

Subgroup 1: WHOIS1 Rec #11 – Common Interface

Work Statement & Work Plan

Work Force Identification	
Members	<ul style="list-style-type: none">• Alan Greenberg• Susan Kawaguchi• Volker Greimann
Rapporteur	Volker Greimann
Scope Objectives	<p>Consistent with ICANN’s mission and Bylaws, Section 4.6(e)(iv), the Review Team will (a) evaluate the extent to which ICANN Org has implemented each prior Directory Service Review recommendation (noting differences if any between recommended and implemented steps), (b) assess to the degree practical the extent to which implementation of each recommendation was effective in addressing the issue identified by the prior RT or generated additional information useful to management and evolution of WHOIS (RDS), and (c) determine if any specific measurable steps should be recommended to enhance results achieved through the prior RT’s recommendations. This includes developing a framework to measure and assess the effectiveness of recommendations, and applying that approach to all areas of WHOIS originally assessed by the prior RT (as applicable).</p> <p><u>RT1 Recommendations to be assessed by this subgroup:</u></p> <p>Recommendation #11 - Common Interface</p>
Comments on Scope, further details	<p>The first WHOIS RT recommended that “the Internic Service is overhauled to provide enhanced usability for consumers, including the display of full registrant data for all gTLD domain names (whether those gTLDs operate thin or thick WHOIS services); operational improvements should include enhanced promotion of the service to increase user awareness.</p>

<p>Questions we will need to answer in assessing whether the objective has been reached</p>	<ul style="list-style-type: none"> - has the creation and deployment of the WHOIS minisite at the direction of the board met this recommendation, considering the old Internic service still exists unchanged? - does the minisite provide clear and reliable access to full registrant data for all gTLD domain names? - what promotional efforts has ICANN undertaken to increase user awareness of the service? - does the minisite provide clear instructions on how to notify ICANN, the sponsoring registrar and/or the registrant regarding data accuracy issues? - gather statistics on use of the common interface, uptime, requests for help using the tool and what usage data is tracked by ICANN. - Identify and interview team/dept that implemented and maintains the common interface. <p>Challenges with implementation?</p> <p>Challenges with maintaining the interface?</p>
<p>Estimate of comparative complexity of assessment (1=low, 5=high)</p>	<p>2</p>
<p>Estimate of comparative work load (1=low, 5=high)</p>	<p>2</p>
<p>Estimate of ideal sub-team size (1-5 persons)</p>	<p>3-4</p>
<p>Work Space URL:</p>	<p>https://community.icann.org/display/WHO/WHOIS+Rec+%2311%3A+Common+Interface</p>
<p>Mailing List:</p>	<p>rds-whois2-comminterface@icann.org</p>

**Important
Background
Links:**

It may be helpful to start from the list provided on your dedicated Work Space under “Background documents”:

<https://community.icann.org/display/WHO/WHOIS+Rec+%2311%3A+Common+Interface>

- [WHOIS Review Implementation Reports](#), including
 - [Executive Summary of Implementation Report](#)
 - [Detailed implementation Report](#)
- [WHOIS Review Team Final Report \(2012\)](#)
- [WHOIS Task Force Final Report \(2007\) \[HTML\]](#) and [\[PDF\]](#)
- [WHOIS Task Force Final Report \(2003\)](#)
- [WHOIS1 Implementation Briefings on Recommendations 4, 12, 13, 14](#)
- [WHOIS1 Implementation Briefings on Recommendations 5, 8, 10, 11](#)
- [WHOIS1 Implementation Briefings on Recommendations 1, 2, 3, 6, 7, 9, 15, 16](#)

Work Force Timeline

- Refer to the RDS-WHOIS2 [work plan](#) for deadlines

Resources

Requests for ICANN briefings	<ul style="list-style-type: none">•
Requests for ICANN materials	<ul style="list-style-type: none">•
Interviews to be conducted	<ul style="list-style-type: none">•
Need for Independent Expert	<ul style="list-style-type: none">• [Evaluate if independent expert is needed• If independent expert is needed, subject to budget availability, develop and document<ul style="list-style-type: none">○ Scope of work○ Skills and experience needed○ Timeline & milestones○ Deliverables]
Other resources (existing outside studies, articles)	<ul style="list-style-type: none">•