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Claudia Ruiz: Good morning, good afternoon, and good evening. Welcome to the At-Large leadership call on Tuesday, the 27<sup>th</sup> of February, 2018, from 19:00 to 20:30 UTC.

On the call today, we have Eduardo Diaz, Olivier Crepin-LeBlond, Wale Bakare, Sarah Kidder, Glenn McKnight, and Mohamed El Bashir.

We do not currently have anybody on the Spanish channel or the French channel.

We have apologies noted from Satish Babu and Ali AlMeshal.

From staff, we have Gisella Gruber, Silvia Vivanco, [Andrea Glendon], Mario Aleman; and myself, Claudia Ruiz doing call management.

Our interpreters are Claudia and Marina.

With this, I would like to remind everybody to please state your name before speaking, not only for transcription purposes but also for the interpretation as well. Thank you very much, and I turn it over to you, Eduardo.

EDUARDO DIAZ: Thank you very much. Welcome, everyone, who remembered to be here today and is not busy doing something else. It's funny that we have more people from staff than people attending the call, but I guess things happen from time to time.

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*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

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Can we approve the agenda the way it is or is anyone objecting to the agenda and wants to make changes? Not hearing anyone, then we approve the agenda the way it is.

First, I want to welcome everyone for this meeting.

HEIDI ULLRICH: Eduardo?

EDUARDO DIAZ: Yes.

HEIDI ULLRICH: I'm sorry, I didn't raise my hand quickly enough, and in fact, I somehow put agree on it. Just a question on the agenda, if I may. Is the issue of the secretariat of the regional leadership or the secretariat report, is that closed or is that still for discussion?

EDUARDO DIAZ: The secretariat report, I don't know. Let me look. Let me see here what it says. I am going to go over this before we close them.

HEIDI ULLRICH: Okay, perfect. I just have an update there.

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EDUARDO DIAZ: Okay. Thank you so much. This discussion is going to close out things that we discussed last time that we got some kind of resolution to them. I'm going to go through them just to revise them before we move from here.

HEIDI ULLRICH: Thank you so much.

EDUARDO DIAZ: I am on the third item here on the welcoming, the introductions. This call really has a purpose of really defining the agenda for the face-to-face meeting that we're going to have in Puerto Rico. That's really the main focus of this meeting, but if we want to talk about something else, then we can do so.

There is an announcement by Olivier of an important meeting with the NCUC and At-Large. That's one of the things in the agenda that we're going to discuss. Then, I want to spend some time with the people that are here to talk about what are the things that we want to discuss during the face-to-face meeting in Puerto Rico. Then, if we have time, then we can talk about [CROP] and MOUs and the other things. If not, then we can discuss that later on.

The next item are those discussions that we talked and we got some resolution last time. The first one is the meeting repurposing. Basically, what I talked about last time is do we really understand what these meetings are all about? Basically, what we said is the main purpose of

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this meeting, for all RALOs, is so that we can reach between each other and also to discuss those things that are common to all the regions.

Really, the [inaudible] is really a synch up between all the RALOs because we do our thing in our own regions. This is a good place. We can come together as leaders of all these regions and talk things that might be of benefit to everyone. That's the resolution of that discussion.

I see by Glenn saying that we're missing LACRALO and AFRALO. That's interesting.

The second item is the [best] title of the Wiki. It was decided to change it from the At-Large Secretariat and Leadership Meeting Cross Working Group to At-Large Leadership Meeting, which is really what these meetings are all about. I believe some of the [inaudible] were changed and I think Glenn mentioned something about something that has not been changed there, but that's that discussion – the resolution on that discussion item.

The next one is an update on the At-Large [inaudible], which Heidi provided. I don't want to go through this again, so that item was already closed.

There is another that's recommended that was closed. The last time, we talked about the ICANN 61 here in Puerto Rico. What happened is I was told that these types of meetings were done once before every face-to-face meeting. Here, we're having a second one before the face-to-face meeting. So, that item, I was talking about ICANN 61 Puerto Rico. I brought it in last time because I thought the next one was going to be the face-to-face meeting, but that's not the case. We're having this one

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to create the agenda for the face-to-face meeting in Puerto Rico. That's what that is.

On the secretariat reports, we had a discussion about what really was the purpose of putting all this information there, who reads them. There is some [inaudible] organizations that did not put any information. [inaudible] information is from later, all information. It's not something that is kept up. Some RALOs do it. Some RALOs don't do it. There are RALOs that do it, but they don't do it every month. They do it like every two, three, or four months and they fill it up.

So, basically, the solution here was that in the case of NARALO, for example, we are publishing a newsletter which provides a lot of information on what's happening in the region, more than basically. Really, what we're going to say, we're going to put a link to the newsletter Wiki where you can read all the information there if somebody wants to know what we're doing.

APRALO did not comment on that discussion. LACRALO found value in keeping up with the reports, so they're going to continue reporting in that space. I believe [EURALO] also uses that as a place for repository of information and has everything that work was performed. In other words, some RALOs will keep using it. like I said, APRALO did not comment and in the case of NARALO, we just put a link to the newsletter which has been published monthly.

Let me see here. Those are the things that we discussed last time and we decided to close them. The question is if anybody has any objection to closing these items? I see Gisella and Glenn. I'm not sure which one

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was first, so since I'm looking from the top down, Gisella, you have the floor.

HEIDI ULLRICH: I think it's me. I think it's Heidi.

EDUARDO DIAZ: Yes, yes. I'm sorry.

HEIDI ULLRICH: No worries. It would be an honor to be mistaken for Gisella. This is a point on the newsletters. There is going to be a discussion on those newsletters during a session on Sunday afternoon for the ALAC and the regional leadership session. So, I would suggest to not close this for the time being. Again, it's not just going to be focused on the secretariat report. It will be focused on the ALAC monthly reports, the liaison, and the working group reports. So, more of a broader discussion there. But, just a head's up that it might not be the best time to close it at this point. Thank you so much.

EDUARDO DIAZ: Okay. I can keep open with that comment. I can open it and keep it here for further discussion right there in the face-to-face or wherever it is. Any other comments? Glenn, please. Thank you, Heidi.

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GLENN MCKNIGHT:

Thank you. Yeah, I agree with Heidi. It shouldn't be closed. There's too many outstanding issues and it's just not the secretariat report, but it's reporting as a whole. We used to do reports on each of the times we attended ICANN meetings and some people did and some people didn't and that has disappeared now. That's an example.

On the newsletter with ourselves, and it's great that we're able to chat because the idea, as Eduardo mentioned, we wanted to use the newsletter as a way to communicate activities of our ALSes. In theory, that sounds pretty good, but in reality, most ALSes really don't provide the information or they wait until the very, very last minute to provide something, which is really unacceptable as well.

The big thing I've tried to do in the last four months is to really get information on policy issues and that has been a real challenge to get our two ALAC people to provide. What are the hot topics? What should we as leaders on our own ALSes and our community, what are the hot topics that we should be concerned about? So, I think we need some work to be done on that. I'm not sure how to work with that, but it would be great to have a discussion on Sunday.

EDUARDO DIAZ:

Okay. Thank you so much, Glenn. I think we can keep this open with the understanding we will see what happens in the face-to-face on Sunday. I think it's going to be a very good discussion because this is not something that we are doing in a standard way through the whole, all the regions, for the reasons that I expect people to bring in the table. I don't know if other people from other regions will have any comments

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about this [inaudible]. Mohamed, did you want to mention anything? If not, we'll go to the next item. The idea here is the secretariat report discussion will be open again.

The next one, Olivier, is going to talk about a very interesting meeting, which I think is a very important meeting that is going to happen Saturday afternoon. Olivier, you have the floor.

OLIVIER CRÉPIN-LEBLOND:

If I manage to undo my mobile's muting button, but it's there now. So, thank you. It's a very, very, very, very interesting meeting. It's the joint NCUC and At-Large outreach session. If you recall, in one of our previous calls, and actually also in the previous call of the ALAC, I was asked to inquire with the NCUC if again we could have a joint outreach session. It just happened that the NCUC already had a room for outreach on Saturday afternoon. So, they basically divided that time. They had a full afternoon. They divided the first amount of time for a joint outreach with NPOC, which I'm really pleased to see as well NCUC working with NPOC on things. That certainly is some good synergy.

Then, at 15:15 until 16:45, so about 90 minutes, we've got a joint NCUC At-Large outreach with quite a few people involved. The whole agenda will be a first part that will just be the usual welcoming thing from each one of our communities. We call it how not to drown in the acronym soup. That's just an introduction to ICANN, NCUC, and At-Large. What is NCUC? What is At-Large? What's the difference between NCUC and At-Large and how can we work together? How can we coordinate? And



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what differences in views we have in some of the topics that are out there.

Then, the second part is – and that’s the bulk of the time spent together, about 40 minutes, which focuses on the policy topics. So, what are we currently working on? The three topics which were suggested by for NCUC. Fortunately, I did ask a few colleagues here if we had other topics, but it looks like we’re quite interested in these as well. One was GDPR compliance at ICANN top-down and bottom-up. It’s just to explain the process by which there’s been some discussions going on at ICANN, and perhaps even share some of the views in our communities regarding GDPR. We might, again, see some difference or maybe common views between the two communities.

Secondly, the geo-names at the new gTLD subsequent work procedures work track five. As you know, this is one of the big hot topics in ICANN at the moment. It’s good to be providing newcomers with an introduction and with sharing some of our views, some of the points in our communities as well on the geo-names. Geo-names being the geographic names.

The third one is the future of human rights and ICANN’s policy considerations. That’s actually something that’s coming up. As you know, the accountability cross-community working group had a segment of work on human rights and there is going to be – I think one of the recommendations, I think it’s actually been agreed by the board, is that some of the ... Whenever you produce a piece of policy advice or a piece of policy, there should be a human rights assessment also being made on these.

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So, again, here we'll have discussions around that. Hopefully, the 40 minutes will pass really fast. I guess people will be asking questions and so on. We're going to get as many people involved, of course, coming into that room.

One more smalls section that we'll have, which will be navigating the ICANN maze, how to get involved. So, how to join PDPs, how to draft comments in At-Large, grabbing a pen, public commenting, responding to public comments, etc.

Then, after that, we'll just closing words from each one of our communities. What are the opportunities? How can you join each one of our communities? We have joint chairing of the session with Tatiana Tropina and me. We did the same sort of act in I think Helsinki – sorry, Copenhagen. I keep on making mistakes. It came out really well. We had a lot of people coming.

So, what we do require is to reach out to as many people, newcomers and even seasoned people as possible because the whole point is mixing seasoned people with newcomers. To reach the target audience, we're going to e-mail our various mailing lists, both in NCUC, GNSO, At-Large, but also we'll be reaching out to the NASIG (North American School of Internet Governance) audience. We'll also be reaching out to the OARC, which I believe is also meeting at ICANN in the same week, blog posts, Twitter feeds, etc., and any other suggestions you might have to spread the word. What am I saying? The word. Spread the word. And spread the word, too, I guess.

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I think that's it, really. Any questions? I'm very happy to answer. We are asking if we could have some speakers, some more people to come in the room to give their perspective. Last time, there were a lot of NCUC people present and not many At-Large. I understand that it is clashing with some of our At-Large sessions, but staff and Alan Greenberg are working out ways to minimize the overlap in topics so that people can evenly divide themselves from one location to another. And you don't need to spend a whole 90 minutes. You can just pop in for whatever small amount of time you want to pop in and then pop out again. That's it. Thanks.

EDUARDO DIAZ:

Thank you, Olivier. Glenn, please, you have the floor.

GLENN MCKNIGHT:

Yes, thank you. I'm one of the few that attended the last one. It was a great opportunity for us to talk to. The room was packed. If you recall, Olivier, the temp must have been 100 degrees in the room. But, Sebastien was there, myself. Olivier did a great job in stimulating the conversation. He's right. NCUC was there in force. They really knew how to engage the audience. I'm really reaching out to the outreach and engagement committee in particular saying, "Hey, guys, make sure you're there. Make sure you have some brochures. Make sure you talk to people about what it's like to be involved."

The agenda is, as Olivier says, he's got a Wiki page. I created a promotional Facebook graphic to promote the event. I strongly

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recommend if people are free on the Saturday, make sure you attend.  
Thank you.

EDUARDO DIAZ:

Thank you, Glenn. Heidi, you have the floor.

HEIDI ULLRICH:

Thank you very much, Eduardo. Just a few things on this. I think this is a fantastic opportunity, as Olivier mentioned, to have closer relations between At-Large and NCUC and I think the current chair is really helping with that, so taking advantage of that is a great idea.

I'm wondering if there's any kind of follow-up being planned for people who are attending that and may wish to join or get more information on the spot from both At-Large as well as NCUC. I wonder if there are perhaps any business cards going to be made available or sign-up sheets that people can sign that could be passed around and have their e-mail put on it so they can get back to them.

Thirdly, on the ALAC call earlier today, it sort of points out that this session often clashes with a normal At-Large leadership session and I'm wondering, going forward, this might be a session that merits to not have conflicting sessions so more people can attend this session. Thank you very much.

EDUARDO DIAZ:

Thank you, Heidi. Olivier, please.

OLIVIER CRÉPIN-LEBLOND: Yeah. Thank you, Eduardo. I totally agree with you, Heidi. It would be great if we didn't have a conflict with this. I guess perhaps it's because we sort of started a little late and we didn't quite know whether it was going to take place or not, so let's take note for the next one in Panama that maybe we do not schedule or the ALAC doesn't schedule anything against this slot. And perhaps we might even make use of a larger room than the room that is sometimes allocated. I hope this time it will be slightly larger than the last time, because as Glenn said, it was very hot in that room and it was very crowded.

Now, that said, on the overall follow-up afterwards, the way the NCUC does it is actually to have for each one of the topics that are discussed, they have a lead, a policy lead. If you want to be involved more in this sort of thing, then after the session, go and talk to that person, go and talk to this person. I thought that was working rather well. It kind of distributes the load and then that person can sign people up.

I think that, before, we might have had a bit of a barrier in having to say, "Well, are you a part of an At-Large Structure or can we sign up your ALS and so on, or sign up your organization?" Now that we all accept individual users, it probably would be easier to just draft people in.

In fact, EURALO has been doing this quite a lot these days. At the IGF, for example, whenever someone was interested in At-Large from the EURALO region, I'd say, "Look, why don't you just join in as an individual to start with, and then if you like it, think it's something that's helpful

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and that your organization would be interested in, then at that point, you can sign up as an At-Large Structure later on.”

I’m hoping that we’ll have brochures. I think that Glenn is working on this. We’ll certainly have brochures from At-Large and from NARALO, at least I’m hoping we can get a few other brochures from the other regions, just in case. Not too much paperwork though. This is the e-generation and they don’t like carrying things. I notice people pick these brochures up, they have a load, they’re like, “Okay, cool.” The moment it’s on their mobile phone, it’s already there. That’s it. Thanks.

HEIDI ULLRICH: Eduardo?

EDUARDO DIAZ: Glenn, we cannot hear you. Heidi, you’re next, right? Or Glenn?

HEIDI ULLRICH: Glenn is next. And I’d like to just take the floor one more time. Thank you.

EDUARDO DIAZ: Okay. Glenn, go ahead.

GLENN MCKNIGHT: I just want to respond to Olivier’s comments and then what Heidi alluded to in terms of sign-up sheets. If you recall, Olivier, we had sign-

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up sheets that were illegible. We had a bunch of people sign up. That's why we're doing an online form now for the outreach booth, so that people can do it. If we're going to be collecting names, they have to be readable. And we need some volunteers to come. I'm going to be busy photographing and I'm on one of the panels, so I'm hoping that the rest. And you say, "Okay, that person over there is the policy person." Well, let's make sure our ALAC people show up, so we can point to them saying, "Yeah, that's a policy person," because it didn't happen the last time.

EDUARDO DIAZ:

Thank you. Heidi?

HEIDI ULLRICH:

Thank you very much again. Sorry to take the floor another time on this. I wonder, given that this was or still is being promoted as a civil society event within ICANN, I wonder if we could invite Jean-Jacques Sahel and Adam Peake who are leading that within ICANN.

Also, if there's time prior to or at the end of the meeting, perhaps we could get a photo of the joint leadership who is from the NCUC and ALAC or EURALO to be able to show the collaboration. Thank you.

Sorry, finally, one more point. I wonder if Mario from our At-Large staff could help with the follow-up to anybody who is interested in joining At-Large. Thank you.

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EDUARDO DIAZ: Thank you. Olivier, please.

OLIVIER CRÉPIN-LEBLOND: Thanks, Eduardo. A couple of things. It is an academia civil society and individual users thing, so it's not just bound to civil society. Obviously, there would be a large civil society component part in this, but it's open to everyone. So, if Jean-Jacques and Adam have the time, they're absolutely welcome to come down.

Then, when it comes down to the sign-up sheets, you're absolutely right, Glenn. The handwritten ones are not good. Should we make provisions for bringing an iPad in to use our e-signup sheet? Will that be ready and could we maybe make use of it? Instead of being at the booth at that time, that e-signup sheet could be at this event.

EDUARDO DIAZ: Okay. Shall we use Heidi's iPad for that. Heidi?

HEIDI ULLRICH: My iPad? Let's [inaudible]. I know we have a few days. Well, it's not the first day. Perhaps Mario can come up with some ideas for this.

EDUARDO DIAZ: Okay. That's why you have your hand up, right? Or do you have your hand up for something else?



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HEIDI ULLRICH: I just forgot to take it down. I'm sorry. I'll take it down. But, Silvia, if you could mark any action items that are being decided here, I'd appreciate that. Thank you.

EDUARDO DIAZ: Thank you. I didn't have a chance to go to the meeting when it happened in Copenhagen. I don't remember why. I think [inaudible] NomCom. Anyhow, I think this is going to be a very interesting meeting, especially anytime I ask what is the difference between the NCUC and At-Large I get different answers. So, one of my expectations of going to that meeting, which [I thank you all], is to understand finally what it is. And if I don't understand, then I will raise my hand. I see people participating as a member of the NCUC and the same people participating in At-Large. Why are you in both, doing what? And really, I have never been able to figure out what the main difference is. Even one time I asked Adam Peake about civil society and the rest and he said, "I consider myself civil society and I am still in the civil society, even though I do other stuff."

So, if it's very confusing for me, [inaudible]. So, I think that this is going to be a great meeting. Thank you very much, Olivier, for reaching to NCUC or the NCUC region to ask. I always hear this fighting between – not fighting, this tension – between two organizations that I think we are all looking for the same thing in our own way. Olivier, go ahead, please.

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OLIVIER CRÉPIN-LEBLOND: Thank you, Eduardo. I'm not going to tell you what is the difference between the two. You'll have to be in the session to listen to that. You mentioned fighting. I think we're fighting for members. Yes. And we have members that sign up on both sides, and it's funny because a lot of newcomers think they don't know. They think they have to choose between one and the other and that's actually one of the lessons that they learn is that they can actually sign up on either side. It's all a matter of perspective. Perspective is different. That's all. Thanks.

EDUARDO DIAZ: Okay. So, it's not an organization of what organizations can be a matter of one or the other. It's a matter of what perspectives they have versus our perspective. Anyhow, we can have that discussion in the meeting.

OLIVIER CRÉPIN-LEBLOND: I'm not going to tell you. Just attend the thing. You're not going to get answers now.

EDUARDO DIAZ: I will go there. Thank you so much for bringing this up. The next item, if we can move to the next item, is to talk about [inaudible] agenda for the face-to-face meeting.

The first things that come to my mind is this issue about hot topics. People are talking about hot topics. Really, I'm going to take NARALO's hot topics for example that we defined or we selected during the General Assembly in [inaudible], which we [inaudible] workshops and everybody went into a group and defined hot topic and define certain

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items that were related to that. But, we as end users, might want to talk about.

For example, I'm looking [inaudible] all of them, like privacy, trust, surveillance, net neutrality, [inaudible], universal Internet access, and cybersecurity. When I'm looking at these hot topics from our region, and I don't know – I don't want to say that all the hot topics in all the regions are the same. If I take, for example, net neutrality, how do we in the region relate to that to a specific hot policy in ICANN?

When I tried to do that, it's very hard for me to correlate one to the other. In fact, I heard many discussions about net neutrality that didn't have anything to do with ICANN at all, which I think it doesn't have to do maybe directly, but directly doesn't have anything to do. Not only that, but it doesn't relate to any other region, basically, because it's more important to our region.

I think we should have in the face-to-face meeting in Puerto Rico, we should talk about these hot topics and put it in a perspective of, for example – maybe if I can give you an example I can explain myself better. Olivier just mentioned three hot topics that are going on right now in ICANN. The first one was the GDPR. The GDPR, I don't know if it's going to continue after May because it has to be implemented in May. Maybe yes, maybe no. I'm not saying one way or the other. This thing about the geo-names, the WT5, the subsequent procedures for gTLD, I think that's a hot thing. There is no clear answer. Many [inaudible], I think they have different ways of looking at this. I think that's very important that we get involved with that. And this policy about human rights. If it is something that is going to be hot or is a hot policy and it's

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being discussed in ICANN, I think all of us – and when I say all of us, I’m saying all the regions – should focus on these specific policies.

I think we should have the discussion within the face-to-face meeting for the RALO leadership because that’s when we all are there. If I say one of my hot topics is privacy, how do I – maybe the [inaudible] is the one that has to do with that. But, privacy has so many tangents and things. It can mean many things to many people.

I think, as a whole At-Large, all the RALOs should have a clear definition of, I don’t know, three or four – maximum of three – hot topics. Unless all of us concentrate on defining from the user perspective in each one of our regions, what is important for the end user that needs to be discussed within the policies being discussed in ICANN that affects the end user within each specific region.

What I’m looking for and what I would really like to see from all of the RALOs is each RALO creates or submits some kind of statement, long or small, about those specific hot topics that relates to really ICANN hot policy issues, and then submit that to ALAC to submit to provide the advice that we’re going to these policy discussions.

From all the years I have been in ALAC, I see some of that, but very little of it. Most of it comes from a few people that are very knowledgeable about ICANN and what’s happening in every corner in ICANN, but I don’t think the members of the regions have that knowledge of that inclination of doing something like that because we talk about many, many other things that doesn’t have to do with policy.

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If you look at it, we meet only once a month for an hour. I don't expect people to come once a month and define policy that way. I think we should have this conversation face-to-face and see if we can come up with some kind of agreement between the other RALOs and then go from there and see what happens and see if something happens in a period of time that we can actually [inaudible]. That's I think one of the things that I want to add to the agenda. Olivier, please. Thank you.

OLIVIER CRÉPIN-LEBLOND:

Thanks very much, Eduardo. The idea of a hot topic and so on I think started ... Well, I don't know if we were the first to start it and so on. But, one of the things I recall was a discussion in EURALO saying, look, European end users are not interested in some of the topics that ICANN is talking about. But, many of our At-Large Structures are very interested in some other topics. Privacy, for example, being one of them. You mentioned privacy there.

So, they actually, even in their daily life, their actual work, they deal with those issues of privacy, so they might be better suited to receive encouragement when there is a statement to be drafted that involves an aspect of policy.

So, the follow-up that we did, we had the hot topic document and the next year we had an updated hot topic document. But, aside from that, we have a taskforce on At-Large Structure engagement that's led by Yrjo Lanspiro and what he's done in the taskforce is to then, based on the responses that we had from the different At-Large Structures and members on what their interests were, we had the hot topics

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documents drafted on one side, but on the other side, we built a table that is not a public table that is consulted by the leadership. Whenever there is a statement that needs to be drafted or a public consultation about something that we know by heart that is something in our hot topics document.

We can then refer back to the table and specifically encourage these At-Large Structures that have shown an interest in the topic itself, an example of which was we did a couple of tests to see if it worked out and we got a good response. One statement was the At-Large workspace, revised ICANN procedure for handling WHOIS conflicts with privacy law, process and next steps. We ended up with, let's see, one, two, three, four, five, six, seven, eight ALSes that were directly involved in the drafting of the document, of the response. That was really, really helpful. I don't know if we would've had the same sort of answer in a response had we not carried on with this, but the whole thing of finding out what the interests of our ALSes and of our members are in greater detail and being able to solicit them when something matches their interests we found to be very helpful and as a natural next step to just having a hot topics document.

I'm going to finish very quickly, but you mentioned that maybe we should have hot topics across all of At-Large. I fear that we might then be able to generalize too much. As I said, in some parts of the world, the hot topic is very different than others. In fact, it might even be that some views might be a bit different in some than others. So, that's it. Thank you.

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EDUARDO DIAZ: Thank you, Olivier. Mohamed, please, you have the floor.

MOHAMED EL BASHIR: Thank you very much, Eduardo. I'd like to just update you about our plans for the hot topics issue [inaudible]. AFRALO, we finished the report, the hot topics report, and the idea is that [beside] using the hot topic also try to identify what action items or what activities we can do, either to increase awareness or capacity building or just outreach through our communities and ALS members about this, the hot topic issue that's been discussed.

So, we're going to discuss in our AFRALO meeting which is going to be during ICANN 61 about implementing or at least doing activities related to the hot topics that we already identified.

So, as ALSes, as a RALO, we're going to discuss what we need to do on those hot topic issues. For example, GDPR, what we can do. Do we issue a statement? Do we increase awareness in our ALSes about the issue? Basically, from there, we'll have at least identified the champions who can take the lead on either doing those activities. This just from my side, [inaudible] plans. Thank you.

EDUARDO DIAZ: Thank you, Mohamed. Olivier, please.

OLIVIER CRÉPIN-LEBLOND: Thank you, Eduardo. I just wanted to add one more thing which is the bridging between the ALAC and the RALO. As you know, in the At-Large

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review, there was some concern that the RALOs might not be engaging in enough policy work. This whole thing of hot topics is really a RALO activity, so I think that we're kind of already working on this and improving our RALO, the bottom-up aspects of the RALO, being able to push forward for those hot topics.

Now, I've also heard that some ALAC members are not joining the RALO calls, are not very active with their RALO and are just happy to be on the ALAC and deal with ALAC business. I'm quite upset by this. I'm quite upset because, ultimately, the ALAC members, two out of the three, are directly selected by the RALOs. So, if your ALAC members do not relay your region's positions and do not actively relay this, then it's time for you RALO chairs and secretaries, to get on their back, for lack of a better word – I could've used another one that was maybe lower in the body – get on that and get them to relate back to you. And if they don't, then kick them out. Change them. Get someone else. Certainly in EURALO, that's what we do and we've got ALAC members that are very much in line with the RALO activity. Thank you.

EDUARDO DIAZ:

Thank you. Glenn, please.

GLENN MCKNIGHT:

Yeah. Olivier, I've been saying this for months. I feel like just nagging on this issue about our ALAC members disappearing. We try to use our newsletter as a medium to get the policy issues out. We also have on our calls every month a short 20 or 25-minute session focused on topics and it's been like pulling teeth. It's not like their stepping up and taking



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the lead on this. We've gotten a couple of unaffiliated members that have stepped up and volunteer to do a bunch of topics, which is fantastic, but not any of the ALAC people again.

So, I don't know what to do. It's not like I haven't mentioned this to Eduardo and Eduardo has talked to them as well. I don't know. It's sad because we're looking to them to be able to do some kind of analysis of what the policies issues are and share with us. First of all, how about coming to our monthly meetings? That would be a radical thought as well.

EDUARDO DIAZ:

Thank you, Glenn. Olivier, you made a very good point there. Very pointy. I don't know if it's happening in other RALOs, but in our RALO, we are having issues with this thing. Like Glenn said, I've reached personally at least to one of them and nothing has happened. I think Olivier was very clear as to what they do in EURALO. They kick them out if they are not there for the region. That's the reason for selecting somebody to the ALAC is so that person not only relays information from the region to ALAC, but the other way around, too.

For me, for example, I do not participate in the ALAC meeting every time. I'm not there all the time, but that person should be participating in the monthly meeting and should report back as to what's being discussed there and what's important. Olivier, please.

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OLIVIER CRÉPIN-LEBLOND: Well, you know, the next meeting is in Puerto Rico. That's your home place, home base. You might wish to get [Tony] and the boys to put them in the corner and give them an offer they can't refuse. You have to have a serious talk with them because this function I've noticed. I've been on both sides of the barrier, as you know, and each says but they are not doing this, they are not doing that. It's time we actually addressed this. We have a seamless bottom-up system here. The ALAC is just a group of people that are there to relay the input from the end users and the RALOs are there to bring the channel of those end users there, and somehow ... Well, it doesn't seem to work that well. So, we have to improve that. Thanks.

EDUARDO DIAZ: Thank you, Olivier. Heidi, please.

HEIDI ULLRICH: Thank you, Eduardo. It's interesting that a few of the RALOs do have a very good relationship and an active relationship with their ALAC people, members. Those are AFRALO, APRALO, and EURALO for the most part. It's basically just two of the regions that have not reached that level yet. That might be something that you wish to note during your meetings. I know that NARALO is having a formal meeting in Puerto Rico and LACRALO is having a mediation session with all of the leaders, plus a few others, plus an informal LACRALO meeting. So, perhaps that might be the first steps, or you could also bring it up during one of the ALAC sessions, the At-Large leadership sessions during the week. Thank you so much.

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EDUARDO DIAZ:

Thank you, Heidi. I hear you. My [inaudible] personally in giving people a chance to react, but I hear you. Sometimes these things can be done on the side. We'll see what happens. I'm going to work on that. Any other ideas that you may have, please bring them offline and I will gladly [inaudible]. I know what Glenn asked before. I appreciate [inaudible] that.

Going back to this face-to-face meeting, I think one of the items that we should talk about is hot topics and ways of fine-tuning them, like Olivier for example gave an example of what he is doing in the EURALO, which seems to be working right. We don't want to [inaudible] here. At least me. I don't want to reinvent the wheel. If something works on there, maybe I want to try it in my region and see what happens.

I think we should talk about this. The thing about the hot topics, and maybe I was not clear, and I'm going to again use the hot topic that we came out with in [inaudible] net neutrality, which is a very hot topic within the United States. I don't know if in Canada, but in the United States. Again, I don't think that relates to ICANN. It's a hot topic within the region of an organization like EURALO that is more focused to ICANN's mission. [inaudible] Internet Society, then it makes sense [inaudible] net neutrality and stuff like that.

I think the way this should work, instead of saying to the end users, which is we already surveyed them and we know, like Glenn said, they [inaudible] we know what kind of expertise we have in our membership. What are the hot policy issues that are being discussed in ICANN or are

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going to be discussed in the future in ICANN, and then bring that to the region and say, okay, these are hot topics that we are talking here in the RALOs that may or may not have anything to do with ICANN. But, here are the three, one, or two that we really should focus on and see. First, we need to understand what they are, and second we need to see how those policies will affect the end user and how we can provide advice, how to mitigate whatever, if there's something that we have to mitigate that these policies will do to the end user at the end. That is a conversation that I think we should have in the face-to-face.

When I hear about hot topics – and this is my own impression – I think we are focusing on the region itself and we're forgetting to translate those, instead of looking within the region, we should look at ICANN and see what's there and then bring it back to the region – not the other way around. That's the way I see it. There might be some cross ... Never mind. I was going to say something, but nothing comes out. I'm thinking in Spanish and translating in my mind. Glenn, please.

GLENN MCKNIGHT:

Thank you, Eduardo. Some of the hot topics are going to be more important for certain regions. In some cases, it might be myopic. We don't really know. For example, our first topic we had on net neutrality and some people were saying we need to have a position paper on that and we kept saying it's not a hot policy issue. It may be a hot issue for North Americans because of the FCC, but it's not a hot policy issue for ICANN. So, people are a little confused sometimes. In fact, some people still want us to revisit that whole story of net neutrality, which many states are revisiting as well.

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Sometimes we have harmonization. Sometimes we don't. I know in our education call we had recently, Silvia and I and the rest of the committee, we went through the hot topics of each of the areas in order to determine what can we suggest for the topics?

Now, the challenge is getting somebody within your region that's available and willing and able to speak out on this topic with some kind of gravitas. Sometimes it works, sometimes it doesn't.

This is very important, because after our GA we found it as a very high priority item and we're a little behind, but I think with Eduardo's leadership with NARALO, we're actually getting on target. We've had a bit of a delay, but I think we're moving in the right direction. Thank you.

EDUARDO DIAZ:

Thank you, Glenn. Olivier, please.

OLIVIER CRÉPIN-LEBLOND:

Thank you, Eduardo. Of course, asking for hot topics, you're going to get some responses which are not quite within ICANN's mission. In EURALO, for example, I think we had some feedback where people said we need to talk about censorship, freedom of speech, this sort of thing. The moment these topics come up, then the whole point is to say that's outside of ICANN's mission. It didn't make it to our final document. We are aware that many people and many organizations in our part of the world want to talk about censorship and freedom of speech, but it's not within ICANN's mission so it didn't make it to the end document. I don't think it's any more complicated than this.

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I can certainly understand that the net neutrality debate is something that some would be very interested in discussing, but it's outside ICANN's context and ICANN doesn't deal with content – I think that's all one needs to say. ICANN doesn't deal with content. Done. Thanks.

EDUARDO DIAZ:

Olivier, I totally agree with you. It's a simple thing. It's so simple that it's complicated in terms of people nothing. That's the type of discussion that I want to have, again. [inaudible] some way. I would love to see what other people are doing in other RALOs in terms of how they move these things up to ALAC, this statement. I think we've got it somehow well-organized there, that [inaudible] something like that.

So, do we add hot topics for the agenda knowing that what we have been discussing about here. What I'd really like to see or I'd recommend or suggest that we get out of these hot topic discussions face-to-face is some kind of agreement as to how we're going to move this policy statement from the region up the way to ALAC, but things that would make sense. Not statements because we're going to write statements [inaudible], but something that makes sense. If there's nothing that we think affects the end user, but then there's nothing to say or we say that. Then, we get our ALAC representatives to push that to ALAC so they can provide the advice because we don't do the advice. ALAC does the advice. Thank you. Check mark from Olivier, I guess. Everybody is in agreement. I don't see any objections.

So, what other things will you want to talk about in the face-to-face? I don't hear anything. Olivier, please, thank you.

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OLIVIER CRÉPIN-LEBLOND: Thank you, Eduardo. I think in the same line as the whole hot topic issue, one of the things we really need to work out is how do we get our ALSes and our individual members involved in policy? It's really a big discussion here. As you very rightly said, a very small number of people end up being involved in policy.

The smaller ... The number of people being involved in the policy topics and the larger number of people being involved in other topics, it's seen by other parts of ICANN as basically that the ALAC is not as performing as it should be. This is one of the reasons why I guess we ended up getting all these crazy recommendations during the At-Large review. And maybe we need to really grab the bull by the horn and say, "Right, how do we improve this ourselves without all of these crazy recommendations in the At-Large review?" That was one topic that I was going to suggest.

The other topic I was going to suggest is, one, regarding the inclusion of individual members in our different communities. I know that you've got it here as number nine in our agenda today. Do you want to talk about number nine or do you want to ... I was just going to put a placeholder. I think we still need to revisit this discussion when we meet face-to-face, individual members. Thanks.

EDUARDO DIAZ: Thank you, Olivier. The agenda that you see in the front was the agenda that I was going to bring to the face-to-face meeting. I didn't know that this meeting today was going to happen. I think we should have a talk

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about individual members again. We are doing different things in different RALOs. You do have a very well-organized group and website for individuals. We have a very loose list of individuals and I don't know what other organizations are doing. LACRALO hasn't decided yet or hasn't decided finally what they are going to do with individual members. Every region has its own issue.

That would be a very good discussion. What are you doing? I think last time Mohamed said that they have individual members, but they don't vote. [inaudible] they have one vote. I don't know. I think they have one vote in [inaudible].

So, I think we should talk about this and look for ways of making sure, one way or another, we do things in a similar way so there's no confusion between organizations and how they do things. We might can help each other in getting a different perspective of why we should allow one person to vote versus not voting. I would really like to talk about to the LACRALO to see what the issues are with individual members since they have a different – it's a huge country with many different countries and people and I would love to understand what issues there are because [inaudible] here and there. I think we should have that conversation there. Yes, I agree with you Olivier. We should do that. Any comments?

The other thing that I recommend that we talk about is CROP and the CROP program that is going away. We can talk about the CROP or not within the same of the CROP program only by itself, what it means not only with that program or other programs that are being cut off the budget that directly affects outreach efforts toward At-Large and other



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organizations [that do this]. In the end, ICANN is based on volunteers that help develop policies. It's not staff. It's not the board. It's the people that come and work on this. The only way, I believe, that you can bring people and continue bringing new people and new ideas into this discussion is by going out there and telling people what ICANN does and for them to come and participate. Olivier, please.

OLIVIER CRÉPIN-LEBLOND: Thank you, Eduardo. I think Heidi was before me.

HEIDI ULLRICH: Go ahead, Olivier. Mine is just an organizational issue on this meeting. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thanks for this, Heidi. And thanks for this, Eduardo. Here's another financial topic for the face-to-face meeting discussions. I don't know if it's going to be popular or not, but I'll just throw it out there.

The showcases. We started the showcases quite a while ago as a celebration for things that were done in the community and so on. It's kind of a reception, party type thing. Some of the showcases have been uses for signing of MOUs and for policy related business or businesses that showed the growth of the RALO.

The concern I now have is in the new era of ICANN cutting costs and becoming a little bit more frugal, should we say – maybe that's the right word, frugal – in future events and things, is a showcase where we say,

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hey, everything is so cool and we're just a great, happy group of people, is this giving the right image about At-Large or do we need to perhaps collect the showcase more to successes that we have in our policy work or our ALS's policy work relating to ICANN? It's just an open question. Maybe we should discuss this when we meet face-to-face in San Juan. Thank you.

EDUARDO DIAZ:

Okay. Heidi, please.

HEIDI ULLRICH:

Thank you. I do support that, I have to say. I think the showcases have had a great run, but it might be time now not only in the budget issue, but also just in the optics department in the run-up to ATLAS 3. It's probably a good idea to shift the focus of these events. I think that they could still continue, but just shift the focus to a little bit more of a networking or tone it down slightly. I think that we're heading in the right direction there the last few showcases.

The point I wanted to raise was the likely need to shift this meeting, which is now scheduled for lunchtime on Monday in Puerto Rico, it's a working lunch, to Sunday at roughly the same time. Still lunchtime. Still a working lunch. Reason being is that the ALAC and the RALOs are having a session with Leon and Khaled from the Board Organizational Effectiveness Committee on the next steps and the At-Large review.

Right now, Leon is only able to make it on Monday. I'm still waiting to hear from Khaled on whether he is available at that time. So, just a

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head's up but this session likely will be shifted to Sunday lunchtime.  
Thank you so much.

EDUARDO DIAZ: I do have a question for you, Heidi. This session is Sunday. Are we going to have one hour or one hour-and-a-half for this?

HEIDI ULLRICH: Let me take a look. I'll get right back to you. Let me take a look.

EDUARDO DIAZ: Okay. Olivier, I think those are great items to talk about. So far, we have four items and I don't think ... When I look at this and the types of conversations we're going to have, I don't think we're going to have enough time to cover those. So, let's have those four items and we go from there. Those four items will be the hot topics, the involvement of ALSes and members in policy, talk about individual members and their inclusion into the organizations, and we're going to talk about he showcases and see what kind of things. If we're going to shift the focus of these showcases, then we should agree on what is it we want to do. We can talk about the optics, like you said and Heidi said, and see if we can get some kind of consensus, idea on how to move forward with that. Glenn, please.

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GLENN MCKNIGHT: I typed a bunch of suggestions, too. I don't think we agreed on the agenda yet. I suggested a bunch of other ideas for topic of discussion as well.

EDUARDO DIAZ: I wasn't reading this, but please can you verbalize them?

GLENN MCKNIGHT: Yeah. Outreach and engagement without CROP is an important thing to discuss. How are we going to do it without that money? Metrics and accountability. Best practices from each RALO showcasing the best of the best. Those are three additional items in addition. I have to scroll back up. Effective communication styles and tools. So, those are just ... These are small topics, but it depends. If we have 90 minutes, I think we can squeeze some of those stuff in.

EDUARDO DIAZ: Okay, effective communications and tools. Okay. Outreach and engagement without CROP. [inaudible] programs. And you said a third one, which I didn't get.

GLENN MCKNIGHT: I said effective communication styles and tools, outreach and engagement without CROP, metrics and accountability, best practices from each RALO showcasing the best of the best. The last one, because it's our ... I'm not sure what other opportunities, but we have our

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NARALO anniversary to tell since it's our anniversary. So, if we could squeeze a little bit in our story as well to share is just another idea.

EDUARDO DIAZ: Okay. You're talking about in this meeting. This face-to-face meeting that we are putting agenda, to talk about the NARALO celebration. Is that what you're saying, Glenn? Okay, I see you saying yeah.

Okay. Let me do something. Let me take this, prepare some agenda with timelines. If we're going to add all these items, I don't think we're going to be able to do all this in an hour or hour-and-a-half. Give me ideas on prioritization. I think these hot topics and the thing about inclusion [inaudible] members are very important topics to talk that covers all RALOs. I'm not saying that the other ones are not that important, but due to the timeframe that we have, I think we have to prioritize. Heidi, is your hand up?

HEIDI ULLRICH: Yeah. Thank you.

EDUARDO DIAZ: Okay, go ahead.

HEIDI ULLRICH: Thank you, Eduardo. I think showing all of these topics, and I can feel that there's more, just below the surface, it shows that there might be a need to have a monthly call of this group. And I think as we go into the

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At-Large [inaudible] that we'll be looking at the ALSes and the RALOs to a greater extent than in the past, this might be a good time to increase this call to a monthly time frame. Thank you very much.

EDUARDO DIAZ:

Thank you. Any comments to that? Olivier, Mohamed, the other people, can you comment on this? You want to have a monthly call, every other month? I don't hear anything. That means you don't want either. Mohamed, please go ahead. Glenn, please go ahead.

GLENN MCKNIGHT:

Yeah. I really don't like talking this much. I think we have to identify what the issues are, even if we do it in a very short – I'm not saying it gets [tabled]. It is recognized as an issue and we don't have to spend a lot of time on it, but we just work through it and it becomes part of our DNA. And as Heidi said, we can bring it into each of the monthly meetings and we can see from day one to onward on how we're improving on these issues.

I didn't bring up anything that isn't at the core of what we need to be doing. I just think it's an important thing to bring up. I know we have limited time. I'm not saying we need to resolve it at the face-to-face. We just carry on as business as usual.

EDUARDO DIAZ:

Alright. So, I got two votes for monthly. I, for one, having another meeting monthly is not a problem with me. We're talking about an hour or an hour-and-a-half to be there and discuss it. I think having the type

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of meeting, meeting all the RALOs talking to each other once a month is a good thing to help us synch up on things we are all working on. It's going to be a challenge. The way I see it, it's going to be a challenge to make it very tight, but I think if we take a couple of items that are very hot for all of us to discuss, then I think that will be enough. Even if we have only one item to talk about in a whole meeting will be enough. It will be better than nothing.

So, if I don't hear any objection, then we can schedule monthly meetings after ICANN 61.

The only question I have, I thought about this too, is somebody has to lead this meeting and agenda. The way it's set up, [inaudible] before, is that whoever's region we are going to next, that person, that leadership in that region should be the lead on these types of meetings. I think that it's a good idea in the sense that it will give different people to work on this and to move this forward. Also, it gives a different perspective when you get different types of people leading these types of [inaudible]. I want to hear some comments about that. I see check, check, and also check for what I'm saying now or checks from before? Item A, [inaudible]. I'm sorry. Yes.

HEIDI ULLRICH: Eduardo?

EDUARDO DIAZ: Okay, go ahead. I'm sorry. I'm reading [inaudible].

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HEIDI ULLRICH: I'm sorry. Just really quickly. The tradition is that the chair of the RALO in which the next meeting is going to be held is the chair of these sessions, so following ICANN 61, it would be Humberto leading up into the Panama meeting. Humberto Carrasco. So, it will be him and then following that it will be Olivier.

EDUARDO DIAZ: So, if we can agree to that, that's the way we'll do it. We'll participate in that meeting and help whoever is leading that into moving forward. Again, please, if Humberto is going to do this, in the future if you don't like the way the agenda is set up, [inaudible] best way we can do it. This is my style and it doesn't have to be anybody's style, but I think it gives me some order to what I'm going to discuss. Please, whoever takes it over can change this agenda [inaudible].

I want to stop here. I don't want to go into the [inaudible], RALOs, MOUs and the CROP thing. The [RIR] and RALOs, MOUs, I wanted to get perspective from different RALOs, but not all of us are here today so we can talk about this later on. I don't want to burn the ... I would say we are going ten minutes, Glenn. Are you suggesting that we are talking about the [ROIs] and the RALO MOUs?

GLENN MCKNIGHT: Eduardo, one of the things that Alan mentioned to us when we were doing the rules of procedures update for our NARALO rules of procedures, he says our MOU with ICANN is out of date. I just want to make sure that we flag this. It might be something we should revisit.



EDUARDO DIAZ: Okay. Are you talking for us in NARALO or all of us in all the RALOs?

GLENN MCKNIGHT: Yeah, all of us. Any of us. I'm just repeating what Alan said, that the MOUs with each of the RALOs in ICANN.

EDUARDO DIAZ: Okay, so this is what I propose. I propose we have a bunch of topics to talk in the face-to-face in Puerto Rico. Hopefully, we will come out from Puerto Rico with some kind of resolution on these hot topics. That's really what I'm aiming to do. When in Puerto Rico, we might get some resolutions. We may not.

Then, we can talk about the next meeting and then we can get into things like the MOU and look at what Glenn just said and we will take it from there. Too many things to talk about. We should have ... If we want to talk about the MOUs and revise them, we should all do it.

Before I forget, and Heidi this is for you, at one point we talked about standardizing the dates for the elections so all RALOs have elections at the same time. Can you tell us something about that please?

HEIDI ULLRICH: Yes. I believe that last year was the first year that we synched all of the elections for the RALOs and ALAC, etc. I'm working with Alan and we're working on the schedule for the ALAC. Again, all of the RALOs with the

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exception of NARALO will start at the same time and end at the same time. NARALO I know has a little bit of a difference in their rules for the call for nominations, so we will take that into consideration and hopefully the ALAC schedule will be the same as the current tentative NARALO schedule for the elections, etc.

And there will be a session at ICANN 61 where Alan will go over the schedule. So, you'll hear more news at that time. Thank you.

EDUARDO DIAZ:

Okay. So, we will be able to discuss that there. Okay. With that, if you want to bring any other issue, you want to talk about something else, I've run out of items on the agenda. Not hearing anybody with new ideas, we can close this meeting. We're done. Thank you so much.

HEIDI ULLRICH:

Thank you, everyone.

CLAUDIA RUIZ:

Thank you, everybody. This meeting is now adjourned. I would like to remind everybody to disconnect from the audio as well as the bridge. Thank you.

**[END OF TRANSCRIPTION]**