

Adobe Connect: 11 Members

Collin Kurre

Georges Nahitchevansky

Gerald M. Levine

Greg Shatan

Jason Schaeffer

Jay Chapman

Kathy Kleiman

Khoulood Dawahi

Petter Rindforth

Scott Austin

Zhou Heng

On audio only: none

Apologies: none

Staff:

Julie Hedlund

Berry Cobb

Terri Agnew

Terri Agnew:Welcome to the RPM Sub Team for URS Practitioners - To identify a group of URS practitioners and a list of questions to the practitioners on Wednesday, 07 March 2018 at 18:00 UTC for 60 minutes

Terri Agnew:agenda wiki page: https://urldefense.proofpoint.com/v2/url?u=https-3A_community.icann.org_x-5FR68B&d=DwIFaQ&c=FmY1u3PJp6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=DRa2dXAvSFpClgmkXhFzL7ar9Qfqa0A1gn-H4xR2EBk&m=ZTSSp04Zb6ld7ri-YhgFmt6Yu42isiFL1S36FGxSO4s&s=t4WIMmHJ-M9Zd9zcc6rvyGyUL8Qwu4VWUtp187G8-d-l&e=

Julie Hedlund:All -- the document is unsynced.

Georges Nahitchevansky:There were points in emails

Julie Hedlund:@Greg: Nothing has been resolved. All are still there.

Kathy Kleiman:Greg, do you want to walk us through??

Kathy Kleiman:Divide into two questions?

Julie Hedlund:@Petter: Can you type it in the chat?

Zhou Heng:This question is proposed by me

Julie Hedlund:The change make it more targeted -- specifically to brand owners and practitioners, and to registrants.

Julie Hedlund:See the notes panel, I've tried to capture it.

Kathy Kleiman:I'll wait for Georges...

Kathy Kleiman:makes sense

Kathy Kleiman:sounds good

khoulood Dawahi:I agree with this formation :Are practitioners aware and satisfied with the fee structure? In case they re aware with the structure they can provide us with their feedbacks

Kathy Kleiman:2.2

Scott Austin:Hello everyone had to finish a client call sorry to arrive late.

Julie Hedlund:Got it Jason.

Kathy Kleiman:response fee for multiple domain names...

Kathy Kleiman:yes

khouloud Dawahi:I think it is a better formulation @Jason

Julie Hedlund:Question 2: -- Fees: How do brand owners and practitioners feel about the URS fee? Do you believe the fee is too high or too low? Does the fee structure work for the URS? How do the fee factor into deciding whether or not to file a URS case?

Scott Austin:Can I ask why my name is not on the comments I entered but Greg's and Kathy's comment are?

Kathy Kleiman:Good question Scott.

Kathy Kleiman:Is your name in the current spreadsheet?

Julie Hedlund:@Scott: Do you mean in the Google doc or the PDF?

Julie Hedlund:I saw your changes in the Google doc and they were labeled there.

Scott Austin:Who was the source of the other changes on page one, I didn't insert the request for the facts of the claim from respondent and unless that is broadened it is contrary to the introductory remarks. It should add the word general otherwise we could end up with changed facts or critiquing facts.

Julie Hedlund:@Scott: I'll have to look at the Google doc. There were many changes on page one.

Kathy Kleiman:Adding a question of whether the practitioners believe that the URS is being used for the types of cases for which it was intended -- clearly abusive cases

Julie Hedlund:@Kathy: Are you putting that directly in the Google doc?

Kathy Kleiman:Would you like me too?

Julie Hedlund:Yes, that would be helpful.

Julie Hedlund:That way I know they will get in the right place.

Greg Shatan:I'm stepping away for free snowstorm pizza. Back in 5.

Julie Hedlund:@Georges: Can you type the question in the chat?

Julie Hedlund:And indicate what section it should go into?

Greg Shatan:Too late for pizza. Will wait for round 2.

Scott Austin:@Georges +1

Scott Austin:But then do we waive it for the UDRP

Scott Austin:Isn't this supposed to precede the UDRP review.

Kathy Kleiman:That's an interesting idea -- to add: is it valuable for the URS to follow the UDRP elements?

Georges Nahitchevansky:Do you believe that the remedy provided by the URS is adequate? If not, what remedy would you propose?

Jay Chapman:i object

Julie Hedlund:@Georges -- Thanks! I've captured your question.

Jay Chapman:not connected to speak - sorry. believe this is inappropriate at this time

Greg Shatan:As an internal draft for the WG, we need to have it in. We should not be censors.

Kathy Kleiman:Let's talk with wG on Sunday??

Kathy Kleiman:@Scott: back to your earlier question about edits, I don't see your name anyway in the Google doc for edits :-)

Scott Austin:So when is the appropriate time, and if we don't will we be sandbagged later in UDRP with, well we didn't make that change in URS

Scott Austin:That's if we don't

Kathy Kleiman:"Do you believe that the remedy provided by the URS is adequate? WHY or WHY NOT?? If not, what remedy would you propose?"

Kathy Kleiman:Where are you Greg?

Georges Nahitchevansky:Julie; Thanks. Also add the question: Have you encountered any problems with the relief awarded following a URS decision. If so, please describe the problem encountered

Scott Austin:That's if we don't consider it now, will we be sandbagged later in UDRP, with, well we didn't make that change in URS.

Julie Hedlund:@Georges: Got it.

Greg Shatan:@Kathy, I'm in the office (which is in the Chrysler Building).

Kathy Kleiman:@Julie: to this question, can we add Why or Why Not? "Have you encountered any problems with the relief awarded following a URS decision. If so, please describe the problem encountered."

Kathy Kleiman:Tx!

Julie Hedlund:@All: In the Adobe room is the version Greg sent.

Kathy Kleiman:Greg - the Chrysler Building is a beautiful building!

Kathy Kleiman:Nice research!

Georges Nahitchevansky:Have you encountered any problems after a successful UDRP decision with the suspension or the extension of the suspension? if so, please describe the problem encountered.

Julie Hedlund:@Georges: Got it.

Kathy Kleiman:@Georges: should we add. And can you recommend any correction or improvement?

Georges Nahitchevansky:Yes. Good point

Scott Austin:What accounted for the difference between the representative sample and full cases?

Kathy Kleiman:@Julie: to Georges most recent question ("Have you encountered any problems after a successful UDRP decision with the suspension or the extension of the suspension? if so, please describe the problem encountered. ") could we add. Can you recommend any correction or improvement?

Julie Hedlund 2:@All: The document is unsynced. Go to page 7.

Julie Hedlund 2:@Kathy: Got it.

Kathy Kleiman:What page are we on?

Julie Hedlund 2:Page 7

Kathy Kleiman:Tx :-)

Scott Austin:Should we add a column for the respective service provider with which the majority of the selected practitioner's cases were filed?

Collin Kurre:Perhaps we could reach out to those who only have 1 case, if only to ask if there was a reason why they didn't take any more cases after the first

Zhou Heng:I totally agree

Zhou Heng:@collin

Greg Shatan:I have no problem having a panel of pundits, but we need to distinguish them from the URS practitioners.

Collin Kurre:Then should we have a brightline of required number of cases that would qualify someone as a practitioner by our definition?

Julie Hedlund 2:@Greg: Yes, they were artifacts.

Julie Hedlund 2:@Greg: We can add contact and email back in.

Julie Hedlund 2:But not in public documents.

Kathy Kleiman:Use Greg's version. Reorder from most to fewest cases... on page 7 (Suggestions from Sub Team Members)

khoulood Dawahi:no

khoulood Dawahi:objection i mean

Julie Hedlund 2:@Georges: What was the question?

Scott Austin:As we have seen, 1 case could be very instructive if it includes multiple domains or presented unique issues. Need to see how many respond before we quantify a threshold for "experience" with a new procedure.

khoulood Dawahi:hh i agree !we need to make it easy for them to fill

Kathy Kleiman:Slides of our questions and the practitioners list??

Greg Shatan:Yes, we may have bottomless curiosity, but our targets do not have endless time or patience....

Kathy Kleiman::-)

Greg Shatan:Round 2 of pizza is here. I will not be denied.

Petter Rindforth:Sorry, have to drop off for another call

Greg Shatan:Jason, you may want to make a few slides as you are thinking about what to say and how to say it.

Greg Shatan:Don't drown the slides in minutae, but enough to walk through it.

khouloud Dawahi:i think we should give them both and the slides are always helpful to catch people's attention

Kathy Kleiman:Large is good!

Greg Shatan:I did some cleanup in the practitioners Google Doc

Julie Hedlund 2:Thanks Greg!

Zhou Heng:Thanks!

Kathy Kleiman:Great - tx Julie!

Kathy Kleiman:Tx All!

Kathy Kleiman:See you in PR!

Collin Kurre:thanks everyone! safe travels!

khouloud Dawahi:Thanks !Bye

Greg Shatan:Bye all!

khouloud Dawahi:safe travels

Scott Austin:thanks

Georges Nahitchevansky:Thanks everyone