Organizational Effectiveness Committee
At-Large Review

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Recommendations

• Broad scope impacting
  – At-Large structure
  – ALAC composition
  – Internal processes
  – Interactions with ICANN bodies
  – Interactions with groups outside of ICANN

• Very prescriptive
Issues Raised

• Active involvement - Need more users actively involved in policy processes
  – Focus was largely process-related inhibitors and not those related to language, jargon and learning curve

• Perceptions of stagnation
Issues Raised – Con’t

• Need more interactions with organizations outside of ICANN
  – I*, Regional
• More involvement with Internet Governance activities
• Better communications and communication tools
  – For both active and prospective members
Issues Raised – Con’t

• Performance monitoring, metrics
• Resources: Funding and staff
ALAC/At-Large Reaction

• Largely agree with most issues raised
  – Presented to Review Team at start of review
• Stagnation demonstrably not an issue (with a very few exceptions)
  – Perception is an issue
  – Lack of committed volunteers is an issue
  – Lack of knowledgeable, heavily committed workers correct.
Empowered Membership Model (EMM)

• Allow individuals anywhere to join RALO with identical rules across regions
• Voting rights
• Increased travel opportunities
• At-Large Structures (ALSes) downgraded to level of individual members
• ALAC Members double responsibilities
• Strict term limits, stand-down periods
• Random selection
EMM – At-Large Reaction

- Allow individuals anywhere to join RALO with identical rules across regions: **Yes/Not now**
- Voting rights: **Minimal voting, driving rationale?**
- Increased travel opportunities: **At what cost?**
- At-Large Structures (ALSes) downgraded to level of individual members: **No, ALSes have value (often untapped)**
- ALAC Members double responsibilities: **No**
- Strict term limits, stand-down periods: **Classical Term limits: as appropriate, cross-functional limits: No**
- Random selection: **No**
Alternative

Recommendation to:

• Have individual members a universal ability in all RALOs
• De-emphasize ALSes
• Find ways to make more travel available for active contributors
Implementation Plans

• Build a communications plan (outreach) to alert users of issues
  – Minimal jargon
  – Local languages
  – Targeted at ALS Members and individual users
  – Reactivate WGs that discuss policies
  – Being designed prior to/during review

• Find mechanisms to provide additional travel opportunities for active contributors
  – FY18 Pilot Program (similar to a GNSO pilot)
Other Activities

• Several mis-identified issues are being addressed through enhanced/clarified web and wiki.
  – Perception of stagnation
  – Perception of indiscriminate “advice”
  – Perception of too much time “wasted” in working groups
Lessons

• We (At-Large and ALAC) have learned a lot during this review process
  – Hope there will be an opportunity to go into it in further detail to ensure that future reviews are more productive and not huge draws on community time and energy.