
EVIN ERDOĞDU:

Good morning, good afternoon, and good evening, everyone. Welcome to the At-Large Technology Taskforce call on Monday, 18th September, 2017 from 15:00 UTC to 16:00 UTC.

Today on the call with us we have Olivier Crépin-Leblond, Glenn McKnight, Gordon Chillcott, Alfredo Calderon, Dev Anand Teelucksingh, Dustin Phillips, Daniel Nanghaka, and on the Spanish channel we have Renata Ribeiro.

We have noted apologies from Judith Hellerstein, Justine Chew, Ricardo Holmquist, and Billy Einkamerer.

On staff we have Heidi Ullrich, Mario Aleman, myself Evin Erdoğan, and Corinna Ace.

Our Spanish interpreters today are David and Claudia, and I will also be doing call management.

And with that, I'd like to remind everyone to please state your name, not only for transcription purposes but also for the interpreters. And I'll turn it over to you, Dev. Thanks very much.

DEV ANAND TEELUCKSINGH:

Thank you, Evin. Hello, everyone. This is Dev Anand Teelucksingh, the Chair of the Technology Taskforce. Thanks, everyone, for attending this call. The things we want to do is to just review our technology issues page, and of course ask if anyone has any particular issues they want to raise. And then we'll want to get two of the updates from our shop

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projects, one looking at the redesign of the Technology Taskforce Working Group and the preliminary slides on conferencing solutions, and Any Other Business if anybody wants to raise any particular issue. Does anybody want to add anything to the agenda?

Okay, seeing no hands raised on that. Now, I should say one thing I have not included in the agenda is the review of the action items. And the reason why I haven't done that is because I noted that a few persons who called for action items to be reported on aren't on this call today, and I've also noted a discrepancy regarding some of the action items in the consolidated action items and some of the action items over the past few months.

So I guess one key action item – and hopefully this won't get lost – would be for myself, for the co-Chairs and for Mario to look over the action items, because I think there's a gap between – unless it's stored somewhere else on the wiki – what some of the action items since about June, July. And I know there have been several action items since then, but I'm not seeing it on the main action items page.

All right, so just to go over to the technologies issues page. The technologies issues page is our way of tracking technology-related issues noted by the Technology Taskforce and by the At-Large community for raising with ICANN staff.

There have been several updates on this. On the first item, current technology issues, I'll say some significant progress has been made on this. And I posted about this on the mailing list, but just to raise what has happened since then, since ICANN59 the TTF co-Chairs having been

discussing with Mark Segall and Corinna Ace from ICANN's IT and with Silvia Vivanco and Mario from ICANN At-Large staff, and we've had several informal calls in August on discussing how do we implement the new version of the translation tool developed by ICANN's IT on the existing LACRALO mailing list.

One of the core concerns that was raised was the issue of the cross posting, that is a person that replies to an e-mail to both lists at the same time, and that's the key problem, the e-mail posting at the same time with one e-mail posting to both lists at the same time.

This will create a problem with the current tool, and with the new tool as well. So in a way to mitigate against that or to minimize that issue, LACRALO members would be asked by a survey to indicate which list they want to receive e-mails from, and they have the choice of whether they want to receive e-mails on the English list, the Spanish list or both lists.

If they want to see the original e-mail from both lists, or – and the second question that [one asks] is, which discussion list do you want to be able to send e-mails to? And what we want to do is for all persons to indicate one list that they want to send e-mails to.

Obviously, exceptions can be made to ensure that persons can post to both lists, but it was felt that given what has been happening in the past when we've repeatedly asked the community to please don't post to both lists, we see it happening over and over.

And of course once it happens by one person, when they reply, they reply all and it just continues the cycle of posting at the same time to

both lists. So we want to minimize that. And so far, obviously, At-Large staff will have the ability to post to both lists, as well as the LACRALO Chair and Secretariat, and potentially if the person wants to make a request in the survey.

So the survey has gone out to persons, and the survey is here. I may just post it in the chat. We also had a conference call for LACRALO members which explained all of the changes that are coming to the mailing list and how the users can prepare for this.

The survey is still ongoing, and perhaps now I can ask Corinna and/or staff if there's some update and how many people have responded to the survey. And of course, take any questions from the community on this. Any comments or questions?

CORINNA ACE: Hi, this is Corinna.

DEV ANAND TEELUCKSINGH: Hi, Corinna.

CORINAA ACE: Hi. Thanks, Dev. We are in the process of collecting responses as you said. We have about I think 23 responses so far. We're working with staff to just keep everyone informed, and then IT ops will help us make some changes to the subscription preferences. We'll collect as many as we can before we deploy some of these fixes and enhancements at the end of the week. We can then continue to manage, monitor the subscription and posting rights and so on, and follow up with individuals as needed.

DEV ANAND TEELUCKSINGH: Great. Thanks, Corinna, and thanks for mentioning that. [That part] – there’s something I did miss. Of course, the target goal is for the survey to end by the 22nd, and then ICANN’s IT would then make the change to the tool on September 22nd, which is the end of this week. So hopefully fairly soon, you’ll see the new tool which has quite a great deal of improvements.

And we’ve mentioned some of these improvements on past calls, but the translation is much better, it now handles attachments, [could be] posted from one list going to the next list. We also have introduced a new feature where text can be tagged to not be translated, and you enclose it with a DNT tag.

The e-mails coming from the LACRALO mailing list were transferred over to the new tool just to see how the new tool would have handled it, and there really isn’t any critical, I would say showstopper bugs in the new tool, hence the decision to deploy.

Okay, any comments or questions on the LACRALO mailing list issues? Going once, going twice. Okay. All right, great. Another technology issue – oh, I see a hand raised. Olivier.

OLIVIER CRÉPIN-LEBLOND: Yes. Thanks very much, Dev. I’ve also been on this LACRALO second list to see how things are working. I’m very pleased with the results so far. I just wanted to ask one question regarding the way that it works. At the moment it seems to be running in batch mode. Is the plan in the future

that it will be running in real time? I didn't quite know why it was in batch mode and why it's not in real time. Thanks.

DEV ANAND TEELUCKSINGH: Okay. Thanks. Well, I think I have an idea of the answer, but perhaps Corinna or Mark can answer that question.

CORINNA ACE: It sounds like maybe you're receiving them in a digest format. So there's the option to receive real time and ongoing, and then there's the option to receive a digest version which is basically after a certain volume of e-mails have been sent back and forth, there's a single e-mail you would receive in that batch format, and that is just a configuration setting. If that's the case, we can easily change that for you.

OLIVIER CRÉPIN-LEBLOND: No, it's not that. It's that I receive 20 e-mails at the same time. So if there have been 20 e-mails being exchanged during the day on the LACRALO mailing list, then at the end of the day – or even sometimes the next day – at regular intervals I just received a whole bunch of e-mails all simultaneously. And it's the transbot that is sending them one after the other. I didn't quite know why that was the case. Maybe that's because maybe it's run periodically, it's not something that runs all the time. I don't know. I'm not sure if the others also had the same thing with the new system on the test mailing list.

DEV ANAND TEELUCKSINGH: I think I understand what you're referring to, Olivier. And the answer as I understood it was that the new transbot tool isn't running near real time. That was due to timing, just to minimize the use of server resources and running the tool and so forth. So I think there was like a delay of several minutes if you posted to the new transbot mailing list, it will take several minutes before the e-mail comes in.

And I think what will happen – and this is probably something for Mark and Corinna to confirm or to make sure – is that it will be closer to real time, or as the e-mail is received, it'll be acted on. So I think that's the issue that you're referring to, Olivier.

So, Corinna, Mark, any answer to that? Unless I've stated it wrong.

CORINNA ACE: No, it sounds like you're right. So we're talking about actually there's a lag and delay there. And we can look into that and specifically [inaudible] transbot then there's the test setup we have right now to just confirm that that will be an issue once we deploy fixes and there's just a single –

OLIVIER CRÉPIN-LEBLOND: Okay. I'll send you a note with just a list of headers. You'll see where it stops and where it starts. Thanks.

DEV ANAND TEELUCKSINGH: Okay. Thanks for that, Olivier. And I guess we can just note that as an action item quickly, so that's to confirm the timing issue of how the

translation tool responds to e-mails, and note that Olivier to follow up with some evidence that he's seen on the new transbot list. Thanks for that.

Okay. Right, so on the next At-Large technology issue, and this is regarding the issue of ability to export Adobe Connect recordings from Flash. After ICANN59, a new member for the TTF, Billy Einkamerer noted that YouTube supported Flash video uploads, and before we were trying to do convert to mp4 and then upload the mp4 to YouTube.

So I'm happy to report that Mario from staff made available a flv file of the TTF session at ICANN59, and I was able to upload that to YouTube and it worked very well. So in a sense we do not need to really have a conversion to mp4 unless you want to put those recordings on the At-Large wiki. And if you wanted to go straight from downloading the flv to uploading it to YouTube, that could be done. So I suppose there's some progress.

I guess my question is now to Corinna and Mark. One of the things that person suggested was that as a workaround to the issue of having staff laptops or computers – especially if they're in remote locations – trying to download flv file and then trying to upload it to the At-Large YouTube channel, at the same time trying to do their conference calls which will be a strain on bandwidth and on the computer resources, that At-Large staff be able to remote control a machine at an ICANN office which should have adequate bandwidth to then do the download and export to YouTube and alleviate the need for staff's computers to be tied up doing the download and upload to YouTube.

Is there any update from ICANN staff on this as to whether this idea is being considered, or if it's been accepted or rejected?

MARIO ALEMAN:

I was actually having some discussion with IT regarding the Linux interoperability and actually how [familiar is this actually] with Adobe Connect. And also another part of the action items on the connections that we had was that some countries they have restrictions to enter the AC or to join. And so the only way that that would be possible is to either enter through a proxy connection or through a VPN. But that would still go under a bit more investigation, and we could improve that, definitely give more details [inaudible].

DEV ANAND TEELUCKSINGH:

I understand the need for security and securing ICANN's network, and therefore having the challenge to remote control a machine under ICANN's network. All I can think of is to say that perhaps such a machine could be located outside of ICANN's official network and/or have a way of – how should I put it – have a person at ICANN internally at the office being able to actually do the downloads and uploads to YouTube.

This has really been a big problem regarding our Adobe Connect recordings and the work that At-Large community does. It's not accessible to anybody on mobile devices, so a large part of our work is – and especially given that a lot of persons may be finding this out on social media and on mobile devices, a lot of the work has just become very inaccessible to anybody who wants to, on a whim, look at a

recording and then decide whether they want to interact with the community or not on this.

So this issue has been raised for some time now, so I do hope that some resolution is coming to this soon. Any other thoughts or comments or observations on this? Okay, seeing no hands raised.

The other Adobe technology issue that's been noted is regarding the challenges with Adobe Connect. One of the core issues – and perhaps I want to get an update from ICANN on this – was that we've had for the past few months now there have been several At-Large conference calls with connectivity issues, persons on the Adigo bridge not hearing the Adobe Connect persons on Adobe Connect and vice versa, and persons having to exit the Adobe Connect and reload the Adobe Connect and so forth.

And one of the challenges was that there was no easy way to quickly report this so that this could be looked at very soon, in – how should I put it – near real time or very soon after the call. And one of the things that was suggested and was noted from ICANN as an action item was that a form would be developed where people can log in and document their Adobe Connect issues. The form would then be sent to ICANN staff to follow up, rather than somebody sending an e-mail long after the fact of the call when there's very little opportunity to debug what went wrong.

This action item was captured at ICANN59, and I think the action item was that [inaudible] would develop a form where people can log in and document their Adobe Connect issues. And the form responses will be

sent to ICANN staff to then follow up. Has there been any progress made on this action item?

MARIO ALEMAN:

Hello, Dev. I know that we have actually touched base on this with some people during the IT work for the Adobe Connect. And certainly, the only way that we can do it is just report it after a call. We have no Adobe Connect onsite support in real time, but we could definitely look into creating a submission form. I guess actually during our last meeting, during the ICANN59, we had one person, actually [I guess] Sarah – she volunteered actually to get [inaudible] support more into the IT.

Right now there are a few people on IT that are doing that work in specific.

DEV ANAND TEELUCKSINGH:

Thanks, Mario. So is the action item still then to follow up with Sarah as to whether this form can even be developed? Because I think the form would help in capturing the information much more quickly than somebody trying to write an e-mail on this issue.

HEIDI ULLRICH:

Dev?

DEV ANAND TEELUCKSINGH:

Sure, go ahead.

HEIDI ULLRICH: I'm wondering, would this be basically a wiki page that could then – IT would know to look at that periodically and that link to that wiki page would be on all of our call agendas, so if someone was unable to get on to the AC room, they could right away just go back to the agenda, open it, put in that they've had issues and then it would be recorded? Is that sort of the process that you're looking at?

DEV ANAND TEELUCKSINGH: Thanks, Heidi. I'm thinking – well, I suppose that could work, but I think it's better to have it as a form so that –

HEIDI ULLRICH: Yes.

DEV ANAND TEELUCKSINGH: And the reason why [inaudible] the information can be sent to ICANN IT and be raised as a ticket for them to process and analyze and so on, and therefore resolve. I see hands on Glenn. Go ahead.

GLENN MCKNIGHT: Yes. I think the wiki is not a good idea. I think most IT companies when there are issues, there's usually a standard form that the IT software company has that you can report so you can self-identify based on pull down menus, and it's linked to a proper person at Adobe who's handling these issues. So I think if we try to document the errors – I've had this happen before, and somebody says, "Did you do screen captures? Did you document it?" It goes into the ether. And so I think

Adobe should be communicated with to see what they have in terms of some kind of tracking system, because this has to be happening with other groups.

HEIDI ULLRICH:

So, Dev, I think that if we could – let's have Mario and myself and maybe Gisella just talk with our IT staff and see what they'd like. Because I believe that they are the link to Adobe Connect directly. So we need to find out if they would be in agreement with us just doing that where you send it directly to Adobe and then – my concern is that it's going to go into the ether over at Adobe Connect, while if we do it within here with IT following up, then they can follow up with Adobe Connect. So we'll have a follow-up action item where Mario, Gisella and I can work with IT on that if that's okay.

DEV ANAND TEELUCKSINGH:

Okay. Yes. Thanks, Heidi. Indeed, because I think what's happening is that people are mentioning the fact that they have Adobe Connect issues, but then by the time it gets reported to ICANN IT, it's far too late, possibly even several days after, and then it's harder for them to really look at it. And then of course there are so many Adobe Connect meetings happening throughout the week. So it just gets lost. So I think having the form would really help with that. Mario, I see you have something to mention.

MARIO ALEMAN: Yes. Thank you, Dev. And I know also we have to create a process, and it has to go through staff. But one way that I'm thinking about is to create a FAQ website or a link or something of the most frequent problems actually that community members experience with AC so we don't have to reporting back again if something is repeated.

We are actually open, and I could work on doing testing with some people to discover or identify some of the glitches or some of the issues that are most common, and then just basically post a [summary]. Definitely, we should talk more and create a discussion with staff and with you as well.

HEIDI ULLRICH: Yes. That's a great idea, Mario.

DEV ANAND TEELUCKSINGH: Okay. Thanks, Mario. There are [some of those] several pages about Adobe Connect on the wiki already. So there's the one-pager – let me see if I can quickly post that, which is here – on how to use Adobe Connect with Linux. And so perhaps you can just look to update those wiki pages with, as I say, frequently – a checklist I guess to – like for example updating the latest plugin, because I think there's a problem today to just attend – to join this Adobe Connect room, persons have to really update their Adobe Connect plugins. So certainly, we can look at updating a wiki page to include some sort of Adobe Connect checklist of things to do.

And actually, this is also going back on another topic or another subject. This is one of the things I want to document in terms of community onboarding as to how when we talk about Adobe Connect, these are the things [you] need to do beforehand. Glenn?

GLENN MCKNIGHT:

Yes. As my point, I don't think you acknowledged it, Dev. But I just put into the link, the chat box the Adobe process of making feedback. But if you notice, it says Windows and Mac, so maybe inherently in their universe, they don't acknowledge BSD or Linux. Which is kind of interesting, but if you look at this form, you can see that it's a feedback form and it's well organized. So that's what I was trying to suggest, that we have a consistent process that makes it easy for somebody who runs into a problem, they're able to actually identify it fairly quickly and click on and having the process of – whether we make the form or whatever, but we need a process that makes it easy for people to identify and report the issue. That's it.

DEV ANAND TEELUCKSINGH:

Okay. Thanks, Glenn. Maybe I missed the thing in Adobe Connect chat, but could you post that link to that form that you're referring to for the record so that when we look at the action item, we can look at that as a possible example? All right, so I think we discussed this issue enough. Any other quick observations other than what's been raised?

Okay, seeing no further hands, and I guess the next question that comes back to – you see on the At-Large technology issues page, are there any particular issues that the community wishes to raise or note that's

something that's an issue that you're having when using – well, as a member of the At-Large community? Are there any other issues that [inaudible] wants to raise at this point, or challenges? Going once, going twice. Okay.

Thanks for that, and thanks, Glenn, for noting the link to the form that you mentioned earlier. Okay, so let's move ahead to the next item on the agenda. There are two TTF subprojects, and one of them is looking at the preliminary slides on conferencing solutions and looking at the redesign of the At-Large Technology Taskforce Working Group main page.

Justine has sent her apologies on this. Just to note that myself, Judith and Justine had an informal conference call last week in terms of how we want to move forward with the conferencing tools. There's a link already to the draft presentation on the wiki, but you'll see some communication on this on the mailing list hopefully this week, or by next week.

One of the things that we were noting was that some persons have mentioned the need for testing of a conferencing solution for Zoom. All right, and that's because Zoom – which is apparently used very much by ISOC – has some features related to accessibility and to the ability to have something called Zoom rooms which are a feature that might be useful for the At-Large community.

So a question was whether should we have a testing of Zoom, like a special purpose testing call for Zoom in order to see how those features work, and to then note that in the conferencing report? I don't know if

anybody wishes to respond to that, but that's something that's been considered.

I see Fred Aazore want to speak. Go ahead. Okay, well, he's taken down his hand. Very well. Any other comments on this?

Okay, Fred, I see your hand raised again, so if you're able to speak, go ahead. Fred, if you're speaking, we unfortunately can't hear you. Unfortunately, we still can't hear you, so perhaps – okay, well, I'll tell you what. Fred, perhaps staff can try to work with you behind the scenes to get you connected. And if not, you could probably type your question in the chat and then I can read it and try to answer it.

Okay, any other thoughts or comments as regarding the slides? And thanks to the staff for putting it up on the Adobe Connect screen. All right, seeing no hands raised, so look for some updates on the TTF mailing list on these as Justine will be asking several questions on how we move forward with this.

All right, but perhaps I can then turn over to the next subproject, and that's related to the redesign of the Technology Taskforce Working Group main page.

One of the concerns we had is how do we make the TTF more accessible so to speak to the At-Large community so that persons are able to be informed and/or can participate more effectively with the TTF and the TTF activities. Dustin Phillips and Sarah Kiden and Billy Einkamerer have formed a subteam, and I think there's been some progress made as we had a conference call with the TTF co-Chairs last week and there's been

some progress made on this. So perhaps if Dustin could – oh, I see Evin has her hand raised. Evin, please go ahead.

EVIN ERDOĞDU:

Yes, thank you, Dev. I just wanted to quickly note that I've been tasked with reformatting all the working group wiki pages as well as the At-Large website, so we're just going through and updating all the information, working with Alan Greenberg, the ALAC Chair, on this as well, and we'll be also reviewing the wiki pages and working groups at ICANN60 in Abu Dhabi. So if you're seeing changes on the page and you're seeing me doing them, that's why. So I just wanted to give you that heads up. Thank you.

DEV ANAND TEELUCKSINGH:

Okay. Thanks for that, Evin. Perhaps we could see what some of the ideas that [staff then] and others have had regarding the main page, and perhaps we can before ICANN60 have a conference call and/or discussion afterwards. But let me just turn over the floor to Dustin, if Dustin is able to speak on this. Okay, I don't see Sarah on the Adobe Connect room. Dustin, are you able to speak?

DUSTIN PHILLIPS:

Hi. Am I coming through?

DEV ANAND TEELUCKSINGH:

Yes, you are, kind of. I'm hearing you. Go ahead.

DUSTIN PHILLIPS:

Okay. Sorry, I missed the last bit of what you said just because I was trying to get connected and it disconnected my audio for a second. But basically, we had a call on Friday to discuss how to move forward with redesigning the wiki homepage for the TTF, and we had some longer term goals, but in the shorter term, what we wanted to do is just take all of the content that is currently on the page and organize it in a more acceptable manner.

And Dev just posted the link for the prototype that we put together over the weekend that just tries to structure it a little bit better and make it easier for anyone, whether they're involved with the group or interested in getting involved, to understand what's happening and how they can contribute. So at this point, basically what we want is feedback from anyone, and if you can go to the link that Dev posted and either provide feedback now or later on the mailing list, that'd be greatly appreciated so that we can move forward and go live with it in the near future.

DEV ANAND TEELUCKSINGH:

Thanks, Dustin, for that. I see Evin has her hand raised. So Evin, go ahead.

EVIN ERDOĞDU:

I'm sorry, that's an old hand. But actually, I was typing in the chat. Dustin and Dev, this would be a great note for ICANN60 discussion when the community reviews the working groups, if you have a

template or suggested changes. So yes, but sorry, that was an old hand.
Thanks.

DEV ANAND TEELUCKSINGH: Okay. Well then, and thanks to Dustin and Sarah and Billy for the progress made on this and some of the ideas. I just want to say that regarding the prototype main page, I like it, and I think what we can also do is that we can make use of certain facilities of Confluence so that for example the monthly reports, that's embedded as a part of sort of, "What's happening" or "What's happening within the working group."

We can update that one wiki page and then a feature of Confluence is to insert the contents of that one wiki page into another wiki page so that there's no duplication of content, because obviously that's not a good thing to have. So that's one thing I could suggest, that we update the monthly reports to be treated as, "What are the latest things happening in the TTF?"

And then we can note it as bullet points, as what is happening in terms of – like for example the wiki page redesign team met on Friday, the conferencing team met on Thursday, the LACRALO mailing list issues, we had a conference call happening, and just note the activity that's happened. And also things such as issues raised on the TTF list can then also go on that What's Happening page.

So the monthly reports page could be used in that regard. Okay, so that's one thing. But generally, I like the idea of simplifying it. That long About which goes into the history, it's probably appropriate that it's moved to the end, and you just focus on what the working group is all

about and how you can get involved. I like the Get Involved immediately after, so that they could see what it is, how they can get involved, what is the activity, and then you can go into things like the work or the activity of the TTF. So it's a great first step. Any other thoughts or comments on the prototype TTF main page?

Okay, seeing no hands raised. I see now that Fred, you're able to speak now. So Fred, do you want to take the floor now to try to raise your question regarding the conferencing solutions? Let's hope it works. Well, unfortunately we're still not hearing you, Fred. Let's continue with troubleshooting that issue.

But going back to the TTF redesign on the main page, I'll throw it out as a suggestion.

FRED KWADWO AAZORE: Hello.

DEV ANAND TEELUCKSINGH: Fred, go ahead.

FRED KWADWO AAZORE: Yes. Okay. Personally, [inaudible] with the ISOC feasibility meetings that we've been having on weekly basis with Joly MacFie [inaudible] confirm that [joint meetings] on two or three occasions. And then Judith is also very much aware of the [initial] [inaudible]. So I think the TTF can try Zoom and then I'll comment on that. Thank you.

DEV ANAND TEELUCKSINGH: Okay. I don't see anybody objecting to testing Zoom at this point, so thanks, Fred, for that comment. And again, I think it's been noted as an action item to test the Zoom conferencing solution. Not so much as a possible conferencing solution. [Just to] clarify the action item. So thanks, Fred, for that.

FRED KWADWO AAZORE: You're welcome.

DEV ANAND TEELUCKSINGH: Going back to the prototype wiki redesign, Evin, perhaps maybe if we could decide to have a follow-up call on this wiki page redesign, or comments received. Perhaps maybe we can have a follow-up call with you.

EVIN ERDOĞDU: Yes, sure.

DEV ANAND TEELUCKSINGH: Okay.

EVIN ERDOĞDU: That sounds like [inaudible].

DEV ANAND TEELUCKSINGH: [inaudible]

EVIN ERDOĞDU: We basically have a kind of standard format we've been applying to the working group's pages, but I do think it would be a great idea if you would like to have a call to discuss what we've done so far and maybe in advance of the meeting. Sure.

DEV ANAND TEELUCKSINGH: Okay. I think that'll be useful. I myself have some ideas as a Chair of several of these working groups. Okay, so let's note that as an action item then.

All right, let's see, just double checking the agenda. Well, those were the key things for the TTF's session today. Just a note that there's going to be a follow-up call, possibly towards the end of September, and that's with Liane from ICANN, and this is a follow-up on the policy tracking project. Liane could not make it to this call today this week as she's away, but we're really wanting to work on that policy tracking proposal that was approved by ICANN and Liane would have given us some update as to a project that's happening within ICANN that impacts the policy tracking proposal. So that TTF session would happen hopefully before the end of September. Glenn, I see your hand raised. Go ahead.

GLENN MCKNIGHT: How do I sound? I'm just in a meeting. I just have a topic on other business when – is it okay to speak about that now?

DEV ANAND TEELUCKSINGH: Sure. You can speak about it now.

GLENN MCKNIGHT: I think we should do some planning for next year. It's a long way away, but perhaps to start thinking hard to what is really relevant, rather than just at the last-minute throw something in. So just as a food for thought, to start thinking about things that are beneficial across the spectrum and start thinking of how we can put some proposals together for next year's [inaudible] Thanks.

DEV ANAND TEELUCKSINGH: Thanks for that, Glenn. And one of the other things I did want to mention is regarding some planning. The TTF sessions at ICANN58 and since ICANN58 was that the TTF did a report on the use of group chat applications such as Slack for ICANN's At-Large communications, and as you know also as part of the At-Large review by ITEMS, there was a recommendation that the At-Large community should use some sort of FOSS – free and open source – Slack messaging solution for their communication.

So one of the things I do want to push forward is to look at implement strongly a trial of using Slack. Just to remind you what the TTF has recommended, the TTF has recommended after reviewing several chat solutions – we reviewed HipChat, we reviewed Mattermost, and obviously we have tried and used Slack before, which in fact we were

one of the first to probably use Slack way back in ICANN50 for the ATLAS II summit.

So one of the recommendations was that unless ICANN was willing to deploy its own group chat solution directly, we should perhaps – this is how we use the Skype to do our instant messaging solution, we should just use the free version of Slack. And we gave several reasons why we should just use the free version of Slack.

Even though there are potential other group chat solutions out there, the primary reason being was that the free tier version of Slack works just like Skype works, you use it, and for the most part it stays up. We [relieve] the burden of having volunteer persons try to maintain an open source solution such as Mattermost or Rocket.Chat which we have both looked at. But the strain of having a volunteer trying to maintain that would be too much.

And we looked at ways that we can make Slack – with some of the add-ins, you can make slack Do like translations. We can also have a public archive of the Slack conversations, and also, Slack allows you to export all of the conversations. So if ICANN was to deploy a paid solution using Slack or using some of the other open source solutions to use, there will likely be a way to import the Slack conversations, whereas there's no way to do it with Skype at this point.

Okay, so that sums it up. What I will do, I will extract the slides from the ICANN58 and ICANN59 presentations, post that to the mailing list, so you can note that as an action item, because I really want to get some movement forward on testing [inaudible] Slack. [inaudible].

UNIDENTIFIED FEMALE: [inaudible].

DEV ANAND TEELUCKSINGH: [inaudible]. Glenn, I think your hand is raised. It's probably coming from you. So go ahead [please, and quickly.]

GLENN MCKNIGHT: Okay. Sorry, I'm trying to squeeze this in before this celebration, acknowledgement. One of the things I did bring up before, and I'm going to bring it up again, is the lack of representation from some of the RALOs. And I suggested we possibly do some [alternatives.] We have excellent people in APRALO for example, they don't join the call because our time is just crazy. It's the middle of night for them. So I just want to bring this up again, to possibly consider a friendly time to the APRALO people, because I think we could benefit from many of the individuals from that RALO. Thank you.

DEV ANAND TEELUCKSINGH: Thanks, Glenn. Maybe you wish to go on mute so you can – lovely, thank you. So I think it's much clearer now.

It's a good suggestion, and perhaps we can – I don't think there'll be an objection to have different times, especially to get more persons from APRALO to be involved. So perhaps we can note that as an action item to rotate the times. I see no problem with that to ensure that more

persons can join these calls. So I don't think there'll be anybody who'll really object to that. Just noting the comments from Heidi on this.

Okay, so let's reach out to the APRALO leadership. But we could probably [ask for] a poll or Doodle to be sent for our next call, I would say even before ICANN60. So you can just follow up with that to ensure a possible rotation of times to ensure more APRALO participation, to reach out to APRALO leadership to discuss that.

The action item to also note was regarding the use of group chat, and I'll send the slides on the TTF mailing list later this week – if not today, then tomorrow – and ensure that we can really look to try to get the community to really test and actually start using Slack as opposed to using Skype with its inherent disadvantages. Any thoughts on that regarding the group chat?

Okay, seeing no hands raised. Any Other Business? Anybody wishing to raise any issues or comments or questions? Going once, going twice, going thrice. Okay, well I'm seeing Mahdi is typing. Mahdi, if you wish to raise an issue, by all means. Now is the time to do it since we have four minutes left.

Okay, he's making a comment on the group chat issues. All right, I think we could then end the call at least four minutes early then. I'd like to thank everyone for attending this call.

Again, look forward to – there'll be another TTF call before the end of September to focus on the policy tracking, and you'll probably see some updates on the mailing list regarding the wiki redesign and the update on the conferencing solutions.

So, thank you, everyone, and thanks again to the interpreters and to staff. This call is now adjourned. Have a wonderful morning, afternoon, evening. Thank you all.

EVIN ERDOĞDU:

Thank you, Dev. Thank you all, this call is now adjourned. Thanks so much for your participation, and please do not forget to disconnect your lines when leaving the AC room or the bridge. Thanks very much, and have a wonderful rest of your day. Bye-bye.

HEIDI ULLRICH:

Thank you, everyone.

UNIDENTIFIED FEMALE:

Thank you.

[END OF TRANSCRIPTION]