

**Attendance:**

Collin Kurre  
Georges Nahitchevansky  
Gerald Levine  
Jason Schaeffer  
Jay Chapman  
Kathy Kleiman  
Petter Rindforth  
Scott Austin

**Apologies:**

Greg Shatan

**Staff:**

Julie Hedlund  
Michelle DeSmyter

**WebEx Chat:**

from Gerald Levine to All Participants:Have I logged in too late? or on time?

from Julie Hedlund to All Participants>Welcome everyone -- we'll get started in a few minutes. Please remember to mute when you aren't speaking. We are getting a bit of background noise.

from Julie Hedlund to All Participants:@Gerald -- you are early!

from Julie Hedlund to All Participants:All -- To mute your line click on the megaphone symbol to the right of the hand symbol.

from Collin Kurre to All Participants:Hi everyone! I also had some issues downloading the WebEx, so that's another slight delay for people joining

from Julie Hedlund to All Participants:@Collin: noted.

from Collin Kurre to All Participants:+1

from Julie Hedlund to All Participants:@Georges: is this it: Strongly positive, positive, negative, strongly negative

from Julie Hedlund to All Participants:@All: 5 choices is actually a standard -- adding neutral.

from Julie Hedlund to All Participants:All to lower your hand just click on the hand again.

from Julie Hedlund to All Participants:Staff has noted that change.

from Collin Kurre to All Participants:I'd support switching to a 5-option likert

from Collin Kurre to All Participants:Also, Greg noted on the list that there's an extra comma after yes

from Collin Kurre to All Participants:in question 7

from Julie Hedlund to All Participants:@Collin -- thanks and noted!

from Jay Chapman to All Participants:agree w Jason

from Collin Kurre to All Participants:That's a good option, having the request for additional information appear subsequently depending on the answer provided

from Julie Hedlund to All Participants:@Jason: Kathy has her hand up.

from Julie Hedlund to All Participants:Hand up for me @Jason

from Kathy Kleiman to All Participants:Perhaps taking a look at upcoming questions?

from Collin Kurre to All Participants>Note: it's interesting that we went from an odd likert scale response (including a neutral option) in the procedural questions; then shift to an even response scale (no neutral option) for substantive issues

from Collin Kurre to All Participants:audio not working — we can move on

from Julie Hedlund to All Participants:Yes, final page.

from Collin Kurre to Terri Agnew (privately):Hi Terri! It seems I'm suddenly unable to unmute myself

from Julie Hedlund to All Participants:@Jason -- Collin also has her hand up.

from Kathy Kleiman to All Participants:When do you decide to use the URS; when to you use UDRP and other mechanisms.

from Kathy Kleiman to All Participants:Agree with Georges!

from Julie Hedlund to All Participants:@Jason: Collin's hand is up.

from Julie Hedlund to All Participants:Now it is down.

from Jay Chapman to All Participants:good point, Kathy

from Kathy Kleiman to All Participants:good!

from Kathy Kleiman to All Participants:(to Petter's suggestion)

from Jason Schaeffer to All Participants:Agree with Petter

from Kathy Kleiman to All Participants:how about a comment box :-)

from Julie Hedlund to All Participants:@all -- staff has noted this change.

from Kathy Kleiman to All Participants:Hi Scott!

from Kathy Kleiman to All Participants:@Jason: do we want to talk about the 4/18 Working Group meeting next week.

from Julie Hedlund to All Participants:@Jason: Also the practitioner list.

from Kathy Kleiman to All Participants:makes sense to me

from Julie Hedlund to All Participants:@All: Staff notes this.

from Petter Rindforth to All Participants:Perfect!

from Julie Hedlund to All Participants:@Jason: Hand up for me.

from Kathy Kleiman to All Participants:Of course, WG should approve!

from Julie Hedlund to All Participants:@Kathy: It will be very helpful if Renee can provide emails :-)

from Georges Nahitchevansky to All Participants:Hand is up for Georges

from Julie Hedlund to All Participants:Thanks Georges and noted.

from Kathy Kleiman to All Participants:I think the other subteams do feel the same about their work; and we all took input already in Puerto Rico

from Petter Rindforth to All Participants:Additional suggestions/comments are more likely to come from those that have not participated in any of our sub groups...

from Kathy Kleiman to All Participants:I have one more additional point to share Jason, if I might.

from Terri Agnew to All Participants:If you would please fill out this survey in regards to using WebEx, when you have a chance, thank you so very much! WebEx Survey:

<https://www.surveymonkey.com/r/NM82XJS>