

---

RECORDED VOICE: This meeting is now being recorded.

BOBAN KRSIC: Hi, everyone, once again. Hope you are doing well and also enjoying the wonderful [inaudible] of the evening – well, for me, evening. So, we have two [inaudible] and, yeah, I would like to [inaudible] how to [inaudible] in this one, and – yeah. It was mentioned today – I sent an email [inaudible] today with some thoughts on how we can move forward in creating documents with specific documents and questions, what you would like to cover in our face-to-face meetings with the ICANN Staff. And James put his name forward in assisting in this, and thanks again, James. And we are looking also for another volunteer because two persons are better than one, and – yeah, it's a fundamental question on what we need as we move forward in organizing the work flow.

So, first of all, my question to you: did you receive the email, having the time to take a look at it, and [inaudible] questions on the proposal, how to move forward?

Did you hear me, or - [CROSSTALK]. Yes.

JAMES GANNON: It's James, just for the record. [inaudible] I think it's a good place to start from. I think one of the challenges for Staff will be, basically, getting to a list of documentation. And I think that's where we need to probably flesh that out into what we assume documentation-wise, Staff

---

*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

---

will have and be able to walk us through. And, you know, we're talking in pretty general language here, which I hope will help. Having been around the world of ICANN for a while, I can sometimes take some little bit of a different approach to things, and to your standard [inaudible] systems. So, one of the things that I think might be useful is for some of these items that we have as a starting point here, we can then turn those into more specific asks once we have an idea that, "Yes, we're going to go ahead with this workshop" – we got approval from Plenary or whatever needs to be done there – and then we can turn this into, "Okay, we need to talk to experts [inaudible] and [inaudible] document presented to us," because my only concern is that, with the confidentiality that may be around some of these documents, we need to give Staff a little more [inaudible] possible to basically review these documents and classify them whether they're public release, whether they're release [inaudible], whether they're, you know, the classification of the various documents that we may need to look at. That's one of the things that I'd be concerned about.

BOBAN KRSIC: So – Denise. Hi, Denise.

DENISE MICHEL: Hi, can you hear me okay?

BOBAN KRSIC: [inaudible] Sorry, you were [inaudible] hand down?

---

DENISE MICHEL:

Yes, I'm trying just a little bit [inaudible] apologies. Thanks for writing this document. The – I would suggest that on the risk management area – this might be applicable more [inaudible] – but I think particularly in the risk management arena, it would be good to ask questions about the [inaudible] process. I was struck by the number of [inaudible] ICANN went without [inaudible] specific [inaudible] for risk management. For me, that raises the question of – so I think it would just be good to understand how the Staff [inaudible] risk management and their follow-through on the processes [inaudible] what their standard operating procedures are, to get a clear sense of how sensitive and ingrained in their work process is, managing risk.

And then, separate from that, [inaudible] was that, in addition to identifying for our meeting in L.A. with Staff and [inaudible] [AUDIO ECHO]. In addition to identifying whether there's a critical mass on the Review Team side to meet on a particular date in L.A., it would be equally important to identify the Staff that's needed, and their availability, to maximize the work that can be done face-to-face. Yes, that's it. Thanks.

BOBAN KRSIC:

Thank you, Denise. James?

JAMES GANNON:

Thank you. Denise, just a quick follow-up. When you're talking about the staffing aspects, are you talking about the IT risk management piece, or the enterprise risk management piece? Because I know they

---

are [inaudible] within ICANN [inaudible] to be able to identify [inaudible] with that.

DENISE MICHEL:

Yeah, so I think both. This subtopic – this subgroup was intended not only to look at our IT issues, but also to look at those issues within SSR remit for which ICANN has sole [inaudible], which is a separate matter to this subgroup. But I think both need to be addressed on the enterprise risk management framework [inaudible] was intended to incorporate the IT risk management elements, as well.

UNKNOWN:

Well, in addition to that [inaudible] you have to take a look at both risk management approaches and how they fit together, yeah? The question of how you provide the risk management in the IT department, and how it – how you aggregate your risk in the overall risk management process – that’s the key question, how it works in the process overall – and so, we have to take a look at both systems. On the one side, the IT risk management, and on the other one, how to fit it in the overall risk management.

BOBAN KRSIC:

So, one question – Boban speaking. James mentioned that the [inaudible] documents and how to deal with it. I think there is a task, or – yes, [inaudible] something like – just so we have to agree on any document, how to deal with confidential data, and my question is – is there any [inaudible], or [inaudible] moving along to get a consensus

---

with ICANN about this document, or – ? Because this would be a [inaudible] over how to exchange some documents and how to work with it. So my question is – I think Denise and James had a task from our side. Can you give us the source of this? How is – what’s at the moment with this task?

JAMES GANNON:

Yeah, this is James again, just for the recording. Myself and Kerry-Ann are meeting with ICANN Legal this Friday, my time [inaudible], and – which will hopefully be our last meeting on that topic, and we’ll be able to bring something back to the Review Team for next week, I would hope. That will be good.

BOBAN KRSIC:

Ah. Perfect. So – well, I heard that it’s a good approach to moving along in it, and with this [inaudible], and – yeah. Propose to James, as I mentioned in the email, it would be great if you could assist him in developing documents or working out what we can use [inaudible] and to indicate the [inaudible] at ICANN, and to [inaudible] the work flow. And at the end, we have to develop something like an audit plan or something else that contains the specific chapters, with maybe aggregated questions, dates and time frames and so on, and [inaudible] from ICANN – and also a responsible team member for each chapter, who is providing the interviews and the work flow with the ICANN Staff. I will send you a template by the end of the week of what I’m using for audit planning, and I don’t know if you need something more for – in the [inaudible] from the SSR 2 Review Team, or make it possible to

---

[inaudible] to work flow, yes? Because there is [inaudible] final process, and maybe Staff, you can give us an idea of what you need from us. So, let's [inaudible] develop it for [inaudible] to get the approval for organizing the work [inaudible].

DENISE MICHEL: Hey, this is Denise.

BOBAN KRSIC: Hey, Denise.

DENISE MICHEL: So, this is the first request we've had from a subtopic group [inaudible] individually, so we're a bit making this up as we go along. Really, the gaining factor here is, overall, that the Review Team has a set budget, and it's up to the team members – largely; some of it is already taken by ICANN Staff [inaudible] travel activities, but – the portion that we do control is up to us how we spend it. So, once it's clear that there is a critical mass on the team side for such a meeting, and we've identified the critical Staff people who need to be there and confirmed their availability, we would also ask Staff to cost out and give us an estimate on how much it would cost, and do [inaudible] any conflict with the whole team. Personally, it seems like a good use of the team's resources, and [inaudible] very productive meeting. So, if we could set a timeframe to identify the responsible staff that need to be there and identify their availability, we should be able to [inaudible] on this [inaudible].

---

BOBAN KRSIC: Okay. Thank you, Denise. Just one question. You talked about [inaudible] critical mass of persons from the Review Team. Are four people enough [inaudible] from the Review Team, or do we need more than four people? [AUDIO CUTS OUT] four committed at the time [inaudible] three [inaudible]. So, are four enough –

DENISE MICHEL: Yes.

BOBAN KRSIC: – or not?

DENISE MICHEL: So, I would turn that question back to [CROSSTALK]. Yeah, I would turn that question back to you and the rest of the team, and – it strikes me that with a substantive knowledge of what people are available, it could be a very productive meeting, and yes, four is enough. That's something that everyone on the subgroup can weigh in on.

BOBAN KRSIC: Okay, thank you. Karen, and Kerry-Ann. Karen, do you want to comment it, or –

---

KAREN MULBERRY: Yes, [inaudible], much like the exchange I had with you, Boban, one [inaudible] determined the list of topics that it wants to discuss and any specific questions it might have around those topics, much like what you have displayed here within the CIO. Then we can reach out to the appropriate departments and people to line them up. Staff has changed an awful lot within the last year, so we can't really tell you specific names of people, but when you give me the list of topics and the specific questions you want addressed, we will make sure that the people who are experts in those areas are there to brief the Review Team and be prepared to address any further questions you might have on that topic, or any further questions on the questions you might have.

BOBAN KRSIC: Perfect. So, we will work on it. James will assist, and he will provide you, I think by the end of next week, a list of chapters and different questions, so you can give them to ICANN and look for the right person or department, and I hope we will find, then – to get answers for our questions. But it's all good, yes. Perfect, thank you. Kerry-Ann, you raised a hand up? Do you have also a comment?

KERRY-ANN BARRETT: Thanks, Boban. [inaudible] that list. The last meeting we had with Legal, one of the things they had emphasized that I wanted to make sure that we had considered [inaudible] certain documents [inaudible] legal consequences [inaudible] actually identify them and then they would make a determination as to the nature of the documents. Another thing they had [inaudible] was that they did have [inaudible]



---

making the list [inaudible] list of the face-to-face [inaudible] we have to take into account that there may be [inaudible] may not be able to [inaudible], because we haven't analyzed the [inaudible] the documents and maybe [inaudible] may not be able to provide [inaudible] the answer that we're able to effectively [inaudible], while at the same time, [inaudible] something that we need more [inaudible] information that we need [inaudible].

UNKNOWN: [inaudible]

BOBAN KRSIC: Thank you. Boban speaking. Yes. Kerry-Ann, it was really, really hard to hear, so [inaudible] also wrote in the chat. Could [inaudible] can anyone recap that, or try to give it back to the team? Oh, Kerry-Ann is typing. Okay. So, we will wait and look at the chat. So – Denise also wrote a message just to reiterate [inaudible] confirmation [inaudible] Staff and Staff leaders that are available to meet in the group [inaudible] – yeah, sure. But that was a question for me, so at the time [inaudible] had no time, we don't go there yet, so it's only – we have to try it, and we will deliver the list of questions and topics, and then we will have two or three weeks to go inside to ICANN and to look for the availability of the persons, and then we will decide to go there or not to go there. It's [inaudible] of the work there in the group, and it would be a good approach, and it would just be good if we could go there, but we couldn't without the availability of the Staff, we don't want to

---

[inaudible]. Kerry-Ann, [inaudible] – okay, Kerry-Ann [inaudible] in the chat.

So, does anybody have another question on the list of questions – what we need to do moving forward, or is this clear? And if it is, do we have another volunteer who can assist James in creating the list of questions? Ah, James. You have a question. Go ahead.

JAMES GANNON:

This is [inaudible] – sorry, it's James again, just for the record - [inaudible] note in the chat, and he has a very good point. And I think Karen, if you, when you're putting in those requests to the leadership teams, could also request somebody from Legal to be able to be involved, because we may want, during those two days, [inaudible] from ICANN Legal as we're going through documents. If we ask for, "Oh, there's a reference in Document 1 to Document 2," and we want to have a look at Document 2 on the day, there may need to be [inaudible] assessments while we're there of certain documentation. So, if we could have a resource from ICANN Legal [inaudible] as well, that would be very useful.

KAREN MULBERRY:

James, this is Karen, and Boban – indeed, we will make arrangements to have ICANN Legal presence to be part of this discussion, if that will make it more productive, as well as when we get the list of questions and the topics you are looking at, they can also start a collective looking at the documentation they have, to make sure that there are things that they can share with the Review Team. I know the objective is to ensure

---

that as much as possible is available publicly, without having a [inaudible], so we will try and make sure that they can move that forward [inaudible].

BOBAN KRSIC:

Okay, perfect. So, we will provide it to you. And the other question – does anybody have – did we finish that, or do we need to add things [inaudible]? Are we clear [inaudible] deliver it [inaudible] forward [inaudible]? If so, I would like to go to the point number two that I have for today, and that’s the final decision for a potential face-to-face workshop in October. [inaudible] circulate it on a Doodle poll. We have three options, and all three options are [inaudible] for those four people who are [inaudible] to them. There are [inaudible] of them, and my question is, can we fix one date and [inaudible] proposal for the [inaudible], and how do we think about it? [inaudible] and work for it, or does anybody want to review another date? Which is it? So, James, feel free to [inaudible].

JAMES GANNON:

Thanks, it’s James again. So, I can live with the 6<sup>th</sup> and the 7<sup>th</sup>. I would probably personally prefer the 9<sup>th</sup> and the 10<sup>th</sup>, but I can probably make the 6<sup>th</sup> and 7<sup>th</sup> work, if I need to. For the record, I probably at this stage cannot do the 2<sup>nd</sup>, which [inaudible] third option, the very first one.

BOBAN KRSIC:

Yeah, thanks, James. So, Denise is fine with the date, and Kerry-Ann only available on the [inaudible]. It’s decided here. So, we can

---

[inaudible] October 9<sup>th</sup> and 10<sup>th</sup>, and we can – yeah, the 6<sup>th</sup> and 7<sup>th</sup> [inaudible] I don't know. I think we should use the 9<sup>th</sup> and 10<sup>th</sup>, because James [inaudible], and we have the option that Kerry-Ann can participate in this. So, I would say, let's focus on the third proposal, the 9<sup>th</sup> and 10<sup>th</sup> of October, and – which is that one – I proposed that one - [inaudible] Review Team for our face-to-face workshop. So, I'm looking at the checks. Yes, 9<sup>th</sup> and 10<sup>th</sup>. Okay.

Okay, thanks a lot. Any other questions from you? If you are fine with this one, or - [inaudible] mentioned [inaudible] by the end of the week [inaudible] workshop [inaudible] and [inaudible] Work Items and proposed also the next steps after the face-to-face meeting [inaudible] in our subgroup, and James will work on the document and [inaudible] Kerry-Ann, I don't know, [inaudible] she can assist with him, that would be great. [inaudible] also security incident management [inaudible] for that job, so – yeah, I think [inaudible] percent of questions [inaudible] that are related to security incident management, and [inaudible] this one.

[inaudible] thanks a lot, Kerry-Ann, also. We will send it to you for review, and if you could add something, that would be great. Perfect. So, I am fine with [inaudible] list of to-dos for today, and [inaudible] not have any questions, I wish you a happy, nice day. I will go and [inaudible] for today, and join me in the evening. So, thanks a lot, and – [inaudible] James – and wishing you all the best, and see you tomorrow in our general call.

---

UNKNOWN: Thank you.

BOBAN KRSIC: Thank you. Bye.

**[END OF TRANSCRIPTION]**