

- a) Has staff identified all stakeholder groups that are concerned with the specific issue on hand.
- b) Has the issue been clearly communicated with all concerned stakeholders?.
- c) Have all relevant materials made available to all concerned stakeholders?.
- d) Has the position of ICANN.org clearly been communicated?.
- e) How did staff ensure that the feedback of stakeholders on an specific issue was taken into account and the actions taken are coherent with the wishes of the empowered community?.
- f) How where diverging interests and opinions within the empowered community resolved?.
- g) How where diverging interests and opinions between ICANN.org and the empowered community identified and resolved?.
- h) Did any of the staff members concerned with a specific issue had or have prior connections with parts of the empowered community that are concerned?.
- i) Does the resolution, outcome and action taken of a issue affect the performance review of a staff member involved?.



