

**Adobe Connect - Chat Transcript from Common Interface Subgroup call
26 February 2018**

Alice Jansen: (2/26/2018 09:45) Welcome to Common Interface subgroup call!

Lisa Phifer: (09:48) Documents cited in briefing on Recommendation 11 include WHOIS Informational Microsite WHOIS Consolidated WHOIS Lookup Tool <https://www.internic.net/>

Alan Greenberg: (09:50) From the Work Statement/Plan:

Alan Greenberg: (09:50) - gather statistics on use of the common interface, uptime, requests for help using the tool and what usage data is tracked by ICANN. - Identify and interview team/dept which team manages the technical etcthat implemented and maintains the common interface. Challenges with implementation? Challenges with maintaining the interface?