



RSSAC Review RWP Introduction

Prepared by Interisle Consulting Group for the
RSSAC Review Working Party (RWP)

- Technology, management, diplomacy, and organizational dynamics
- Four principal consultants and a world-wide network of individual and institutional subject matter experts
 - ◆ Design, review, and implementation of business and technology strategy
 - ◆ Internet technologies and governance
 - ◆ Financial industry applications
 - ◆ Software systems

Relevant Experience

- Independent organizational evaluations involving similar processes
 - ◆ African Network Operators Group (AfNOG)
 - ◆ ICANN's Nominating Committee
 - ◆ Harvard University
 - ◆ The U.S. Federal Reserve System
- *Scaling the Root and Name Collision in the DNS* studies for ICANN
- *DNS as Critical National Infrastructure* study for the UK Government Cabinet Office

Interisle Review Team



■ Ralph Droms



■ Jim Reid



■ Lyman Chapin



■ Colin Strutt



Interisle Review Team



■ Our team for this project

- ◆ Understands the root server ecosystem
- ◆ Has experience working with root server operators
- ◆ Has a very high level of DNS and Internet technical knowledge
- ◆ Has the skills, experience, and methodology to conduct effective independent reviews and evaluations

Approach

- Background and document review: review team has in-depth knowledge of RSSAC and root server operation; evaluation of recommendations from previous review, other relevant RSSAC and ICANN documents will provide guidance and additional detail for this review
- Interviews: key source of information for RSSAC review
 - ◆ Pool of interviewees must include both obvious, easily reachable stakeholders and non-obvious stakeholders
 - ◆ Introduction to survey and personal introduction will ensure uniform context for all interviews
 - ◆ Interviews will be conducted as a dialog, to gather information and build consensus with stakeholders
 - ◆ All information gathered in interviews will be kept confidential and reported in anonymized summary form
- Data analysis: will use a proven analytical process based on established techniques to provide high-quality results and to allow for exploration of topics discovered in the course of the review
- Report preparation and review: entire team will collaborate on assessment and report to ensure all relevant information and analysis is accurately represented and that the goals for the review, as set out by ICANN, are met

Methodology

- Develop inventory of information to be gathered
- Gather information
 - ◆ Review existing documentation and recommendations from previous reviews
 - ◆ Observing the RSSAC and RSSAC Caucus meetings and conference calls (with permission)
 - ◆ Personal interviews
 - ◆ On-line survey
- Information analysis
- Iterative refinement
- Preliminary report preparation and review
- Final report preparation and review

Work Plan and Timeline

Activity	Date
Start review	25-Sep-17
Work plan and timeline (this document) to be shared with RWP	2-Oct-17
Introductory call with RWP	4-Oct-17
RSSAC Workshop	11-Oct-17 through 12-Oct-17
Interview plan for ICANN60 and IETF100 to ICANN	16-Oct-17
ICANN60 - interviews	28-Oct-17 through 3-Nov-17
Monthly Report to ICANN	31-Oct-17
Survey questions to be shared with RWP	6-Nov-17
IETF 100 - interviews	11-Nov-17 through 18-Nov-17
Survey to go online	20-Nov-17

Work Plan and Timeline (Continued)

Activity	Date
Monthly report to ICANN	30-Nov-17
Monthly report to ICANN	5-Jan-17
Monthly report to ICANN	31-Jan-17
Draft Assessment Report shared with RWP	2-Feb-18
Assessment report ready for public consultation, including webinar	19-Feb-18
Monthly Report to ICANN	28-Feb-18
ICANN61 - presentation of draft assessment	10-Mar-18 through 15-Mar-18
Draft recommendations to address issues identified in Assessment Report shared with RWP	16-Mar-18
Monthly Report to ICANN	31-Mar-18
Draft Final Report published for public comment	27-Apr-18
Final Report submitted to ICANN	2-Jul-18

The Value of the RSSAC Review...

It's easy to view an institutional review like this as an unwelcome obligation imposed from the outside—in this case, by ICANN's bylaws. Our view is that the RSSAC review should fulfill that obligation but also create substantial value for the RSSAC and its constituency.