

---

MARIO ALEMAN: Hello everyone, good morning, good afternoon, and good evening everyone. Welcome to the introduction to ICANN 61 in San Juan Puerto Rico call, on Wednesday the 28<sup>th</sup> of February, 2018, 19:00 UTC. On the call we have today on our English channel Eduardo Diaz, Glenn McKnight, Zoe Filomeno, Gladys Maldonado, and Jenifer. We have apologies from Matthew Rantanen and Danielle Lee Tomson.

And from staff we have Silvia Vivanco, Andrea Glandon, Gisella Gruber, Siranush Vardanyan, Heidi Ullrich, Joe Catapano, Deborah Escalera, Claudia Ruiz, Herb Waye, and myself, Mario Aleman, doing the call management today. And I would like to remind to all participants to please state your name before speaking for record and transcription purposes. With this I'll turn it back over to you, Eduardo; you can please begin the call.

EDUARDO DIAZ: Thank you very much. I want to defer this to Glenn since he was the one who put this stuff together, and I will talk later. Glenn, can you take over? Thank you.

GLENN McKNIGHT: Yes, thank you so much. Welcome everyone. The purpose of our call today is for you to get a heads up going into the ICANN 61 and a special solute to those to who are taking our first North American School of Internet Governance. And before we go to Herb, I'd just like to acknowledge Gladys and Zoe, and maybe Gladys can you say a couple

---

*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

---

words about yourself? I see her typing, I'm not sure if she has a mic. Okay, so Gladys, would you mind just typing and I'll read it out. Maybe Zoe, do you have a mic? Okay, please go ahead Zoe.

ZOE FILOMENO: Everybody can hear me?

GLENN McKNIGHT: Yes, we can; go ahead.

ZOE FILOMENO: So my name is Zoe Filomeno, I am a student and also a youth representative at the United Nations under [inaudible] 265; we specialize with SDGs and NGOs within the United Nations for civilians and the youth populations.

GLENN McKNIGHT: Excellent. And sorry, where are you located?

ZOE FILOMENO: I was living here for 11 months, so I survived the whole [inaudible] situation, but I am going back to New York in March.

GLENN McKNIGHT: Great, thank you so much. I'm just looking to see, Gladys, do you have a mic now or can you type your little introduction? I don't see anything. Okay, I'm sorry, Gladys just go ahead and use the chat and just

---

introduce yourself. Okay, I'm going to turn over to Herb, and the purpose of Herb; Herb is going to talk about the code of conduct. Go ahead Herb?

HERB WAYE:

Thank you Glenn and everybody else. Greetings to all oldcomers and newcomers that might be attending the call, this one and in the future. I've just popped up a brief slide to give you the links to the U.S. Jurisdictional things that I take care of.

To begin with; my role as ombudsman is that of an informal, independent complaint mechanism as part of the ICANN accountability mechanisms, and even formal and independent can look at issues that arise for actions or inactions by the leadership in the community or the organization who are on the board. Or also when it comes to the ICANN expected standards of behavior in the community anti-harassment policy issues that may arise, conflict that may arise between individuals in the community, or between individuals of the community and leadership in the community. Or even between the various constituency groups.

So basically my role is to ensure that members of the community conduct themselves in a respectful and appropriate manner amongst themselves, and that's not just in and around sessions and meetings; it's also during social events and get-togethers that may take place either before or after the daily sessions at an ICANN meeting.

While we are at the venue or interacting with ICANN participants, you are held to an expected standard of behavior, and that includes

---

basically treating everybody with respect and ensuring that what we say and do is up to the standard that is acceptable and that keeps—

There might be newcomers listening on this call who will be attending possibly their first ICANN meeting. I guess if I was offering one little piece of advice, it's that ICANN is a multi-cultural, diverse—

MARIO ALEMAN:

I'm sorry Herb, we're having some noise in the background, and I would like just to remind everybody to please mute your lines when not speaking, and I would really appreciate it. Thank you, you can please continue.

HERB WAYE:

Yes, thank you. I turned down the country music playing in the kitchen before I started just to ensure that didn't happen here.

Yes, so as I was saying with the diverse cultural environment that we're in, sometimes people will say things that may be inappropriate, they make comments that are appropriate or act in a way that it's appropriate for their culture or their environment, and that other people may find offensive.

So if that does occur, and you are either subject to behavior that you find offensive or that you find insulting or in some way disrespectful, or if you observe it happening, the best bit of advice I give often is to pass that information on to anybody in the leadership of the organization. If you're coming into this new and you don't know a whole lot of people

---

then you can work with either Glenn or one of the people involved in bringing you to the ICANN, or with the Fellowship or newcomers groups.

And it's very important that behavior that is inappropriate is reported, either to leadership in the organization so that they can deal with it or to myself so that I can intervene, and usually it's a misunderstanding or a cultural clash and it can be resolved immediately, but if it is a little bit more serious and involves harassment or even worse; some form of sexual harassment or assault, physical assault, then it's really important that you understand that ICANN as an organization and myself are here to defend you, and protect you, to help you with issues that pop up.

So as I mentioned; the links are there for my bylaws that give me my authority, the expected standard of behavior and the anti-harassment policy. If you're new to ICANN, please visit those sites and read up a little bit on what is expected of you and what you should be expecting of others.

And I look forward to meeting as many of you as possible in Puerto Rico, and I will have an office there. I will be sharing my office with the complaints officer because there is a shortage of locales, but a schedule of my office hours will be posted and I look very much forward to meeting as many of you as possible. And thank you for the opportunity to drop in today and address the crowd, and I'm going to jump back over to the accountability session where they will be discussing my ombudsman framework and role so I will leave you to your meeting and wish you all the very best, thank you.

---

GLENN MCKNIGHT:

Great, thank you Herb, and thank you so much for taking out of your busy schedule to join us today. I appreciate it, and don't forget those brochures for our now 6 students. Okay, before we turn to Joe and Chris, we've heard from Jennifer already and Gladys has mentioned she's on.

We have a couple of other people; Adrian has joined us as well, and we had another person as well, they may have dropped off. Adrian, do you have mic if you want to introduce yourself? Okay, lots of people don't have mics today. Adrian is based in a very, very cold place in Alberta. He's originally Argentinian, so he does speak Spanish, I believe it's his first language, so he'll be at the school as well. So welcome Adrian. As he states, he's at Burman University in Alberta, and it's probably minus 1000 degrees there, he could tell you that.

Okay, I think we've covered everybody that has joined us, and I believe somebody may be on Adagio? I just don't want to miss anyone.

Okay, thank you again, and now I'm going to turn over to the meat of the topic today which I'm going to turn over to Joe. Joe, go ahead and introduce yourself and proceed with your introduction to ICANN.

JOE CATAPANO:

Hi everyone, thank you very much, thank you everybody for joining us today. My name is Joe Catapano; I am the manager for stakeholder engagement for the North America region here at ICANN. I sit in the Washington D.C. engagement center, and I am here with my colleague Chris Mondini who is Vice President for stakeholder engagement for the North America region. And we are going to talk to you today a little bit

---

about an overview of ICANN and what we do and multi-stakeholder model and give a little bit about the ICANN 61 meeting. So with that, Chris, do you want to start?

CHRIS MONDINI:

Sure, thanks. I just want to say welcome to everybody and thanks for the organizers of this get-together. I am looking forward to meeting many of you on the ground in San Juan, and as you can tell, there is a very welcoming ICANN community of stakeholders, volunteers, and participants that are eager to help you get acclimated and answer questions.

So I work with Joe for the ICANN organization, which is the organization that supports the ICANN community in its important role related to the internet's addresses, or as you will also hear them referred to as the internet's unique identifiers. And so largely you may think of these as domain names, web addresses that you use to navigate the internet.

They also represent the numeric addresses that sit behind these names that machines and devices and computers use to interconnect, and certainly all of the other identifying numeric addresses such as IP addresses that you may have heard of, or autonomous system addresses which are really the identifiers for anywhere that you might want to navigate on the web, any device that you might want to connect your device to, or for any of us to find each other on the various platforms that we use.

So to navigate and to connect you need to use this addressing system, and each address needs to be unique. So you think of the hundreds of

---

millions of websites and the many billions of proliferating devices, that is a lot of addresses, and it's a lot to coordinate. But why is that important? Well, one reason is that many people don't realize it, but the internet is actually a network of independently owned and operated networks, and they only appear to be one network to you and to me because they all agree to use this common addressing system and common protocols. And while over 3 billion and practically half of the planet in terms of population users are now connected on the internet and by having a scalable system of addresses, that's what allows it to continue to grow.

So on the one hand, ICANN's mission is to ensure the continued stable and secure operation of these addresses and to make them available to the world, so if you're a business doing e-commerce or if you're a manufacturer of routing equipment or devices, we make public and available the internet's address book and help distribute address state to those of you who may need it.

You may be familiar with expansions in the so-called generic, top level domain space whereas a few choices in the past like .com or .org, or .edu are now over 1000 possibilities such as .club or .xyz or .london for example, and these policies and innovations were enabled by ICANN, and ICANN maintains the so-called root directory of these addresses.

The other thing that ICANN does; it convenes the community as you will see in San Juan, we'll have a couple of thousand participants from about 150 countries, government stakeholders, business stakeholders, technical experts, and civil society also users, such as the At-Large group, are all there to lend their voice to new innovations and changes.

---

So whether it's adding to these generic, top level domains or encouraging the proliferation of domain names expressed in other alphabets, or even promulgating new security standards, the community gets together and they'll be about 300 different sessions at the ICANN meeting where every little aspect of internet addressing will be discussed.

But I'll ask Joe now to talk a little bit about the community and the ICANN structure.

JOE CATAPANO:

Thank you Chris. So we'll talk a little bit now about the ICANN community. Here's a look at the ICANN eco system where 3 parts to the eco system; there is the ICANN organization which Chris mentioned, which consists of the more than 300 staff members we have around the world, and there is the board of directors, which is a 16 member body elected by the community to serve.

I see that Ron da Silva is on the call; he's a member of our board. And then there's the ICANN community, which is the most important part of ICANN, the part that actually develops the policy and advises on policy. So at ICANN we follow a bottom-up, multi-stakeholder process, which individuals, non-commercial groups, commercial groups, governments and end users play their part in the ICANN community to help develop policy and advise on policy in the discussions.

The community is completely volunteer based, and the community comes from all different regions around the world, they're internet engineers, technical experts, sill society, and governments as I

---

mentioned before. And they identify issue areas of which to work on and form working groups and on mailing lists and conference calls and webinars like this one, they work together to develop policies and make recommendations that the board then gratifies and the ICANN organization helps implement.

There are 4 advisory committees at ICANN and 3 supporting organizations, and Chris will talk more about those in a minute, but those make up the ICANN community and those are the important structures you should know about. And for those that are newcomers, welcome to the ICANN community. And now I'll turn it back over to Chris.

CHRIS CATAPANO:

So just very quickly, a list there; 7 bodies within ICANN's 7 structures, they're known as supporting organizations who originate policy and advisory committees who advise on the policy. And again, it's a bottom-up structure, so new policy idea or innovations can emerge from any particular part of the community, but as long as the so-called SO's, the supporting organizations, and the AC's, the advisory committees can come to consensus agreement, they put it forward to the board that Joe described and the board will gratify it to become part of domain name and internet addressing policy.

I'll just highlight a couple really, but there's an Autonomous Address Council; the ASL address council works largely on the numeric internet addresses I mentioned earlier. Much of that policy is made in different

---

regional organizations. They use ICANN as an umbrella meeting place for any policy that may need to be coordinated among those 5 regions.

The ccNSO is for country codes, so if you're familiar with certainly .pr is prominent for those of you in the Puerto Rico market, but there are 170+ 2-letter codes for countries around the world, and those also serve as top level domains in which you and I could seek to register web addresses under those domains in many of the countries of the world.

The next one; the Generic Name Supporting Organization is where a lot of the work happens and where actually in the ICANN community if you're on this call looking to see where you might fit; the GNSO contains the parts of the community that are open for new members. Whether that's a non-commercial, not for profit, civil society, advocacy that you might care about, consumer protection or other issues. But at the same time if you're a business user, has a presence on the internet, or if you're an advocate for intellectual property rights, or an ISP network operator there are opportunities within the GNSO; you'll hear those initials a lot in an ICANN meeting.

The Advisory Committee similarly has one which is open for business, in fact their doors are wide open and that's the At-Large Advisory Committee. It is representing the voice of the users in making internet addressing policies, and of course playing a big role in organizing webinars like this one, for which we're very grateful. The others are pretty limited; the Governmental Advisory Committee you need to be appointed by your government to sit on it, but we have over 170 governments who are members of the Governmental Advisory Committee and many of them will be San Juan to—actually, one of their

---

open sessions on the Saturday of the meeting is to learn about how to be prepared and recover from a disaster like a hurricane if you run an address registry, or a part of the domain name system.

The last two here on this are pretty technical; it's those who coordinate the root servers. As I said, the highest, we call it the highest level but really it's this sort of a list directory of the top level domains. We maintain that and make it public and available for the world as an authoritative guide to top level names and internet addresses and protocols.

And the last advisory committee opines on any policy and how it might affect the security and stability of the internet addressing system, they're called the Security Stability Advisory Committee. So that gives you a little bit of the structure; if you're attending for the first time we are very happy to connect you with any of these groups that you think may be of interest.

And then finally, just if I had to sum up I would say it's of interest to end users because on the one hand ICANN makes these address resources available to the world, and on the other hand convenes the community that makes policies and innovations to help these addressing systems evolve with the growing internet.

But I think I'll turn it over so we don't run out of time, and we want plenty of time for questions at the end, so thank you.

---

GLENN McKNIGHT:

Thanks again Chris and Joe, that was great. So just as a point, I typed this into the chat, this recording will be shared with those who could not make it today. And I'm sure many people are working or in school so I do acknowledge the fact that this is probably an inappropriate time for some people, and I appreciate those who spared the time to join us today.

So we're going to turn over to the next piece in our agenda today, and as I've mentioned, we'll be doing open questions at the end of the agenda. So I'm going to turn over to the chair of NARALO to talk about Nasik. Go ahead Eduardo.

EDUARDO DIAZ:

Thank you Glenn. This is Eduardo Diaz, I am currently the chair of the North American regional At-Large organization, that's what NARALO means. And we are, like Chris mentioned, we are one of the—you know, when we look at the Advisory level of the At-Large group, which is basically is the in trail of the end users, this advice comes from all these regional organizations; we are divided in 5 regions. We, ours is the North American region, which gets comprised of U.S., Canada, and Puerto Rico and U.S. territories. So that's what NARALO is.

We were founded in—right now about 11 years ago in 2007. ICANN by the way came here in 2007, it was the ICANN 29 meeting, now you know, many meetings after the 29<sup>th</sup>, this is the one that is happening now is March is ICANN 61, so you know, that was about 10 years ago, 11 years ago. And this picture that you can see here is founding ceremony, we have an MOU that we signed with ICANN that basically created the

---

North American At-Large organization. Every regional organization around the world like the Asian Pacific and European organization of At-Large, they all signed these MOU's with ICANN, that really created these organizations and you can see they are the people that were really the founders of NARALO.

Close in the center there is a fellow with the white beard, that was Vint Cerf which was in the board, the chairman of the board at that time. And as some of you may know, he was one of the authors of the TCPIP white paper that made the internet happen at that time, so we are very happy to have him there.

So like I said, the NARALO is really a regional organization, we call it a large structure, and larger structures are organizations that help users, so more and two or three users, Glenn if I'm mistaken, if I say something that is not correct. And like in Puerto Rico there are 2 ALSes At-Large structures; one is the Internet Society of Puerto Rico, and the other one is the HATS, which is an organization that deals with many universities in Puerto Rico and United States.

Also of the At-Large structures, we have individual members; people who are interested in participating in NARALO. They are individuals, they don't necessarily belong to any organization, and we invite people like, they don't really are part of an organization but they are interested in the work that we do, so we invite them to become an affiliate member. You can participate in every monthly meeting, you have a voice. The aggregate of all the members, they get together and they assign one person to be one vote when we have to vote for elections and on consensus calls. So that's what we have right now, right now we

---

have 22 members at larger structures and 23 on affiliate member for a total of 45.

You can interrupt me any time. Yes, Adrian recently became an affiliate member. Some of our roles and outcomes, you know, this is a space that we have for people to bring issues to this cause, issues related to the ICANN mission which has to do with the domain names and the servers and things like that which has many ramifications other than the actual [inaudible] code, databases and the [inaudible] code translation of some names into numbers.

They are things like have to do with copyrights and trademark issues and even geographical names that are very hot policy issues that are happening now, and the debates are very, very interesting because you can see perspectives from different regions as to, why not using Uruguay as a name or Patagonia, or things like that so it is a very interesting debate and I encourage all of you to come into this ICANN meeting and see this for yourself. There are many sessions about this and I encourage to you to visit ICANN.

And like we say, we are a voice of the end user, and here we are not saying that NARALO encompasses the whole number of internet users but we really bring the interest of the end users into the ICANN policy and development process, so we try to look at policy that has been developed and see how that affects the end user, if it affects it, and then we can provide advice as to how to mitigate it or just comment or allege that this or that may happen. So that's basically our main role.

---

So we had a very nice general assembly last year, we had this in New Orleans, and we can define a few hot topics that are of interest to the end user, and now we're in the process of correlating those hot topics into policies into ICANN so we can really define things that are important for the region and how those things are important for the regions, how we can translate that into policies or we can advise the correlating in ICANN. We do have annual elections every year, and anyone, individual member, or a larger structure, you're invited to participate, to nominate yourself or get somebody to nominate you, this is open to all the members, so I encourage you that if you want to know more about this, you can become an affiliate member and then if you want to become an ALS you know more, so you can do that too.

And Glenn and I are here and we'll be at the ICANN meeting, the 3<sup>rd</sup> floor we're going to have a welcoming booth on the 3<sup>rd</sup> floor, so go by there and we'll be glad to help you and mentoring you if you need to and show you around. It's a very interesting meeting, and the best thing is it's a public meeting, it doesn't cost, and there is a lot to learn.

Also we have what we call a NomCom group, it's a nomination committee group that basically selects different positions in the board and our organizations on an independent basis, but the group of made of people from all these organizations that Chris just mentioned, and it's a very interesting committee. We can give you more information about that.

So we do have a newsletter that we send every month, and if you're interested in receiving this newsletter please do participate, I mean, subscribe to it. And we also went around and did a survey to check

---

what type of expertise we have in our region. So say we are dealing with something that has to do with allocation or internet governance that needs some kind of expertise we know who to go to and ask that question or that group of people.

In any case, I wanted to go down to the bottom right, the First North American School of Internet Governance. This is going to start next week, the name of it is [inaudible]; this is going to be going to send next Wednesday and it will go from Wednesday until Friday. This is going to happen the three days before the ICANN meeting, and I invite you to follow us on Twitter on social media.

Gladys Maldonado is participating, I'm not sure about the other people, but there are going to be about 30, 31, 32 students and about 20 faculty members are going to come across the three days to talk about different issues of internet governance, internet eco system, and again we're going to talk about how you can engage with not only ICANN but with all the organizations that are part of the eco systems on the internet. So that's about it, Glenn, do you want add anything? I'm done, thank you.

GLENN McKNIGHT:

Thank you, and you can see this slide how to get involved; we'll be having a booth at the ICANN village and there will be literature in English and Spanish. There will also be other people at the booth from different RALOs to meet as well. And it would be a folly for me not to acknowledge that Vanda, who has been a spearhead for women in DNS at ICANN, she has a number event going on, but please reach out to

---

Vanda's group, they do have either a breakfast or a cocktail, I'm not sure, maybe staff can let me know the times but if any of you are staying for the ICANN event, make sure you take the time in your calendar to attend the women in DNS event.

Okay, let's follow back where we are, and I'm sorry Siranush, it's so late, I understand it's midnight where you are, so if you have your mic, we'll turn it over to you.

SIRANUSH VARDANYAN: Thank you Glenn, can you hear me?

GLENN MCKNIGHT: Yes we can, thank you.

SIRANUSH VARDANYAN: Thank you. Welcome everyone and I'm here to welcome you in North America School of Internet Governance [inaudible]. I am the Fellowship program manager at ICANN, and I'll be delivering information, a presentation for all of you on the second day of the program and to introduce you to the Fellowship NextGen and newcomers program as [inaudible] journey of ICANN and how we work with the program. I haven't prepared any presentation for today's call but there will be a presentation for you with a detailed overview about the Fellowship NextGen and newcomers program.

Before that, I would just give a couple of hints of what mainly the Fellowship is, and it's actually the global capacity development program

---

in ICANN, and there's an online application form for three times a year, to come and participate in ICANN meetings, and one meeting during the year which is a quality meeting, it's open only for the month of the program. Those who have been a part of the program at least once, they are eligible to apply, so they are for newcomers to apply to the online applications process. But we are implementing the regional newcomers pilot which means whenever the quality forum takes place in the region only, the newcomers from that region maybe selected to participate.

With that, I also would like to give some advice before you come to your first internet governance, to go to ICANN website and research the fellowship and mentors program and find about the terms and conditions and how to deal with people in the selections process. There's information about how we run this program, and you will hear more on that from me during that in Puerto Rico. And looking forward [inaudible].

GLEN MCKNIGHT:

Great, thank you so much, Siranush, and I appreciate you staying up so late. We have Deborah on the call as well, and she's not in the agenda but she runs the NextGen and I'm just going to turn over to Deborah to say a few words. Okay, Deborah, we don't hear you can you try that again? Okay, she's trying to connect but when she does connect we'll turn back to her.

So again, I'd like to recognize in the fellowship program, Siranush actually became the chair for APRALO, as an example, there's been a

---

numerous number of people that have gone through the fellowship program, have taken leadership role. Leon particularly from Mexico, he was once or twice the Fellow but he's on the existing board as well currently. Deborah, can you try again? Okay, I am not getting Deborah, so what I'm going to do is open it up to questions, and if Deborah does get a mic she'll just jump right in. So Mario is going to try to give her a shout and maybe she can come in on Adagio.

So if you want to put up your hands if anyone is on Adagio you'll have to just shout out because I won't be able to see your hand, so anyone have any questions for any of us on the call today?

DEBORAH ESCALERA: Hi there, I think I'm connected now.

GLEN MCKNIGHT: Okay, great, Deborah go ahead.

DEBORAH ESCALERA: Hi, so this is Deborah Escalera, hold on one second; I need to...I'm getting a feedback here. So I run the NextGen program and also along with [inaudible] -- I'm sorry, the Newcomer, and so right now -- are you able to hear me?

GLEN MCKNIGHT: Yes we can, Deborah.

---

DEBORAH ESCALERA:

Okay. And so right now I have extended the NextGen application for ICANN so I just wanted to put that out there. So we are looking forward to having the group at ICANN 61, I just wanted to make sure that we invited everybody to the presentation, and the days are Monday and Tuesday, they are on the agenda, those are open sessions, I want to make sure that we get as many people as we can to attend those sessions.

Typically we've had very low attendance during those presentation days and we want to make sure that we put that out there and that we get a lot of the community members and staff members to attend those presentation days for the NextGen. We want to make sure those are attended. Let me pull up the rooms and dates, one moment. So it's Monday and Tuesday, presentation dates will be taking place and on Monday location 208 from 1300 to 1600, and then on Tuesday the presentation is 208A from 1300-1600.

And so that will be taking place on Monday March 12<sup>th</sup> and Tuesday March 18<sup>th</sup>, and then also Siranush and I will be hosting our Newcomers day, and that is taking place on Sunday March 11<sup>th</sup> from 10:30 until 1615 in ballroom A. And then they can invite everybody to that, and that goes into all those channels and even those who maybe haven't been to a meeting in quite a while and maybe feel like they need a refresher, it's a good idea to visit that as well.

And then I don't know if anybody has any questions about the NextGen or about the newcomers program?

---

GLEN MCKNIGHT:

Okay, it's open to anyone to ask Deborah, we'll start off with Deborah and work our way backwards. Anyone have any questions for Deborah on the Newcomers and what to expect from that, and also the NextGen and the application dates for the next round? It's a silent group Deborah.

Okay, going once, twice, okay. Well thank you Deborah and thank you Siranush for that information. I got bits and pieces on times and room numbers, perhaps I can get an e-mail and I can promote it and I'll be happy to attend that, so that's on Monday and Tuesday for you Deborah, that's great, so I'll make sure a point that I'll come in for you.

Okay so I want to open it up to just any question for anyone, whether it's for Joe or Chris or myself, Eduardo, anyone have any questions?

Okay, it's a silent group, so I'm going to turn to Joe and Chris, any other final comments that you'd like to share?

CHRIS MONDINI:

No, I would just encourage people at this early stage to go to the ICANN 61 website, have a look at the schedule, it's pretty to navigate, you can create an account and also there's a downloadable mobile app where you can plan your program, and events to your calendar. A lot of them may seem hard from the descriptions to tell what they relate to but if you click through, there should be a short summary description, and of course any of us here on this call are very happy to give you advice based on what you're interest areas may be, so I'm happy again for the organizers to have connected all of us on this call.

---

GLEN MCKNIGHT: Thank you, any other comment, Joe?

JOE CATAPANO: Not from my side, just we look forward to seeing everybody at the North America school and of course at ICANN 61.

GLENN MCKNIGHT: Great, thank you. Okay I'm going to turn to Eduardo.

EDUARDO DIAZ: What I would really like to—thanks everyone for --sorry for that, but it sometimes happens—for participating and taking your time and participating here. Glenn, I really appreciate very much that you put this thing together. I think these are unique opportunities for people to learn what's coming and learn a little bit more about ICANN.

ICANN is a complex organization I guess like any other one, but once you understand what it does and understand the multi-stakeholder environment and how it works, it really, really makes a lot of sense, and really, really, really helps you in doing more things outside the immediate ICANN in applying these ideas of the multi-stakeholder and all the domain missions of ICANN. So thank you so much for coming, Glenn?

---

GLENN MCKNIGHT: Great, thanks so much. I have a couple of minutes and I just wanted the  
flaw for me not to acknowledge our excellent staff; Heidi or Sylvia, did  
you have anything you wanted to add or comment, or any pearls of  
wisdom you want to share with the attendees?

SILIVIA VIVANCO: Hello Glenn, this is Sylvia, thank you everyone for joining today's call, as  
my colleagues previously mentioned I encourage you to pick out the  
schedule, there are many different sections of course for you to join, it  
would great to welcome you at any of the At-Large sessions, they are all  
public, they are published there and you can see the agenda and of  
course joining us at the NARALO celebration -- we are celebrating  
actually 11 years, so it's a great time to get together and meet people  
and network, and so we welcome you there, [inaudible].

So with that, thank you Glenn and NARALO leaders for organizing and to  
my colleagues for joining today's call and to everyone for attending.

GLENN MCKNIGHT: Thank you, and yes Eduardo, you did forget about that celebration,  
that's going to be a great event, wonderful Puerto Rican music I  
understand, Eduardo?

EDUARDO DIAZ: Yep, everyone will be surprised.

---

GLENN MCKNIGHT:                   Excellent. Okay folks, I think we've done a great job and I thank you all very, very much for joining us today and we'll be sharing this presentation and recording today for those who were not able to attend today. So Mario, that will conclude the call today, and again, thank you for joining. Bye everybody.

MARIO ALEMAN:                   Thank you, Glenn; thank you, everyone. This call has been adjourned, please remember to disconnect all remaining lines. Bye-bye.

**[END OF TRANSCRIPTION]**