Technology Taskforce (TTF) Agenda

1. Policy Tracking

2. Policy Management Process System
Policy Tracking
The At-Large website has a **policy summary page** listing all of the correspondence issued by the ALAC (advice to the Board, and responses to public comments) since 2003 and allows for searches by Topic Keywords assigned to the correspondence.

---

**Policy Advice**

1. **Revised ICANN Procedure for Handling WHOIS Conflicts with Privacy Law: Process and Next Steps**
   - Topic(s): Contracted Party Agreements, Reviews/Improvements, WHOIS

2. **Creating a Consumer Agenda at ICANN**
   - Topic(s): Public Interest

3. **Draft Framework of Interpretation for Human Rights**
   - Topic(s): Accountability/Transparency, ICANN Board/Bylaws, Public Interest
Here’s what can be found when details about an ALAC comment is sought

Follow-up on the Public Interest Commitment

Status

1. Develop First Draft
   Ended: 13 Nov 2014

2. Open for Comment
   Ended: 13 Nov 2014

3. Finalize Final Draft
   Ended: 13 Nov 2014

4. ALAC Vote
   Ended: 18 Nov 2014

5. Submission
   Submitted: 19 Nov 2014

Submitted a Statement
Submission due: 19 Nov 2014 23:59 UTC

Background

ALAC Statement

Download
The limitations with the search function

- The ICANN Board responses to the advice submitted by the ALAC cannot be found as they are not linked to the database, but they exist here at https://features.icann.org/board-advice

- Staff responses to ALAC’s inputs to ICANN public comments cannot be found as they are not linked to the database.

- The texts of the PDFs are not indexed, limiting the ability to search for persons who acted as penholders for the advice statements and looking for specific wording in the policy statements.
Policy Tracking Proposal

This proposal seeks to have ICANN allocate resources to design and build a system that will remove or significantly reduce these limitations by initially:

- Adding the ICANN Board responses and Staff Responses to the ALAC statements database on the At-Large website. This would be of benefit to At-Large and the public to show the impact of our work both within and outside of At-Large.

- Having the text inside the PDFs of our ALAC documents fully searchable. Additional data fields for each ALAC statement such as penholders can be added.

This would pave the way for a wider ranging phase 2 - a Policy Management Process System, by aligning databases to a common standard based on Open Data standards, interoperability and interactivity.
Policy Tracking Proposal

- At present, all coordination of databases (from the Board’s response to ALAC advice to RALO involvement and At-Large Structure input to policy) is done manually, resulting in a high workload on At-Large Staff and in inaccurate and sporadic updating of policy according to overall workload and key personnel.

- The ALAC has been repeatedly falsely accused of purposely not making information easy to find. Some commenters have seen a deeper, somehow more sombre goal of At-Large leadership to keep information hard to find (information hoarding) so as to remain in their elected seats, which is unfounded.

Whilst this proposed is a short term measure (phase 1 of a wider “Policy Management Process System”), ICANN needs to treat this in a holistic fashion.

The full proposal can be downloaded at [https://go.icann.org/2JjkKjf](https://go.icann.org/2JjkKjf)
Current policy management processes within ICANN are insufficient. ICANN must implement a workable Policy Management Process System, available for use across the SO/ACs, in order to:

- Enhance Knowledge Management,
- improve the effectiveness of all ICANN volunteer communities,
- improve cross-community policy-specific activity,
- enhance policy development metrics,
- facilitate multilingual engagement,
- create a taxonomy of policy categories,
- provide policy development history as an aid for newcomers.
Policy Management Process System
To quickly find historical information on a policy issue

For example, find policy history on “new gTLDs” and get a report in chronological order. Such searches could be further refined (e.g. show history in past 4 years) or show the submissions made by a particular AC/SO on a policy issue. Such searches could be visualized using a timeline (e.g. http://codyhouse.co/gem/vertical-timeline/)

A system would have the policy history stored in a manner to allow for such queries.

To subscribe to policy updates/notifications by interest

For a person who has a keen interest in certain policy issues (e.g. IDNs), persons should be able to subscribe to receive updates on specific policy issues with links to where the discussions are happening for that AC/SO.

This is where a taxonomy of policy categories to be defined for past, current and future/upcoming policies. Furthermore, a policy system could track past user interactions, so that if a person commented on a particular policy issue (e.g. WHOIS), they could be notified of new, related policy issues for their review.

Track deadlines for responding to policy comments

With multiple policy comment periods happening simultaneously at different stages, a system should update a calendar or other system for the AC/SO to track and manage deadlines.
The ability to read policy issues and updates in your language
Comment Periods on Policies posted for review are posted in English with translated policy documents being uploaded at a later time. Persons should be able to subscribe to notifications when policies are available in their language to review.

Having the policy review process more accessible to mobile users
With more and more users using mobile devices, the policy review process should be made accessible to such users to engage in the policy process.

Reduce the manual duplication to disseminate information
AC/SOs expend a lot of effort to manually copying and pasting text in order to disseminate policy information to the communities and to the wider public (wiki pages, emails, sharing on social media). A system should offer sharing mechanisms so that persons wanting to get the word out can do so more easily.
What are Your Technology Issues in ICANN?

TTF work and Projects can be found at http://bitly.com/TTF-work

The TTF wiki page: http://bitly.com/Technology-Taskforce

To join the TTF, email At-Large Staff at staff@atlarge.icann.org