

**ICANN Leadership Training Program 2018**  
 Sheraton Puerto Rico Hotel & Casino - Laguna Room

| Preparation                                                                                                                                                                                                              | Time  | Day 0 - Tuesday 6 March                                     | Day 1 - Wednesday 7 March                                                                                   | Day 2 - Thursday 8 March                                                                                                                                                                          | Day 3 - Friday 9 March                                                                                                                                          | Time  |
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| Participants should take course <b>102.1 Introduction to ICANN</b> on ICANN learn prior to the face to face programme. Please go to <a href="https://learn.icann.org">https://learn.icann.org</a> to access ICANN Learn. | 9:00  |                                                             | Welcome session passing directly to the intro of each AC/SO/SG<br>[Incite Learning / community facilitator] | Cross-community topic discussion<br>[Community facilitator]                                                                                                                                       | Facilitation Skills: Handling disruptive behaviors with an emphasis on how to maintain control without being controlling at ICANN<br>[Incite Learning]<br>Break | 9:00  |
|                                                                                                                                                                                                                          | 10:00 |                                                             | Break                                                                                                       | Break                                                                                                                                                                                             | Break                                                                                                                                                           | 10:00 |
|                                                                                                                                                                                                                          | 11:00 |                                                             | Continuation of the AC/SO/SG intro session                                                                  | In depth review of topics before the Board<br>[Board member]                                                                                                                                      | Facilitation challenges: Breakouts discuss specific meeting challenges and get advice using solution circle method<br>[Break out session facilitators]          | 11:00 |
|                                                                                                                                                                                                                          | 12:00 |                                                             | Lunch                                                                                                       | Lunch                                                                                                                                                                                             | LP Program Ends                                                                                                                                                 | 12:00 |
|                                                                                                                                                                                                                          | 13:00 |                                                             |                                                                                                             |                                                                                                                                                                                                   |                                                                                                                                                                 | 13:00 |
|                                                                                                                                                                                                                          | 14:00 |                                                             | Continuation of the AC/SO/SG intro session                                                                  | Facilitation Skills: Handling conflict and mediation at ICANN<br>[Incite Learning]                                                                                                                |                                                                                                                                                                 | 14:00 |
|                                                                                                                                                                                                                          | 15:00 |                                                             | Break                                                                                                       | Resistance / conflict / mediation breakouts: These breakouts will focus on collaboration skills applied to conflict situations using ICANN specific scenarios<br>[Break out session facilitators] |                                                                                                                                                                 | 15:00 |
|                                                                                                                                                                                                                          | 16:00 |                                                             | Spy exercise<br>[Incite Learning]                                                                           | Break                                                                                                                                                                                             |                                                                                                                                                                 | 16:00 |
|                                                                                                                                                                                                                          | 17:00 |                                                             | Closing                                                                                                     | Understanding policy development, policy advice and public comment processes [Staff or community facilitator]                                                                                     |                                                                                                                                                                 | 17:00 |
|                                                                                                                                                                                                                          | 18:00 |                                                             | Facilitators meeting                                                                                        | Closing                                                                                                                                                                                           |                                                                                                                                                                 | 18:00 |
|                                                                                                                                                                                                                          | 19:00 |                                                             |                                                                                                             |                                                                                                                                                                                                   |                                                                                                                                                                 | 19:00 |
|                                                                                                                                                                                                                          | 20:00 | Welcoming Drinks [San Geronimo Room - Sheraton Puerto Rico] | Socialising activity [San Felipe/San Cristobal rooms - Sheraton Puerto Rico]                                | Joint dinner                                                                                                                                                                                      |                                                                                                                                                                 | 20:00 |
|                                                                                                                                                                                                                          | 21:00 |                                                             |                                                                                                             |                                                                                                                                                                                                   |                                                                                                                                                                 | 21:00 |
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| ICANN Orientation - Joint session | Facilitation skills - joint session | Facilitation skills - Break out session | Social programme |
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