YEŞIM NAZLAR:

Good morning, good afternoon and good evening to everyone. Welcome to the NARALO Education Working Group call taking place on Thursday, 11th of January, 2018 at 16:00 UTC. On our call today we have Alfredo Calderon, Kirstin Doan and John More. We haven't received any apology for today's call, and from staff we have Heidi Ullrich, Silvia Vivanco and myself, Yeşim Nazlar.

Before we start, I would like to remind everyone to state their name before speaking for the transcription purposes, please, and now I would like to leave the floor back to you, Alfredo. Thank you very much.

ALFREDO CALDERON:

Thank you, Yeşim. This is Alfredo Calderon for the record. Welcome to all of you on Adigo and on the AC room to this meeting, which I expect to be a short meeting. I would like to start off with Eduardo; can you hear us, Eduardo?

YEŞIM NAZLAR:

Eduardo is not on the call at the moment.

ALFREDO CALDERON:

Okay, so I'll try and [CROSSTALK].

Okay. Well, thank you. This is Alfredo Calderon again. So I'll give you all a background of what the intention of this working group is based on what Eduardo, the new chair for the North American region At-Large organization, has in mind. Basically, what we want to do is in each

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meeting, each monthly meeting we have in NARALO, have a short webinar not more than 15 minutes, where we discuss a specific topic, and the idea is to educate us all on that topic and then have 15 minutes of questions and answers from the audience to the experts so that we as a group, as NARALO, can decide if we think that is an issue that we want to address in terms of writing out our comments requesting that we work on a PDP or a policy for that or anything.

It could be that we decide that it's not part of the mission of ICANN, so we just heard, we learned about it and we agree that it's not an issue, it's not a concern, it's not within the mandate or the mission of ICANN so we leave it at that. But if we think that there's something that we want to react to and based on the discussion, then we decide if we're going to bring it to the group, to NARALO, and NARALO makes a decision on that. So that's basically the idea.

I also want to mention that I participated in the At-Large Capacity Building session meeting that we had yesterday, and they're setting up webinars, they're setting up one to one-and-a-half webinars so that everybody that's interested in looking at those topics once the chairs like Tijani and the group publishes them. You can look at them and see if we want to take one of those topics or one of those themes and bring it to NARALO, because we think that it's pertinent to us as an organization.

The other thing that came up in the meeting, in the capacity building meeting, was that we as a group, as a working group, as an education working groups, we can have our own webinars. As we've done or we're going to as snippet webinars, but we can also request to have one

hour webinars and the At-Large capacity building group will help us implement it so we can offer it to our membership, our region or to all the RALOs in the world.

So basically that's the background, that's what we're trying to implement. This month we have the first webinar. My perception was that it was successful in terms of having someone speak on the topic. We had a great crowd that came out and had some good questions and we had some good answers from Mark, and we also made a decision that it wasn't within the mandate of ICANN so we're not going to write a comment or anything regarding that topic because there are other organizations that are dealing with that topic, which was net neutrality.

So basically that's it. Does anybody else want to comment or add something regarding that, that was in the meeting, NARALO meeting? I can't see you if you're in Adigo, so you have to shout out so I can.

SILVIA VIVANCO:

Alfredo, this is Silvia. I just wanted to comment on this topic. You know, there is an At-Large capacity building working group, which is going to launch a series of webinars for the entire community, for all of the At-Large. So the suggestion would be perhaps to make sure that the topics, they could even be the same but they have to be approached [inaudible] on the North American region so as not to duplicate perhaps, you know.

That's something to take into account and once Tijani, who's the chair, is compiling all the topics and once we see all the list of topics, I can

send the link to you so you make sure that the small webinar within NARALO are perhaps, you know, not quite the same. Thank you.

ALFREDO CALDERON:

Yes, thank you. This is Alfredo Calderon. Thank you, Silvia, for that comment. Actually, that's what is going to happen. That's why I have decided to become sort of a liaison between our group, our working group, and the At-Large capacity building so that we can have somebody that can report back to this group what that group is doing and we can also submit some recommendations.

And basically, the idea is -- like for example, if we're going to talk about the GDPR, which is a big issue worldwide, we can do a 15-minute webinar on what it is about, how does that impacts North America and if we as a group think that we should have more information, then we can have a full At-Large capacity building webinar that drills in the details, or if we are going to write some form of comments regarding that on how it can be implemented in the North American region based on the experience that people in North America have. So yes, I agree with you, Silvia, on that.

Anybody else has any comments to make on that point?

Okay. So the agenda that we have after the roll call and what I mentioned to give you an idea of the background of what's going to be discussed, I have about two minutes for each of the members online on the call to give all of us an idea of what are their backgrounds and see if we can use that background experience or expertise to help us design

the topics we're going to set up in the webinars. So let's start off with Kirstin.

KIRSTIN DOAN:

Thank you, Alfredo. Yes, thank you so much. I work for a cybersecurity company. I focus mainly on brand and trademark issues, including domain issues and domain violations, which ICANN is a large part and controlling factor in my work. We are interested in the clients and my company is interested in how to pursue violations, especially domain violations, how to quickly eliminate brand problems especially when it comes to domain and domain squatting and other types of abuse, like using company's brand to track people for malicious download or just in general trademark and brand violations.

Companies include telecom companies and include pharmacy, pharmaceutical, all industries are interested in protecting their brand and protecting their customers. So I think ICANN is a—they need proper representation to speak to ICANN about the issues that they have been encountering and how we can combat these kind of frauds and trademark frauds, and that's it.

ALFREDO CALDERON:

Okay. Thank you, Kirstin. John, are you there?

JOHN MORE:

Yes, I am. This is John More. I'm with the DC Chapter of the Internet Society, but in another life I was a professor of Ancient History. I also have been very involved in community activism, so I think my interest is

really on what education means for increasing awareness of the issues and solutions, and I'm working on a collaborative way on basically exposing people to issues and stuff which I've done in the DC community when I was working on issues here.

ALFREDO CALDERON:

Okay. Thank you, John, and thank you, Kirstin, for that. On Adigo, we don't have Eduardo, William or Glenn. Is that correct?

YEŞIM NAZLAR:

Hi Alfredo, this is Yesim speaking. It's correct.

ALFREDO CALDERON:

Okay.

YEŞIM NAZLAR:

Eduardo and Glenn are not on the phone bridge, [inaudible].

ALFREDO CALDERON:

Okay, thank you for that. So then, going on with the agenda, we have to review what are our tasks, what are we supposed to be working on, and I guess, John and Kirstin, you're on the AC so you can look at the link that Silvia has on the bottom in the chat.

We have set up a Wiki and, Kirstin, can you bring up that Wiki so we can see what are the tasks we have to work with? There's basically three points that we have to keep in mind as we go on working in this group,

and hopefully, for the next meetings we will have Glenn, William and Eduardo joining us. Silvia, are you bringing up the page?

SILVIA VIVANCO:

Yup.

ALFREDO CALDERON:

Okay, sure.

SILVIA VIVANCO:

Sorry, it takes a while to convert to the PDF. It's coming now.

ALFREDO CALDERON:

Okay. So basically, we have three responsibilities. The first one has to deal with identify issues that have impact on ICANN's mission in the NARALO region and prepare multimedia educational materials to highlight some of the issues and consequences in layman terms.

This is something that came up because previously there's been discussion that everything we're doing in ICANN and NARALO is for people that aren't newcomers, that are people that are experts in the topics or the issues that ICANN has, and if we want to outreach and engage other people, we have to start explaining to them in simple language something that they can understand, digest what's going on so that later on we can also get them more involved in ICANN's, and NARALO's in this case, issues.

I was wondering if you have any concerns with that responsibility? John

or Kirstin? Yes, John?

JOHN MORE:

Go ahead, Kirstin.

KIRSTIN DOAN:

It is a good idea. People may not be aware of lots of—I mean, it's very technical. The issues that ICANN deals with it's very technical, so being able to explain and to educate people in terms that they can understand, it helps engage more people into the ICANN's mission.

ALFREDO CALDERON:

Okay. Thank you, Kirstin. John?

JOHN MORE:

Yes. So I think that I've spent a lot of my life trying to translate legal stuff into plain English and I'm a big believer in this and I do think that I think it's an extremely important thing to do, and I think there are certainly ways of doing it both by illustration—I mean, we can look at various types of illustration as well as the actual wording of descriptions, so I think it's a great task. I'm happy to help work on it.

ALFREDO CALDERON:

Thank you, John, and actually, I hope to have your expertise helping us out translating all those terms and concepts into something that even I can understand, which I'm not a lawyer, so I know how that goes.

Especially when we're talking about a policy that we first do a lot of laws and anything like that.

Okay, anyway, number two. We also have to coordinate with staff to provide editorial help if we decide that we want to work on statements and comments for the At-Large advisory committee and/or any other group that we think is suggested or recommended.

So I think that's straightforward, that's something that happened in the meeting we had with NARALO and the presentation that Mark did. He talked about neutrality, and when we had a period of questions and answers, the group decided that we as an organization, it's not within the mission of ICANN, it's not within the mission of NARALO, so we don't have to work on statements or comments relating to that issue. As I mentioned to Kirstin, there are other groups, other organizations that deal with that, but it's not within the remit of ICANN.

So that sort of thing is going to happen if we decide that there's something we have to develop. I hopefully will see Silvia and the rest of the staff to help us out with that, and I don't think that anybody is going to disagree with that.

And number three, we're going to coordinate with staff for the preparation and the publishing of educational materials for the region if that is something that we also feel that it's necessary to do, and I'll give you an example. Right now, we have the ICANN61 meeting in San Juan, Puerto Rico and we need to work on translating into Spanish some of the material that is in the region that NARALO has; so we can print it out in Spanish, so we can hand it out to all the Hispanic or the Spanish

speaking people that we expect to have in Puerto Rico. So that's something that staff, as we move on, can help us see how we can do that in a way that everybody can understand it in Spanish.

So basically, those are the three responsibilities. John and Kirstin, do you agree with what you see?

JOHN MORE: Certainly. This is John. Yes, I do agree that it's a good goal and will be

very useful.

ALFREDO CALDERON: Thank you. Okay, great.

JOHN MORE: Just one thought I had on the Puerto Rico is also perhaps trying to solicit

from other groups that already have Spanish materials, whether they

have materials that would be useful for this meeting.

ALFREDO CALDERON: Okay. Yeşim, can you help me out with this? Put that as an action item

to follow up with other groups that have material, educational material

if they have it in Spanish and they would like to share it with us?

SILVIA VIVANCO: Alfredo, this is Silvia. So the action item would be for—of course, there

are a number of documents already translated that we can search.

ALFREDO CALDERON:

Right.

SILVIA VIVANCO:

Yes, so basically we can coordinate. I can put myself on you to coordinate and to see what is already there; on ICANN's website actually, there are some documents, and now our community, we have LACRALO. Although the fact is, we don't have an updated flyer yet, but we'll look into that, so I put myself on that action item to coordinate with you, okay?

ALFREDO CALDERON:

Great. This is Alfredo. So in essence, we can probably start working on a repository resource in Spanish that we can use for ICANN and at the same time, see what they are doing in Spanish and we can have it available for North America in English.

SILVIA VIVANCO:

Sorry, Alfredo, I couldn't hear you. Can you repeat, please?

ALFREDO CALDERON:

Yes, sure, sure. On one end, we have to look into what LACRALO, the Latin American and Caribbean Regional At-Large Organization has available in Spanish for the ICANN61 meeting that we're going, which is going to be held in San Juan, Puerto Rico; because we're going to have a lot of Spanish-speaking people participating in that meeting.

On the other side, it would be great if we can see what Latin America has in Spanish so that we can work on translating it into English if we feel that it will be helpful for the North American region, in terms of being something simple that a layman can understand, can read, can digest and can serve as some form of engagement so that we can get more people involved in NARALO.

SILVIA VIVANCO:

Alfredo, yes. Hello, this is Silvia. We could also—I will get in touch with our colleagues from the GSE, Rodrigo De La Parra and [inaudible], and I know they work on Latin American issues with the stakeholders in the region so they may have already produced an interesting material, so we could use that.

ALFREDO CALDERON:

Great. That would be a great starting point for us.

SILVIA VIVANCO:

Thank you.

ALFREDO CALDERON:

Thank you, Silvia. Okay, going on back to the agenda. The next point we have in the agenda is, what are the possible topics? One of the things that we're doing are the snippet webinars in each meeting that was requested by Eduardo as a means of educational resource for our membership.

What topics do you think that we should explore and consider for the monthly meetings? And this is a rhetorical question because I'm going to follow up right now. In the General Assembly that we had in New Orleans last year, a list of hot topics came up. I don't know if, Kirstin, you're aware of that, but you can look for them, or Silvia or Yesim can help us and place the link on the chat. Because we could start off revising those hot topics and determining if it's worthwhile that we have some snippet webinars in the next meeting that we have in NARALO. That's one concern or one point.

The other one is that as a group, we can also use that to see if we should develop some printed material, some layouts, the concepts or terms that are within all those hot topics that we have identified.

Yes, thank you for that, Yesim. On the screen, you can see the list of hot topics that was actually also submitted to the At-Large capacity building working group to convert into webinars, at least one-hour webinars. So for example, there's a topic that has to deal with privacy, trust, surveillance, net neutrality that we start discussing that and so forth. So what do you guys think?

Hi, Glenn. [AUDIO BREAK]

Kirstin, John, Glenn?

KIRSTIN DOAN:

This is Kirstin. I think this is a good base. For my background, I'm especially interested in the cybersecurity area. I think we can narrow down the topics from the ones that we have gotten to include almost

everything. I mean, the topics are pretty universal, so if there is a specific topic, we can certainly fit it in here. Because it's really at this point, the topics are really general.

ALFREDO CALDERON:

Right.

KIRSTIN DOAN:

We have to narrow down more specifically if we want to really make it

usable for everybody.

ALFREDO CALDERON:

Right. Glenn, are you on the AC?

GLENN MCKNIGHT:

Yeah, I am.

ALFREDO CALDERON:

Okay. Well, welcome. John, you have a comment? I see your hand up.

JOHN MORE:

Yeah, I had one thought since just thinking on a specific one and that is we've had major disasters in the North American region and we're going to be meeting in Puerto Rico, and one issue I could see is really having a discussion of the role and possibilities, shortcomings in emergency situations of the communications networks.

I remember very distinctly Haiti issues with trying to get communications in, etcetera. So I think that might be an appropriate topic in a more narrow sense which is a form of security, but not the other kind of—but anyway, I just I'm just suggesting that as a possible topic.

ALFREDO CALDERON:

Okay, yeah. That's actually a very hot topic here in Puerto Rico, Haiti and the southern part of North America, California, Texas, Florida, New York and all that. So yes, that's probably a topic that we could cover.

Now John, since you mentioned that—Glenn, I see your hand up, I'll get it to you in a second—since you mentioned that, do we have someone that can talk about disaster recovery, give us an idea, a basic idea in 15 minutes within a NARALO meeting?

JOHN MORE:

It would seem to me that in the scope of the different folks either connecting to ICANN or ISOC or various organizations, that we would have someone who could do a description. I forget who -- I mean, we have some that probably went down to Haiti.

Again, I don't know myself specifically at the moment, but I would think we would certainly have a number of people that would be able to do a quick overview of the issue and solutions, etcetera, in 15 minutes because—I mean, it was in the news, but never in a concerted way.

ALFREDO CALDERON:

Right, and that's—this is Alfredo for the record. Basically, that is what we're looking into so we can start educating people within ourselves on these issues and see how we, as an organization, NARALO, can help out to solve whatever issue we think we can help out in.

Thank you for that, John, and Glenn, you have your hand raised, go ahead.

GLENN MCKNIGHT:

Hi, yeah. Glenn for the record. Thank you John for that suggestion. Yeah, we've been doing quite a bit on the IEEE HTC, that's the Humanitarian Technology Conference that we do in Seattle and in San Jose. We're doing it again in October, and one of the things that Satish and I submitted it to the beyond the net was Internet in the backpack.

So there's a bunch of really good case studies, people doing point-to-point emergency communication with ham radio. I just came from a friend's house just 15 minutes ago after dropping my wife off at the hospital and he's created a mobile kit with a battery and a communication to the cell tower for ham radio disaster mitigation. So that entire kit is available so yeah, I'd say it's apropos.

Unfortunately, the ICANN people aren't really deep into this idea, but as Mozilla has pledged a million dollars on a [inaudible] program providing internet access when a disaster happens is really clear, and you guys in Puerto Rico experienced it first and it's still a problem. You know, constant communication and if you're in the global economy and you don't have reliable internet you know what do you do?

I would be very interested to know the impact on the economy of not having reliable communication for the last 2 months in Puerto Rico. It's got to be devastating and we've seen cases many times when we read in ICT for development when you have broad introduced it into countries, the GDP is increased substantially.

So yeah, the problem is going to be doing this in 15 minutes so I think perhaps we can come up with three or four small examples of best practice and set the tone on why it's important and why it'll continue to be important I think is a valuable topic. Thanks.

ALFREDO CALDERON:

Thank you, Glenn, for that. It's Alfredo for the record. John, you have your hand raised. Go ahead.

JOHN MORE:

This is John More for the record. So I think that what Glenn just said shows that it is multi-faceted and trying to do the whole topic in one [inaudible], but you have the media emergency, the longer range and the intersection between power grids and all the rest of it, so I think it's really a general topic can be explored and has these other aspects to it. So I wouldn't try to do the whole thing in 15 minutes.

ALFREDO CALDERON:

Yes, John, I agree with you. This is Alfredo for the record. Yes, basically keep in mind that as John just mentioned, we only have 15 minutes so we have to be very specific on what aspects of disaster recovery we're going to cover.

As John and Glenn imply, this is a broad topic and we can divide it into different sections or phases, so again, we have to keep in mind that we don't want this to be too technical initially. We want to convey the message that this is not so difficult as it seems, and that the outcome would be that NARALO would probably work on some sort of project or initiative that have to deal with making internet more stable, affordable and accessible to everyone in the world, and get involved the governments, which is part of ICANN's mission.

Glenn, you're writing a lot of stuff, but John you have your hand raised. Go ahead.

JOHN MORE:

So just one thought of it since this is supposed to be related to the ICANN's mission, one of the questions I would have and I don't have the answer because maybe one of the benefits I have I am not technical; I learn, but I don't start out being technical, and that is what would the relationship between the domain name system and you know, the ability to create a quick topic or domain name for disaster? I don't know, but I'm just coming up with that. Should be put onto the list of things to look at in this area.

ALFREDO CALDERON:

Yes, John, thank you for that. This is Alfredo Calderon for the record. I agree with you and that's one of the questions that has to come out from the snippets webinar so whatever discussion we have in the meeting and if we're writing some educational material, it has to be incorporated into that.

The question is, is that part of the mission of ICANN? Can that affect in any way the domain names and this ability of root servers, etcetera that ICANN has as part of its operation? Do we need to be concerned on developing a comment or writing a suggestion or policy on that issue? So those are the outcomes that we should have.

As a sideline, we could probably decide to have some initiatives where we collaborate with other groups in developing projects like Glenn mentioned with IEEE or any other groups that we think that we could as a region, as NARALO collaborating? Comments? I see that we have John. I don't know if that's a new hand but—

JOHN MORE:

It's an old hand.

ALFREDO CALDERON:

Okay, so Glenn, go ahead.

GLENN MCKNIGHT:

Okay, so it is a bit of a stretch, and mind you, I do this project. I have the goTenna mesh network; I set up a mesh network and an off the grid system at our demonstration site, so I live and breathe this stuff so obviously, I think it's a great idea. The problem is the challenge within our mandate.

Now got to remember, we went ahead and decided that Puerto Rico is still a go ahead despite the hurricane and we called out for people for the next gen and we called our people for our School of Internet

governance and because of the you know real serious issues for people in Puerto Rico getting access, we had serious loss of opportunity for people. So you know ICANN couldn't do its job where in other areas it would be hundreds of applications for the fellowships, we—it was like insult on injury.

So in many ways it's ICANN's design is to reach the stakeholders and be an effective organization and it should be an effective organization not just in fair weather, it should be you know the message and participation for the end users in situations where everyone has an act and despite what the situation is. So perhaps that's one of the ways we can coach this is, is that it's a case study. You know how ICANN can come around and be effective going forward in areas where they're suffering.

That's just my immediate response to that. How it fits in with the core hot topic, that's a challenge. It's a serious, serious issue and we don't want future [inaudible] in these small little presentations, but mind you, net neutrality wasn't part of it either and we ended up having a very successful discussion on Monday. So you know, the community sees value and sees the merit for it but I think our job as a committee is to sort of how do we tie back ICANN's remit into the mix, so we need to have that connection, that DNA connection.

ALFREDO CALDERON:

Okay, Glenn. I was kicked out of the Adigo, so I couldn't hear anything you said except the last few words, so don't worry, I'll look at the recording and catch up on that.

Now, can you all hear me?

GLENN MCKNIGHT: Yes, we can.

JOHN MORE: Yes, yes.

ALFREDO CALDERON: Sorry for that. That's part of the de-facto recovery issues that we have

here still in Puerto Rico.

GLENN MCKNIGHT: I think what Alfredo situation's illustrates my point even though he

missed my comments.

ALFREDO CALDERON: So I think that our next steps should be to work on specifically what are

the areas or the topics that we as a group think should be our priority.

And Glenn, I know you have some experience with as you mentioned with all your working groups, your foundation and everything, all the things you do in Canada and around the world, and let's see how we can transfer that or translate that into something that we can offer as a case study or whatever in the monthly meetings so we can see how we can

fit that in.

And John, well, you're the lawyer, you have all the legal experience, so you probably figure out some of the topics or the issues with all the policies that are out there that we're supposed to comment on; the legal aspects of those documents or those policies that are out there.

How can we better understand the legal aspects of those and we can transfer that into a 15-minute presentation for the NARALO monthly meeting or even translate it into something that anybody can understand when they read it in a document or some sort of printed material or short BDO, or whatever we decide that is the best format to deliver that to everybody. Comments?

JOHN MORE:

That's a major challenge.

ALFREDO CALDERON:

Yeah, I know-

JOHN MORE:

But I think we have it within the community, people that are involved in policy not just on the narrow legal. I know one person I would turn to for a certain amount of it is Andrew Bridges, and he's got an incredible amount of expertise in this area. So yes, I accept your task.

ALFREDO CALDERON:

Okay, thank you for that, John. So Glenn and Kirstin, let's look at the topics we have, let's look at your experience and your background in

your areas, and try to be more specific, drill down into something that we can develop and convert it into something that we can present in the monthly meetings in 15 minutes, and something that we think we can find or help simplifying it and convert it into something that everybody can understand in our region in NARALO. Glenn, I see your hand raised, go ahead.

GLENN MCKNIGHT:

Yeah, I'm going to suggest two things. One on cybersecurity, I would suggest Olaf Kolkman. He's the CTO of ISOC; he's responsible for collaborative security on ISOC. They're doing some very interesting work on security issues and it has importance right across the board. So if we could arrange him to be just like Mark [inaudible] did a short presentation on net neutrality; I would suggest looking at him doing a presentation.

And second thing on universal access; perhaps we need to address the issue of the broadband issues for disabled or special needs people. We should look at Judith, whose probably a good person to reach out to someone in the community. The Pew Internet Research body, it has done some very good work in US on the issue of broadband access and universal access. It might be worth approaching them to do a short presentation. So those are two immediate sessions that I think has value.

ALFREDO CALDERON:

Okay. This is Alfredo Calderon for the record. Glenn, since you mentioned those topics and you have an idea of the resources to use,

could you take care of contacting them with that and see if they are available for the upcoming meetings? Probably February and March, or March and April? Taking into account that we'll be in ICANN in March.

KIRSTIN DOAN:

When you're talking about cybersecurity, are you talking about network wise or just human cybersecurity or what are you looking for? I'm sorry, this is Kirstin. What are you looking for specifically, Alfredo? Because our company does cybersecurity, but I'm interested in knowing what specifically you guys want to know about cybersecurity. Are you talking about like every day the things that you should be aware of, phishing or social engineering? So it's a broad topic.

ALFREDO CALDERON:

Yes.

KIRSTIN DOAN:

Each topic can be given 15 minutes or more so I'm interested in knowing what just specifically you guys want to know.

ALFREDO CALDERON:

Sure, Kirstin. All of the above.

KIRSTIN DOAN:

Well, if you guys want, we do specifically cybersecurity, so I can have our experts who know about the dark web, the general web, the open source web, things that you need to watch out for as an individual who

surfs the internet. Let me know what topic it is and I will get people within our company who have years of experience working in this field to give a presentation for everybody.

ALFREDO CALDERON:

So there you go, Kirstin. You can actually be the cybersecurity expert or coordinator to set up two or three short webinars on specific topics within cybersecurity for phishing or whatever. I mean, you're the expert.

You keep in mind that some of us are not technical people like John. I'm a chemist so my technology background is what I've learned through the years and taking a couple of courses and webinars. So think about that, so if you want to do that, Kirstin, you're welcome.

KIRSTIN DOAN:

Okay, I can help coordinate the cybersecurity topic for our presentation.

ALFREDO CALDERON:

Okay, sure. Glenn, I see your hand raised go ahead.

GLENN MCKNIGHT:

Thank you, Kirstin; if you can do that instead of me chasing Olaf and it keeps it within house, that's great. I think you do bring something out with qualifying questions: who, what, where and how. I think there might be a value, Alfredo, is to come up with a template. How long, what the topic is, the question period, what resources are providing

because I do a newsletter and I still don't see the net neutrality slideshow that was done and to do a short synopsis of that session for the newsletter is great. So that you can only do a 15-minute session as just a teaser but the additional value added materials should be there.

So question to you is do we have a page where we're actually having the shared resources on each of these sessions and the schedule, so I can put it into the schedule newsletter as well what each of the topics are and then a link to the Wiki page. Do we have that?

ALFREDO CALDERON:

We don't have a repository of all the resources. I don't know if we should set up something within the Wiki we have as a working group or something separately. That's up to you guys, whatever you decide so staff can work on that. So what do you think? Suggestions?

GLENN MCKNIGHT:

I think so you just provide a link to the page. Perhaps we can just advance that page a little bit to have the schedule. It's possible. Yeah, we can work with that page.

JOHN MORE:

Yeah, I agree.

ALFREDO CALDERON:

Okay, so staff will help us out in organizing that Wiki so that if it has different sections then we can have the resource there. I was

wondering, Silvia or Yeşim, from the Monday NARALO meeting, I know that Mark had some PowerPoint or some slides and PDF, and he shared them with us.

I don't know if you can also, in the resource section, start posting them under a section that says resources used and the topics. Net neutrality, this is a PowerPoint presentation for the resources used as well.

SILVIA VIVANCO:

Yes. Hello, yes, this is Silvia. We have that presentation technically, so what we can do is post it on the working group, on this working group Wiki page up to the title, and on the title date, the topic so you have this for every month. So we can do that as an action item.

ALFREDO CALDERON:

Great. Yes, this is Alfredo Calderon. Thank you for that, Silvia. I will appreciate that. So we're almost at the top of the hour, so we more or less have some ideas of some topics that we can work on and we have a couple of coordinators that will help us out identifying what we're going to do in the upcoming meetings, NARALO meetings.

We also need to think about once we gather all the resources that are available out there, how can we look at them and see if we can simplify them into layman's terms checks so that everybody can understand them.

So for the February meeting, do we have any specific topic that we would like to present to the audience, or are we going to wait until everybody contact key people, or Kirstin, do you think you can have

somebody available for the February meeting that can present to us in 10, 15 minutes and be available for questions and answers?

KIRSTIN DOAN: Sure. What date in February so I can coordinate?

ALFREDO CALDERON: This is Alfredo for the record. Glenn, when is the February meeting?

What date?

GLENN MCKNIGHT: It's always the second Monday of the month. In February, that will be

February 12th.

ALFREDO CALDERON: Okay, so the target is for February 12th at 20:00 UTC, right?

KIRSTIN DOAN: Okay, so I'll have—are you guys interested in phishing malware? I think

phishing would be like the most universal subject that people can understand or could be a victim of, especially there's all sorts of types of

phishing, so something that individually everybody should be aware of.

ALFREDO CALDERON: Okay, great. Keep in mind that whoever is presenting has to keep in

mind briefly has to give us a background, what is the impact it has in

society and is it within the realm of the mission of ICANN as well.

KIRSTIN DOAN: Okay.

ALFREDO CALDERON: So that's part of the template that Glenn was talking about. The areas

that we have to cover when we're discussing whatever topic we're

discussing in the webinars, okay?

KIRSTIN DOAN: The background, the impact to society and whether it is within the

realm of ICANN.

ALFREDO CALDERON: Right.

KIRSTIN DOAN: Okay.

ALFREDO CALDERON: And that's the line we're going to follow for everything we try to

develop or [inaudible] write or prepare educational materials within

NARALO. Okay, so guys, it's almost 1 o'clock. Do we have any other

business that we want to cover? Glenn, you have your hands up.

GLENN MCKNIGHT:

Yeah, we have William Cunningham as one of our members. He's very interested in urban youth, particularly Black or African-American in a digital divide, so I think he would be more than happy to do one of the presentations and it deals with universal internet actions as well so I'm just throwing that out as a suggestion.

ALFREDO CALDERON:

This is Alfredo for the record. Thank you, Glenn, for that suggestion, I think it's a good idea. Could you do me a favor and contact him and ask him to contact me, because my internet, my telecom is always inconsistent; I'm not sure that I'll be able to get in touch with him.

GLENN MCKNIGHT:

Okay. I'll do it.

ALFREDO CALDERON:

And we'll see what we can set up. So for February we have, Kristin is going to work on something in cybersecurity, phishing or something similar to that, and Kirstin, whoever presents, if he has some slides, three or four slides, make sure that Silvia or Yeşim receive them beforehand, and if he or she isn't familiar with the AC room, the Adobe Connect, they rehears before how to access it and all those features. Okay?

KIRSTIN DOAN:

This is Kirstin. Yes, okay. Thank you. I will contact—I will send slides in advance to Silvia, and we'll try to do a rehearsal before we do the presentation as well.

ALFREDO CALDERON:

Great. So something that we have to resolve is are we going to meet on a monthly basis or do you feel that we should meet every 2 months? Suggestions?

KIRSTIN DOAN:

How often are we doing the presentations? I mean, how often are we slotted to do the presentations?

ALFREDO CALDERON:

As often as we want. Eduardo suggested that in every meeting we have one, so we're talking about one per month. We can also work offline through emails and the mailing list, and work on the topics and decide if we're going to meet that month or do it all through email.

I know we're a small group and, you know, I don't want to overwhelm everybody with a lot of work. Probably as we go on, we'll have to do more, but I don't know, so you guys tell me what are your feelings on that?

KIRSTIN DOAN:

I agree with John. Once a month is good so that even if briefly so that we can update to see if they're—check in to see if there's anything that we need to do.

ALFREDO CALDERON:

Okay, sure. Okay. So Yeşim, let's set up the 12 o'clock -- not 12 o'clock, it's what 16:00 UTC, okay with all of you? On a day like today, Thursdays? Second Thursday of the month? So Yeşim, let's set it up for the monthly call the second Thursday of the month at 16:00 UTC and see what happens. Okay?

YEŞIM NAZLAR:

Noted.

ALFREDO CALDERON:

Okay, so it's 1 o'clock—it's almost, time is up. I want to thank Glenn, John and Kirstin for being in this meeting. We'll keep in touch. Remember the action items we have in place so we can have somebody for the next upcoming NARALO meeting. Kirstin, which would be before we have our next monthly meeting as the educational working group so good luck with that and we'll keep in touch through the mailing list. Thank you all and see you all next month during the next call. Thank you.

KIRSTIN DOAN:

Thank you.

YEŞIM NAZLAR: Thank you. Bye-bye.

KIRSTIN DOAN: Bye!

YEŞIM NAZLAR: Thank you, all. This meeting is now adjourned. Have a lovely rest of the

day. Bye-bye.

[END OF TRANSCRIPTION]