

## Adobe Connect - Chat Transcript from RDS Review Plenary #8 28 September 2017

Brenda Brewer: (9/28/2017 05:29) Good day! Welcome to RDS-WHOIS2-RT Plenary Meeting #8 on 28 September 2017 @ 11:00 UTC!

Brenda Brewer: (05:29) Please note that this meeting will be recorded. When not speaking, please mute your phones by pressing \*6. Press \*6 to unmute. Thank you!

Dmitry Belyavskiy: (05:52) Hello everybody

Maguy Serad: (06:12) Link to Reporting and Outreach pages [https://urldefense.proofpoint.com/v2/url?u=https-3A\\_www.icann.org\\_resources\\_compliance-2Dreporting-2Dperformance&d=DwICaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuqj7-9cuTaWxWA8TDmyfyf1boF8&s=ie3qNklfTqBRnlcRuXYsqoeHVvr3jCy8YwUlen3TH2Y&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A_www.icann.org_resources_compliance-2Dreporting-2Dperformance&d=DwICaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuqj7-9cuTaWxWA8TDmyfyf1boF8&s=ie3qNklfTqBRnlcRuXYsqoeHVvr3jCy8YwUlen3TH2Y&e=)

Maguy Serad: (06:13) Link to standard Approach and Methodology [https://urldefense.proofpoint.com/v2/url?u=https-3A\\_www.icann.org\\_resources\\_pages\\_approach-2Dprocesses-2D2012-2D02-2D25-2Den&d=DwICaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuqj7-9cuTaWxWA8TDmyfyf1boF8&s=2IoeV4DvzIOifO3v7PcAshJIY1d45-sRhjnHXIC5Z1I&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A_www.icann.org_resources_pages_approach-2Dprocesses-2D2012-2D02-2D25-2Den&d=DwICaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuqj7-9cuTaWxWA8TDmyfyf1boF8&s=2IoeV4DvzIOifO3v7PcAshJIY1d45-sRhjnHXIC5Z1I&e=)

Maguy Serad: (06:13) Link to Compliance Team [https://urldefense.proofpoint.com/v2/url?u=https-3A\\_www.icann.org\\_resources\\_pages\\_about-2D2014-2D10-2D10-2Den&d=DwICaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuqj7-9cuTaWxWA8TDmyfyf1boF8&s=XUfrMkbhid2zRXcLM02b6yoQlm0pe\\_KovaK9T8HRAEs&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A_www.icann.org_resources_pages_about-2D2014-2D10-2D10-2Den&d=DwICaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuqj7-9cuTaWxWA8TDmyfyf1boF8&s=XUfrMkbhid2zRXcLM02b6yoQlm0pe_KovaK9T8HRAEs&e=)

Maguy Serad: (06:14) Annual reports can be found on Reporting link above by calendar year.

Erika Mann: (06:18) Apologies for being late!

Stephanie Perrin: (06:34) I was wondering the same thing....would it be helpful to interview/be briefed by the chairs and co-chairs of the various committees to see where the problems were.

Trang Nguyen: (06:35) @Alan, sure. We can prepare a detailed paper on the topic of internationalization of registration data for the WG. I only covered at a high-level the various related work, we can provide the more detailed information including the recommendations of each working group.

Lisa Phifer: (06:38) Dmitry, is your question: 5. What support is provided for internationalized email addresses, where transliteration of an email address may render email sent to that address undeliverable?

Dmitry Belyavskiy: (06:39) Lisa, thank you! Yes, it's a brilliant explanation of my question!

Carlton Samuels: (06:40) Good morning all. Late in but...

Trang Nguyen: (06:41) The announcement is posted at: [https://urldefense.proofpoint.com/v2/url?u=https-3A\\_www.icann.org\\_news\\_announcement-2D2017-2D09-2D05-2Den&d=DwICaQ&c=FmY1u3PJP6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuj7-9cuTaWxWA8TDmyfyf1boF8&s=-BYRhLm6Kw5DWZUn-9F3CRA7itzzWhj68EIX7U0Am-M&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A_www.icann.org_news_announcement-2D2017-2D09-2D05-2Den&d=DwICaQ&c=FmY1u3PJP6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuj7-9cuTaWxWA8TDmyfyf1boF8&s=-BYRhLm6Kw5DWZUn-9F3CRA7itzzWhj68EIX7U0Am-M&e=)

Stephanie Perrin: (06:42) Who is it that says RDAP is not the choice? Not the registrars and registries, in my view

Trang Nguyen: (06:42) There is also a wiki space where proposed implementation plans are posted: [https://urldefense.proofpoint.com/v2/url?u=https-3A\\_community.icann.org\\_display\\_RP\\_RDAP-2BPilot&d=DwICaQ&c=FmY1u3PJP6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuj7-9cuTaWxWA8TDmyfyf1boF8&s=HnFdsoUBHb035ZOUBVqqH7-hn4-T6wzYKS\\_RAXuscX8&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A_community.icann.org_display_RP_RDAP-2BPilot&d=DwICaQ&c=FmY1u3PJP6wrcrwl3mSVzgfkbPSS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuj7-9cuTaWxWA8TDmyfyf1boF8&s=HnFdsoUBHb035ZOUBVqqH7-hn4-T6wzYKS_RAXuscX8&e=)

Stephanie Perrin: (06:43) Yes but they are coming from third party data users....

Carlton Samuels: (06:43) @Alan: The usual humbug!

Stephanie Perrin: (06:43) I agree with Carlton:-)

Lisa Phifer: (06:43) The RDS PDP charter requires the WG to make a recommendation on appropriate protocol after it agrees on requirements

Trang Nguyen: (06:44) I believe the Chair of the RDS PDP WG (Chuck) made a comment that RDAP is the protocol. I can try to find the transcript and send a link to the mailing list.

Stephanie Perrin: (06:44) Yes and my reading was that we need RDAP to do the kind of discrimination that some of us want...

Lisa Phifer: (06:44) @Trang, Chuck would happily clarify that decision comes later in the PDPs charter

Stephanie Perrin: (06:45) One of the same non-RDAP enthusiasts actually said WHOIS is working fine on Tuesday. That would certainly not seem to be the view of the SSAC

Carlton Samuels: (06:45) @Stephanie: +1. We in the EWG w/ Scott Hollenbeck sweated the details!

Stephanie Perrin: (06:45) I am guilty, Please work around it

Trang Nguyen: (06:47) I need to get in the car, so will drop on Adobe Connect, but will stay on the phone.

Erika Mann: (06:49) So let's measure what is possible and identify what we can't measure

Carlton Samuels: (06:50) @Alan: Effectiveness is about purposeful use. Quibbles aside, in my view purpose is established for WHOIS. Use is fairly defined.. We have quibbles with some of those BUT establish one purposeful use and that is it.

Roger Lim: (06:50) Hi everyone, thank you for the opportunity to present to the group today. Will drop off.

Carlton Samuels: (06:51) In my view those uses not approved is subject to limitations.

Erika Mann: (06:51) +1 Susan

Stephanie Perrin: (06:51) That is indeed the problem.

Stephanie Perrin: (06:52) It is not the WHOIS that is not effective, it is the efforts of the MS community to develop it that have been proven to be ineffective

Stephanie Perrin: (06:52) Remember that we are measuring ourselves as a community.

Lisa Phifer: (06:56) It may be helpful to recall that the first WHOIS RT recommendations were to address what they saw as gaps in the effectiveness of WHOIS as it was at that time. This RT needs to assess effectiveness of the current WHOIS, including improvements made since RT1

Erika Mann: (06:58) Can you hear me?

Erika Mann: (06:58) I will type my comment. I'm on a building side.

Carlton Samuels: (06:59) @Lisa: Thanks for the reminder of the starting point.

Jean-Baptiste Deroulez: (06:59) @Erika no we could not hear you.

Carlton Samuels: (07:00) @Alan: this is part of the scope decision that still is fairly hazy.

Erika Mann: (07:00) Concerning the privacy/effectiveness issues, we need to separate between data (in particular business data) that can be collected legitimately and data that falls under certain data protection limitations. Let's discuss this in Brussels.

Carlton Samuels: (07:03) @Erika. Insofar as WHOIS Review is concerned, our business will be heavily influenced- even limited - to data collected that falls under DP limitations.

Erika Mann: (07:03) It really depends Carlton on the individual cases.

Erika Mann: (07:04) I'm here

Carlton Samuels: (07:04) Yes I'm here

Susan Kawaguchi: (07:04) @ Carlton why would we be limited to data limited to DP limitations? Over 50 % of current Whois is related to business entity data

Erika Mann: (07:05) Susan, indeed.

Susan Kawaguchi: (07:05) and we cannot convey data privacy rights to commercial entities

Lisa Phifer: (07:05) good idea Alan

Susan Kawaguchi: (07:05) nor can we ignore 50% of the data we need to discuss both

Stephanie Perrin: (07:06) This is a little bit beyond conflicts, and I don't see it as confusing the issue, I see it as stating the obvious,

Lisa Phifer: (07:07) yes Alan we can draft that one for consideration

Carlton Samuels: (07:07) @Susan: Recall the [DNS] business collects a whole lot of data that does not make it to the WHOIS record. Our concern is that subset collected that becomes the WHOIS record. We have a heightened concern for those elements of that data set which attracts DP oversight

Carlton Samuels: (07:12) Consumer Trust as a derivate of WHOIS? It is peripheral but not central to the 'trust' component.

Carlton Samuels: (07:13) Cant talk!

Erika Mann: (07:13) Keep in mind that cosumer can work with consumer associations, there typically pretty powerful and can work with folks that can get the data they need

Carlton Samuels: (07:14) Have several. Just that this platform is incompetent for accepting my calls

Stephanie Perrin: (07:14) Which is why the effectiveness question is so key. We cannot evaluate the effectiveness of the use of WHOIS for consumer trust if we don't have good data

Stephanie Perrin: (07:14) Exactly, Cathrin is expressing my point.

Erika Mann: (07:14) Agree Stephanie

Stephanie Perrin: (07:15) WE are not/ have not met the standards of evaluation that would be expected of this organization, looking at it from a maturity perspective

Carlton Samuels: (07:15) In the WHOIS sense trust is twinned to verification. The WHOIS record is indispensable for verification

Lisa Phifer: (07:15) Note that this RT can request research to try to answer questions the RT agrees to address

Brenda Brewer: (07:16) Phone number ending with 9458, please identify name for attendance. Thank you.

Stephanie Perrin: (07:17) Exactly, I think ICANN is doing a great job from the Escrow and recoverability perspective

Carlton Samuels: (07:17) @Alan: Safeguarding in terms of protection is ignored generally

Stephanie Perrin: (07:18) old hand

Carlton Samuels: (07:18) @Alan: So now you want to make me the bad guy! :-)

Stephanie Perrin: (07:19) Cheer up, I won't be in Brussels, you can speed forward.

Carlton Samuels: (07:19) @Stephanie: Please write! I will be available for channeling

Carlton Samuels: (07:20) :-)

Stephanie Perrin: (07:22) I actually think the safeguarding evaluation is simple, you divide it up into life cycle. Collection...poor, publishing poor except insofar as privacy proxy is permitted (big questions re actual disclosure process after querying...we dont know but if automated, not good)

Stephanie Perrin: (07:22) Escrow: recovery possible, how the escrow agents are actually working needs to be audited

Stephanie Perrin: (07:23) Registrar and reseller management of data? Huge questions. I suspect not great but we have no data

Lisa Phifer: (07:24) @Stephanie, a possible approach to that objective, if I understand you, if to (a) identify lifecycle of data, (b) determine if/how data is safeguarded in each phase of lifecycle, (c) recommend additional steps the team agrees to safeguard data?

Stephanie Perrin: (07:25) Exactly Lisa. I think we could do this one really effectively

Carlton Samuels: (07:25) @Steph: WRT registrar/reseller data handling, ICANN is indemnified in contract

Stephanie Perrin: (07:25) But there is no audit of contractual compliance in many respects  
Carlton

Erika Mann: (07:27) Are you talking about Sunday?

Carlton Samuels: (07:27) @Steph: Yes indeed. The perennial observation from At-Large people who track this closely. That tends to get fierce pushback from Compliance

Dmitry Belyavskiy: (07:27) I'm interested

Erika Mann: (07:28) There many closed on Sunday

Steve Conte: (07:28) Please remember the list is publically archived

Stephanie Perrin: (07:28) I think we can rather easily map what gets compliance attention and what does not. Bulk data gathering does not.

Carlton Samuels: (07:28) Can we publicize the train schedule from the airport?

Carlton Samuels: (07:29) @Steph: Ask Garth Bruen. He has a detailed study for actions at least upto 2015

Stephanie Perrin: (07:29) For instance, one thing that does not appear to attract the attention of Compliance is whether or not registrars and their resellers are being transparent with customers about their rights.

Stephanie Perrin: (07:30) I figured he does, i bought his book...

Jean-Baptiste Deroulez: (07:30) link to doodle

poll: [https://urldefense.proofpoint.com/v2/url?u=http-3A\\_doodle.com\\_poll\\_q35x2qxtipnyna9h&d=DwICaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuqj7-9cuTaWxWA8TDmyfyf1boF8&s=IgOsS3tsXV-Y-J9bmhvNWAwMDoNemd94cBXC4uMtDSM&e=](https://urldefense.proofpoint.com/v2/url?u=http-3A_doodle.com_poll_q35x2qxtipnyna9h&d=DwICaQ&c=FmY1u3PJp6wrcrwl3mSVzgfkbPS6sJms7xcl4I5cM&r=kbiQDH54980u4nTPfwdloDLY6-6F24x0ArAvhdeDvvc&m=wjCcRdJBo0fbBRdcuqj7-9cuTaWxWA8TDmyfyf1boF8&s=IgOsS3tsXV-Y-J9bmhvNWAwMDoNemd94cBXC4uMtDSM&e=)

Stephanie Perrin: (07:30) Are you going to have dial in capability for the "pop-up" meetings?

Lisa Phifer: (07:31) Remote support is not available for informal meetings

Stephanie Perrin: (07:31) So can those of us who are not attending get some kind soul to skype us in?

Carlton Samuels: (07:31) OK folks. Gotta run.

Carlton Samuels: (07:32) The Minister waits...and its raining so traffic stinks!

Lisa Phifer: (07:32) @Stephanie, are you not attending ICANN60?

Erika Mann: (07:33) I have to make an update. The firm I'm working with has a client that is engaged in a dispute. It's effecting this group work though.

Stephanie Perrin: (07:33) I am coming to ICANN 60 yes, just not Brussels

Lisa Phifer: (07:33) The pop-up is for ICANN60