Public Responsibility Support Updates





ICANN60 29 October 2017

Agenda





Community Onboarding Pilot Program Update



Community Onboarding Pilot

GOAL

Improve engagement and retention of new participants within ICANN by creating a structured, year-round (not meeting-focused) onboarding process tailored by and for each community group.



Community Onboarding: Participating Groups









Generic Names Supporting Organization (GNSO)

- Intellectual Property Constituency (IPC)
- Internet Service Providers and Connectivity Providers (ISPCP)
- Business Constituency (BC)
- Noncommercial Users Constituency (NCUC)
- Not-For-Profit Operational Concerns (NPOC)



FY17 REVIEW FINDINGS

- Overall support for stated purpose of the program
- Areas of improvement:
 - o internal coordination
 - overall information transparency
 - communications (wiki, regular blogs, updates)
 - quality of materials being produced



FY18 PLANS

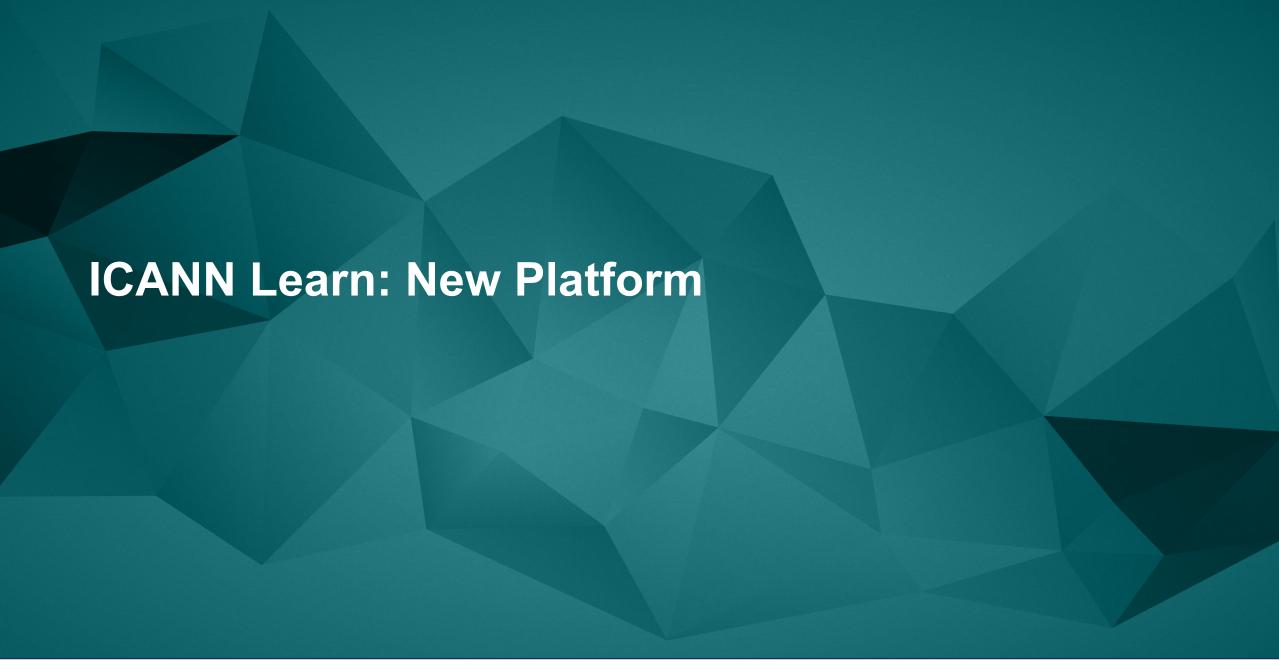
- ALL decisions re participants to be made in consultation with the Policy liaisons
- Create additional structure around goals, objectives, metrics
- By ICANN60:
 - o All info to be placed on wiki space, including past participants, materials, goals, timelines, etc
 - o Meet with participants to understand expectations, deliverables and metrics
 - Collectively define goals for FY18
 - Assist those groups who haven't made significant progress with development of materials
 - Create ICANN Learn courses



ICANN60 PARTICIPANTS

Name	Role	Constituency
1. Marilyn Cade	Mentor	BC
2. Omar Mansoor Ansari	Mentee	BC
3. Lawrence Olawale-Roberts	Mentee	ВС
4. Olivier Crépin-Leblond	Mentor	ALAC
5. Isaac Maposa	Mentee	ALAC
6. Beran Dondeh Gillen	Mentee	ALAC
7. Rapid Sun	Mentor	GAC
8. Amicia Mussenden	Mentee	GAC
9. Dusan Popovic	Mentor	IPC
10. Charne LeRoux	Mentee	IPC
11. Esteban Lescano	Mentor	ISPCP
12. Suman Lal Pradhan	Mentee	ISPCP
13. Martin Silva Valent	Mentor	NPOC
14. Agustina Callegari	Mentee	NPOC
15. Kathy Kleiman	Mentor	NCSG/NCUC
16. Ayden Ferdeline	Mentee	NCSG/NCUC
17. Louise Marie Hurel	Mentee	NCSG/NCUC
18. Jelena Ozegovic	Mentor	ccNSO
19. Suraj Adhikari	Mentee	ccNSO







ICANN Learn

ICANN LEARN

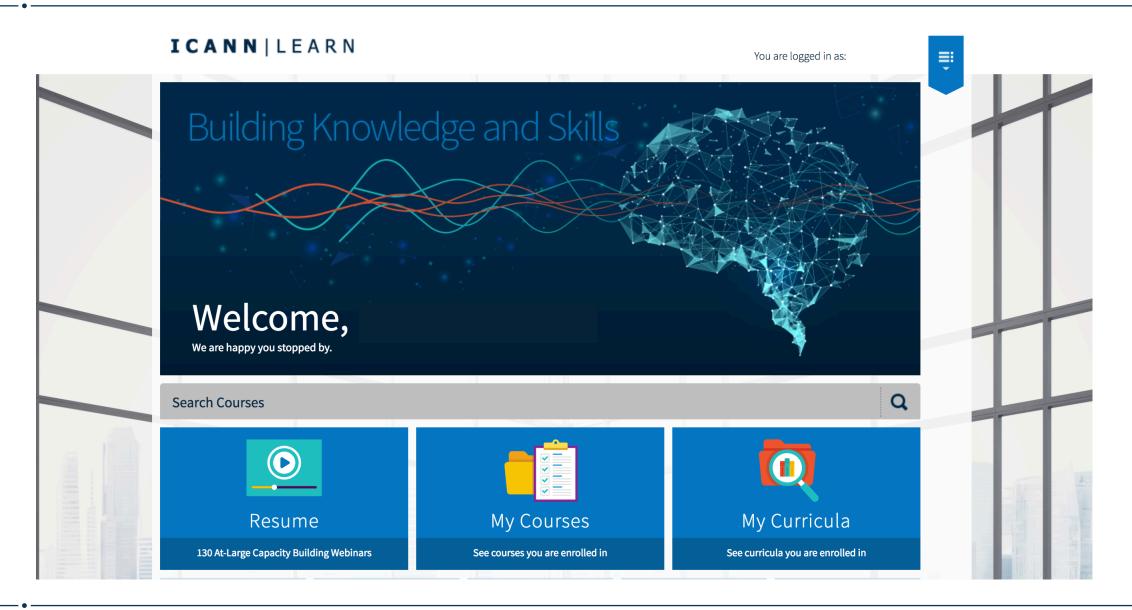
- ICANN Learn presents education and training, across a wide variety of topics that pertain to ICANN, to better educate stakeholders in the ICANN ecosystem.
- It is an online platform that is free to access and free to create course content to share with fellow ICANN community members.
- ICANN Learn is currently available in the six UN languages.



learn.icann.org

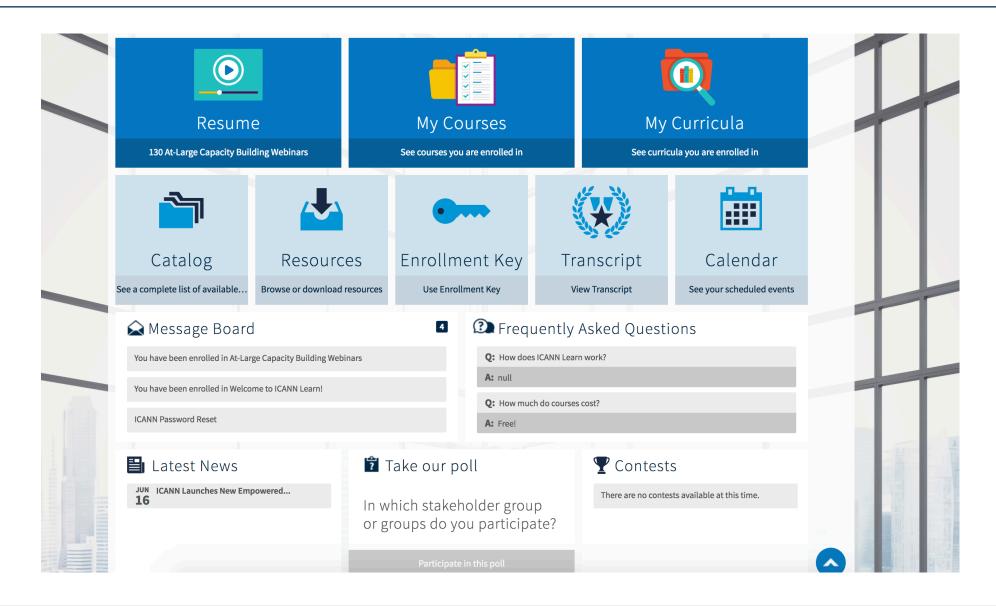


ICANN Learn: New Platform





ICANN Learn: New Platform





ICANN Learn: New Platform Features

Learning materials more accessible on lower bandwidths and videos load on multiple devices

Badges earned for completing courses on particular subjects

Live courses an option in lieu of webinars

Single sign-on for all languages

Central message boards for open communication

Streamlined transcript and course completion certificates available



ICANN Learn: Course Competencies and Badges



Newcomer

Example courses: Welcome to ICANN Learn, Into to ALAC, At-Large Capacity Building Webinars, Newcomer Toolkit



Policy Development

Example courses: Internet Diplomacy, Digital Trade and Global Internet Governance



Access

Example courses: Visual Guide to the History of the Internet, Visual Guide to Internet Governance



Standards

Example courses: RAA Registrar Training, Into to Contractual Compliance



ICANN Operations

Example courses: Intro to ICANN Meetings, Guide to Dispute Resolution, NomCom at ICANN, Intro to WHOIS



Public Interest

Example courses: ICANN's Empowered Community, Intro to the Youth IGF



Security

Example topics: cybersecurity, cybercrime, DNS abuse, data protection



Engage with ICANN – Thank You and Questions



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