Recommendations 3: Outreach

Implementation Briefing for RDS2 Review Team

ICANN

TABLE OF CONTENTS

RDS/WHOIS1 Review Team's Recommendation 3: Outreach

ICANN should ensure that WHOIS policy issues are accompanied by cross-community outreach, including outreach to the communities outside of ICANN with a specific interest in the issues, and an ongoing program for consumer awareness.

ICANN Board Action

- ⊙ The Board directs the CEO to have staff create an information portal with clear explanation of how to access the existing WHOIS information. The portal will also make it clear how to notify relevant parties of a data accuracy issue.

- ⊙ The Board directs the CEO to have staff create and execute a communication and outreach plan that provides key stakeholders, including users, with the information they need to use, and help improve, the collection and maintenance of gTLD registration data.

ICANN Board's Rationale for Board Action

- ⊙ The WHOIS information for domain names and IP registries is highly distributed. A single portal will make it easier to access WHOIS information, raise accuracy issues about WHOIS information, and allow contributions on WHOIS policies.

- ⊙ In addition to supporting the use of WHOIS, communication and outreach is necessary to inform discussions of the fundamental questions raised by actions related to Recommendation 1.
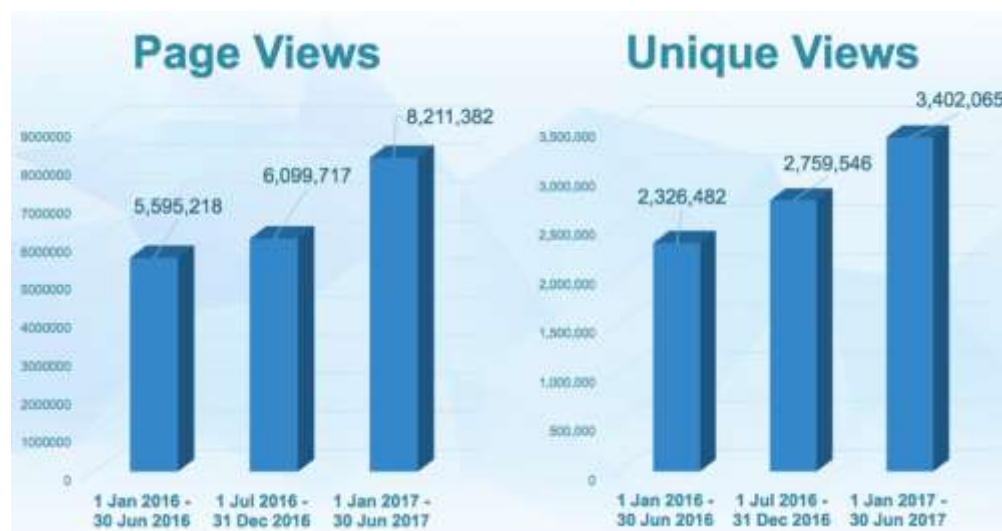
Outreach Activities

whois.icann.org portal

A whois.icann.org portal was launched in 2013. The portal served as a centralized location for all WHOIS information, making it easier to learn about WHOIS, raise accuracy issues about WHOIS information and how to contribute to WHOIS policies. The portal is fully translated in the 6 UN language plus Portuguese. Specifically, the portal:

- Provides an overview of WHOIS
- Consolidates WHOIS policy documentation
- Provides mechanisms for people to submit complaints as they relate to WHOIS data
- Directs people to the appropriate channels to become engaged in the community on WHOIS-related topics
- Educates Registrants on WHOIS, their rights, and responsibilities
- Provides a knowledge center where key WHOIS-related documents can be located

A WHOIS Primer is also provided on the portal, which provides an introduction to WHOIS, its uses and requirements, dispute resolution procedures, and ongoing work to update or modify the WHOIS program.

This portal also offers a WHOIS look-up tool that allows users to find WHOIS data about any top-level and second-level domains registered on any gTLD under contract with ICANN. A link to report inaccurate data is available on the results page.

In the first six months of 2017, there were 8,211,382 page views of the portal, a 35% increase in page views over the previous six-month period. Of the 8,211,382 page views, 3,402,065 were unique views.

WHOIS Portal Availability

Uptime for the WHOIS Portal has remained at 99.99% - for the last 30 days, 90 days and 365 days. Uptime information is available on the [Accountability Indicators](#) page, Objective 3, then goal 3.2.

Registrant education

ICANN provides registrants [with educational materials](#) to educate and inform them of their rights and responsibilities, the domain name ecosystem and how to navigate it, and the ICANN policies that impact them. One of the topics of the educational materials is [information](#) on the WHOIS Data Reminder Policy (WDRP) and the importance of keeping registration contact information up-to-date. ICANN org continues to provide and update educational materials for registrants. The materials are written for registrants and are translated in the 6 U.N. languages.

Registrar education

ICANN org offers Registrar training to all applicants and existing registrars via LEARN.ICANN.org. The ICANN Registrar Engagement team also provides one-on-one training for Registrars.

Updates on WHOIS related activities to ICANN community

ICANN org regularly provides updates to the ICANN community on the status of various WHOIS related activities at ICANN meetings. Links to these status update sessions are provided in the Useful Links section of this document.

Estimated ICANN Org Time Spent for Implementation

Content development and implementation of both the WHOIS portal and look-up tool took approximately six (6) months and 1.5 FTEs to complete.

Registrant educatio6nal activities are ongoing. There is one fully-dedicated FTE supporting the registrant program. In addition, there are work by various other departments and SMEs from across the organization in support of registrants.

Useful Links

RDS/WHOIS REVIEW TEAM 1

⊙ WHOIS Policy Review Team Final Report
https://www.icann.org/news/announcement-2015-08-24-en

⊙ ICANN Action Plan For the WHOIS Policy Review Team Final Report
https://www.icann.org/en/system/files/files/implementation-action-08nov12-en.pdf

⊙ Quarterly WHOIS recommendations implementations statuses updated quarterly and
published on WHOIS Review Wiki page
https://community.icann.org/display/WHO/WHOIS+Review+Implementation+Home

WHOIS PORTAL

⊙ WHOIS Portal
https://whois.icann.org/en

⊙ WHOIS Knowledge Center
https://whois.icann.org/en/knowledge-center

⊙ WHOIS Portal Uptime Statistics
https://www.icann.org/accountability-indicators

⊙ Single Webpage for ICANN RDS/WHOIS-Related Policies and Contract Provisions
https://www.icann.org/resources/pages/whois-policies-provisions-2013-04-15-en

⊙ Introducing the Beta Launch of the New ICANN WHOIS Lookup Tool
https://www.icann.org/news/blog/introducing-the-beta-launch-of-the-new-icann-whois-lookup-tool

⊙ Debut of the Beta Launch of the WHOIS Website - Phase 1
https://www.icann.org/news/blog/debut-of-the-beta-launch-of-the-whois-website-phase-i

REGISTRANT AND REGISTRAR EDUCATION

⊙ Registrant Page on icann.org
https://www.icann.org/registrants

⊙ Registrant Contact Information and the ICANN WHOIS Data Reminder Policy (WDRP)
https://www.icann.org/resources/pages/registrant-contact-information-wdrp-2017-08-31-en

⊙ ICANN Announcement: Informed and Active Domain Name Registrants are Essential for
a Secure and Stable DNS (June 2017)
https://www.icann.org/news/blog/informed-and-active-domain-name-registrants-are-essential-for-a-secure-and-stable-dns

- ICANN Announcement: 5 Things Every Domain Name Registrant Should Know About the ICANN WHOIS Data Reminder Policy (WDRP)
https://www.icann.org/resources/pages/5-things-registrants-know-wdrp-2017-08-30-en

- ICANN Announcement: Do You Have a Domain Name? Here's What You Need to Know. (August 2017, October 2017, January 2017, March 2017)
https://www.icann.org/news/blog/do-you-have-a-domain-name-here-s-what-you-need-to-know-part-1
https://www.icann.org/news/blog/do-you-have-a-domain-name-here-s-what-you-need-to-know-part-2
https://www.icann.org/news/blog/do-you-have-a-domain-name-here-s-what-you-need-to-know-part-3
https://www.icann.org/news/blog/do-you-have-a-domain-name-here-s-what-you-need-to-know-part-4

ICANN UPDATES ON WHOIS TO THE COMMUNITY

- ICANN Announcement: Whois Registrant Identification Study, Draft Report (February 2013)
https://www.icann.org/news/announcement-2013-02-15-en

- Webinar: WHOIS Policy Review Team Recommendations - Implementation Update (24 April 2013)
https://www.icann.org/resources/pages/whois-recommendations-implementation-2013-04-26-en

- ICANN Announcement: Proposed Final 2013 RAA (April 2013)
https://www.icann.org/news/announcement-2013-04-22-en

- ICANN Announcement: Single Webpage for ICANN RDS/WHOIS-Related Policies and Contract Provisions (April 2013)
https://www.icann.org/resources/pages/whois-policies-provisions-2013-04-15-en

- ICANN Announcement: Whois Information Status Policy (May 2013)
https://www.icann.org/news/announcement-2013-05-10-en

- ICANN46: Thick Whois Policy Development Process - F2F Meeting
https://archive.icann.org/en/meetings/beijing2013/node/37029.html

- ICANN46: RESTful Whois
https://archive.icann.org/en/meetings/beijing2013/node/37137.html

- ICANN46: IDN Variant TLD Program
https://archive.icann.org/en/meetings/beijing2013/node/37191.html

- ICANN46: Next Generation - gTLD Directory Services
https://archive.icann.org/en/meetings/beijing2013/node/37051.html

- Webinar: Whois Registrant ID Study Webinar Invitation (May 2013)
https://www.icann.org/news/announcement-2-2013-03-04-en

- ICANN Announcement: Draft Final Report on Universal Acceptance of IDN TLDs (June 2013)
  https://www.icann.org/news/announcement-2-2013-06-25-en

- ICANN Announcement: Thick Whois Initial Report – GNSO Policy Development Process (June 2013)
  https://www.icann.org/news/announcement-2013-06-21-en

- ICANN Announcement: Whois Registrant Identification Study Published (June 2013)
  https://www.icann.org/news/announcement-2013-06-19-en

- Webinar: Internationalized Domain Name (IDN) Variant TLD Program Update (June 2013)
  https://www.icann.org/news/announcement-2013-06-13-en

- Webinar: TMCH & IDNs (June 2013)
  https://www.icann.org/news/announcement-2013-06-06-en

- ICANN47: Replacing WHOIS - The Next Generation Directory Services
  https://archive.icann.org/en/meetings/durban2013/node/39627.html

- ICANN47: IDN Variant TLDs Program
  https://archive.icann.org/en/meetings/durban2013/node/39847.html

- ICANN47: IDN Variant TLDs Program
  https://archive.icann.org/en/meetings/durban2013/node/39847.html

- ICANN Announcement:: Registrar Implementation of the 2013 RAA's Whois Requirements (July 2013)
  https://www.icann.org/news/announcement-2013-07-31-en

- ICANN Announcement: Expert Volunteers Needed to Define Requirements for Internationalized Registration Data and Corresponding Data Model for gTLD Registries (July 2013)
  https://www.icann.org/news/announcement-2013-07-08-en

- ICANN Announcement: ICANN Whois Privacy/Proxy Abuse Study Findings Webinar Invitation (September 2013)
  https://www.icann.org/news/announcement-2013-09-27-en

- ICANN Announcement: Study on Whois Privacy & Proxy Service Abuse (September 2013)
  https://www.icann.org/news/announcement-2013-09-24-en

- ICANN Announcement: Preliminary Issue Report on Translation and Transliteration of Contact Information (January 2013)
  https://www.icann.org/news/announcement-2-2013-01-08-en

- ICANN48: Exploring Replacements for WHOIS - The Next Generation Directory Services
https://archive.icann.org/meetings/buenosaires2013/en/schedule/wed-rds.html

- ICANN48: Improving WHOIS - An Update
https://archive.icann.org/meetings/buenosaires2013/en/schedule/thu-improving-whois.html

- ICANN48: IDN Variant TLDs Program
https://archive.icann.org/meetings/buenosaires2013/en/schedule/wed-idn-variant-tld.html

- ICANN Announcement: Thick Whois Policy Development Process (PDP) Recommendations for Board Consideration (November 2013)
https://www.icann.org/news/announcement-2013-11-06-en

- ICANN Announcement: ICANN Launches WHOIS Website Beta (November 2013)
https://www.icann.org/news/announcement-2013-11-04-en

- ICANN Announcement: Study on Whois Misuse (November 2013)
https://www.icann.org/news/announcement-2-2013-11-27-en

- ICANN Announcement: 2013 RAA | Frequently Asked Questions (November 2013)
https://www.icann.org/resources/pages/faqs-2013-11-26-en

- ICANN Announcement: Debut of the Beta Launch of the WHOIS Website – Phase I (November 2013)
https://www.icann.org/news/blog/debut-of-the-beta-launch-of-the-whois-website-phase-i

- ICANN Announcement: Update on the Work of the Expert Working Group (November 2013)
https://www.icann.org/news/blog/update-on-the-work-of-the-expert-working-group

- ICANN Announcement: WHOIS Resources Enhanced by New WHOIS Primer and Global Lookup Tool (January 2014)
https://www.icann.org/news/blog/whois-resources-enhanced-by-new-whois-primer-and-global-lookup-tool

- ICANN Announcement: Whois Service Level Agreement (SLA) (January 2014)
https://www.icann.org/resources/pages/sla-2014-01-29-en

- ICANN Announcement: IDN Announcements and Blogs Posts (February 2014)
https://www.icann.org/resources/pages/announcements-2014-02-19-en

- ICANN Announcement: Help Reinvent WHOIS | Fact Finding by the EWG (February 2014)
https://www.icann.org/news/blog/help-reinvent-whois-fact-finding-by-the-ewgnformation About GNSO-Approved gTLD Whois Studies

- ICANN Announcement: The 2013 Registrar Accreditation Agreement – What You Need to Know (February 2014)
  https://www.icann.org/news/blog/the-2013-registrar-accreditation-agreement-what-you-need-to-know

- ICANN Announcement: Current Information About GNSO Approved gTLD WHOIS Studies (March 2014)
  http://gnso.icann.org/group-activities/other/whois/studies

- ICANN Announcement: A Model for Exploring WHOIS Accuracy (March 2014)
  https://www.icann.org/news/blog/a-model-for-exploring-whois-accuracy

- ICANN49: Exploring Replacements for WHOIS - The Next Generation Directory Services
  https://archive.icann.org/meetings/singapore2014/en/schedule/mon-gtld-directory-services.html

- ICANN49: IDN Variant TLDs Program
  https://archive.icann.org/meetings/singapore2014/en/schedule/wed-idn-variant-tld.html

- ICANN49: IDN Root Zone LGR Public Workshop - Integration & Generation Panels
  https://archive.icann.org/meetings/singapore2014/en/schedule/wed-lgr-integration.html

- ICANN49: IDN Root Zone LGR Public Workshop - Integration & Generation Panels
  https://archive.icann.org/meetings/singapore2014/en/schedule/wed-lgr-integration.html

- ICANN Announcement: Expert Working Group (EWG) & Reinventing WHOIS – Read, Discuss, Get Involved! (June 2014)
  https://www.icann.org/news/blog/expert-working-group-ewg-reinventing-whois-read-discuss-get-involved

- ICANN Announcement: EWG Recommends a Replacement for WHOIS (June 2014)
  https://www.icann.org/news/blog/ewg-recommends-a-replacement-for-whois

- ICANN50: GAC Meeting: ICANN Overview on WHOIS
  https://archive.icann.org/meetings/london2014/en/schedule/sun-gac-whois.html

- ICANN50: Thick Whois Consensus Policy Implementation Meeting
  https://archive.icann.org/meetings/london2014/en/schedule/mon-thick-whois.html

- ICANN50: GAC Meeting: New gTLD Compliance & Implementation of GAC Safeguard Advice
  https://archive.icann.org/meetings/london2014/en/schedule/sat-gac-safeguard-new-gtld.html

- ICANN50: IDN Root Zone LGR Generation Panels Workshop
  https://archive.icann.org/meetings/london2014/en/schedule/wed-lgr.html

- ICANN50: IDN Variant TLDs Program

https://archive.icann.org/meetings/london2014/en/schedule/wed-idn-variant-tld.html

- ICANN Announcement: Additional Whois Information Policy (July 2014)
  https://www.icann.org/resources/pages/policy-awip-2014-07-02-en

- ICANN51: GAC Meeting: WHOIS
  https://archive.icann.org/meetings/losangeles2014/en/schedule/sun-gac-whois.html

- ICANN51: All Things WHOIS - Now and in the Future
  https://archive.icann.org/meetings/losangeles2014/en/schedule/mon-whois.html

- ICANN51: Thick WHOIS Implementation (Working Session)
  https://archive.icann.org/meetings/losangeles2014/en/schedule/thu-thick-whois.html

- ICANN51: Deploying the IETF's WHOIS Replacement
  https://archive.icann.org/meetings/losangeles2014/en/schedule/thu-ietf-whois-replacement.html

- ICANN51: IDN Program Update
  https://archive.icann.org/meetings/losangeles2014/en/schedule/wed-idn.html

- ICANN51: IDN Root Zone LGR Workshop
  https://archive.icann.org/meetings/losangeles2014/en/schedule/wed-lgr.html

- ICANN51: Global Domains Division (GDD) Update
  https://archive.icann.org/meetings/losangeles2014/en/schedule/mon-gdd.html

- ICANN52: Whois Clarifications
  https://archive.icann.org/meetings/singapore2015/en/schedule/wed-whois-clarifications.html

- ICANN52: Thick Whois Implementation - Meeting with IRT
  https://archive.icann.org/meetings/singapore2015/en/schedule/thu-thick-whois-irt.html

- ICANN52: All Things WHOIS
  https://archive.icann.org/meetings/singapore2015/en/schedule/mon-whois.html

- ICANN52: IDN Root Zone LGR Workshop
  https://archive.icann.org/meetings/singapore2015/en/schedule/wed-lgr.html

- ICANN52: IDN Program Update
  https://archive.icann.org/meetings/singapore2015/en/schedule/wed-idn.html

- ICANN52: Registrars AFAV WG (Across-field Address Validation Working Group) [C]
  https://archive.icann.org/meetings/singapore2015/en/schedule/thu-registrars-afav.html

- ICANN Announcement: WHOIS: Continuous Improvements in the Works (June 2015)
  https://www.icann.org/news/blog/whois-continuous-improvements-in-the-works

- ICANN Announcement: WHOIS Accuracy Reporting System Update (June 2015)
  https://www.icann.org/news/blog/whois-accuracyreporting-system-update

- ICANN53: Whois Accuracy Specification Review Discussion [C]
  https://archive.icann.org/meetings/buenosaires2015/en/schedule/wed-whois-accuracy-review.html

- ICANN53: Next Steps for Whois Accuracy Reporting
  https://archive.icann.org/meetings/buenosaires2015/en/schedule/wed-whois-ars.html

- ICANN53: Thick Whois Policy Implementation-Meeting with the IRT
  https://archive.icann.org/meetings/buenosaires2015/en/schedule/wed-thick-whois-irt.html

- ICANN53: IDN Program Update
  https://archive.icann.org/meetings/buenosaires2015/en/schedule/wed-idn.html

- ICANN53: IDN Root Zone LGR Workshop
  https://archive.icann.org/meetings/buenosaires2015/en/schedule/wed-lgr.html

- ICANN Announcement: What's Up with WHOIS? (October 2015)
  https://www.icann.org/news/blog/what-s-up-with-whois

- ICANN54: Whois Review Team International Registration Data Expert WG
  https://meetings.icann.org/en/dublin54/schedule/sun-whois-review-ird

- ICANN54: Thick Whois Policy Implementation - IRT Meeting
  https://meetings.icann.org/en/dublin54/schedule/wed-thick-whois-irt

- ICANN54: IDN Program Update
  https://meetings.icann.org/en/dublin54/schedule/wed-idn

- ICANN54: IDN Root Zone LGR Workshop
  https://meetings.icann.org/en/dublin54/schedule/wed-lgr

- ICANN54: Global Domains Division Update
  https://meetings.icann.org/en/dublin54/schedule/mon-gdd

- ICANN Announcement: Advisory: Clarifications to the 2013 Registrar Accreditation Agreement (RAA) Whois Accuracy Specification (November 2015)
  https://www.icann.org/resources/pages/raa-whois-accuracy-2015-11-16-en

- ICANN Announcement: Registrar Data Escrow Program (December 2015)
  https://www.icann.org/resources/pages/registrar-data-escrow-2015-12-01-en

- ICANN Announcement: Syntax and Operability Accuracy of WHOIS Data in gTLDs Presented in Accuracy Reporting System Phase 2 Report (December 2015)
  https://www.icann.org/news/announcement-2015-12-23-en

- Regional Newsletters: Privacy and Proxy Services Accreditation Issues Working Group Publishes Final Report (January 2016)
https://www.icann.org/en/system/files/files/newsletter-apac-10jan16-en.pdf
https://www.icann.org/en/system/files/files/newsletter-emea-13jan16-en.pdf
https://www.icann.org/en/system/files/files/newsletter-lac-11jan16-en.pdf

- ICANN55: Thick Whois Policy Implementation - Meeting with the IRT
https://meetings.icann.org/en/marrakech55/schedule/sun-thick-whois-irt

- ICANN55: IDN Program Update
https://meetings.icann.org/en/marrakech55/schedule/wed-idn

- ICANN55: IDN Root Zone LGR Workshop
https://meetings.icann.org/en/marrakech55/schedule/wed-lgr

- ICANN55: Registration Data Access Protocol (RDAP) Implementation
https://meetings.icann.org/en/marrakech55/schedule/mon-rdap-implementation

- ICANN56: Thick Whois Policy Implementation - Meeting with the IRT: Session 1 of 2
https://icann562016.sched.com/event/7Lro/thick-whois-policy-implementation-meeting-with-the-irt-session-1-of-2

- ICANN56: Thick Whois Policy Implementation - Meeting with the IRT: Session 1 of 2
https://icann562016.sched.com/event/7Lro/thick-whois-policy-implementation-meeting-with-the-irt-session-1-of-2

- ICANN56: Thick Whois Policy Implementation - Meeting with the IRT: Session 2 of 2
https://icann562016.sched.com/event/7Mdw/thick-whois-policy-implementation-meeting-with-the-irt-session-2-of-2

- ICANN56: Privacy and Proxy Services Accreditation Issues
https://icann562016.sched.com/event/7FEY/privacy-and-proxy-services-accreditation-issues

- ICANN Announcement: Call for Volunteers for the Registration Directory Service (formerly WHOIS) Review Team (October 2016)
https://www.icann.org/news/announcement-2-2016-10-28-en

- ICANN57: RDS/WHOIS and Domain Abuse (via PSWG)
https://icann572016.sched.com/event/8cxC/rdswhois-and-domain-abuse-via-pswg

- ICANN57: Update on WHOIS-Related Initiatives
https://icann572016.sched.com/event/8cyZ/update-on-whois-related-initiatives

- ICANN57: Thick WHOIS Implementation Review Team Meeting
https://icann572016.sched.com/event/8dQY/thick-whois-implementation-review-team-meeting

- ICANN57: Internationalized Domain Name Workshop on Root Zone Label Generation Rules
  https://icann572016.sched.com/event/8dPR/internationalized-domain-name-workshop-on-root-zone-label-generation-rules

- ICANN57: Internationalized Domain Name Program Update
  https://icann572016.sched.com/event/8dPX/internationalized-domain-name-program-update

- ICANN57: Internationalized Domain Name Implementation Guidelines Working Group Meeting
  https://icann572016.sched.com/event/8cwK/internationalized-domain-name-implementation-guidelines-working-group-meeting

- Regional Newsletters: New Report Presents Accuracy of WHOIS Data in gTLDs (January 2017)
  https://www.icann.org/en/system/files/files/newsletter-apac-16jan17-en.pdf
  https://www.icann.org/en/system/files/files/newsletter-emea-16jan17-en.pdf
  https://www.icann.org/en/system/files/files/newsletter-lac-16jan17-en.pdf
  https://www.icann.org/en/system/files/files/newsletter-na-17jan17-en.pdf

- ICANN Announcement: Registry Registration Data Directory Services Consistent Labeling and Display Policy (February 2017)
  https://www.icann.org/resources/pages/rdds-labeling-policy-2017-02-01-en

- ICANN Announcement: Thick WHOIS Registration Data Directory Services Requirements to Take Effect (February 2017)
  https://www.icann.org/news/announcement-2-2017-02-01-en

- ICANN Announcement: Thick Whois Transition Policy for .COM, .NET and .JOBS (February 2017)
  https://www.icann.org/resources/pages/thick-whois-transition-policy-2017-02-01-en

- Regional Newsletters: Thick WHOIS Registration Data Directory Services Requirements to Take Effect (March 2017)
  https://www.icann.org/en/system/files/files/newsletter-apac-05mar17-en.pdf
  https://www.icann.org/en/system/files/files/newsletter-na-06mar17-en.pdf
  https://www.icann.org/en/system/files/files/newsletter-lac-06mar17-en.pdf
  https://www.icann.org/en/system/files/files/newsletter-emea-06mar17-en.pdf

- ICANN58: ICANN GDD: Thick Whois Implementation Review Team
  https://icann58copenhagen2017.sched.com/event/9nnF/icann-gdd-thick-whois-implementation-review-team

- ICANN58: ICANN GDD: Whois Validation Working Group [C]
  https://icann58copenhagen2017.sched.com/event/9nnE/icann-gdd-whois-validation-working-group-c

- ICANN58: IDN Program Update
  https://icann58copenhagen2017.sched.com/event/9nqW/idn-program-update

- ICANN58: ICANN GDD: IDN Implementation Guidelines WG Update
  https://icann58copenhagen2017.sched.com/event/9nmh/icann-gdd-idn-implementation-guidelines-wg-update

- ICANN58: ICANN GDD: IDN Root Zone LGR Workshop
  https://icann58copenhagen2017.sched.com/event/9nqJ/icann-gdd-idn-root-zone-lgr-workshop

- ICANN58: ICANN GDD: RDAP
  https://icann58copenhagen2017.sched.com/event/9nnH/icann-gdd-rdap

- ICANN58: ICANN GDD: Privacy and Proxy Service Provider Accreditation Program Implementation Review Team (IRT)
  https://icann58copenhagen2017.sched.com/event/9nnx/icann-gdd-privacy-and-proxy-service-provider-accreditation-program-implementation-review-team-irt

- ICANN58: ICANN GDD: Security Framework Drafting Team (1 of 2) [C]
  https://icann58copenhagen2017.sched.com/event/9nnw/icann-gdd-security-framework-drafting-team-1-of-2-c

- ICANN58: ICANN GDD: Security Framework Drafting Team (Registries only) [C]
  https://icann58copenhagen2017.sched.com/event/9nq4/icann-gdd-security-framework-drafting-team-registries-only-c

- Regional Newsletters: New Procedure Published: Handling WHOIS Conflicts with Privacy Law (May 2017)
  https://www.icann.org/en/system/files/files/newsletter-apac-14may17-en.pdf
  https://www.icann.org/en/system/files/files/newsletter-emea-15may17-en.pdf
  https://www.icann.org/en/system/files/files/newsletter-lac-15may17-en.pdf
  https://www.icann.org/en/system/files/files/newsletter-na-15may17-en.pdf

- ICANN Announcement: Thick WHOIS Transition Update (June 2017)
  https://www.icann.org/news/blog/thick-whois-transition-update

- ICANN Announcement: Registrant Contact Information and the ICANN WHOIS Data Reminder Policy (WDRP) (August 2017)
  https://www.icann.org/resources/pages/registrant-contact-information-wdrp-2017-08-31-en

- ICANN Announcement: Information for Privacy and Proxy Service Providers, Customers and Third-Party Requesters (August 2017)
  https://www.icann.org/resources/pages/pp-services-2017-08-31-en

- ICANN Announcement: Statement from Contractual Compliance (November 2017)
  https://www.icann.org/resources/pages/contractual-compliance-statement-2017-11-02-en

- ICANN Announcement: Thick WHOIS Implementation Project Status (December 2017)
  https://www.icann.org/resources/pages/thick-whois-2016-06-27-en

- ICANN60: ICANN GDD: Thick WHOIS Implementation Review Team (IRT)
  https://icann60abudhabi2017.sched.com/event/CbFy/icann-gdd-thick-whois-implementation-review-team-irt

-

- ICANN60: ICANN GDD: RDAP Pilot
  https://icann60abudhabi2017.sched.com/event/CbF4/icann-gdd-rdap-pilot

- ICANN60: ICANN GDD: IDN Implementation Guidelines WG Update
  https://icann60abudhabi2017.sched.com/event/CbES/icann-gdd-idn-implementation-guidelines-wg-update

- ICANN60: ICANN GDD: IDN Cyrillic Generation Panel Meeting
  https://icann60abudhabi2017.sched.com/event/CbFx/icann-gdd-idn-cyrillic-generation-panel-meeting

- ICANN60: ICANN GDD: IDN Program Update
  https://icann60abudhabi2017.sched.com/event/CbFk/icann-gdd-idn-program-update

- ICANN60: ICANN GDD: Accredited Privacy & Proxy Program Update
  https://icann60abudhabi2017.sched.com/event/CbGS/icann-gdd-accredited-privacy-proxy-program-update

- ICANN60: ICANN GDD: IDN Root Zone Label Generation Rules
  https://icann60abudhabi2017.sched.com/event/CbFN/icann-gdd-idn-root-zone-label-generation-rules

- ICANN Announcement: RDS-WHOIS2 Review Team Submits Terms of Reference and Work Plan (February 2018)
  https://www.icann.org/news/blog/rds-whois2-review-team-submits-terms-of-reference-and-work-plan

- ICANN61: IDN Implementation Guidelines Working Group Update
  https://61.schedule.icann.org/meetings/647802

- ICANN61: ICANN GDD: Privacy & Proxy Implementation Review Team
  https://61.schedule.icann.org/meetings/647800

- ICANN61: IDN RZ-LGR Workshop
  https://61.schedule.icann.org/meetings/647605

- ICANN61: IDN Program Update
  https://61.schedule.icann.org/meetings/647604

- ICANN61: ICANN GDD: Registrants - Understanding the issues facing them and helping them navigate ICANN's policies.
  https://61.schedule.icann.org/meetings/647771

- ⊙ ICANN61: ICANN GDD: Registrants - Understanding the issues facing them and helping them navigate ICANN's policies.
  https://61.schedule.icann.org/meetings/647771