

Michelle DeSmyter:Dear All, Welcome to the Privacy and Proxy Accreditations IRT Meeting on Tuesday, 22 August 2017 at 14:00 UTC.

Michelle DeSmyter:Agenda wiki page:

[https://urldefense.proofpoint.com/v2/url?u=https-3A\\_community.icann.org\\_x\\_0gUhB&d=DwICaQ&c=FmY1u3PJp6wrcrw113mSVz\\_gfkbPSS6sJms7xcl4I5cM&r=8\\_WhWIPqsLT6TmF1Zmyci866vcPSF04VShFqESGe\\_5iHWGlBLwwehFBfjrsjWv9&m=J9\\_ue200qhv1dvmu\\_iRG06i7HEqYSpLmELUTqBb\\_q3c0&s=0Ppyja07Z14bX9iVmQ2r12FXGL4ykF9s-bAjwU-PnkU&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A_community.icann.org_x_0gUhB&d=DwICaQ&c=FmY1u3PJp6wrcrw113mSVz_gfkbPSS6sJms7xcl4I5cM&r=8_WhWIPqsLT6TmF1Zmyci866vcPSF04VShFqESGe_5iHWGlBLwwehFBfjrsjWv9&m=J9_ue200qhv1dvmu_iRG06i7HEqYSpLmELUTqBb_q3c0&s=0Ppyja07Z14bX9iVmQ2r12FXGL4ykF9s-bAjwU-PnkU&e=)

Volker Greimann - RrSG:I do not accept moving from business days to calendar days

Michele Neylon:neither do I

Volker Greimann - RrSG:Removal of privacy information cannot be that urgent, ever!

Lisa Villeneuve:+1 Volker

Darcy Southwell:Agree with Michele and Volker here. It's not feasible, nor is it necessary. 2 business days is appropriate for LEA inquiries relating to privacy/proxy services.

Alicia Kaelin:+1 Darcy

Volker Greimann - RrSG:@steve The difference is that privacy services may be one-man operations whereas most registrars have more than one staff. Also, the registrar has much more information and ability to react than a whois privacy service, so urgency may be warranted

Volker Greimann - RrSG:whereas a privacy service can only tell them the underlying data and thats it. certainly not the same urgency...

Sarah Wyld:Agree with Michele

Michele Neylon:The RAA thing is quite different

Michele Neylon:DNS Abuse = pull the domain offline

Gregory DiBiase:The difference is that we are responding to abuse as opposed to deciding whether to provide a customers private data

Michele Neylon:Revealing PII = legal headache

Darcy Southwell:+1 Greg

Gregory DiBiase:+1 michele, it's two different things

Eric Rokobauer:+1 Greg

Theo Geurts:The RAA 2013 is pre GDPR and it is not a domain name, but as mentioned a service dealing with privacy and we can be become very liable

Michele Neylon:yup

Michele Neylon:Theo

Volker Greimann - RrSG:another point of note is that we have as registrar never been contacted over our 24-hour emergency LEA contact.

Volker Greimann - RrSG:not once

Volker Greimann - RrSG:LEA usually send normal tickets to our abuse queue or call us through the normal channels

Michele Neylon:whether you can prove something or not Compliance will ask for it ..

Gregory DiBiase:we also have never been contacted over our 24-hour emergency contact

Gregory DiBiase:That compliance notice would also be private, (unless it went to breach) so we really have no data there.

Michele Neylon:they'd know how many they got though

Theo Geurts:Correcrt Greg

Michele Neylon:like they know how many whois complaints they get

Michele Neylon:even if they're not public

Volker Greimann - RrSG:the draft is the compromise

Michele Neylon:what Volker said

Volker Greimann - RrSG:2 days is the minimum turnaround time

Volker Greimann - RrSG:remember many privacy services are very small and one person has to handle everything

Volker Greimann - RrSG:another compromise: valid responses include autoresponder messages

steve metalitz:@Volker for services that are Affiliated with Registrars, we should not let Registrar decision to understaff the service be determinative.

Margie Milam:Im going offline but will be on the phone

Amy Bivins:Thanks Margie! If you have comments please feel free to speak up since you won't be in the AC room to raise hand

Volker Greimann - RrSG:@Steve: I thought we would no longer differentiate between affiliated and non-affiliated providers

steve metalitz:@Volker, we would not differentiate and I am not suggesting we do so.

Volker Greimann - RrSG:@steve: therefore the distinction does not matter, we need to consider the business realities of the smallest operators

Darcy Southwell:What if we clarify this language to "high priority" issues only and 1 business day (in Provider's jurisdiction)?

steve metalitz 2:#! Nick, under PSWG proposal the decisoin whether to disclose does NOT have to be made within 24 hours.

Amy Bivins:Thanks, Darcy, will read this in a minute

Volker Greimann - RrSG:Darcy: Won't work

Volker Greimann - RrSG:because then everything would be made high prio, and someone would still have to be there to to check whether the ticket that came in was high prio

steve metalitz 2:I don't see this text in my copy of the draft PPAA. 3.2.1 deals with data retention.

Roger Carney:3.20.1 & 3.20.2

Volker Greimann - RrSG:This can be an issue. Some providers may not have any technological skills available

steve metalitz 2:Thanks Roger

Roger Carney:yes, or "and as agreed by providers"

steve metalitz 2:Or perhaps "forms specified by ICANN after consultatoin with providers"

Theo Geurts:Also a good suggestion

Roger Carney:+1 Michele and Steve

Eric Rokobauer:+1 Michele and Steve

Chris Pelling:Sorry for tardiness, agree with SteveM and Michele

Sara Bockey:I need to drop - I have another call I need to attend. Thanks all.

Theo Geurts:sounds like a system that works Michele

Michele Neylon:+1 Mary

Michele Neylon:thjat's my recollection as well

Michele Neylon:+1 Theo

Michele Neylon:ROFL

Michele Neylon:10 fold increase in our customer base would still be less than 100% :)

Volker Greimann - RrSG:I expect that sooner rather than later, 100% of all european registrations will be under privacy

Michele Neylon:can't speak for Theor though

Volker Greimann - RrSG:of all private registrations, that is

Theo Geurts:You are sounding choppy Amy, or is it me?

Roger Carney:choppy

Chris Pelling:Very choppy

Eric Rokobauer:sounds choppy

Darcy Southwell:you're choppy

steve metalitz 2:I am geting that too

Philip Corwin:Very choppy

Margie Milam 2:you are choppy

Lisa Villeneuve:same

Volker Greimann - RrSG:you are breaking up

Chris Pelling:now better

Eric Rokobauer:better

Vlad Dinculescu:Better now

Michele Neylon:Your phone system is probably VOIP :)

Volker Greimann - RrSG:ensure that a notice is provided, not by whom

Volker Greimann - RrSG:if there is a notice, it does not matter who sent it

Michele Neylon:Theo - do you want me to sell you some email hosting? :)

Theo Geurts:hahaha Michele

Michele Neylon:I'll get one of my sales team to quote you :)

Michele Neylon:nice HA cluster of SMTP :)

Theo Geurts:just wait till you put all your domains on privact  
protect

Theo Geurts:didn't we cover that already?

Michele Neylon:I think we had long discussions about this  
already

Michele Neylon:bye

Nick Shorey:Thanks Amy and all!

Chris Pelling:Thanks all :)

Roger Carney:Thanks!!

Eric Rokobauer:take care all!

Darcy Southwell:Thanks!

Lisa Villeneuve:thanks!