

Public Responsibility Support Updates

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ICANN60
29 October 2017



Agenda

1

Community
Onboarding
Pilot Program
Update

2

New ICANN
Learn Platform

3

Q&A

Community Onboarding Pilot Program Update

GOAL

Improve engagement and retention of new participants within ICANN by creating a structured, year-round (not meeting-focused) onboarding process tailored by and for each community group.

Community Onboarding: Participating Groups



**Governmental Advisory
Committee (GAC)**



**At-Large Advisory
Committee (ALAC)**



**Country Code Names
Supporting Organization
(ccNSO)**



**Generic Names Supporting
Organization (GNSO)**

- Intellectual Property Constituency (IPC)
- Internet Service Providers and Connectivity Providers (ISPCP)
- Business Constituency (BC)
- Noncommercial Users Constituency (NCUC)
- Not-For-Profit Operational Concerns (NPOC)

FY17 REVIEW FINDINGS

- Overall support for stated purpose of the program
- Areas of improvement:
 - internal coordination
 - overall information transparency
 - communications (wiki, regular blogs, updates)
 - quality of materials being produced

- ALL decisions re participants to be made in consultation with the Policy liaisons
- Create additional structure around goals, objectives, metrics
- By ICANN60:
 - All info to be placed on wiki space, including past participants, materials, goals, timelines, etc
 - Meet with participants to understand expectations, deliverables and metrics
 - Collectively define goals for FY18
 - Assist those groups who haven't made significant progress with development of materials
 - Create ICANN Learn courses

ICANN60 PARTICIPANTS

Name	Role	Constituency
1. Marilyn Cade	Mentor	BC
2. Omar Mansoor Ansari	Mentee	BC
3. Lawrence Olawale-Roberts	Mentee	BC
4. Olivier Crépin-Leblond	Mentor	ALAC
5. Isaac Maposa	Mentee	ALAC
6. Beran Dondoh Gillen	Mentee	ALAC
7. Rapid Sun	Mentor	GAC
8. Amicia Mussenden	Mentee	GAC
9. Dusan Popovic	Mentor	IPC
10. Charne LeRoux	Mentee	IPC
11. Esteban Lescano	Mentor	ISPCP
12. Suman Lal Pradhan	Mentee	ISPCP
13. Martin Silva Valent	Mentor	NPOC
14. Agustina Callegari	Mentee	NPOC
15. Kathy Kleiman	Mentor	NCSG/NCUC
16. Ayden Ferdeline	Mentee	NCSG/NCUC
17. Louise Marie Hurel	Mentee	NCSG/NCUC
18. Jelena Ozegovic	Mentor	ccNSO
19. Suraj Adhikari	Mentee	ccNSO

ICANN Learn: New Platform

ICANN | LEARN

- ⦿ ICANN Learn presents education and training, across a wide variety of topics that pertain to ICANN, to better educate stakeholders in the ICANN ecosystem.
- ⦿ It is an online platform that is free to access and free to create course content to share with fellow ICANN community members.
- ⦿ ICANN Learn is currently available in the six UN languages.

 Learn more ▶

learn.icann.org

ICANN Learn: New Platform

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You are logged in as:



Building Knowledge and Skills

Welcome,
We are happy you stopped by.

Search Courses



Resume

130 At-Large Capacity Building Webinars



My Courses

See courses you are enrolled in



My Curricula

See curricula you are enrolled in

ICANN Learn: New Platform

The dashboard features several main sections:

- Resume:** 130 At-Large Capacity Building Webinars
- My Courses:** See courses you are enrolled in
- My Curricula:** See curricula you are enrolled in
- Catalog:** See a complete list of available...
- Resources:** Browse or download resources
- Enrollment Key:** Use Enrollment Key
- Transcript:** View Transcript
- Calendar:** See your scheduled events
- Message Board:** 4 messages including "You have been enrolled in At-Large Capacity Building Webinars", "You have been enrolled in Welcome to ICANN Learn!", and "ICANN Password Reset".
- Frequently Asked Questions:** Q: How does ICANN Learn work? A: null; Q: How much do courses cost? A: Free!
- Latest News:** JUN 16 ICANN Launches New Empowered...
- Take our poll:** In which stakeholder group or groups do you participate? Participate in this poll
- Contests:** There are no contests available at this time.

ICANN Learn: New Platform Features

Learning materials more accessible on lower bandwidths and videos load on multiple devices

Badges earned for completing courses on particular subjects

Live courses an option in lieu of webinars

Single sign-on for all languages

Central message boards for open communication

Streamlined transcript and course completion certificates available

ICANN Learn: Course Competencies and Badges



Newcomer

Example courses: Welcome to ICANN Learn, Into to ALAC, At-Large Capacity Building Webinars, Newcomer Toolkit



Access

Example courses: Visual Guide to the History of the Internet, Visual Guide to Internet Governance



ICANN Operations

Example courses: Intro to ICANN Meetings, Guide to Dispute Resolution, NomCom at ICANN, Intro to WHOIS



Security

Example topics: cybersecurity, cybercrime, DNS abuse, data protection



Policy Development

Example courses: Internet Diplomacy, Digital Trade and Global Internet Governance



Standards

Example courses: RAA Registrar Training, Into to Contractual Compliance



Public Interest

Example courses: ICANN's Empowered Community, Intro to the Youth IGF

Engage with ICANN – Thank You and Questions



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