

Customer Standing Committee
(CSC)
Charter Review

What is the CSC?

From CSC Charter:

“The mission of the CSC is to ensure continued satisfactory performance of the IANA function for the direct customers of the naming services. The primary customers of the naming services are top-level domain registry operators, but also include root server operators and other non-root zone functions.”

“The mission will be achieved through regular monitoring by the CSC of the performance of the IANA naming function against agreed service level targets and through mechanisms to engage with the IANA Functions Operator to remedy identified areas of concern.”

Background

- The CSC was established as a result of the IANA Transition
- The CSC Charter requires a review of the Charter one year after the first meeting of the CSC
- The review is to be conducted by representatives of the ccNSO and RySG:
 - Martin Boyle and Abdalla Omari
 - Keith Drazek and Donna Austin
- Any amendments to be approved by the ccNSO and GNSO Councils
- The CSC conducted its first meeting on 6 October 2016

Purpose of review & Scope

Purpose of review

- To consider whether the CSC Charter provides an adequate and sound basis for the CSC to perform its responsibilities

Scope of review

- Does the Charter enable the CSC to fulfil its role and responsibilities as envisioned?
- Are there any aspects of the Charter that are ambiguous that require amendment?
- Are there any additional work items of CSC that should be captured in the Charter ?

Not in scope of this review

- Effectiveness of the CSC:
 - this will be reviewed starting in October 2018 as a separate effort
- Performance of the CSC:
 - this will be undertaken as part of the IANA Naming Function Review
- Any issues identified during this review that are out of scope, but considered relevant for the proper functioning of the CSC will be captured and the ccNSO and RySG informed.

The Charter

https://www.icann.org/iana_imp_docs/41-csc-charter-v-v1

Questions

- Do you have any suggested changes to the Charter, related to the:
 - Mission
 - Scope of Responsibilities
 - Membership Composition
 - Selection Process
 - Terms of service
 - Recall of members
 - Meetings
 - Secretariat
 - Review
 - Remedial Action Plan

What we've heard so far:

- Narrow scope of the CSC, as contained in the Charter, should not be expanded
- Selection criteria and process for members and liaisons should be maintained
- Composition of the CSC has been key to its success
- Distinction between members and liaisons does not constrain input to discussions
- Monthly meetings should be maintained
- Regular updates to be changed from *no less than three per year* to *at least twice per year*.
- The Charter makes provision for the CSC or PTI to request a review or change to service level targets. In addition, any change to an SLE would also require a change to the IANA Naming Function Contract to be agreed by PTI and ICANN.
 - The CSC has developed a SLE change procedure (to be referenced in the charter) for consideration as part of this review.

Timetable

- *Consultation with CSC and PTI & preparation of draft consultation (September – October 2017)*
- Consultation with direct customers (ccTLD, gTLD operators) and others (ICANN 60)
- Additional consultations CSC and other (November 2017)
- Report on findings & suggested changes (December 2017 – March 2018)
- Finalization and closure (March – April 2018)