

EVIN ERDOGDU:

Right. Well, good morning, good afternoon and good evening, everyone, and welcome to the NARALO ALS Individual Orientation call on Wednesday the 6th of September, 2017 from 20:00 UTC to 21:30 UTC.

Today on the call with us we have Alan Greenberg, Glenn McKnight, Judith Hellerstein, Leah Symekher, Susannah Gray, Thomas Struett, Jonathan Zuck, Kristian Stout, Monique Chartrand, Howard Deane, Eve Edelson, Sunish Gupta, Dustin Phillips, Matthew Rantanten, Joly MacFie, Seth Reiss, as well as Destiny Tchhouali, and I believe we just had Eduardo Diaz join us. Welcome, Eduardo, and Dustin Phillips.

We have listed apologies from John Laprise, Robert Guerra, and Javier-Rua Jovet, as well as Alfredo Calderon.

On staff we have with us Heidi Ullrich, Gisella Gruber, Silvia Vivanco, Ariel Liang, Yesim Nazlar, and myself, Evin Erdogan.

On French interpretation we have Jacques and Isabelle, and with that, I would like to remind everyone to please speak slowly for the interpreters. We have French interpreters on the line.

Please state your name for the record as well as for transcription purposes. And with that, I will briefly introduce the agenda. If you'll note, on the screen we'll have a welcome session, introductions, At-Large introduction, how to engage in NARALO, and a Q&A session as well as next steps and contact.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

HEIDI ULLRICH: Hi, Evin. I guess this is my cue. Hi, everyone. My name is Heidi Ullrich and I am Vice President for Policy Development and At-Large Relations, and I see a good mix today of people I recognize – so more experienced people – and people who I believe are quite new to NARALO and At-Large. So, I think this is going to be a good session to see where we are and where some of the newer people may have some interest. With that, I'm going to hand it over to Alan, and then we'll begin into our presentation.

ALAN GREENBERG: Thank you, Heidi. You said almost everything I was going to say. I was going to comment on the interesting mix we have of old-timers and new people, and looking forward to an interesting session of both talking about what we're doing, and hopefully interesting questions and answers. So, now that we've both said it twice, I'll turn it over to the real subject matter of the meeting. Who's taking it?

EVIN ERDOGDU: Great, thank you. So, now we'd like to introduce the NARALO leadership that is on the call at the moment. If you could just briefly introduce yourselves and your titles.

GLENN MCKNIGHT: Great. Thank you, Evin. It's Glenn McKnight. Welcome, everyone, to the call. Some are new names as Alan and Heidi – thank you so much for joining us today. I am the current Chair until the AGM in late October, and I'll be coming in as the new Secretariat. It's been a great

opportunity to see the NARALO community, and I welcome to all of you to contact me anytime. So, I'll turn it over to Judith.

JUDITH HELLERSTEIN:

Hi. Yes. This is Judith Hellerstein. I'm the current NARALO Secretariat, and I want to welcome you all to the call. And it was great that we got so many new and old faces, and some people who we've been trying to engage for a long time to come on the call. We also want you to reach out if you have any issues, and just let us know how we can help you.

EDUARDO DIAZ:

Hello. Can you hear me?

ALAN GREENBERG:

We can.

EDUARDO DIAZ:

Yes, okay. This is Eduardo Diaz. I'm currently a NomCom delegate elected from NARALO, and will be replacing Glenn during the AGM in October and will become NARALO Chair. I was elected during these past elections. So, I will be happy to share with any of you my experiences with ICANN, and anything else you may want to ask I will try to answer as well as [inaudible] Thank you.

ALAN GREENBERG:

And I guess I'm next. Alan Greenberg. I am an elected ALAC member selected by NARALO. I've been working with the ALAC and NARALO now

for – just ending my scary 11th year, and entering my last year as an ALAC member and as Chair of the ALAC. Is Javier on the call?

EVIN ERDOGDU: Hi, Alan. He listed a tentative apology as well because of the storm, so if we could move to Leah, if she's on the call.

ALAN GREENBERG: I don't know why we excuse people just because of minor things like major hurricanes.

HEIDI ULLRICH: Just very quickly, he is – this is his second year as the NomCom appointee to the ALAC, so he will have one more year before he is up for reselections. Thank you.

LEAH SYMEKHER: Can you hear me?

ALAN GREENBERG: Yes, we can hear you, Leah.

LEAH SYMEKHER: Great. Yes, I'm very excited to be joining the NomCom team as a delegate from NARALO. My time begins this October, and I'm looking forward to learning from all of, and especially Eduardo and others who've been in that position. I already got a lot of insights before I was

a candidate, and that really made me very enthusiastic and committed to contributing as much as I can to that new role.

Currently, I am the primary NARALO representative for the San Francisco Bay ISOC chapter. I was the previous Chair for the chapter for three years, and on the Board as a member, so I've been very involved with our ALS for many years and representing the chapter. And I look forward to again committing myself in this new role. We do have – as you all know, of course – the current Chair is Susannah Gray, she's on the call, and she is the main point of contact for all chapter operations and issues and anything about the chapter. She's the main contact. So, thank you for your time.

EVIN ERDOGDU:

Great. Thank you, Leah. And with that, we'll move to the At-Large structure and individual member introductions. There are quite a few that RSVPed. If you are on the call, I would love for you to just go ahead and introduce yourself. And might I ask – I think someone might be playing with the slides there, but if you could just let it go, because it's synced. And I'll manage the slides.

We have an apology from John Laprise. He wants to just share this slide, which is the next slide. His organization, the Association of Internet Users, and he wanted to note that it's user-driven and led, based in the U.S., and the contact information.

And with that, if any other representatives from the following At-Large structures are on the call, please [inaudible] just welcome and say a few words about yourselves.

EDUARDO DIAZ: This is Eduardo for Internet Society of Puerto Rico. I'm currently the President of the chapter, and basically our chapter follows Internet Society's global vision of Internet for all, and we have been a founding ALS of the NARALO in 2007. Thank you.

EVIN ERDOGDU: Marita, I see you've raised your hand. Please feel free to make a remark.

MARITA MOLL: Oh, hi. Marita Moll speaking. I just arrived, so I think we're introducing as our NARALOs. Is that correct? I'm President of Telecommunities Canada, which is I think also one of the founding members of NARALO way back in the day. We represent a number of community networks and community network users and participants and advocates across Canada, and we're very happy to be part of this. Thank you.

EVIN ERDOGDU: Thank you. Susanna, if you'd like to go ahead. I see you raised your hand.

SUSANNA GRAY: Hi. Yes. Thank you, Heidi. This is Susanna Gray. I'm the President and Chair of the San Francisco Bay Area Internet Society chapter. We have three people on this call today. You have Leah Symekher who you already heard from, she's our primary NARALO contact, and we also

have Eve Edelson who often takes part in the NARALO calls and the At-Large calls, and I also jump into the calls as and when I can.

We are [inaudible] this Internet Society chapters with over 2000 members. They're not all located in the Bay Area or in California, or even in the U.S. We have members from all over the world. And I think we've been an ALS for quite a while. I'm not actually sure about the number of years. I don't know if anybody can tell me. I think it's maybe five or six years but we've been involved for quite a while. Thank you.

EVIN ERDOGDU:

Great. Thank you. And I believe – anyone else, would you like to take a moment to introduce yourself? Please feel free.

DANA PERRY:

I'll jump in here. It's Dana Perry. I'm with the Nova Scotia Community Access Program. I didn't hear my name called in the roll call, so if it can just be noted that I'm actually attending. I believe we've been an ALS for the last four and a half years. Thank you.

HOWARD DEAN:

Howard Dean here. I'm with the Consumers Council in Canada, and we are a consumer [actually] advocacy organization dealing with work with the eight international consumer rights, dealing with consumer protection. And just briefly, those are the issues of basic needs, safety, right to information, right to be able to [use] information, the right to representation, the right to redress, the right to consumer education, the right to healthy environment, and there's really a ninth, which is the

right to privacy. And we focus both on the rights of individuals and consumers, but also their responsibilities, because we think that consumers have rights, but they really do have responsibility to take action to represent themselves and to seek redress and to inform others.

So, we really focus on a healthy marketplace in which consumers can thrive, and the areas we deal with vary depending on the issues of the day and who's involved at that moment with the organization. Mostly, we focus on technology issues, privacy issues, energy, climate change, construction issues, financial services and across the Board on standards. We're stepping more into international standards issues and how that might help consumer protection. And that's it.

JOLY MACFIE:

Joly MacFie. I'm with the Internet Society's New York chapter, and getting a little lonely because my fellow rep, Avri Doria has been nominated, selected for the Board, and so I'm going to have to find someone else to be our secondary rep.

We were recruited originally by Louis Houle of Quebec, and we're also in the NCUC in the GNSO as well as [inaudible]. And we also have quite a lot of involvement in accessibility issues.

EVIN ERDOGDU:

Great. Thank you. Anyone else? We also have some new NARALO individual and affiliated members on the line if you'd like to take this moment to say hi and introduce yourself and where you're based.

THOMAS STRUETT: I can go. This is Thomas Struett. I'm currently based in Istanbul in Turkey, but I am from Chicago and that's why I am interested in joining the NARALO community. I have to give a shout out to Evin for helping me in here. But I'm really interested in policy making, and I come from a communications background so I'm really interested in the At-Large community and how this helps with the process making at ICANN. So, that's my story and why I'm here.

KRISTIAN STOUT: I am Kristian Stout. I have a background as a software developer and currently work as an attorney on innovation policy for a think-tank, and part of that is looking at Internet governance issues, and I've done some research into ICANN and got involved.

JONATHAN ZUCK: Hi. My name is Jonathan Zuck. I'm the Executive Director of the Innovators Network which is a Washington DC-based nonprofit focused on global unemployment and the future of work. I'm a long-time ICANN policy person, but very new to ALAC and its processes, so I'm interested to learn how it works.

EVIN ERDOGDU: Great. Thank you all. If we have no one else who would like – oh, Destiny's hand is up, Glenn tells me in the chat. Destiny, would you like to say a couple of words? Okay, maybe that's an old hand up, or maybe

we could dial out to you if you're having connection issues. Destiny, sorry, no, we do not hear you, but would you like a dial out?

Howard has his hand up, so perhaps Howard can [inaudible] while we try to get destiny on the line.

HOWARD DEANE: Sure. I still have my hand up but I went earlier, so I'll take it down.

HEIDI ULLRICH: And Evin, I believe that Glenn now has his hand up, as well.

GLENN MCKNIGHT: Okay. Hi. Glenn for the transcript. Just a quick introduction for myself. I wear two hats: one of the founders of the Internet Society of Canada which is one of the ALSes, but the Foundation for Building Sustainable Communities is an ALS that I came into the NARALO space since 2009. One of the major focuses we have is humanitarian technology, disaster relief, and mesh networks and community networking. And that is done in [inaudible] amateur radio, and we have a demonstration site that we do. But we've been active in promoting very aggressively the NARALO membership to be active in the fellowship program, which we see this time we have four members which is great, but also first nations, indigenous Americans, Canadians to be involved with. And Judith can talk at length about the tribal ambassadorship and the Global Indigenous Ambassador Program. And as Joly mentioned before, one of our major interests have been the issues of reaching out to the disabled or special needs community. So, that's it for me.

EVIN ERDOGDU: Great. Thank you so much, Glenn, and I see Destiny saying she's having some trouble with her mic, but she'll try to introduce herself later. And Destiny, we can always dial out to you if you have a number. Just let me know. Moving on, we'll now go to a brief overview of the At-Large staff team, and what we do here to support the community. Heidi?

HEIDI ULLRICH: Thank you, Evin. And most of you know who we are and what we look like, but for those who don't, we're just going to let you see what we look like on our better days.

My name is Heidi. I have been with ICANN a little over eight years, and again, my primary role is just overall support of At-Large support, the whole entire team – as we call it the A+ team – so that we do – if you have any questions or requests, we will do our best to support you with those. Thank you, and I'll pass it on to Silvia.

SILVIA VIVANCO: Thank you, Heidi. Hello, everyone. My name is Silvia Vivanco. I am a manager with At-Large Regional Affairs. I am based in Lima, Peru. I am a lawyer by training, and I have been with ICANN about six years now. And I cover in my job the five regional At-Large organizations, including NARALO. I work very closely with the leadership teams of all the RALOs and with the ALSes, and I help the leaders to plan and organize monthly meetings, face-to-face meetings, capacity building activities, and in

general, to help you engage the ALSes with NARALO and with ICANN. Thank you, and I will turn it over to I believe Ariel.

HEIDI ULLRICH: No, Gisella goes next.

SILVIA VIVANCO: Oh, Gisella is next. Yes. Sorry.

GISELLA GRUBER: Thank you, Silvia. Thank you, Heidi. Welcome to everyone. I'm Gisella Gruber. My primary role is to manage the operational support for At-Large, and I've been with ICANN for eight and a half years plus. And I'm based in Bath in the United Kingdom, and I'll now pass it over to Ariel Liang. Thank you.

ARIEL LIANG: Thanks, Gisella. Hello, everyone. My name is Ariel. Based in Washington DC, I'm a policy analyst at ICANN, and I've been with the organization for three years and a half. My responsibility is mainly supporting the policy advice development in At-Large and ALAC, and also communications related to this activity. And I will turn over to Yesim.

YESIM NAZLAR: Thank you very much, Ariel, and hello everyone. My name is Yesim Nazlar. I'm the At-Large Support Operations Senior Coordinator, and I'm based in the Istanbul office as well as my colleague, Evin Erdogan. I've

been working for ICANN over one and a half years. Other than being in touch with you every day answering your e-mails, I'm also responsible for setting up community calls and keeping the community wiki page up to date, and also responsible for the At-Large mailing list. I'll now pass this over to Evin, Ashley Erdogdu. Thank you.

EVIN ERDOGDU:

Thanks so much, Yesim. As she said, I'm also in the Istanbul office with her and assisting her with call management. Also working on ALS and individual member data management, website updates and [inaudible] and I've been with ICANN for about nine months. I'll turn it over to Mario.

MARIO ALEMAN:

Thank you, Evin. My name is Mario. I am based in Central America. My primary role in At-Large is basically as an SO/AC support, and I have been in ICANN for about eight months so far. Thank you.

EVIN ERDOGDU:

Great. Thank you so much. Moving on then, we'll do a brief overview of At-Large. Heidi, please begin.

HEIDI ULLRICH:

Yes. Thank you very much, everyone. I'm going to go very quickly over this because I believe that most of you do know this. At-Large consists of the same five regions as ICANN Fellows, that is North America, Latin America and the Caribbean region islands, the European region which is

EURALO, Asia Pacific and Australasia, that is APRALO, and Africa which is AFRALO.

So again, North America consists of all of the At-Large structures as well as individuals. Again, each of those five RALOs has two elected ALAC members and then one NomCom-selected ALAC member. And currently, the elected ones are Garth and Alan as we saw their photos earlier today, and Javier is the NomCom appointee.

Coming in this next year, Alan will remain, Garth is stepping out and John Laprise will be coming in as the newly elected ALAC member. And again, Javier will stay. I think that's really all I wanted to state for that. Next slide, please.

Thank you very much. So, again, At-Large working groups. Continuing on this bottom-up structure, again with the ALSes as the grassroots, then the RALOs and then the ALAC moving up to the person who's been directly selected by At-Large, these working groups are a key part of making that whole structure work.

At-Large has approximately 20 working groups divided into what we like to say three types. The first one is policy-related, second are the process-related, those like for example the Finance and Budget Subcommittee that work on the processes within At-Large, within ICANN, and then also on outreach and engagement. And that would include the Subcommittee on Outreach and Engagement as well as capacity building working groups.

Most of these are open. We are currently doing a review. Evin is leading that internally. And we're cleaning up the website, we're cleaning up

the wikis, and we're looking at making sure that we're all up to date. So, those of you who will be following ICANN60, you'll see where we are on that update. So, we do welcome you into these working groups if they're open. It's a good way to be active in these.

Now, again, right now a lot of them are in sort of a semi state of being functional, and that's another issue that we might be looking at during ICANN60, but do take a look and let us know if you are interested in joining those, and we'll let you know when their next meeting is and add you to the mailing list.

EVIN ERDOGDU:

Thank you, Heidi, and we'll turn it over to Silvia.

SILVIA VIVANCO:

Hello, yes. Can you hear me? Hello. I'm testing my calling. Hello. Okay, I believe you can hear me okay.

ALAN GREENBERG:

We hear you.

SILVIA VIVANCO:

Yes, thank you. I'm going to give you a brief overview of the RALOs and the typical RALO structures. The five regional At-Large organizations are the organizations we group all ALSes regionally. NARALO at the moment has 27 organizations and 21 individual members in three countries and territories.

As we know, the RALOs play an important role in the bottom-up multi-stakeholder model. As Heidi explained, the RALOs take part actively in working groups and collaborate on issues ranging from policy development to Internet governance. The RALOs are an excellent communication forum and coordination point for all RALO members.

In the case of NARALO, NARALO has a cooperation agreement with ARIN, the regional registry for North America, and each RALO, all of them have a MoU, a memorandum of understanding with ICANN.

On the screen, you see there is a screenshot there of two sites, the website and the wiki page. They are the two main resources that you can work with to interact with your community member.

The website is updated by staff members, and the wiki page is a more interactive platform. Also updated with our help from staff members, that way you can put more information about your ALS.

In the NARALO website, you have the leadership, the list of meetings and events, organizing documents, reports, events, and you can navigate from the website to the wiki page.

I encourage you to work with us, with staff, if you want to post any documents or make announcements on the main RALO portal, the NARALO portal.

The leadership of NARALO. NARALO at the moment has the NARALO Chair and the Secretariat. All the RALOs have a Vice Chair or both, or a leadership team.

I also wanted to mention that all the RALOs meet in the cross-RALO Secretariat meeting every two months approximately, and they study and discuss issues that impact all the RALOs, not just regionally but the issues are cross-RALO, they impact all the RALOs. So, everybody's welcome to join these calls if you want.

And I think with that, I have covered most of the issues and I again encourage you to reach out to us if you have any questions about how to be more engaged with NARALO. Thank you very much, and now over to Ariel.

ARIEL LIANG:

Thanks, Silvia. I'll give you a quick overview of several things. One is the communications platforms that At-Large uses. The other is the policy-related work that At-Large engages with. For communications, we have two major platforms as mentioned earlier by my other colleagues, so the website and the wiki. And I put the website link in the chat.

And then on this site, you can see quite a few things. First, you can read about the policy advice that At-Large have produced in the past, and then you can navigate that through the top navigation menu. And then also, you can search about the latest activities and news, and you can also find us through the website.

And then thirdly, you can find the membership information and if you want to search what other organizations belong to At-Large, you can go and research about them through clicking the map on the home page, or look at "Take Part" and then you can see membership information

there. So, this is a very useful tool and I will welcome all of you guys to use it and explore the community.

And then regarding the wiki, it's a more kind of a very information-rich platform, and we have wiki workspaces for the ALAC – which is the At-Large Advisory Committee – and we have wiki workspaces for the RALOs. As Silvia mentioned, it's a more interactive platform which houses some working documentation or meeting teleconferences, agenda and recording, and those kind of information. So if you have questions and need help navigating through these platforms, please feel free to reach out to At-Large staff and we're more than happy to help you out.

And then to the point about policy-related work, At-Large is a very important stakeholder in the ICANN community and provides inputs relevant to end user interests. One of the very active works that At-Large staff respond to are public comments, and then I will share with you wiki sites that list all these public comments preceding that At-Large is digesting and analyzing whether a statement is needed and where At-Large needs to comment on.

And then if you want to read about the past advice statements, I will put the link here in the chat and you can research that in the At-Large website. So you can see there are many categories of topics that are covered. Some are related to GTL policies, some are related to public interest and some are related to operational matters in ICANN, so it's a wide range of policy-related work that At-Large staff.

But At-Large is not only limited to public comment-related work. It also will for example produce advice that it deems as very important for end users. For example, the public interest commitment issue in the new gTLD, the previous round, and these are not public comments kind of triggered advice, and At-Large thinks it's very important to advise the Board on that. So it can also advise in that kind of manner.

In any case, please feel free to research in the policy advice section in the website, and then you can read about the topics that are very important to At-Large.

Next, I will turn it over to Gisella Gruber. So, Gisella.

GISELLA GRUBER:

Thank you, Ariel. I'm now just going to briefly touch on the ICANN meetings, which are the ICANN face-to-face meetings or referred to as ICANN public meetings.

The dates and the locations of these meetings are posted ahead of time on the main ICANN meeting website. You can see this in the top part of this slide. And on this page you will find all the meetings that are listed over the next few years.

As soon as these meetings go live, the webpage is set up and you will have the link on the top part, so on the ICANN Meetings website. On the meeting page you will find all the useful information that is required for the meeting. General logistics, hotels, transport, visas, registration and the schedule.

The main ICANN schedule will be posted for this ICANN60 meeting on the 9th of October. Currently, you'll only be able to view the block schedule. The schedule will have all the remote participation including audio streaming and Adobe Connect links.

Most physical meeting rooms have cameras and the visual is available on the Adobe Connect room which allows a virtual transportation into the room. This is a fairly recent feature for ICANN, and it allows you to see who is in the meeting room as well as all the guests.

At-Large also set up a one-stop-shop wiki page, and on this meeting you will see it. We set it up per meeting. You will see the At-Large daily agendas, the action items, the templates for the PowerPoint presentations, and if you're looking for the most recent and updated agenda for any of our sessions, you can go to this wiki page and I've put all the links as I'm speaking into the Adobe Connect chat. This will be available also after the call.

All the meetings recorded and transcribed. What At-Large staff does is they send a daily list in preparation of ICANN60 and once we are on the ground, we send a daily list of all the important meetings and links, including the instructions on how to participate remotely and also request a dial-out if necessary. This is a feature that is still available during the ICANN meetings and will allow you to participate.

We also add a link for time zone conversion, which helps you depending on where you're situated in the world to possibly participate in the middle of the night. And for the At-Large sessions, most of them have English, French, and Spanish interpretation.

The usual Adobe Connect features are available for all the sessions. We do have standards of behavior which are posted on our wiki page as well as on the main ICANN website. And for each session, we have a remote participation manager who's physically in the meeting room and is the voice for all remote participants. And hopefully they will be able to assist you if you are joining us remotely.

Otherwise, we remain at your disposal for any further information, so please do not hesitate to reach out to us. Thank you. I'll hand it over to you, Evin.

EVIN ERDOGDU:

Thank you, Gisella. Sorry about that. I wanted to give a brief snapshot of NARALO ALSes. We currently have 27, as well as 21 individual members, and that is the most individual members of any regional At-Large organization.

If you have any questions, as I mentioned earlier I maintain the ALS data. If you have questions about how to apply or events or individual memberships, feel free to get in touch if you'd like to share information as well. And with that, I'll turn it over to Mario for outreach and engagement.

MARIO ALEMAN:

Thank you, Evin. Hello, everyone. I would like to just briefly update on the outreach and engagement. I work closely with Silvia Vivanco on organizing the booth and all the outreach activities that happen during the ICANN face-to-face meetings.

During the next ICANN meeting in Puerto Rico, let us know if you need any help and we can coordinate any outreach and activities that you're planning to do, and feel free to contact us. Thank you.

EVIN ERDOGDU:

Great. Thank you, Mario. And back to Silvia briefly to discuss ICANN programs to benefit O&E.

SILVIA VIVANCO:

Thank you very much. I'm going to speak about two important programs that ICANN offers to the community. The first one is the Community Regional Outreach Program, the CROP. This program provides support to five individual regional trips for the Fiscal Year '18 to help the RALOs implement outreach and engagement activities.

The CROP is available to RALOs that have developed a strategic outreach and engagement plan and have posted that plan for the ICANN wiki. NARLO has developed a plan and is posted there.

The program has program coordinators for each RALO, and for NARALO we have [Julie] handling the program coordinators. The CROP includes a series of guidelines and procedures which are posted on the wiki that is there on the screen, you can see there. And if you can copy that link and click on it, you will see very detailed procedures to apply for the CROP funding. And the CROP program is administered by CROP staff in coordination with GSC staff and At-Large staff as well.

The second program I want to mention is the RALO request for funding to support [an] outreach activity. This one is funded – there is targeted

for local activities, local travel, [luncheon] display, graphics, promotional materials, etc., and is limited to \$2000 per RALO. And there is a wiki page as well where you can see what is the procedure.

The staff members administering this program, managing it, are Heidi Ullrich and myself, and we have a RALO request form which you can download from that wiki page and complete to request the appropriate funding. And we have many details there on those wiki pages, and if you have any questions, please don't hesitate to reach out to us. Thank you. And now I guess I will turn it over back to Evin.

EVIN ERDOGDU:

Sure. Actually, at this time we'd like to invite Judith, Glenn and Eduardo to give us a brief presentation on NARALO recent activity, and I'm pulling up that presentation now. So, Glenn and Judith and Eduardo, over to you. Thank you.

GLENN MCKNIGHT:

Great. Okay. Thank you. I'm just waiting for the slide to show up. Everybody can hear me okay?

UNIDENTIFIED MALE:

Yes, we can.

GLENN MCKNIGHT:

Okay. I'll be fairly brief. I'm just waiting for the slides to show up on the center panel.

JUDITH HELLERSTEIN: Yes. They are on the center panel, but they need to be [inaudible] the next page.

GLENN MCKNIGHT: Okay. Please proceed to the next page, Evin. Okay, so in terms of – I'll be very brief – our strategy has been is – two of the ALSes have actually applied for some of the local discretionary funds, and I'm going to let Eduardo talk about his and Susannah could talk about hers.

We'll be planning in the next few months special purpose calls on the hot topics which we identified at our GA. We did an extensive survey of our membership, and we found of particular interest that people had on policy issues, so we're hoping that some of the people that are new on this call today – I will send you the survey as well. Particular policy issues that are hot for yourself to be involved with and so we can steer you in a direction which actually that you feel the most valuable on.

Again, going on through the slides, we want to strategize with yourselves, and as staff has pointed out today, they're revitalizing a number of the working groups, and there are working groups that are calling for membership. So as Evin proceeds to update the information, there's a number of active working groups and newly reformatted ones.

Going further, we had two excellent readouts in our community. Joly with ISOC New York had one following the ICANN Johannesburg, as well as Susannah organized the team in San Francisco.

One of the hallmarks of NARALO is producing a constant contact monthly newsletter that Eduardo has done a super job doing, and we'll be probably looking for more help for people to do sections for the ongoing monthly newsletter. And we've been doing a lot of effort to convert as many documents as possible into e-books.

Next slide, Evin, please.

Silvia mentioned about the CROP plan. Each RALO has to have a strategic plan, so if we can go to the next slide, our outreach strategy, if you go back to the history, we originally were going to be in Puerto Rico, but due to the Zika virus it was relocated to India. So we're looking forward to an excellent NARALO outreach. Mario, we're looking forward to work with you on the outreach strategy. Eduardo and Alfredo, Javier and numerous other people are working on efforts to do outreach.

At the ICANN61, we'll be doing a number of major things, which is in March of next year. We'll be having our first North American School of Internet Governance which ICANN is sponsoring. We'll probably be looking at updating our ICANN MoU which is 10+ months that it needs revisions.

We'll have adopted our new Rules of Procedures. We'll probably have a NARALO showcase at that event, and again, working with Mario for outreach table at the event.

We encourage NARALO members to apply for the Fellowship, for that program, and we want to encourage definitely our indigenous members of our community apply for the Global Indigenous Fellowship for the next round in October as well.

Next slide, please.

Okay, so let me just fill you in back to what I was saying earlier about the CROP plan. The CROP required each RALO to have an actual plan. So we needed to analyze what areas geographically in North America are underrepresented, what is our ongoing strategy to reach out, and another aspect of what we try to do is we try to encourage people who have not gone on trips before to take advantage of these trips.

We didn't believe it was a good idea that the same people go to each of the trips, so our first trips we selected one of our members to go to the October ARIN meeting which will be in San Jose, followed by one of the members being at the North American School of Internet Governance. The reason being is we're looking at the annual event, and ISOC San Francisco is going to be hosting the next School of Internet Governance in their location.

Next, RightsCon is scheduled for March in Toronto, and then followed by the second ARIN meeting will be in Miami, and last event will be in April, will be the National Digital Inclusion. So, the entire CROP plan is available at the link that's provided.

Next slide, please.

Okay, I'm going to turn it over to Judith and Eduardo.

JUDITH HELLERSTEIN.

Hi. So yes, I added my information to his slide, but those who are interested in the Indigenous Fellowship, talk to me. For those who are also interested in captioning where we have a whole team but we can

always have others who work on captioning which is now in the core budget, but we have a team that's working together.

For those who want to get involved on different working groups such as the Technology Taskforce, the Technology Taskforce looks at some of the technologies that are used in ICANN and that are – Glenn, can you mute? Thank you. And those used in ICANN and as well as some other areas. So we welcome people to come on.

We are also talking about the new policy, helping [explain] the new special project budget requests on that. And that brings me to another issue, is that we annually do a special budget request, and I think staff's going to talk about that, but that happens in January, and we also look out to where we can get some new ideas for programs. This is how the Global Indigenous Fellowship originally started, which was the Tribal Fellowship. This is how the captioning pilot started, this is how the North American SIG, this is how so many of these great ideas started. They come from you. And so we look forward to hearing from you about any programs that we want to start that we could possibly put through a special budget.

Glenn also did not talk about one of the projects from last year, which is our outreach at Internet governance events like the IGF and others. We are having a table for our outreach joining with ICANN and other groups, and doing outreach to groups right there at these main events.

So, anytime you want – if there's any event, we would love to help you with your outreach strategy. Eduardo, do you have anything to add?

EDUARDO DIAZ:

Yes. I just want to say that the first North American School of Internet Governance is going to happen there days before the starting of the ICANN meeting, so that would be March 7, 8, 9 of 2018.

There will be a maximal 40 students that will be attending the school, and it'll be open to everyone in Canada, North America, in the whole NARALO region. We're not planning to bring people from all regions, this is just for North America.

So we're going to select 20 people from United States and Canada and U.S. territories, and 20 from here, from Puerto Rico depending if we can get all of them.

The webpage is going up very soon, and I encourage all of you to apply for this. There would be fellowships available depending on how much sponsor money we get. And so we will be inviting everyone through the NARALO list. That's all I wanted to say.

EVIN ERDOGDU:

Great. Thank you, Judith, Eduardo and Glenn. I'll go back to now a Q&A session. So this is now just an open time for everyone to ask questions, raise concerns, provide feedback, so feel free to raise your hand in the chat room or type a question in the chat box. And we have some potential topics for questions in the slide on the screen.

HEIDI ULLRICH:

Evin, we have a question for Joly and then Destiny as well. Joly, go ahead.

JOLY MACFIE: I must have got distracted and missed it. Did we talk about the NARALO AGM, when that's going to be and what travel arrangements are going to be for that?

HEIDI ULLRICH: Glenn, may I take that one?

GLENN MCKNIGHT: Sure.

HEIDI ULLRICH: Okay. Thank you. So, Joly, the next face-to-face general assembly will be at the third At-Large Summit that will be held in Kobe, Japan in March 2019. Now, the one coming up in Puerto Rico, I believe that might be a GA but it will not be a face-to-face. That means that there's no funding for all representatives of the ALSes. So again, Puerto Rico there might be one but it's not face-to-face. The next face-to-face one will be Kobe, Japan in March 2019. Thank you.

EVIN ERDOGDU: Thanks so much Joly and Heidi. Destiny has her hand raised.

DESTINY TCHEHOUALI: Yes. Do you hear me now? Hello.

EVIN ERDOGDU: Hi. Destiny, yes, we can hear you.

DESTINY TCHEHOUALI: Okay. Thank you. Great. Hi, everyone. Destiny Tchehouali speaking. I replace Louis Houle as the newly elected President [inaudible] January of this year. The current challenge of our chapter is to gather all the key stakeholders of Internet governance in Quebec and to pursue local content online. So, we're organizing. We're [inaudible] Internet governance forum at September 19th, and we have among our speakers ICANN representatives like Adiel Akplogan and [inaudible].

It's also good [inaudible] if you look for ICANN60 at Abu Dhabi, and my question is, do you have some specific expectations regarding our participation as an ICANN Fellow representing [inaudible]? Thank you.

EVIN ERDOGDU: Thank you, Destiny, for your question. Glenn, Judith or Eduardo, would you have a response?

EDUARDO DIAZ: I'm sorry. I didn't get the whole thing. Can you repeat? I was doing something else here. Sorry.

EVIN ERDOGDU: Sure. Destiny, could you please –

DESTINY TCHEHOUALI: My question was, have you any specific expectation regarding our participation as ICANN Fellow?

EDUARDO DIAZ: When you ask about ICANN Fellow, you mean for the School of Internet Governance, or of the Fellow as in the ICANN meeting?

DESTINY TCHEHOUALI: For the ICANN meeting, ICANN60 at Abu Dhabi.

EDUARDO DIAZ: You're going to be in Abu Dhabi?

DESTINY TCHEHOUALI: Yes.

EDUARDO DIAZ: Well, if you're going to be there in the Fellowship program, the Fellowship program is very well structured, and I don't know if you have participated in – they have a pre-ICANN meeting, conference calls, because they want to make sure that when people get there they know their way around to a point.

It's a very intensive program. You will be assigned a mentor, I believe. Correct me, somebody, if I'm wrong. And the idea is that you try to engage into ICANN and understand the main structure. So the idea is that after you go to Abu Dhabi, you get more interested and understand

the whole organization and continue participating in future meetings and conference calls and working groups. I hope I answered your question.

DESTINY TCHEHOUALI: Yes. Thanks.

JUDITH HELLERSTEIN: This is Judith.

HEIDI ULLRICH: This is Heidi.

JUDITH HELLERSTEIN: Sorry, Heidi. Do you want to go ahead?

HEIDI ULLRICH: Go ahead, Judith. We might be saying the same thing, so you go ahead first, and if not, then I'll add. Go ahead.

JUDITH HELLERSTEIN: Okay. I believe Destiny you have already been assigned a mentor, and for that, what I understand is it is Martin Valent. He is with NPOC and he's based I think in Argentina. And so I'm sure he'll be reaching out to you in the next couple of days, but if he hasn't reached out to you, please let us know and we can make sure that it's taken care of. I

believe he's also the mentor for Alfredo, but again if you don't hear, let us know.

HEIDI ULLRICH:

Okay. And just to add to that, Judith, I believe that you're organizing a call for the North American Fellows that are going to be going to ICANN60. So, Destiny, you'll definitely be on that call or invited to be on that call, and that's something where you can coordinate some of the activities and information that NARALO would like me to focus on perhaps, and any kind of additional activities that you can participate in for NARALO during Abu Dhabi. And also as a Fellow, you're still very much invited to all of the At-Large meetings, and so we hope to meet you during one of those sessions in Abu Dhabi. Thank you.

JUDITH HELLERSTEIN:

Thanks, Heidi. I think also yeah, and also in our call, what we would do when we do have a call is so they'll help you walk through some of the At-Large meetings and explain to you what they are, what they'll be. We will also be presenting I believe also to the fellowship about At-Large and NARALO, so we'll be reaching out to all of them and [inaudible] plan of activities for the call.

Glenn, if you have anything else to add, you're welcome to.

GLENN MCKNIGHT:

Yeah. I assume you can hear me now. Okay, so sorry about this, I had a smoke alarm going for the last 10 minutes just when I started speaking. So I think we got it under control. A couple of things.

I reached out to all the four Fellows. Please [inaudible] on Monday and subsequent calls for NARALO, if you – the more we know what your interest is, the more we can help you connect with the people who have the similar passions. So we can organize a special call that we can go over issues and what to expect at the forthcoming ICANN meeting, but happy to do that.

So I reached out to each of you to organize a time that's best for you before the ICANN meeting, and I'm sure you'll get a lot out of it. But it's a big event. This next ICANN meeting is a long one, so whatever we can do to help you to navigate the pitfalls, we'll be happy to do it.

EVIN ERDOGDU:

Thanks, Glenn. Any other questions from the community or anyone on the call? We have some suggested topics of navigation and communication tools or At-Large public meetings which you touched upon, or policy development work or engaging with NARALO. Anything else? We'll just give it a couple of minutes.

JUDITH HELLERSTEIN:

Hi Evin. Maybe people would want to – we had done a nice chart at the General Assembly of all the different working groups and how to get involved, and maybe we could also put that out and send that out to people on this call. Because I do remember it was a very helpful chart.

HEIDI ULLRICH:

Yes. While we look for that – and Silvia perhaps you could work with Evin on that – I'm just wondering if there's an update on the policy hot

topics that was also discussed during the General Assembly in New Orleans. I know there were a lot of good ideas generated from those who were in New Orleans, and again it would be fantastic if we could get hot policy topic document that basically identifies what the main topics of ICANN policy NARALO is working on, and the potential implications for end users. So perhaps Glenn, do you have an update on that or a way forward on that?

GLENN MCKNIGHT:

Yes. I actually document it fairly well in the GA report. I'll extract that out and I'll share it with everyone.

HEIDI ULLRICH:

Okay. Thank you very much. I think we're still looking for the chart for the working groups. Maybe Evin in the meantime maybe you can just put up the working group portal on the website, and that lists all of the working groups.

EVIN ERDOGDU:

Sure, I'll share that link in the chat. One moment. This is the link to the general working groups' space.

HEIDI ULLRICH:

Okay. Thank you very much. So, you can again see if you click on that, there again the working groups are officially divided into subcommittees, working groups, ad hoc working groups and taskforces.

Another way to look at them is what I mentioned earlier in three areas. Again that's policy, process, and outreach and engagement. Depending on what area you're interested in, you can take a look which one you'd like to join.

Some of the more active ones are the Subcommittee on Outreach and Engagement. As we come up into the Fiscal Year '19 development, the Finance and Budget Subcommittee will be open again. That does have membership by appointment only depending on if you're a member selected by your region or on the CROP. Correct me, Alan, if I'm wrong on that.

The other one again as we move in to the December time, there'll be the Subcommittee on Outreach and Engagement. There'll be many people going to the IGF in Geneva, and that committee will be working on some of the outreach taking place there. Glenn was able to get At-Large a booth at the IGF, so there'll be a lot of activity going on at that booth for At-Large.

The Capacity Building Working Group that is open and what they primarily do is hold the capacity building webinars. I've put the link in earlier. And if you have not had a chance to be on those calls, they are excellent. You can follow them in e-books as well. Glenn has put most of them in e-books. It's a good way to get to know a lot of what's going on within ICANN and At-Large.

Then we also have – let's take a look. There's a CROP team, again membership by appointment only on that one. That helps determine which CROP requests are approved. Judith is leading the At-Large

captioning project. That one is open, and that one looks at which calls will have captioning – sort of like scribing – on them, so you can join that one if you'd like.

There's also the At-Large Technology Taskforce. That one works on technical issues. It works on finding and testing new ideas for technologies to helping At-Large communication. That's a very fun one. I see Judith has her hand raised.

JUDITH HELLERSTEIN:

Yes. The Technology Taskforce is not necessarily a technical one. There's also space for nontechnical people. Justine right now is leading a review of the website and the wiki space and figuring out what we want to put in there.

We do have some technical stuff going on with a review of conferencing programs that is being done by a working group headed up by Satish Babu and Justine Chew, but there's also another one looking at policy issues and how we could structure some new policy documentation and how to find some very difficult to find people who comment on policy ideas and to do an easy search engine and figure out who's involved and what issues are involved. And so we're having a team discussing that as well.

So it's not only very technical issues, there are other ones. There's, do you have problems with the technology that is being used? Can you not engage because of the technology being used? What issues do you have? We tackle all these issues as well as remote participation. So a lot of technical but also a lot of nontechnical issues.

EVIN ERDOGDU: Thanks, Judith. Joly has his hand raised.

JOLY MACFIE: Yes. I just wanted to ask Judith, is there a separate list just dedicated to the captioning working group, or is that [inaudible] the Technology Taskforce?

JUDITH HELLERSTEIN: Joly, a separate list for what?

JOLY MACFIE: Captioning.

JUDITH HELLERSTEIN: Oh. Yes, there is a separate list for captioning. It's basically the captioning team that Heidi described where we discuss captioning in general, what things should be captioned.

The issues we discussed recently are the move by – even though captioning now has made it into the core and we can be really excited about that, we do have another step back, is that this year, while it made it into the core, they're dropping support for Spanish and French which the captioning group was very upset about.

So there's a lot of activity, ways to get engaged and helping sort of reeducate now Language Services and others of how to get involved. And Heidi, thanks for posting the list.

JOLY MACFIE:

That's interesting, because I was just doing a [inaudible] meet up meeting earlier today and I got a lot of grief on the webcast for there not being French captioning, and they were saying, "People, everybody is discriminating against the French." So some emotion about it going on in Africa. Just a thought.

Judith, if you want to add me to [inaudible], feel free.

JUDITH HELLERSTEIN:

Heidi, can you take care of that? Or Evin or one of the other staff people who run the list. Please add Joly to it.

HEIDI ULLRICH:

Yes, we'll take that. Welcome, Joly.

JUDITH HELLERSTEIN:

I'm glad about that because we were trying to – we know the importance in At-Large for different languages, and we are trying to educate Language Services about the need for captioning in different languages.

As Heidi can attest, we were all pretty upset that they have taken away support for French and Spanish captioning. Heidi, you still have your hand up.

HEIDI ULLRICH: Oh, that's an old hand. Sorry about that.

EVIN ERDOGDU: And Judtih, I'm not sure if you see, Susannah is making a comment in the chat.

JUDITH HELLERSTEIN: Yes. And I believe – and Heidi can confirm – is that we've gotten funding for \$10,000 of ICANN Policy Team – that's only the ICANN Policy Team – to do captioning, but that's only in English. And when I say "they," Language Services is a unit within ICANN who are now leading this process have decided that they will only have English captioning this year. And I guess "they" is the Language Services who are leading the process, whereas before, when we were on the special budget, we requested and we received funding for last year for French and Spanish, and we had thought we would have continued funding of French and Spanish, but it turned out to be not correct. But then Heidi or Ariel, you could comment on that.

HEIDI ULLRICH: Yes. I don't know if there's much more to add. We are working internally, and Ariel is liaison between the community groups and

Language Services, so I'm sure she's noted this. And I think the last call that we had, we said that we would go ahead and we identified some of the calls that we would have English captioning on, and then see how that goes and then we'll invite the Language Services representatives to speak with the captioning group, likely in the community forum meeting in Puerto Rico. I hope that answers your question.

JUDITH HELLERSTEIN:

Yes. Thanks so much, Susannah. Yes, I do also think it's counterintuitive, and Joly, I also agree with that. Especially as they will be having transcriptions continued in Spanish and French, but that won't come for a while. So it is counterintuitive, and we are trying – we sent – the team sponsored a letter that Alfredo and I and some others helped to write to Language Services about this. And Ariel delivered and talked to them about [inaudible] on that. So, the more people speak out against it, the more push we can deliver to Language Services saying that we really need it.

EVIN ERDOGDU:

Thank you, Judith. I see Glenn has raised his hand.

GLENN MCKNIGHT:

Yes. Thank you, Evin. I just want to point out to what you explained perhaps, perhaps what Judith is actually talking about. It came from a passion, it came from an interest that many of us at NARALO had to reach out to the disabled community, and we're still working on that. We don't have that – not cracked entirely in terms of finding the

appropriate organizations, and we've worked with ISOC, we've worked with other groups, and it's going to take a long time to develop the trust and provide the opportunity for them to join us and get involved with ICANN. But we encourage other RALOs to do the same.

I guess from being leaders of NARALO, Judith and myself and Eduardo and Leah, we basically wanted to introduce ourselves, but more importantly is way beyond NARALO, there is an organization. There are many individuals that are very active and professional that you can lean on and reach out to, and you can be involved with so many things within the At-Large space other than just monthly meetings with NARALO. So I hope you feel comfortable in reaching out to us, and if we can help you direct you to what your passion is, please contact us. Thanks, Evin.

EVIN ERDOGDU:

[Sure. You bet.] And just noting everyone, this is a great opportunity to ask questions, provide feedback, make comments with the NARALO community. So feel free to raise your hand now, type a question in the chat. It's open mic right now. And if maybe the leadership team, anyone – I know Eduardo had to drop off the call, but anyone else here would like to make comments about their experience in NARALO? Just an idea. Great. Leah, please go ahead.

LEAH SYMEKHER:

Yes, sure. I just wanted to again welcome the Fellows, especially if they're new to NARALO and also ICANN and [inaudible] organization and they're trying to get more involved. I welcome you, and I've been a

Fellow for both ICANN and ARIN, and [the pre-preparations] are very important and working very closely with the mentors that are assigned to you. It can be overwhelming when you get there, so the pre-preparation, asking all the questions that you may have before you get there, even during your experience there, will help in getting in getting you a more fulfilled experience and help you learn better how to navigate and contribute. So you're welcome, and I encourage you to take advantage of the opportunities. Thank you.

EVIN ERDOGDU:

Thank you, Leah. And Glenn is muted, but if anyone has any questions, newcomers or more experienced members, or feedback. We'll just a couple of moments. In that case, we can then just proceed to final kind of follow-up, next steps and contact information.

On the slide on the screen, we have our contact information for At-Large staff, our e-mail and website URL that we shared earlier, as well as how to follow us on social media, ICANN At-Large on Twitter and also Facebook. And of course, we'll be having an upcoming meeting as Gisella mentioned, ICANN61 in San Juan, Puerto Rico next March. So that's a great opportunity to engage with the community further. And we'll also be setting up a Skype chat for participants of this community, particularly for newcomers. It'll be a NARALO Skype chat, so keep your eyes open for an invite in your e-mail inbox after this call. And we'll also share the slides from this presentation.

Judith has noted in the chat that the e-mail address for NARALO leaders, Chair and Secretariat, it's NARALO-leadership@icann.org. And if you

have any further questions, we'll just wait a couple more moments. Thank you all for being here.

Any last takers for questions or feedback? Feel free. No worries, Leah, and yes, to clarify, the Skype chat is mainly to ask questions to staff, but also for the leadership to be included there to kind of get the ball rolling for newcomers as well.

And yes, thank you all. Please always feel free to reach out to us if you have questions, if you need guidance, if you have feedback on events or meetings. Thanks very much for your participation. And with that, we'll just go ahead and adjourn this call, and we look forward to seeing you the next call. Thanks so much, all. Bye.

UNIDENTIFIED FEMALE: Okay. Thank you. Bye.

[END OF TRANSCRIPTION]