provide any additional information or comment regarding your availability:

[Empty text box]

V. Conflict of Interest

Members of the CSC will be required to disclose any conflicts of interest with a specific complaint or issue under review by the CSC.

- I understand that I will be required to disclose any conflicts of interest with a specific complaint or issue under review by the CSC
- I understand that I may be excluded from discussion of a specific complaint or issue if the majority of CSC members and liaisons deem that my participation has a conflict of interest.

VI. Supporting Documents

Please attach to this Expression of Interest:

- 1) Your resume, curriculum vitae, or biography
- 2) If applicable, a letter of support from your employer in respect to the required time commitment to participate actively in the CSC