Recommendation	Status (% completed)				Estimated Completion	Comments 2013	Status 2017	Action needed FY 2018
	25%	50%	75%	100%				
1. Common response and statement mechanism				X	Completed	Adopted by the ccNSO Council 22 June 2011. Published at: http://ccnso.icann.org/about/guidelines-ccnso-statements-procedures-jun11-en.pdf	Updated 2016	
2. Translation of key documents				X	June 2013	Based on survey, no further action needed	Assuming data survey till valid no further action needed.	To be replaced by and supported live captioning of meetings in near future
3. Voluntary translation					Oct 2012	No further action based on results assessment under recommendation 2.	Based on survey: To difficult to manage in systemic way. None reliable method	
4. New Services	No action needed See below Evolution of the ccNSO related services by definition through the members requirements and needs. Example TLD-OPs							
5. Attract GAC operated ccTLD's in ccNSO				X	June 2012	introduction session scheduled at Prague meeting to inform GAC members.	No further action needed	
6. Collect Input from registrars and registrants	No action needed							
7. Introduce collaboration tools				x	Completed December 2011	In December 2011, the closed wiki space was launched for discussion and collaboration for the ccTLD community. ADOBE connect and wiki spaces have been made available as standard tools for WG's	No further action needed, wiki space currently standard practice. Maintained by ccNSO secretariat, Google docs introduced, as well as webinars.	
8. ICANN to provide collaboration tools	No action needed Tools are provided (ADOBE rooms, Wiki spaces, remote participation meeting rooms etc.)							
9. Limit number of terms of councilors	No action needed Decided against it at the time. Continuity ccNSO major concern. By definition Council is diverse							

10. Clarify roles chair, vice-chairs and councilors				x	Completed	Adopted by ccNSO Council 23 March 2011. Published at: http://ccnso.icann.org/about/guidelines.htm	Guideline updated to take into account EC and other changes.	Needs further update to reflect additional roles Councillors (member ECA, Rejection Action Manager etc.)
11. Involvement of ccNSO in ICANN's Budgeting processes	No action needed Role of ccNSO SOP Committee updated Reflects is ability to submit rejection action petition and coordinate with comparable groups other SO/ACs							
12. Develop work plan/policy road map				X	Completed	Adopted by ccNSO Council 22 June 2011. Published at: http://ccnso.icann.org/about/guidelines.htm	Guideline updated	By Council workshop propose 2018-2019 work plan

Internal Accountability:

Proposals/ recommendations CCWG WS 2 group:

https://community.icann.org/pages/viewpage.action?pageId=59643284&preview=/59643284/71602406/CCWG-Accountability-WS2-SOACAcct-FinalReport-20170927.pdf

Includes Good Practices: check whether ccNSO meets good practices

Accountability Survey:

https://ccnso.icann.org/sites/default/files/file/field-file-attach/2016-12/accountability-survey-results-30jun16-en.pdf