

Recommendation 4 - ICANN should ensure that its compliance function is managed in accordance with best practice principles, including full transparency on resourcing and structure; provide annual reports; appoint a senior executive whose sole responsibility would be to oversee and manage ICANN's compliance function (reporting to Board Committee); provide all necessary resources to manage and scale compliance team's activities

1. How does ICANN envision the role of the Consumer Safeguards Director, now and in the future?

Recommendation 5 - ICANN should ensure that requirements for accurate Whois data are widely and pro-actively communicated

1. Does the portal provide support for all new gTLDs? (e.g., gTLD .film returns an error message)

2. How often do WHOIS queries performed through the portal fail, is this tracked, and is any action taken to remediate failures? What does ICANN do to ensure that each registry or registrar is compliant with allowing lookups?

3. Why do some WHOIS queries performed through the portal return blank fields? (i.e., some registrar-supplied WHOIS fields appear to be blank in some responses)

4. With regard to compliance checks to verify that Registrars are publishing this info, are Resellers also required to publish this info and does compliance spot-check Reseller publication?

Recommendation 8 - ICANN should ensure that there is a clear, unambiguous and enforceable chain of contractual agreements with registries / registrars / registrants to require the provision and maintenance of accurate Whois data

1. When will the Registrar option to renew under the 2009 RAA be disallowed?

2. When can it be expected that all Registrars (not just those offering new gTLDs) will move to 2013 RAA?

Recommendation 10 - ICANN should initiate processes to regulate and oversee privacy proxy service providers

1. Are there any privacy services? (e.g., studies identifying P/P services)

2. What are the reasons for delay between GNSO approval/Board adoption of PPSAI policy and IRT launch?

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Recommendation 12 - The final data model, including (any) requirements for the translation or transliteration of the registration data, should be incorporated in the relevant Registrar and Registry agreements within 6 months of adoption of the working group’s recommendations by the ICANN Board. If these recommendations are not finalized in time for the next revision of such agreements, explicit placeholders for this purpose should be put in place in the agreements for the new gTLD program at this time, and in the existing agreements when they come up for renewal.

Recommendation 13 - The final data model, including (any) requirements for the translation or transliteration of the registration data, should be incorporated in the relevant Registrar and Registry agreements within 6 months of adoption of the working group’s recommendations by the ICANN Board. If these recommendations are not finalized in time for the next revision of such agreements, explicit placeholders for this purpose should be put in place in the agreements for the new gTLD program at this time, and in the existing agreements when they come up for renewal.

Recommendation 14 - Metrics should be developed to maintain and measure the accuracy of the internationalized registration data and corresponding data in ASCII, with clearly defined compliance methods and targets.

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| 1. Can staff provide a written briefing with links to where additional detail is available on what was done for each recommendation? |
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| 2. What support is provided for internationalized email addresses, where transliteration of an email address may render email sent to that address undeliverable? |
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